

MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 141
 DATE: Thursday 18 March 2021.
 TIME: 11.00 AM – 1.00 PM AWST (2.00 PM – 4.00 PM AEST)
 LOCATION: AEMO Offices and Teleconference
 CONTACT: GRCF@aemo.com.au

ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	Melbourne
Arjun Pathy	AEMO	Melbourne
Nandu Datar	AEMO	Melbourne
Michelle Norris	AEMO	Teleconference
Kate Goatley	ActewAGL	Teleconference
Sue Richardson	Agility CIS	Teleconference
Mark Riley	AGL	Teleconference
Sarah Silbert	AGL	Teleconference
Paul Bresloff-Barry	Agora Energy Retail	Teleconference
Suchet Mehta	Agora Energy Retail	Teleconference
Catherine Rousch	Alinta Energy	Teleconference
Shaun Cupitt	Alinta Energy	Teleconference
Elaine Bilotta	ATCO Gas	Teleconference
Joe Sanches	ATCO Gas	Teleconference
Justin Betlehem	AusNet Services	Teleconference
Rick Abbott	Australian Gas Networks	Teleconference
Nallina Luckshman	CGI	Teleconference
Robert Gubbins	CGI	Teleconference
Lipakshi Dhar	Economic Regulation Authority WA	Teleconference
Manuel Fernandes	ERM Power	Teleconference
Marc Flynn	Jemena Gas Networks	Teleconference
Tim Sheridan	Jemena Gas Networks	Teleconference
Kelly Murray	Multinet Gas Networks	Teleconference
Mario Iogha	Origin Energy	Teleconference
Sean Jennings	Red and Lumo Energy	Teleconference
Stephen White	Red and Lumo Energy	Teleconference
Bart Hawking	Shell Energy	Teleconference
Karthi Mahalingham	Synergy	Teleconference
Adam Kozman	Wesfarmers Kleenheat	Teleconference
Nina Telford	Wesfarmers Kleenheat	Teleconference
Gerrod Murphy	Weston Energy	Teleconference

1. Welcome, Apologies and AEMO Competition Law Meeting Protocol (WA) – Danny McGowan (AEMO)

Danny McGowan (AEMO) welcomed GRCF participants to the meeting.

Danny McGowan (AEMO) noted AEMO's Competition Law Policy.

2. Agenda confirmation (WA) – Danny McGowan (AEMO)

The GRCF confirmed the WA portion of the agenda.

3. Accept previous meeting minutes and action items – Danny McGowan (AEMO)

The GRCF accepted the WA component of the meeting minutes for the previous meeting. Action items have been updated in the table attached.

4. Updates on IN001/20W and IN001/18W – Nandu Datar (AEMO)

Nandu Datar (AEMO) provided a brief outline of the two initiatives.

Regarding IN001/18W (Matters referred to AEMO related to clause 325), Nandu Datar (AEMO) noted that AEMO's current proposal was that participants would conduct quarterly reporting of EIC breaches. Nandu noted that AEMO is requesting the following feedback in relation to the GMI:

- Does your organisation support the GMI?
- Can your organisation identify any benefits from the proposal other than those listed?
- Does your organisation support the related proposal in IN001/20W?

Regarding IN001/20W (EIC process review), Nandu Datar (AEMO) noted that AEMO's current proposal is for established retailers to perform an EIC audit every five years and for new retailers to conduct annual EIC audits until AEMO determines their audit processes to be sufficiently robust that they could move to five-year audits. Under the proposal, AEMO would have the right to request an audit outside the five-year cycle if there were any issues in breach reporting. Nandu noted that AEMO is requesting the following feedback in relation to the GMI:

- Does your organisation support the GMI?
- Do the benefits listed in the GMI accurately capture the magnitude of the benefits for your organisation? (any figures provided will be kept confidential and provided only at the aggregated level of the WA market as a whole)
- Can your organisation identify any benefits from the proposal other than those listed?
- Does your organisation support the related proposal in IN001/18W?

Mark Riley (AGL) requested that AEMO re-examine its drafting to clarify whether new retailers would in all cases have to undertake annual audits for five years, or whether they would only have to undertake annual audits until such time as AEMO determined their processes to be sufficiently robust (which could occur before five years). Mark noted AGL's belief that there was some discrepancy between the description of the change in the GMI and the actual proposed RMP changes in this matter and it would be included in the feedback to the GMI.

Nandu Datar (AEMO) noted that feedback to the two GMIs was due to grcf@aemo.com.au by 1 April 2021, with a proposed effective date of 1 January 2022.

5. Other business (WA) – Danny McGowan (AEMO)

No other business was raised.

6. Welcome, Apologies and AEMO Competition Law Meeting Protocol (all) – Danny McGowan (AEMO)

Danny McGowan (AEMO) welcomed east-coast GRCF participants to the meeting.

Danny McGowan (AEMO) noted AEMO's Competition Law Policy.

7. Confirm agenda (all and east-coast) – Danny McGowan (AEMO)

Danny McGowan noted a late paper regarding IN001/21 (Customer Own Reads), which will be discussed as part of Other Business.

Stephen White (Red and Lumo Energy) noted that he would provide a brief update regarding the Gas Life Support Reconciliation Industry Guide in Other Business.

8. Issues and Change Register – Danny McGowan (AEMO)

Danny McGowan noted that the following items had been added to the Issues and Change Register:

- IN003/21 (Additional changes from IN004/17)
- IN004/21 (Review all process flow diagrams to ensure the entity terminology aligns with the terms used in the RMPs).
- IN005/21 (Updates to NSW-ACT Lost Gas Customer Service Protocol)
- IN006/21 (Clarification of purpose and content of B2B Service Order Specifications - Part 1)

9. 2021 Gas and Electricity Retail Consultations Calendar – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted the updates to the Retail Consultations Calendar.

10. 2021 GRCF meetings – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted the dates for GRCF meetings in the first half of 2021:

- Thursday 15 April 2021
- Thursday 20 May 2021
- Thursday 17 June 2021

AEMO noted that it would send calendar invites for these three meetings to the GRCF (**Action item 141.10.1**).

11. Other business (all)

No other business was raised.

12. Next GRCF meeting

Danny McGowan (AEMO) noted that the next GRCF meeting would occur on 15 April 2021.

WA GRCF participants left the meeting.

13. Accept previous meeting minutes and action items (east coast) – Danny McGowan (AEMO)

The GRCF accepted the east-coast component of the meeting minutes for the previous meeting. Action items have been updated in the table attached.

14. IN004/20 – NSW/ACT BL TSF changes – Marc Flynn (Jemena) and Arjun Pathy (AEMO)

Tim Sheridan and Marc Flynn (JGN) thanked the GRCF for their feedback to the first version of the GMI. Marc provided an outline of the change. Arjun Pathy (AEMO) noted that v2.0 of the GMI would be redistributed to the GRCF, requesting answers to the following questions:

- Does this change present a net benefit to your organisation?
- Does this change have system impacts for your organisation?
- Are any amendments needed to the documentation changes proposed in Attachment A?

Rick Abbott (AGN) noted that the proposed changes would not have any impact on the Wagga Wagga or Tamworth networks.

Arjun Pathy (AEMO) noted that, as part of the IIR for the change, Jemena Gas Networks would provide the calendar quarter in which the effective date would fall.

Arjun Pathy (AEMO) noted that feedback on the GMI would be due to grcf@aemo.com.au by 1 April 2021.

15. Other business (east coast)

IN001/21 – Customer Own Reads

Tim Sheridan (JGN) described the changes proposed by Jemena Gas Networks in the IN001/21 GMI. Tim noted that the changes are documentation-only and will not require system changes. The GRCF raised a number of questions about the proposal, which they will provide in feedback to JGN. Feedback on the GMI is due to grcf@aemo.com.au by 15 April 2021.

Reconciliation Guide

Stephen White (Red and Lumo Energy) noted that he, Sean Jennings (Red and Lumo Energy), Kelly Murray (Multinet Gas Networks), and Mark Riley (AGL) had been preparing a draft set of updates for the Gas Life Support Reconciliation Industry Guide. They noted that they had postponed the March workshop to discuss the draft Guide to April, before which point the draft Guide would be circulated to the GRCF for feedback.

16. Meeting close

Danny McGowan (AEMO) noted that the next GRCF meeting is on 15 April 2021.

Danny McGowan (AEMO) closed the meeting.

Action items raised at meeting #141

Item	Topic	Action required	Responsible	By
141.10.1	Calendar invites for GRCF meetings	AEMO to send calendar invites for all GRCF meetings until end of June 2021.	Arjun Pathy (AEMO)	ASAP

Action items raised prior to meeting #141

Item	Topic	Action required	Responsible	By
140.4.1	IN001/20W workshop	AEMO to organise a workshop in early December to decide on a solution option for IN001/20W. March update: This action item was discussed as part of agenda item 4.	Nandu Datar (AEMO)	Completed
140.9.1	Electricity section of consultations spreadsheet	AEMO to update electricity consultations in the consultations spreadsheet. March update: This action item was discussed as part of agenda item 9.	AEMO	Completed
140.10.1	Volunteer to chair session 2 of the information session	A participant is to volunteer to chair the second session of the information session in early January.	GRCF	Completed
140.10.2	Agenda items for information session	The GRCF is to send in any additional agenda items that need to be discussed at the information session by 26 November 2020	GRCF	Completed
140.15.1	IN005/18 Estimated consumption after meter removal	Participants to review process diagram for IN005/18. Any participant that believes the process does not represent what has previously been agreed, please e-mail Mark Riley (MRiley@aql.com.au) and Mario Iogha (mario.iogha@originenergy.com.au) and CC (grcf@aemo.com.au) before Friday 4 December COB . Please note that a lack of response will be taken to mean acceptance. March update: This change has been progressed through consultation, with the NoD published on 18 March 2021.	East coast GRCF	Completed
140.17.1	IN004/20 - Baseload and temperature sensitivity factor changes for NSW/ACT	Marc Flynn (Jemena) to provide AEMO with the points of focus on which participants should focus when reviewing the GMI. AEMO to circulate these points of focus and the GMI to participants to review. Any questions are to be emailed to Marc Flynn (Marc.Flynn@jemena.com.au) and CC grcf@aemo.com.au before Friday 4th December.	NSW/ACT GRCF representatives	Completed

139.7.2	2021 work program	<p>AEMO to prepare for circulation to the GRCF a formal 2021 work program listing the initiatives that AEMO intends to progress.</p> <p>November update: AEMO will progress this by the next GRCF meeting.</p> <p>March update: Will be addressed under agenda item 9.</p>	Danny McGowan (AEMO)	Completed
137.7.1	GMI on customer self-reads	<p>Nina Telford (Wesfarmers Kleenheat) to develop a GMI on Kleenheat's desired changes regarding customer self reads.</p> <p>November 2020 update: Wesfarmers Kleenheat continues work on this item and will continue to keep AEMO and the GRCF informed of progress.</p> <p>March 2021 update: No update.</p>	Nina Telford (Wesfarmers Kleenheat)	Next GRCF meeting