

MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 154
 DATE: Tuesday 18 April 2023
 TIME: 11:00 AM – 2:00PM AWST (1.00 PM – 3:00 PM AEDT)
 LOCATION: AEMO Offices – Sydney and Melbourne, and Teleconference
 CONTACT: GRCF@aemo.com.au

ATTENDEES:

NAME	COMPANY	LOCATION
Jordan Daly (Chair)	AEMO	AEMO Sydney
Hespera Henzell	AEMO	AEMO Sydney
Gareth Morrah	AEMO	Teleconference
Nandu Datar	AEMO	AEMO Melbourne
Charlotte Kendall Parker	PwC	AEMO Melbourne
Nick Burjorjee	PwC	AEMO Melbourne
Arun Sri	Gentrack	Teleconference
Akhtar Ramtoola	CGI	Teleconference
Catherine Rousch	Alinta Energy	Teleconference
Charlie McNamara	Vocus	Teleconference
Chen Fan	Globird	Teleconference
Deanna Power	Kleenheat	Teleconference
Emille Kueh	Jemena	Teleconference
Emma Forrest	ERA	Teleconference
Erin Clydesdale	Shell	Teleconference
Fiona Doherty	Alinta energy	Teleconference
Justin Betlehem	Ausnet Services	Teleconference
John Smith	Nexif	Teleconference
Kate Goatley	ActewAGL	Teleconference
Kelly Murray	Multinet Gas Networks	Teleconference
Nathan Potter	ActewAGL	Teleconference
Marc Flynn	Jemena	Teleconference
Mario Iogha	Origin Energy	Teleconference
Mark Riley	AGL	Teleconference
Patrick Lau	Tel Pacific	Teleconference
Paul Bresloff-Barry	Agora Retail	Teleconference
Prachi Kamat	ActewAGL	Teleconference
Sagar Shah	HansenCX	Teleconference
Sean Jennings	Red / Lumo	Teleconference
Suvid Satyawadi	Tally Group	Teleconference
Troy Olcorn	Energy Australia	Teleconference

1. Recording of meeting declaration, Welcome, AEMO Competition Law Meeting Protocol, Attendees and Apologies – Jordan Daly (AEMO)

Jordan Daly (AEMO) advised the following:

- GRCF meetings are recorded by AEMO and may be accessed and used by AEMO for the purpose of taking meeting notes. By attending the meeting, attendees consent to AEMO recording the meeting and using the record for this purpose. No other recording of the meeting is permitted.
- Attendees were reminded about adhering to the Competition and Consumer Act and to comply with AEMO's Competition Law Meeting Protocol. The Protocol is available [here](#).

It was noted that apologies were received from Karthi Mahalingam (Synergy), Rick Abbott (AGIG) and Joe Sanches (ATCO).

2. Agenda confirmation – Jordan Daly (AEMO)

The GRCF confirmed the meeting agenda.

3. Accept previous meeting minutes and action items – Jordan Daly (AEMO)

Jordan noted that Sean Jennings had attended the previous meeting and would update the March 2023 GRCF minutes accordingly. With that change proposed, the GRCF accepted the meeting minutes for the previous meeting held on 27 March 2023. The action items have been updated in the table attached below.

4. Market Audit Results – Charlotte Kendal Parker and Nick Burjorjee (PwC)

Nick Burjorjee (PwC) and Charlotte Kendal Parker (PwC) presented the FY2023 Market Audit Results slide pack, circulated prior to the meeting.

Nick Burjorjee invited participants to give feedback for any input or heightened risks which should be considered in the next market audit. Both Nick Burjorjee's and Charlotte Kendal Parker's contact details are at the end of the slide pack. No questions were received during the market audit. Any enquiries can be directed to supporthub@aemo.com.au or nick.burjorjee@pwc.com.

5. Issues and Change register

Jordan Daly (AEMO) noted that no new initiatives were added to the Retail Market Issues and Change Register since the previous meeting.

Nine initiatives have also been either completed or withdrawn. These were discussed in the March 2023 GRCF meeting. It was noted that the initiatives that were included in the Package 1 consultation had become effective.

For the west coast, Jordan noted that submissions to the ERA regarding [Package 2-2023 WA](#) (IN001-23W, IN003-22W, IN004-21W) had closed on 11 April 2023. AEMO is awaiting ERA's decision.

6. List of gas retail initiatives that are not part of the GRCF 2023 program of work

Jordan Daly (AEMO) spoke to and gave a status update on these items. Updates were given and are reflected in the Status Update document which will be circulated after the GRCF meeting.

The following items were withdrawn:

- IN001/17W - Add clarity to Clause 184 and 189. Deanna Power (Kleenheat) noted that this initiative was raised few years ago and the retail market has functioned properly with obligations of existing clauses. Hence this change is not required.
- IN010/19W - Clause 211 – AEMO Intra Day Reporting. Withdrawn due to lack of support for proposal.

Jordan spoke to AEMO reviewing any outstanding actions and noted that an update would be given in June if applicable.

7. Other business (all)

No other business

8. Next GRCF meeting – Jordan Daly (AEMO)

Jordan Daly (AEMO) noted that the next GRCF meeting would be on 16 May 2023. If there are not enough substantial items to discuss, the meeting will not proceed. In that case AEMO will provide a status update.

A Teams link has been included in the Outlook meeting invitations, which are recurring on the third Tuesday of each month. If participants don't have access to the Outlook meetings, or are not receiving regular correspondence, please email grcf@aemo.com.au to lodge a request.

Jordan Daly (AEMO) noted that AEMO will be providing updates to the industry on Hydrogen, Zonal Heating Values and Retailer of Last Resort (RoLR) changes as they emerge, as well as any outstanding actions discussed in item 6.

Jordan Daly (AEMO) closed the meeting and thanked participants for their valuable input.

Action items raised prior to meeting #154

Item	Topic	Action required	Responsible	By/Status
152.9.1	List of gas retail initiatives that are not part of the GRCF 2023 program of work	<p>Review the feedback provided by the GRCF and identify those initiatives that have reasonable outline of the requirement and a reasonable level of confidence that if implemented, the potential benefits will outweigh the cost; but this can only be established by further defining the requirement.</p> <p>April 2023 update: The Status Update document circulated at the April 2023 GRCF functions as a tracker for the above. This action item remains open. AEMO will continue to review the proposals that it is responsible for and will provide an update on these matters as relevant.</p>	AEMO	June 2023 GRCF

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Item	Topic	Action required	Responsible	By/Status
137.7.1	GMI on customer self-reads	<p>Nina Telford (Wesfarmers Kleenheat) to develop a GMI on Kleenheat's desired changes regarding customer self reads.</p> <p>November 2020 update: Wesfarmers Kleenheat continues work on this item and will continue to keep AEMO and the GRCF informed of progress.</p> <p>March-June 2021 update: No update.</p> <p>August 2021 update: Mark Riley (AGL advised that he would contact Kleenheat, about actioning this action item when the NSW/ACT self-read consultation (IN001/21) concludes.</p> <p>March 2022 update: Deanna Power dpower@kleenheat.com.au nominated as an additional Kleenheat GRCF representative.</p> <p>June 2022 update: On hold noting that Joe Sanches (ATCO) agreed to progress this issue via an ATCO GMI which will be drafted by the relevant parties.</p> <p>August 2022 update: Joe Sanches advised that a GMI will be shared with WA retailers, next week, then a GMI will be submitted to AEMO.</p> <p>October 2022 update: Joe Sanches advised this will have to be put on hold due to internal changes. There is interest in circulating this before the next meeting.</p> <p>November 2022 update: No updated provided by Joe Sanches. Mark Riley (AGL) noted that this has shifted to be a network-led process. Likely to be dormant for a year or so but will need to be acted on at some point.</p> <p>February 2023 update: Mark Riley (AGL) noted that ATCO are looking into developing an app for CoRs. This will require a review of the existing Procedures. Fabian D'Mello (ATCO) noted that Joe Sanches will reach out to Mark to discuss this.</p> <p>March 2023 & April 2023 update: No update. Waiting on ATCO.</p>	Wesfarmers Kleenheat & ATCO	On hold until next raised by ATCO.