

# MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 145  
 DATE: Thursday 16 September 2021.  
 TIME: 11.00 AM – 1.00 PM AWST (1.00 PM – 3.00 PM AEST)  
 LOCATION: AEMO Offices and Teleconference  
 CONTACT: [GRCF@aemo.com.au](mailto:GRCF@aemo.com.au)

## ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	Teleconference
Michelle Norris	AEMO	Teleconference
Meghan Bibby	AEMO	Teleconference
Nandu Datar	AEMO	Teleconference
Arjun Pathy	AEMO	Teleconference
Peter Gunn <sup>1</sup>	AEMO	Teleconference
Prachi Kamat	ActewAGL	Teleconference
Rick Abbott	AGIG	Teleconference
Sue Richardson	Agility CIS	Teleconference
Mark Riley	AGL	Teleconference
Sarah Silbert	AGL	Teleconference
Paul Bresloff-Barry	Agora Retail	Teleconference
Catherine Rousch	Alinta Energy	Teleconference
Ian Cupidon	Alinta Energy	Teleconference
Joe Sanches	ATCO Gas	Teleconference
Justin Betlehem	AusNet Services	Teleconference
Robert Gubbins	CGI	Teleconference
Patrick Lau	CovaU	Teleconference
Lipakshi Dhar	Economic Regulation Authority (WA)	Teleconference
Jo Sullivan	Energy Australia	Teleconference
Marc Flynn	Jemena Gas Networks	Teleconference
Kelly Murray	Multinet Gas Networks	Teleconference
Mario Iogha	Origin Energy	Teleconference
Haiden Jones	Powershop	Teleconference
Sean Jennings	Red and Lumo Energy	Teleconference
Stefanie Monaco	Red and Lumo Energy	Teleconference
Adam Graves	Synergy	Teleconference
Karthi Mahalingham	Synergy	Teleconference
Charlie McNamara	Vocus Energy	Teleconference
Nina Telford	Wesfarmers Kleenheat	Teleconference
Gerrod Murphy	Weston Energy	Teleconference

<sup>1</sup> Only present for agenda item #8.

## **1. Welcome, Apologies and AEMO Competition Law Meeting Protocol – Danny McGowan (AEMO)**

Danny McGowan (AEMO) welcomed GRCF participants to the meeting.

Danny McGowan (AEMO) noted AEMO's Competition Law Policy.

## **2. Agenda confirmation – Danny McGowan (AEMO)**

Mario Iogha (Origin Energy) raised an item regarding the Service Order Outage Plan over the cutover weekend.

Danny McGowan (AEMO) noted that the 2022 prioritisation session would be held in the October GRCF.

The GRCF then confirmed the meeting agenda.

## **3. Accept previous meeting minutes and action items – Danny McGowan (AEMO)**

The GRCF accepted the meeting minutes for the previous meeting. Action items have been updated in the table attached.

## **4. Issues and Change Register – Danny McGowan (AEMO)**

Danny McGowan (AEMO) noted that the following item had been added to the Issues and Change Register:

- IN004/21W (Update WA Connectivity Testing and Technical Certification document)

Danny McGowan (AEMO) noted that the following item had been withdrawn as this initiative raised similar issues as those described in IN001/20W (EIC Process Review):

- IN006/19W (Reduce regulatory costs – negative assurance audits)

## **5. 2021 Gas and Electricity Retail Consultations Calendar – Danny McGowan (AEMO)**

Danny McGowan (AEMO) noted the changes to the 2021 Gas and Electricity Retail Consultations Calendar.

## **6. Other Business (all) – Danny McGowan (AEMO)**

Mario Iogha (Origin Energy) noted that participants might have particular email addresses that should be contacted regarding priority-C transactions initiated during the manual-processes period of the cutover weekend instead of the usual B2B contact addresses. AEMO agreed to investigate including a list of "alternative B2B contact addresses for the cutover weekend" following the "Industry Lead Contact During the Cutover Period" table in the Industry Cutover Plan (**Action item 145.6.1**), in which participants would include an alternative contact person if they wished for other participants not to contact their default contact person.

Mark Riley (AGL) noted that there had been a recent meeting about the APA Parmelia Gas Pipeline Hydrogen Conversion Project. AEMO agreed to distribute the slides from this presentation to the GRCF with the draft minutes (**Action item 145.6.2**).

## **7. Next GRCF meeting – Danny McGowan (AEMO)**

Danny McGowan (AEMO) noted that the next GRCF meeting would be 21 October 2021 and that this meeting would include the 2022 prioritisation session.

## **8. Red / Lumo Submission to IN004/20 (BL and TSF changes in NSW/ACT) – Sean Jennings (Red / Lumo Energy)**

Sean Jennings (Red / Lumo) outlined the concerns that Red and Lumo Energy had with the drafting of the RMP changes in the IN004/20 IIR, as given in their presentation.

Marc Flynn (JGN) noted that the purpose of IN004/20 was not for Jemena to amend customer classifications but rather to utilise existing customer classifications and “carve out” certain residential sites from other residential sites, not to convert business sites to residential substitution methods. Mark Riley (AGL) noted that the proposed RMP changes may need amending to make clear that the customer classifications could come apart from the specific estimation and substitution methodology used in order to resolve Red and Lumo Energy’s concerns. Sean Jennings (Red and Lumo Energy) and Marc Flynn (JGN) agreed to work with AGL to develop these reformulated RMP changes (**Action item 145.8.1**).

Arjun Pathy (AEMO) noted that substantially reformulated RMP changes would likely require an additional round of formal consultation, which would elapse the 1 December 2021 deadline for the publication of the AEMO Decision. Arjun therefore noted that, if the GRCF pursued a substantial revision of the RMP changes, AEMO would likely have to publish a Notice of AEMO Decision for IN004/20 that did not accept the changes in the IIR, after which point a new initiative could be raised for the reformulated RMP changes developed by JGN, Red and Lumo Energy, and AGL. The GRCF accepted that reformulating the RMP changes in this way would result in the need to raise a new initiative to progress the change.

#### **9. IN002/21 (Earliest transfer day in SA) GMI – Rick Abbott (AGIG)**

Rick Abbott (AGIG) outlined the contents of the GMI for IN00/21 (Earliest transfer day in SA).

Mark Riley (AGL) noted that the cost was small relative to the expected benefit and as such that the change represented a net benefit. Mark asked whether “allowable period” could be more simply defined without reference to whether the change was in-situ or move-in. Arjun Pathy (AEMO) asked whether the GRCF would like the consultation to include that change to definition of allowable period. The GRCF noted that this would represent scope creep. Arjun Pathy (AEMO) noted that the feedback on the GMI would be due 1 October 2021 and that AEMO would recirculate the GMI for feedback (**Action item 145.9.1**).

#### **10. Other Business (east coast) – Danny McGowan (AEMO)**

Michelle Norris (AEMO) noted that she would be moving to a new role. The GRCF thanked Michelle for her work.

Danny McGowan (AEMO) closed the meeting.

**Action items raised at meeting #145**

<b>Item</b>	<b>Topic</b>	<b>Action required</b>	<b>Responsible</b>	<b>By</b>
145.6.1	Alternative B2B contact for cutover weekend	AEMO to investigate including a list of “alternative B2B contact addresses for the cutover weekend” following the “Industry Lead Contact During the Cutover Period” table in the Industry Cutover Plan.	Arjun Pathy (AEMO)	Next meeting
145.6.2	APA Parmelia Gas Pipeline Hydrogen Conversion Project slides	AEMO to distribute slides from the recent APA Parmelia Gas Pipeline Hydrogen Conversion Project presentation to the GRCF with the draft minutes.	Arjun Pathy (AEMO)	Completed
145.8.1	Updated changes for IN004/20	Marc Flynn (JGN), Sean Jennings (Red and Lumo Energy), and Mark Riley (AGL) to reformulate the changes from IN004/20 to address Red / Lumo’s concerns.	Mark Flynn (JGN, Sean Jennings (Red and Lumo Energy), and Mark Riley (AGL)	Next meeting
145.9.1	IN002/21 GMI	AEMO to distribute GMI for IN002/21 for feedback from the GRCF by 1 October 2021.	Arjun Pathy (AEMO)	Completed

**Action items raised prior to meeting #145**

Item	Topic	Action required	Responsible	By
137.7.1	GMI on customer self-reads	<p>Nina Telford (Wesfarmers Kleenheat) to develop a GMI on Kleenheat's desired changes regarding customer self reads.</p> <p>November 2020 update: Wesfarmers Kleenheat continues work on this item and will continue to keep AEMO and the GRCF informed of progress.</p> <p>March 2021 update: No update.</p> <p>April 2021 update: No update.</p> <p>June 2021 update: No update.</p> <p>August 2021 update: Mark Riley (AGL advised that he would contact Kleenheat, about actioning this action item when the NSW/ACT self-read consultation (IN001/21) concludes.</p>	Nina Telford (Wesfarmers Kleenheat)	Next GRCF meeting