

MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 153
 DATE: Monday 27 March 2023
 TIME: 10:00 AM – 1:00PM AWST (1.00 PM – 3:00 PM AEDT)
 LOCATION: AEMO Melbourne Office and Teleconference
 CONTACT: GRCF@aemo.com.au

ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	AEMO Melbourne
Hespera Henzell	AEMO	Teleconference
Jordan Daly	AEMO	Teleconference
Meghan Bibby	AEMO	Teleconference
Nandu Datar	AEMO	Teleconference
William Baskerville	AEMO	Teleconference
Adrian Spizzo	AGL	Teleconference
Akhtar Ramtoola	CGI	Teleconference
Anthony Boin	APA	Teleconference
Catherine Rousch	Alinta Energy	Teleconference
Edina Zivalj	APA	Teleconference
Emille Kueh	Jemena	Teleconference
Erin Clydesdale	Shell	Teleconference
Eva Mitchell	Amanda Energy	Teleconference
Fiona Doherty	Alinta energy	Teleconference
Joe Sanches	ATCO	Teleconference
Justin Betlehem	Ausnet Services	Teleconference
Karthi Mahalingham	Synergy	Teleconference
Kate Goatley	ActewAGL	Teleconference
Kelly Murray	Multinet Gas Networks	Teleconference
Leigh Cavanagh	Incitec	Teleconference
Lipakshi Dhar	ERA	Teleconference
Nallina Luckshman	CGI	Teleconference
Mario Iogha	Origin Energy	Teleconference
Mark Riley	AGL	Teleconference
Patrick Lau	Tel Pacific	Teleconference
Paul Bresloff-Barry	Agora Retail	Teleconference
Peter Grundy	Unknown	Teleconference
Prachi Kamat	ActewAGL	Teleconference
Rick Abbott	AGIG	Teleconference
Robert Gubbins	CGI	Teleconference
Sagar Shah	HansenCX	Teleconference
Sean Jennings	Red/Lumo	Teleconference
Suchet Mehta	Agora Retail	Teleconference
Suvid Satyawadi	Tally Group	Teleconference
Troy Olcorn	Energy Australia	Teleconference

1. Recording of meeting declaration, Welcome, AEMO Competition Law Meeting Protocol, Attendees and Apologies – Danny McGowan (AEMO)

Danny McGowan (AEMO) advised the following:

- GRCF meetings are recorded by AEMO and may be accessed and used by AEMO for the purpose of taking meeting notes. By attending the meeting, attendees consent to AEMO recording the meeting and using the record for this purpose. No other recording of the meeting is permitted.
- Attendees were reminded about adhering to the Competition and Consumer Act and to comply with AEMO's Competition Law Meeting Protocol. The Protocol is available [here](#).

No apologies were received ahead of the meeting.

2. Agenda confirmation – Danny McGowan (AEMO)

The GRCF confirmed the meeting agenda. Danny McGowan (AEMO) noted that the West Coast item would be discussed first.

3. List of gas retail initiatives that are not part of the GRCF 2023 program of work – Jordan Daly (AEMO) (West Coast)

Jordan Daly (AEMO) spoke to and discussed the items provided as part of Attachment 1, circulated ahead of the meeting. Updates are reflected in the spreadsheet which will be circulated after the GRCF meeting.

The following issues were closed or withdrawn:

- IN008/19W – Bulk MIRN Discovery. This was raised by Synergy and sought to implement bulk MIRN discovery, similar to electricity markets. This is now redundant.
- IN012/19W - Users permitted to object to a transfer. This was initially raised by Synergy and has since been withdrawn due to lack of clear benefit over cost.
- IN011/19W – Report Timing. This sought to change the timing by which several reports were provided, to seek alternative timings other than within 5 hours after the end of a gas day. The east coast initiative related to report timings was IN002/20 and was withdrawn based on legal advice from AEMO Legal. This has been withdrawn accordingly.

All other issues would remain on the register, and they have been updated according to the discussion that occurred in the meeting.

It was noted that AEMO agreed to review the feedback provided by the GRCF at today's meeting and would prioritise those initiatives that:

- Have a reasonable outline of the requirements and there is a reasonable level of confidence that if the proposal was implemented the benefits would most likely outweigh the cost; or
- Has the potential, if implemented, that change could have benefits that may outweigh the cost, but this can only be established by further defining the requirements which would be done in collaboration with the GRCF.

At the conclusion of this agenda item, Danny McGowan (AEMO) reiterated the agenda was confirmed, as well as AEMO's notices of meeting Recording and Competition Law Meeting Protocol as some GRCF only joined the meeting for the East Coast agenda items.

4. Accept previous meeting minutes and action items – Danny McGowan (AEMO)

The GRCF accepted the meeting minutes for the previous meeting held on 21 February 2023. Action items have been updated in the table attached below.

With regards to actions, 152.9.1 was noted as not closed out but in progress in relation to today's work. 137.7.1 remains open.

5. Issues and Change Register – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted that 1 new initiative was added to the Retail Market Issues and Change Register since the previous meeting.

6 initiatives have also been completed or withdrawn. These were discussed in the February 2023 GRCF meeting.

Danny McGowan (AEMO) noted the Package 2 consultations, which include IN001/23, IN005/23, IN001/23W, IN003/22W and IN004/21W.

For further details please see the consultation packages below, the first of which is closed and the second of which is under consideration by the ERA:

- [Package 2-2023 East Coast \(IN001-23, IN005-23\).](#)
- [Package 2-2023 WA \(IN001-23W, IN003-22W, IN004-21W\).](#)

No questions were received.

6. Gas and Electricity Retail Consultations Calendar

Danny McGowan (AEMO) noted the Gas and Electricity Retail Consultations Calendar had been updated. This will be further discussed under the Zonal Heating Values Update agenda item.

7. Zonal Heating Values Update (East Coast)

Jordan Daly and William Baskerville (AEMO) gave an update on the Zonal Heating Values approach according to the slides circulated after the GRCF meeting. Mark Riley (AGL) noted that their preference is to have a bulk update rather than individual MIRN requests. Sean Jennings (Red/Lumo) noted this will have an impact on retailers. Danny McGowan (AEMO) noted this will be considered by the relevant team as part of the ongoing foundation layer changes itself.

Danny McGowan (AEMO) spoke to the staggered implementation dates of 1 May 2024 for Packages 3A comprising IN007-22 (Modifications to HVZs and the HV information that AEMO provides in Victoria) and IN015-22 (Harmonise the definition of Heating Value within east coast RMP) and Package 3B comprising IN007-21 (Victorian Hydrogen integration (AEMC rule changes) and IN017-22 (Changes pertaining to Distribution Connected facilities (DCF)) all pertain to Victorian changes, and 3 March 2025 being Package 4 for all other non-Victorian related changes. The 2023 Consultations Calendar and Retail Market Issue and Change Register reflect this. There were no opposing views put forward by the GRCF therefore AEMO will proceed with above mention packages the first being Package 3A (ZHV) which is targeting a GMI to be issued in early May 2023.

8. Other Business (all)

Danny McGowan (AEMO) advised that he will be on leave in April and May and that Jordan Daly and Nandu Datar (AEMO) will be key contacts on GRCF related matters for this period.

9. Next GRCF meeting – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted that the next GRCF meeting would be Tuesday 18 April 2023. If there are not adequate items to discuss, the meeting will not proceed.

A Teams link has been included in the Outlook meeting invitations, which are recurring on the third Tuesday of each month. If participants don't have access to the Outlook meetings, or are not receiving regular correspondence, please email grcf@aemo.com.au to lodge a request.

Danny McGowan (AEMO) closed the meeting and thanked participants for their valuable input.

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Action items raised prior to meeting #153

Item	Topic	Action required	Responsible	By/Status
152.9.1	List of gas retail initiatives that are not part of the GRCF 2023 program of work	<p>Review the feedback provided by the GRCF and identify those initiatives that have reasonable outline of the requirement and a reasonable level of confidence that if implement the benefits will outweigh the cost; or potential benefits that may outweigh the cost, but this can only be establish by further defining the requirement.</p> <p>Note: These will be considered alongside the West Coast initiatives following the March 2023 GRCF meeting.</p>	AEMO	April 2023 GRCF
151.6.2	RoLR package review	<p>AEMO to discuss RoLR Package 5 2023 prioritisation in March 2023.</p> <p>[Secretariat Note: This was raised in the March 2023 meeting as part of agenda item 7].</p>	Danny McGowan (AEMO)	March 2023 Meeting
151.6.1	Longstanding Register Items. Possible preference survey.	In relation to the remaining initiatives that are greater 5 years old, AEMO to consider the idea of circulating a survey to GRCF participants to complete on their preferences whether these long standing initiatives should progressed or withdrawn. AEMO to provide update next meeting.	Danny McGowan (AEMO)	Discussed in February 2023 meeting.

Item	Topic	Action required	Responsible	By/Status
137.7.1	GMI on customer self-reads	<p>Nina Telford (Wesfarmers Kleenheat) to develop a GMI on Kleenheat's desired changes regarding customer self reads.</p> <p>November 2020 update: Wesfarmers Kleenheat continues work on this item and will continue to keep AEMO and the GRCF informed of progress.</p> <p>March 2021 update: No update.</p> <p>April 2021 update: No update.</p> <p>June 2021 update: No update.</p> <p>August 2021 update: Mark Riley (AGL advised that he would contact Kleenheat, about actioning this action item when the NSW/ACT self-read consultation (IN001/21) concludes.</p> <p>March 2022 update: Deanna Power dpower@kleenheat.com.au nominated as an additional Kleenheat GRCF representative.</p> <p>June 2022 update: On hold noting that Joe Sanches (ATCO) agreed to progress this issue via an ATCO GMI which will be drafted by the relevant parties.</p> <p>August 2022 update: Joe Sanches advised that a GMI will be shared with WA retailers, next week, then a GMI will be submitted to AEMO.</p> <p>October 2022 update: Joe Sanches advised this will have to be put on hold due to internal changes. There is interest in circulating this before the next meeting.</p> <p>November 2022 update: No updated provided by Joe Sanches. Mark Riley (AGL) noted that this has shifted to be a network-led process. Likely to be dormant for a year or so but will need to be acted on at some point.</p> <p>February 2023 update: Mark Riley (AGL) noted that ATCO are looking into developing an app for CoRs. This will require a review of the existing Procedures. Fabian D'Mello (ATCO) noted that Joe Sanches will reach out to Mark to discuss this.</p> <p>March 2023 update: No update.</p>	Wesfarmers Kleenheat & ATCO	On hold until next raised by ATCO.

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