# NEM B2B Issue-Change Form

| ISSUE / CHANGE FORM – SUMMARY SECTION<br>*(Template focuses on issue/change identification and impact.)* |
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| **Issue Number**<br>(IEC Secretariat to complete) | | | |
| **Version #** | 1.0 | | |
| **Proponent Name** | AEMO | **Company** | AEMO |
| **Proponent Title** | Principal Business Analyst | **Proponent Contact No** | |
| **Proponent email** | Meghan.bibby@aemo.com.au | **Date lodged with IEC** | 12 May 2020 |
| **Procedure(s) or other documents Impacted** | ☐ B2B Procedure Customer and Site Details Notification Process<br>☐ B2B Procedure Service Order Process<br>☐ B2B Procedure Meter Data Process<br>☐ B2B Procedure One Way Notification Process<br>☐ B2B Procedure Technical Delivery Specification<br>☒ NEM RoLR Processes Part B<br>☐ B2B Guide<br>☐ Other, please specify: | | |
| **Areas Impacted** | (I.e. Section No.)<br>All references to LR – Local Retailer | | |
| **Short Description / Title** | Replacement of Local Retailer (LR) with Embedded Network Local Retailer (ENLR) for a Retailer of Last Resort (RoLR) event to implement Global Settlement Rule changes. | | |
| **Other key contact information** | | | |

| VERSION # | PRESENTED TO | DATE |
|---|---|---|
| *1.0* | *AEMO* | *12/5/2020* |

## ISSUE / CHANGE – DETAILED REPORT SECTION

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| 1. Detailed description of Issue / Change | The National Electricity Amendment (Global Settlement and Market Reconciliation) Rule 2018 No. 14 introduced "global settlements" for connection points connected directly to Local Network Service Provider's (LNSP's) networks but retained "settlements by difference" for connection points within Embedded Networks.<br><br>Consequences of this Rule change are:<br><br>1. The concept of Local Retailer (LR) is removed for all LNSP connection points, and<br><br>2. The concept of LR will be retained for all connection points within Embedded Networks.<br><br>The National Energy Retail Law requires AEMO to produce procedures that deal with RoLR events. These procedures are the NEM ROLR Processes:<br><br>• Part A – MSATS Procedure: ROLR Procedures.<br>• Part B – B2B Procedure.<br><br>AEMO made appropriate changes to Retail Market Procedures to implement Rule 2018 No. 14 during formal consultations in 2019 including the introduction of the term ENLR, i.e. the Local Retailer for an Embedded Network.<br><br>Rule 2018 No. 14 related changes were also made to the NEM ROLR Processes Part A during the 2019 consultations.<br><br>AEMO identified that NEM ROLR Processes Part B – B2B Procedure required changing to reflect the requirement of Rule 2018 No.14.<br><br>There are also two areas in the B2B section of the procedure that reference LR:<br><br>• Section 103.2(a)(ii) – four places; and<br>• Table 105 Customer and Site Details Notification (CSDN) section. |
| 2. Market Impact | This proposed change will support the implementation of the National Electricity Amendment (Global Settlement and Market Reconciliation) Rule 2018 No 14. |
| 3. Requirements / Specific Proposal | References to LR to be changed to Embedded Network Local Retailer (ENLR) within the NEM RoLR Process Part B Section 103.2(a)(ii) – four places, and Table 105 CSDN section. |
| 4. Proposed Solution/s | (Must address the B2B Procedures)<br><br>References to LR to be changed to ENLR within the NEM RoLR Process Part B Section 103.2(a)(ii) – four places, and Table 105 CSDN section to facilitate the National Electricity Amendment (Global Settlement and Market Reconciliation) Rule 2018 No 14. |

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| 5. Law/Rule and clauses enabling change | (Must address head of power in governing law/rule)<br>National Electricity Amendment (Global Settlement and Market Reconciliation) Rule 2018 No 14 |
| 6. B2B communication benefits | (Must address B2B Principles)<br>B2B Principles<br>B2B Procedures should:<br>• provide a uniform approach to B2B Communications in participating jurisdictions;<br>• detail operational and procedural matters and technical requirements that result in efficient, effective and reliable B2B Communications;<br>• avoid unreasonable discrimination between B2B Parties; and<br>• protect the confidentiality of commercially sensitive information.<br>This proposed change supports the following B2B principles in that the RoLR process is Rule compliant. |
| 7. Market benefits for industry as a whole | (Must address National Electricity Objective and/or National Energy Retail Objective requirements)<br>NEO: the objective of this Law is to promote efficient investment in, and efficient operation and use of, electricity services for the long term interests of consumers of electricity with respect to: (a) price, quality, safety, reliability, and security of supply of electricity; and (b) the reliability, safety and security of the national electricity system.<br>NERO: The objective of this Law is to promote efficient investment in, and efficient operation and use of, energy services for the long term interests of consumers of energy with respect to price, quality, safety, reliability and security of supply of energy.<br>This proposed change supports the following National Electricity Objective (NEO) and National Electricity Retail Objective (NERO) requirements by completing B2B changes for Global Settlement. |
| 8. Customer benefits (consumers) | Facilitates the Global Settlement Rule change benefits for consumers. |
| 9. Consequence/Impact of issue not proceeding | The complete suite of changes for Global Settlement will not have been finalised thereby rendering the NEM RoLR Processes Part B non-compliant with the Rule change. |
| 10. Workaround/s (if necessary) | N/A |
| 11. Supporting Documentation (attach if necessary) | |
| 12. Any critical timelines to consider? | This change should be included with the next B2B procedure consultation to consolidate all changes required for Global Settlement. |
| 13. IEC's preliminary assessment of the proposal | (This is to be left blank) |

## NEM ISSUE / CHANGE – RELEVANT ATTACHMENT(S)

## ATTACHMENT A

**Proposed changes:** {*Procedure Name*}
~~Red strikeout~~ means delete and
blue underline means insert

**Proposed changes to the NEM RoLR Process Part B:**

### 103.2. Conditions Precedent

(a) The MDP has received any of the following:

(i) An MSATS Change Request Notification with a COM status for a change of FRMP generated as a result of the application of clause 8.3 c), clause 9.3 e) 5, clause 9.3. f) 3, clause 9.3 j) 6, clause 11.3 d) 5 clause 11.3 e) 3 or clause 11.3 i) 6, advising, for each RoLR Event Affected NMI where the Suspended Retailer was the Current FRMP, which *Market Participant* is the New FRMP and the date of effect of the change (the *ActualChangeDate* in the MSATS Change Request Notification), which is the RoLR Effective Transfer Date.

Note: MSATS Change Request Notifications generated as a result of the application of clause 9.3 e) 5 or clause 11.3 d) 5 will be easily identifiable because they use the Change Reason Code of *ROLR*. The *NMIs* for which COM status MSATS Change Request Notifications are generated as a result of compliance with clause 8.3 c) are not so easily identified because they will have a *business as usual* Change Reason Code. These ones are able to be identified from the report supplied by AEMO in compliance with clause 8.3 g).

(ii) An MSATS Change Request Notification with a COM status for a change of ENLR generated as a result of the application of clause 10.3 d) 4, where the Suspended Retailer was not the FRMP, advising, for each RoLR Event Affected NMI where the Suspended Retailer was the Current ENLR, which *Market Participant* is its New ENLR and the date of effect of the change (the *ActualChangeDate* in the MSATS Change Request Notification), which is the RoLR Effective Transfer Date.

Note: These would be notifications for change of ENLR for Second Tier NMIs where the Suspended Retailer was the ENLR.

## 105.3. RoLR Event Affected MSATS Participants' Obligations

**Each RoLR Event Affected MSATS Participant acting in a Role identified in clause 105.1 a) must:**

(a) Undertake a reconciliation of data and associated information in accordance with Table 105 - below.

(b) Create a reconciliation differences table that captures discrepancies between the *NMI* list data provided by AEMO and Change Request Notifications and B2B data and information provided by other MSATS Participants.

(c) Work within bilateral arrangements with other MSATS Participants and AEMO to resolve issues identified in the reconciliation differences table.

(d) Communicate with other MSATS Participants, in the first instance, via the RoLR Key Contacts and thereafter between business personnel as applicable.

**Table 105-A: Post RoLR Event Reconciliation Matrix – B2B Related Data**

| RECONCILING PARTICIPANT | DATA | RECONCILES AGAINST | OUTPUT |
|---|---|---|---|
| RoLR (now FRMP) | Customer and Site data for *NMIs* where FRMP was updated. | 'RoLR/FRMP NMI List – Where Suspended Retailer is a Second Tier FRMP Report' And, if received:<br>'RoLR/LR NMI List– where Suspended Retailer is ENLR Report' (includes First Tier NMIs where Suspended Retailer is FRMP and ENLR)<br>Customer and Site details provided by Suspended Retailer/Insolvency Official and/or LNSP. | List of *NMIs* on AEMO NMI lists for which no customer and site data has been received.<br>List of *NMIs* for which customer details have been received that are not on the AEMO NMI lists. |