

MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 136
 DATE: Thursday 21 May 2020.
 TIME: 11.00 AM – 1.00 PM AWST (1.00 PM – 3.00 PM AEST)
 LOCATION: AEMO Offices and Teleconference
 CONTACT: GRCF@aemo.com.au

ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	Teleconference
Meghan Bibby	AEMO	Teleconference
Nandu Datar	AEMO	Teleconference
Arjun Pathy	AEMO	Teleconference
Travis Kane	AEMO	Teleconference
Michelle Norris	AEMO	Teleconference
Collette Reedy	ActewAGL	Teleconference
Emily Watkins	ActewAGL	Teleconference
Sarah Silbert	AGL	Teleconference
Mark Riley	AGL	Teleconference
Paul Bresloff-Barry	Agora Energy Retail	Teleconference
Shaun Cupitt	Alinta Energy	Teleconference
Stephanie Lommi	Alinta Energy	Teleconference
Catherine Rousch	Alinta Energy	Teleconference
Rick Abbott	AGIG	Teleconference
Josh Hankey	APA Group	Teleconference
Joe Sanches	ATCO Gas	Teleconference
Justin Betlehem	AusNet Services	Teleconference
Robert Gubbins	CGI	Teleconference
Sara O'Connor	Economic Regulation Authority (WA)	Teleconference
Lexi Harris	EnergyAustralia	Teleconference
Travis Worsteling	EnergyAustralia	Teleconference
Kelly Murray	Multinet Gas Networks	Teleconference
Joe Castellano	Origin Energy	Teleconference
Mario Iogha	Origin Energy	Teleconference
Stephen White	Red and Lumo Energy	Teleconference
Karthi Mahalingham	Synergy	Teleconference
Nina Telford	Wesfarmers Kleenheat	Teleconference
Gerrod Murphy	Weston Energy	Teleconference

1. Welcome and apologies – Danny McGowan (AEMO)

Danny McGowan (AEMO) welcomed all GRCF participants to the meeting.

Lipakshi Dhar (ERA) was an apology.

2. Agenda confirmation (WA only) – Danny McGowan (AEMO)

Danny McGowan (AEMO) raised an additional agenda item regarding the open Job Enquiry Codes initiative (IN012/15W) for “Other Business”.

The GRCF then confirmed the WA component of the agenda.

Danny McGowan (AEMO) spoke to AEMO’s Competition Policy and the GRCF noted their obligations under the Competition Policy and under Competition Law.

3. Previous meeting minutes and action items (WA only) – Danny McGowan (AEMO)

The GRCF accepted the WA component of the previous meeting minutes as accurate.

Action items have been updated in the table appended.

4. IN003/20W (Customer Contact Details transaction) – Joe Sanches (ATCO Gas) and Arjun Pathy (AEMO)

Joe Sanches (ATCO Gas) noted that ATCO Gas and AEMO have substantially developed v2.0 of the IN003/20W GMI into v3.0. ATCO Gas’s preference is to “piggyback” off the east coast IN003/20 (Gas Life Support) initiative.

Catherine Rousch (Alinta Energy) asked whether IN003/20 will proceed in Q4 2021. Danny McGowan (AEMO) noted that AEMO’s recommendation in the IN003/20 IIR is to proceed with the changes in Q4 2021, pending a reversal of participant feedback to the IIR. Danny further noted that all proposed schema changes are to be issued as a single package; as such, if the package needs to be delayed due to resourcing constraints from COVID-19, then it will be delayed for WA as well. Arjun Pathy (AEMO) noted that AEMO will issue a questionnaire on this topic (**Action item 136.4.1**); feedback will be due COB (AWST) 5 June 2020.

5. IN013/19W (Proposed amendment to Clause 32 – (Error correction notice)) update – Nandu Datar (AEMO) and Sarah Silbert (AGL)

Nandu Datar (AEMO) outlined the reasons for which AEMO decided not to recommend the IN013/19W change to the ERA. Danny McGowan (AEMO) noted that the gas retail market register was updated to record that this initiative was rejected by AEMO and therefore closed.

Sarah Silbert (AGL) noted AGL’s view that the drafting as proposed in the IIR was confusing and therefore needed to be improved before recommendation to the ERA. Nandu Datar (AEMO) noted that the initiative would now need to be reprioritised in the GRCF’s work program. WA GRCF participants are to review AGL’s proposed draft changes, which can be found alongside the IN013/19W AEMO Decision [here](#) (**Action item 136.5.1**). AEMO will send a link to AGL with the new GMI template for them to prepare a new GMI with their updated drafting (**Action item 136.5.2**).

6. Other business (WA)

Regarding initiative IN002/15W (New Service Order Job Enquiry Codes), Danny McGowan (AEMO) noted that AGL had submitted a related initiative to augment the Job Enquiry Codes in east coast gas retail markets (IN026/15). As such, there are opportunities for synergies if ATCO Gas submits an updated IN002/15W GMI to synchronise with the related east coast consultation. This is similar to the approach that ATCO Gas agreed to take in relation to CDN

and CDR. Joe Sanches (ATCO) is currently reviewing the requirements described in IN026/15 and will advise AEMO of the outcome of this review shortly.

7. Confirm agenda (all and east coast) – Danny McGowan (AEMO)

Rick Abbott (APA) raised an item about using customer contact information they receive in a CDN transaction from Retailer for planned works as well as unplanned works.

The GRCF then confirmed the remainder of the agenda.

8. Digital Certification Program – Travis Kane (AEMO)

Travis Kane (AEMO) outlined the Digital Certification Program, as per the provided slides. Travis requested that participants email any questions to certificatereplacement@aemo.com.au and noted that he will provide regular updates at future GRCF meetings.

9. Issues and Change Register – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted the major changes to the Issues and Change Register:

- Initiative IN015/20 (Wide Bay withdrawal zone) has been added.
- Initiatives IN002/20 (Review certain report timing requirements in the RMPs) and IN013/19W (Proposed amendment to clause 32) are not progressing and have been closed.

The GRCF noted the changes to the Issues and Changes Register.

10. 2020 Gas and Electricity Retail Consultation Calendar – Danny McGowan (AEMO)

The GRCF noted all changes to the Consultation calendar and noted further that the period June / July would be a busy period involving several gas consultations.

11. Other business (all) – Danny McGowan (AEMO)

No other business was raised.

12. Next GRCF meetings – Danny McGowan (AEMO)

The GRCF agreed that the proposed Friday 19 June 2020 meeting date was not ideal. Danny McGowan (AEMO) noted that AEMO would find an alternative date and disseminate this information to the GRCF (**Action item 136.12.1**).

Secretariat note: AEMO has reviewed the industry meeting calendar and has determined that Thursday 25 June to be the replacement date for the June GRCF meeting. Invites will be issued shortly.

WA participants left the meeting.

13. Previous meeting minutes and action items (east coast) – Danny McGowan (AEMO)

The GRCF accepted the east coast component of the previous meeting minutes as accurate.

Action items have been updated in the table attached.

14. IN011/20 (aseXML CDN and CDR) update – review consolidated feedback – Arjun Pathy (AEMO)

Arjun Pathy (AEMO) spoke to the paper and noted that the feedback had largely been supportive (nine of 11 responses endorsed the changes). GRCF participants unanimously agreed to the following:

- The pre-consultation expressed sufficient consensus on the initiative to warrant AEMO's proceeding with a PPC for the change.
- That the PPC should be issued by 25 May 2020 with consultation closing on 12 June 2020.

The GRCF noted that 5MS delays may impact IT resourcing in late 2021. Danny McGowan (AEMO) requested that any concerns about such matters should be submitted to AEMO through either the IN011/20 or the IN003/20 consultations.

15. IN026/15 (New JECs east coast) update – Mark Riley (AGL) and Arjun Pathy (AEMO)

Mark Riley (AGL) spoke to the updated GMI. Arjun Pathy (AEMO) noted that AEMO would issue a questionnaire on the GMI to gauge the GRCF's interest in the consultation once APA Group had approved the final GMI (**Action item 136.15.1**). The GRCF would receive a three-week period to give feedback.

16. Other business (east coast)

Rick Abbott (AGIG) on behalf of APA noted that the APA Group wished to use customer contact data it receives from retailers (via the CDN transaction) for planned as well as unplanned changes. Currently, various build packs and specification packs mention that the usage is just for unplanned outages. The GRCF broadly agreed with the intent of the proposal and noted that changes would need to be made to the build packs to allow such use. Danny McGowan (AEMO) noted that it is difficult to fully consider the implications without a more detailed proposal and requested further details about this issues and suggestion options to resolve the issue. AEMO would then pass this information onto the GRCF. Rick Abbott (AGIG) agreed to pass on further details to AEMO (grcf@aemo.com.au) about the use customer contact data which will then be circulated to the GRCF (**Action item 136.16.1**).

Action items raised at meeting #136

Item	Topic	Action required	Responsible	By
136.4.1	IN003/20W Questionnaire	AEMO to issue IN003/20W questionnaire to elicit whether WA GRCF participants a.) support the initiative b.) broadly believe that AEMO has captured the relevant technical requirements for the change, with GRCF participants to respond by COB (AWST) 5 June 2020.	Arjun Pathy (AEMO)	22 May 2020
136.5.1	Review of AGL's proposed drafting of clause 32 (Error correction notice) in WA RMPs	WA participants to review AGL's proposed drafting on clause 32 (can be found as "Attachment 1" here) and give feedback to AGL.	WA GRCF participants	Next GRCF meeting
136.5.2	AEMO to send AGL a link to WA GMI template	AEMO to send AGL a link to new GMI template.	AEMO	ASAP
136.12.1	Next GRCF meeting date	AEMO to decide on a date for the next GRCF meeting and disseminate this information to the GRCF.	AEMO	ASAP
136.15.1	AEMO to issue IN026/15 questionnaire	Once APA Group has reviewed the final GMI for IN026/15, AEMO to issue IN026/15 questionnaire to elicit whether GRCF participants a.) support the initiative b.) broadly believe that AEMO has captured the relevant technical requirements for the change. Participants will have three weeks to give feedback.	AEMO	Next GRCF meeting
136.16.1	Use of CDN information for planned outages.	Rick Abbott (AGIG) to pass on further details to AEMO (grcf@aemo.com.au) about the use customer contact data. These details will then be circulated to the GRCF.	Rick Abbott (AGIG)	ASAP

Action items raised prior to meeting #136

Item	Topic	Action required	Responsible	By
135.4.1	Retailer advice on customer details provision to ATCO Gas (IN003/20W)	<p>Each retailer to provide advice to grcf@aemo.com.au on:</p> <ul style="list-style-type: none"> Whether the provision of customer information to ATCO Gas for meter replacement purposes meets retailers' privacy obligations. <p>If retailers advise that the provision of customer information does meet retailers' privacy obligations, retailers are to confirm that their supply contracts with their customers allow for this exchange of customer information to ATCO Gas.</p>	All WA retailers	COB (AWST) 1 June 2020
135.9.1	IN026/15 GMI	Mark Riley (AGL) to work with AEMO to develop a full GMI for IN026/15.	Mark Riley (AGL)	Completed
135.9.2	IN011/20 Technical Protocol changes	AEMO to distribute the proposed IN011/20 Technical Protocol changes to the GRCF for their high-level feedback and for an indication of whether they support the change.	AEMO	Completed
135.14.1	Wide Bay withdrawal zone GMI map	Rick Abbott (APA Group) to update the Wide Bay withdrawal zone GMI with a map.	Rick Abbott (APA Group)	Completed
135.14.2	Wide Bay withdrawal zone GMI feedback (IN015/20)	<p>GRCF to provide feedback to Rick Abbott (APA Group) on the Wide Bay withdrawal zone GMI.</p> <p>May update: Issued 18 May, seeking feedback by 29 May.</p>	GRCF	Ongoing
134.5.2	Options for IN003/20W (Customer Contact Details transaction)	<p>Mark Riley (AGL), Elaine Bilotta (ATCO Gas), and Joe Sanches (ATCO Gas) to collectively determine what the adoption of the aseXML CDN would entail in terms of schema / system changes and then send the various options (e.g. "do nothing", "adopt .csv CDN", "adopt aseXML CDN") to AEMO.</p> <p>April update: The GRCF noted that the original GMI needed to be updated to reflect the technical details described in IN011/20. AEMO agreed to update the GMI and reissue it for feedback.</p>	M. Riley (AGL), E. Bilotta (ATCO Gas), J. Sanches (ATCO Gas)	Completed

134.10.1	IN009/19W technical review	<p>AEMO to conduct technical review of IN009/19W GMI.</p> <p>May update: Nandu Datar (AEMO) advised that original GMI proposed adding the meter status field to the MIRN discovery response and also adding new values to the attribute meter status and making them enumerated. AEMO has received another GMI from AGL with a scope of just adding the meter status to MIRN discovery response. Evaluating these proposals is continuing. This action is therefore to be left open until next meeting.</p>	AEMO	Ongoing
132.18.2W	AEMO investigations into WA's moving beyond r13 schema version	<p>AEMO to investigate whether the mandatory status of the fields provided by Elaine Bilotta (ATCO Gas) under action item 132.18.1 would prohibit Western Australia's adopting a schema version beyond r13.</p> <p>February update: Carried over contingent on 132.18.1W.</p> <p>April update: Not yet completed. Joe Sanches (ATCO), advised that would have an update to AEMO before COB Friday 8 May.</p> <p>May update: Danny McGowan (AEMO) advised AEMO had not received any information about fields that would prohibit WA moving beyond the R13 schema so this could be closed. Joe Sanches (ATCO) requested a meeting with AEMO the following week to discuss this. It was agreed to leave this open.</p>	AEMO	January GRCF meeting