NEM B2B Issue-Change Form

ISSUE / CHANGE FORM – SUMMARY SECTION *(Template focuses on issue/change identification and impact.)*

Issue Number (IEC Secretariat to complete)	B006/22		
Version #	1.0		
Proponent Name	Helen Vassos	**Company**	PLUS ES
Proponent Title	Regulatory/Industry Analyst	**Proponent Contact No**	0419322530
Proponent email	Helen.vassos@pluses.com.au	**Date lodged with IEC**	
Procedure(s) or other documents Impacted	☐ B2B Procedure Customer and Site Details Notification Process ☐ B2B Procedure Service Order Process ☐ B2B Procedure Meter Data Process ☐ B2B Procedure One Way Notification Process ☒ B2B Procedure Technical Delivery Specification ☐ NEM RoLR Processes Part B ☐ B2B Guide ☐ Other, please specify:		
Areas Impacted	(I.e. Section No.) 3.5 PERSONNAME definition		
Short Description / Title	Person Name field Technical Specification clarification.		
Other key contact information	n/a		

VERSION #	PRESENTED TO	DATE
0.1	*B2B Working Group*	*24th Aug 2022*
02.	*B2B Working Group*	*3rd May 2023*

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NEM B2B Issue-Change Form

VERSION #	PRESENTED TO	DATE
1.0	*B2B Working Group*	*16th May 2023*

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ISSUE / CHANGE – DETAILED REPORT SECTION

1. Detailed description of Issue / Change

Table 5 – Section 3.5 PERSONNAME definition of the B2B Technical Delivery Specification Procedure v3.8 states the below for the *PersonNameTitle* and the *PersonNameGiven* field:

3.5. PERSONNAME definition

(a) While the PersonName element can be populated with more than one name, Participants must ensure that only one name is used. The fields in this format are defined below.

Table 5 Person Name field definition

Element	Field Format	Optional/ Mandatory or Required	Description	Allowed Values
PersonNameTitle	VARCHAR(12)	R~~M~~	Defines a person's title as per Australian Standard AS4590-2017 – AMD1 2020~~201999~~ or Blank. (Where no title is available to populate PersonNameTitle, an empty string should be used to populate it instead)	
PersonNameGiven	VARCHAR(40)	R~~M~~	Defines a person's given name as per Australian Standard AS4590-2017 – AMD1 2020 or Blank.~~1999~~ (Where no given name is available to populate PersonNameGiven, an empty string should be used to populate it instead)	

There are contradictions in the Description column.

- The first paragraph allows for the field to be **Blank,** and the second paragraph provides the condition for an empty string to be **populated**.

PLUS ES has received confirmation that the empty string is a requirement (which contradicts the 'Blank' allowance).

For clarification, consistency and industry efficiency, PLUS ES recommends that the procedure is amended to clarify the field cannot be 'Blank'.

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2. Market Impact

- This presents a design/solution impact for system/business processes if not updated and communicated with B2B Participants in a timely manner.

3. Requirements / Specific Proposal

- Remove the words 'or Blank' from the first paragraph of both fields
- Remove the parenthesis from the second paragraph.
- Replace the word 'should' with 'must' in the second paragraph to convey the requirement that an empty string has to be used – field must not be blank.

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	• Amend the requirement of the field to be Mandatory since something needs to be populated in each field. i.e. Person's title/name or an empty string.
4. Proposed Solution/s	(Must address the B2B Procedures) Update Table 5 Section 3.5 PERSONNAME definition of the B2B Technical Delivery Specification Procedure v3.8 to reflect the requirements identified.
5. Law/Rule and clauses enabling change	(Must address head of power in governing law/rule) N/a
6. B2B communication benefits	(Must address B2B Principles) B2B Principles B2B Procedures should: • provide a uniform approach to B2B Communications in participating jurisdictions; • detail operational and procedural matters and technical requirements that result in efficient, effective and reliable B2B Communications; • avoid unreasonable discrimination between B2B Parties; and • protect the confidentiality of commercially sensitive information. The proposed changes will benefit the B2B Communications by providing a consistent and efficient approach across all B2B Participants
7. Market benefits for industry as a whole	(Must address National Electricity Objective and/or National Energy Retail Objective requirements) NEO: the objective of this Law is to promote efficient investment in, and efficient operation and use of, electricity services for the long term interests of consumers of electricity with respect to: (a) price, quality, safety, reliability, and security of supply of electricity; and (b) the reliability, safety and security of the national electricity system. NERO: The objective of this Law is to promote efficient investment in, and efficient operation and use of, energy services for the long term interests of consumers of energy with respect to price, quality, safety, reliability and security of supply of energy. The proposed changes will allow participants to identify and deliver the intended technical specifications correctly without the requirement for potential redesign of processes.
8. Customer benefits (consumers)	There are no direct impacts to the end consumer. Efficiencies are gained by B2B Participants.
9. Consequence/Impact of issue not proceeding	Not proceeding with the changes would potentially deliver inconsistent interpretation of the technical specification

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	requirements. This may deliver inefficiencies in the B2B Communications and possibly require additional resourcing to align interpretations.
10. Workaround/s (if necessary)	N/a
11. Supporting Documentation (attach if necessary)	N/a
12. Any critical timelines to consider?	Effective date of V3.8 of the B2B Technical Delivery Specification Procedure was the 30 May 2023. The change is still required to provide B2B Participants consistency and clarity.
13. IEC's preliminary assessment of the proposal	(This is to be left blank)

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NEM ISSUE / CHANGE – RELEVANT ATTACHMENT(S)

ATTACHMENT A

Proposed changes: {*Procedure Name*}
~~Red strikeout~~ means delete and
blue underline means insert

Proposed Changes:

Table 5 – Section 3.5 PERSONNAME definition of the B2B Technical Delivery Specification Procedure v3.8

Element	Field Format	Optional/ Mandatory or Required	Description	Allowed Values
PersonNameTitle	VARCHAR(12)	~~R~~M	Defines a person's title as per Australian Standard AS4590-2017 – AMD1 2020 ~~or Blank~~. ~~(~~Where no title is available to populate PersonNameTitle, an empty string ~~should~~ must be used to populate it instead~~)~~	
PersonNameGiven	VARCHAR(40)	~~R~~M	Defines a person's given name as per Australian Standard AS4590-2017 – AMD1 2020 ~~or Blank~~. ~~(~~Where no given name is available to populate PersonNameGiven, an empty string ~~should~~ must be used to populate it instead.~~)~~	

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