

MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 155
 DATE: Tuesday 18 July 2023
 TIME: 11:00 AM – 1:00PM AWST (1.00 PM – 3:00 PM AEDT)
 LOCATION: AEMO Offices –Melbourne, and Teleconference
 CONTACT: GRCF@aemo.com.au

ATTENDEES:

NAME	COMPANY	LOCATION
Daniel McGowan (Chair)	AEMO	AEMO Melbourne
Nandu Datar	AEMO	Teleconference
Meghan Bibby	AEMO	Teleconference
Leonard Bull	AEMO	Teleconference
Carol Poon	AEMO	Teleconference
Hespera Henzell	AEMO	Teleconference
Anthony Boin	APA	Teleconference
Bab Kamath	Momentum	Teleconference
Becky Cant	Synergy	Teleconference
Bree Shaw		Teleconference
Catherine Rousch	Alinta Energy	Teleconference
Dilium Weerasinghe		Teleconference
Erin Clydesdale	Shell	Teleconference
Evan Giosis	Globird Energy	Teleconference
Fiona Doherty	Alinta Energy	Teleconference
Joe Sanches	ATCO	Teleconference
John Smith	Nexif	Teleconference
Jordan Rigby	Red Energy and Lumo Energy	Teleconference
Karthi Mahalingham	Synergy	Teleconference
Kate Goatley	ActewAGL	Teleconference
Kelly Murray	Multinet Gas Networks	Teleconference
Kieran Caraher		Teleconference
Marc Flynn	Jemena	Teleconference
Mario Iogha	Origin Energy	Teleconference
Mark Riley	AGL	Teleconference
Matthew Frost	Pacific Blue	Teleconference
Nallina Luckshman	CGI	Teleconference
Nathan Potter	ActewAGL	Teleconference
Pasan Thambawita		Teleconference
Patrick Lau	Tel Pacific	Teleconference
Paul Bresloff-Barry	Agora Retail	Teleconference
Prachi Kamat	ActewAGL	Teleconference
Rick Abbott	APA	Teleconference
Sagar Shah	HansenCX	Teleconference

Stephen White	Red Energy	Teleconference
Suchet Mehta	Agora Retail	Teleconference
Troy Olcorn	Energy Australia	Teleconference
Vijay Srinivasan	Origin Energy	Teleconference

1. Recording of meeting declaration, Welcome, AEMO Competition Law Meeting Protocol, Attendees and Apologies – Danny McGowan (AEMO)

Danny McGowan (AEMO) advised the following:

- GRCF meetings are recorded by AEMO and may be accessed and used by AEMO for the purpose of taking meeting notes. By attending the meeting, attendees consent to AEMO recording the meeting and using the record for this purpose. No other recording of the meeting is permitted.
- Attendees were reminded about adhering to the Competition and Consumer Act and to comply with AEMO's Competition Law Meeting Protocol. The Protocol is available [here](#).

It was noted that apologies were received from Matt Shahnazari (ERAWA), Shaun Jennings (Red Energy and Lumo Energy) and Emille Kueh (Jemena).

2. Agenda confirmation – Danny McGowan (AEMO)

The GRCF confirmed the meeting agenda.

3. Accept previous meeting minutes and action items – Danny McGowan (AEMO)

The GRCF accepted the meeting minutes for the previous meeting held on 18 April 2023. The action items have been updated in the table attached below. No further update from Joe Sanches on action item 137.7.1

4. Issues and Change register / Retail consultation calendar

Danny McGowan (AEMO) noted that two new initiatives were added to the Retail Market Issues and Change Register since the previous meeting.

Six initiatives were completed. It was noted that the initiatives that were included in the Package 2 consultation had become effective. Initiatives IN014/20 (Meter Supply Point count), IN010/19W (Clause 211 – AEMO Intra Day Reporting) and IN001/17W (Add clarity to Clause 184 and 189) were registered as candidates to be withdrawn. No questions were raised by the participants.

Danny McGowan (AEMO) advised that a consultation window has emerged therefore AEMO proposed to use this period to facilitate a consultation on Retail of Last Resort changes (Package 5). This consultation would progress so long as the feedback from the Gas Market Issue (GMI) doesn't reveal any controversial issues.

No questions were raised by the participants.

5. Other business (all)

Mario Ilogha (Origin) queried the next steps for the consultation for Zonal Heating Values in Victoria. Daniel McGowan (AEMO) stated that the feedback to the GMI had closed on the 26th of May 2023, and that AEMO is currently going through comments and reviewing feedback. AEMO is working with internal stakeholders on progressing the consultation.

No other business items were raised.

6. Package 5 Retailer of Last Resort changes

Nandu Datar (AEMO) noted the feedback to GMI for package 5 is due by 20 July 2023 and provided the background for the package and an overview of the six initiatives in the package.

Participants discussed the initiative IN012/22 – Decommissioned MIRNs without Meters in more detail. AEMO proposed the following two options for this initiative.

- A. Make the metering fields 'Required' rather than 'Mandatory'.
- B. The transaction T1005 relates to decommissioned MIRNs. The status of a MIRN should be 'Deregistered' when the meter is removed. The MIRN in question will not be included in the T1005 transaction.

and noted AEMO's preference is Option B.

Kelly Murray (Multinet) indicated their support for option B as their system is built to only transfer a MIRN to another retailer with a meter read.

Rick Abbott (AGN) indicated their support for option A as they do not deregister the MIRN until the service is removed.

Participants from AGL, Red/Lumo and Energy Australia indicated their support for option A citing various practical situations where the meter may not be present, but the MIRN status cannot be deregistered.

All participants noted that the number of decommissioned MIRNs without meters is likely to be extremely small.

Kelly Murray noted majority support for option A and that they may have to perform manual transfers for decommissioned MIRNs without meters.

Mark Riley (AGL) noted that some details about manually transferring decommissioned MIRNs without meters needs to be in the Participant Build Pack 1 – CSV Data Format Specification. Mark Riley to provide suggested text (**Action 155.6.1**)

Mark Riley also noted that further discussion among the participants is required and will organise a workshop to discuss this issue (**Action 155.6.2**). Participants interested in joining the workshop were requested to notify Mark Riley. Any feedback from this discussion will be included during the Impact and Implementation Report (IIR) consultation.

7. Next GRCF meeting – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted that the next GRCF meeting would be on 15 August 2023. If there are not enough substantial items to discuss, the meeting will not proceed. In that case AEMO will provide a status update.

A Teams link has been included in the Outlook meeting invitations, which are recurring on the third Tuesday of each month. If participants don't have access to the Outlook meetings, or are not receiving regular correspondence, please email grcf@aemo.com.au to lodge a request.

Danny McGowan (AEMO) noted that AEMO will be providing updates to the industry on Hydrogen, Zonal Heating Values and Retailer of Last Resort (RoLR) changes as they emerge, as well as any outstanding actions discussed in item 6.

Danny McGowan (AEMO) closed the meeting and thanked participants for their valuable input.

Action items raised at meeting #155

Item	Topic	Action required	Responsible	By
155.6.1	Package 5 RoLR	Provide text for manually transferring decommissioned MIRNs without meters.	Mark Riley (AGL)	24 July 2023
155.6.2	Package 5 RoLR	Organise workshop to further discuss the issue of decommissioned MIRNs without meters and provide feedback to AEMO	Mark Riley (AGL)	31 July 2023

Action items raised prior to meeting #155

Item	Topic	Action required	Responsible	By/Status
152.9.1	List of gas retail initiatives that are not part of the GRCF 2023 program of work	<p>Review the feedback provided by the GRCF and identify those initiatives that have reasonable outline of the requirement and a reasonable level of confidence that if implemented, the potential benefits will outweigh the cost; but this can only be established by further defining the requirement.</p> <p>April 2023 update: The Status Update document circulated at the April 2023 GRCF functions as a tracker for the above. This action item remains open. AEMO will continue to review the proposals that it is responsible for and will provide an update on these matters as relevant.</p>	AEMO	June 2023 GRCF

Item	Topic	Action required	Responsible	By/Status
137.7.1	GMI on customer self-reads	<p>Nina Telford (Wesfarmers Kleenheat) to develop a GMI on Kleenheat's desired changes regarding customer self reads.</p> <p>November 2020 update: Wesfarmers Kleenheat continues work on this item and will continue to keep AEMO and the GRCF informed of progress.</p> <p>March-June 2021 update: No update.</p> <p>August 2021 update: Mark Riley (AGL advised that he would contact Kleenheat, about actioning this action item when the NSW/ACT self-read consultation (IN001/21) concludes.</p> <p>March 2022 update: Deanna Power dpower@kleenheat.com.au nominated as an additional Kleenheat GRCF representative.</p> <p>June 2022 update: On hold noting that Joe Sanches (ATCO) agreed to progress this issue via an ATCO GMI which will be drafted by the relevant parties.</p> <p>August 2022 update: Joe Sanches advised that a GMI will be shared with WA retailers, next week, then a GMI will be submitted to AEMO.</p> <p>October 2022 update: Joe Sanches advised this will have to be put on hold due to internal changes. There is interest in circulating this before the next meeting.</p> <p>November 2022 update: No updated provided by Joe Sanches. Mark Riley (AGL) noted that this has shifted to be a network-led process. Likely to be dormant for a year or so but will need to be acted on at some point.</p> <p>February 2023 update: Mark Riley (AGL) noted that ATCO are looking into developing an app for CoRs. This will require a review of the existing Procedures. Fabian D'Mello (ATCO) noted that Joe Sanches will reach out to Mark to discuss this.</p> <p>March 2023 & April 2023 update: No update. Waiting on ATCO.</p>	Wesfarmers Kleenheat & ATCO	On hold until next raised by ATCO.