

MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 133
 DATE: Tuesday 21 January 2020
 TIME: 11.00 AM – 1.00 PM AWST (2.00 PM – 4.00 PM AEST)
 LOCATION: AEMO Offices and Teleconference
 CONTACT: GRCF@aemo.com.au

ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	Perth
Nandu Datar	AEMO	Perth
Catherine Rousch	Alinta Energy	Perth
Sara O’Conner	Economic Regulation Authority	Perth
Nina Telford	Wesfarmers Kleenheat	Perth
Mark Riley	AGL	Melbourne
Joe Castellano	Origin Energy	Melbourne
Randell Brown	Momentum	Melbourne
Mark Lee	Momentum	Melbourne
Kelly Murray	AGIG	Melbourne
Rebecca Senior	AGIG	Melbourne
Shaun Cupitt	Alinta	Melbourne
Rick Abbott	APA Group	Adelaide
Tim Sheridan	Jemena	Melbourne
Stephen White	Red Energy	Melbourne
Jo Sullivan	Energy Australia	Teleconference
Mark Flynn	Jemena	Teleconference
Sergio Salzano	Ausnet	Teleconference
Sue Richardson	Agility CIS	Teleconference
Paul Bresloff-Barry	Agora Retail	Teleconference
Robert Gubbins	CGI	Teleconference
Lexi Harris	EnergyAustralia	Teleconference
Travis Worsteling	EnergyAustralia	Teleconference
Karthi Mahalingham	Synergy	Teleconference

1. Welcome and apologies – Danny McGowan (AEMO)

Danny McGowan (AEMO) welcomed GRCF participants to the meeting.

Justin Betlehem (Ausnet) was an apology.

2. Agenda confirmation (WA only) – Danny McGowan (AEMO)

GRCF confirmed the west coast agenda items.

Nina Telford requested brief discussion in 'Other Business' with other WA retailers about their use of the Complete MIRN Listing.

3. Previous meeting minutes and action items (WA only) – Danny McGowan (AEMO)

Danny McGowan noted a correction in Section 19 that the issue number should be IN003/20W instead of IN012/20 which relates to action item 132.19.1W.

Noting the above correction, west coast participants accepted the previous meeting minutes as an accurate reflection of the meeting.

4. IN002/15W (New JECs for WA)– Nandu Datar (AEMO)

Nandu Datar (AEMO) provided summary of AEMO's assessment of this initiative. The GMI proposes additional disconnection and reconnection steps. This requires creating new Job Enquiry Codes (JECs). New JECs require schema changes. WA participants are currently using schema version r13. AEMO has proposed that this schema change should be included in the current version of the schema and all participants should move to the current version of the schema. AEMO has provided its feedback to the proposed GMI from ATCO and requested them to respond to AEMO's feedback. AEMO assessment of the GMI noted that there is also an east coast initiative on the register that requires new JECs. Also, the last time WA moved to a new version of the schema was as a result of new JEC which occurred in the early 2000s. AEMO is awaiting ATCO's feedback. AEMO has also offered its assistance to ATCO to identify any of their transactions that may fail current schema validation. Catherine Rousch (Alinta) requested if there was willingness from ATCO to move to the latest version of the schema. Nandu Datar (AEMO) advised that AEMO is awaiting response from ATCO about its offer of assistance with schema validations.

Action (133.4.1W) AEMO to send an email requesting feedback from WA gas retail participants on the GMI

Action (133.4.2W) GRCF Participants to provide feedback to AEMO (grcf@aemo.com.au) on the GMI indicating their organisation's support for this proposal, thoughts on an implementation timeframe, whether the changes will result in benefits, are there any requirements that need to be added and any technical questions by 11 February 2020.

5. IN003/20W (Customer Contact Details transaction)– Danny McGowan (AEMO)

Danny McGowan (AEMO) provided summary of AEMO's assessment of this initiative. Section 3 of the GMI contained a very detailed explanation of a couple of issues that the GRCF need to consider. The GMI proposes that WA adopt the Customer Details Notification (CDN) which is currently used in the east coast. The CDN transaction is already in the r13 version of the schema, however the Customer Details Response (CDR) is not, meaning WA would need to move to a different schema version. It was noted that AEMO will be holding a workshop on 21 February with the main purpose of coming up with a list of initiatives that have IT system changes that can be bundled together and potentially form part of a single implementation/release package.

Danny McGowan (AEMO) also provided a summary on the regulatory framework that allows Retailers to provide customer information to the Network Operator. In the east coast there are

other regulator instruments such as NERR and Network Operator Access Arrangements that provide a head of power that obligates that customer details (name, mobile etc) can lawfully be passed onto the Network Operator. AEMO build packs are written in a way that make reference to those other regulator instruments. In AEMO's view existing framework does not appear in WA Gas. It was also noted that GMI flagged that Retailers should obtain their own legal advice.

Karthi Mahalingham (Synergy) explained that for WA electricity, the metering code contains provisions that provide the head of power to pass on customer detail.

The GRCF noted that one possible option would be to amend the WA Compendium to include a provision that Retailer must pass on customer information to the Network Operator.

Action (133.5.1W) AEMO to send an email requesting feedback from WA gas retail participants on the GMI.

Action (133.5.2W) GRCF Participants to provide feedback to AEMO (grcf@aemo.com.au) on the GMI indicating their organisation's support for this proposal, thoughts on an implementation timeframe, whether the changes will result in benefits, are there any requirements that need to be added, are there any technical questions and for Retailers, what did their legal advice reveal on the providing customer information to the Network Operator. This feedback is due 11 February 2020.

6. Other business (WA only) – Danny McGowan (AEMO)

Nina Telford (Kleenheat) queried other WA Retailers about their experience and usefulness with using the Complete MIRN Listing. Mark Riley (AGL) advised that they have been using the MIRN Listing since its implementation in WA and have been using successfully in the east coast jurisdictions for number of years.

Nina Telford to contact Mark Riley about how the process works.

7. Confirm agenda (all) – Danny McGowan (AEMO)

GRCF participants confirmed the combined portion of the agenda. No 'Other Business' items were requested.

8. Issues and Change Register – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted that 10 items were added since the last GRCF and 1 item IN003/19 was completed.

9. IN003/19 Gas Life Support – Danny McGowan (AEMO)

Danny McGowan (AEMO) advised that the PPC was issued on 17 January and was sent to the GRCF and the ITDF. ITDF members were advised to contact their GRCF rep if they have any questions. The solution proposed in the PPC largely replicates the electricity solution that was implemented in February 2019. The implementation is targeted for Q4 2021 and AEMO's cost to implement this change is around \$250K. The PPC also invites participants to send any question to AEMO by 31st January. If the questions are complex and needs a more boarder industry view on the matter, AEMO will hold a workshop on 6th February. This first round consultation formally closes 14 February.

10. Workshop date for additional changes/single release – Danny McGowan (AEMO)

Danny McGowan (AEMO) advised that a workshop has been scheduled for 21st February to discuss initiatives that have IT systems in order to determine if they can be bundled up as a single release. The workshop also needs to consider the timing of WA IT system changes and the advantages and disadvantages of a single release in Q4 2021. Anything that is to be part of the Q4 2021 release must have its consultation underway before 1 June 2020.

Action (133.10.1) AEMO to send draft agenda for the 21 February workshop on 10 February.

11. Other business (all) – Danny McGowan (AEMO)

None

12. Next GRCF meetings – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted that the next GRCF meeting will be on 18 February 2020.

13. Confirm agenda (east coast) – Danny McGowan (AEMO)

GRCF participants confirmed the east coast component of the agenda. No other business items requested.

14. Accept previous meeting minutes and east coast action items – Danny McGowan (AEMO)

Noting the correction mentioned in section 3 of these minutes, east coast participants accepted the previous meeting minutes as an accurate reflection of the meeting.

15. IN010/20 – Gas Service Order new Reason Code field - M Riley (AGL)

Mark Riley (AGL) advised that he had collated participant feedback to the GMI which closed on 10 January. The feedback revealed that there was general support however several question and other ideas were put forward.

It was noted that electricity uses the Service Order Reason Code field. Questions were raised about the fact that gas industry has managed without this reason code field since the inception of gas retail market which date back to the early 2000's. Also, there was some concerns raised by the GRCF whether the benefits are substantive enough to outweigh any costs to implement the change.

Action (133.15.1) AEMO to re issue the updated GMI to the GRCF for participants to relay their thoughts to the proponent (AGL) on whether the benefits are substantive enough to outweigh any costs and therefore be a candidate for the upcoming workshop for IT system changes for a single release. This feedback is to be sent to MRiley@agl.com.au (cc grcf@aemo.com.au) by 11 February.

16. IN011/20 - CDR – M Riley (AGL)

Mark Riley (AGL) advised that he had collated participant feedback to the GMI which closed 10 January. The feedback revealed that there was general support.

It was noted that electricity uses the CDR transaction. Since the implementation of electricity life support, the reliance on the CDR transaction has increased. In terms of benefits, the GRCF felt that this initiative offered up much benefits compared to IN010/20 (Gas Service Order new Reason Code).

Action (133.16.1) AEMO to re issue the updated GMI to the GRCF for participants to relay their thoughts to the proponent (AGL) on whether the benefits are substantive enough to outweigh any costs and therefore be a candidate for the upcoming workshop on IT system changes for a single release. This feedback is to be sent to MRiley@agl.com.au (cc grcf@aemo.com.au) by 11 February.

17. Other business (east coast)

None

Action items raised at meeting #133

Item	Topic	Action required	Responsible	By
133.4.1W	IN002/15W – New JEC's	AEMO to send an email requesting feedback from WA gas retail participants on the GMI	AEMO	24 Jan 2020
133.4.2W	IN002/15W – New JEC's	GRCF Participants to provide feedback to AEMO (grcf@aemo.com.au) on the GMI indicating their organisation's support for this proposal, thoughts on an implementation timeframe, whether the changes will result in benefits, are there any requirements that need to be added and any technical questions	GRCF Participants	11 Feb 2020
133.5.1W	IN003/20W – Customer Contact Details	AEMO to send an email requesting feedback from WA gas retail participants on the GMI	AEMO	24 Jan 2020
133.5.2W	IN003/20W – Customer Contact Details	GRCF Participants to provide feedback to AEMO (grcf@aemo.com.au) on the GMI indicating their organisation's support for this proposal, thoughts on an implementation timeframe, whether the changes will result in benefits, are there any requirements that need to be added, are there any technical questions and for Retailers, what did their legal advice reveal on the providing customer information to the Network Operator.	GRCF Participants	11 Feb 2020
133.10.1	Workshop for additional changes	AEMO to send the draft agenda for the 21 st February workshop	AEMO	10 Feb 2020
133.15.1	IN010/20 – Gas SO Reason Code	AEMO to re issue the updated GMI to the GRCF. Participants to relay their thoughts to the proponent (AGL) on whether the benefits are substantive enough to outweigh any costs and therefore be a candidate for the upcoming workshop on IT system changes for a single release. This feedback is to be sent to MRiley@agl.com.au (cc grcf@aemo.com.au)	GRCF	11 Feb 2020
133.16.1	IN011/20 - CDR	AEMO to re issue the updated GMI to the GRCF for participants to relay their thoughts to the proponent (AGL) on whether the benefits are substantive enough to outweigh any costs and therefore be a candidate for the upcoming workshop on IT system changes for a single release. This feedback is to be sent to MRiley@agl.com.au (cc grcf@aemo.com.au)	GRCF	11 Feb 2020

Action items raised prior to meeting #132

Item	Topic	Action required	Responsible	By
132.5.1	Q1 2020 schema change workshop	AEMO to organise a workshop in Q1 2020 to determine whether there would be sufficient changes to gas retail market systems additional to the incorporation of LSN and LSR to warrant a second consultation. January update: IT workshop will be held on 21 February.	AEMO	Start Q1 2020
132.5.2	Change prioritisation given potential schema change	GRCF representatives are to review the Retail Market Issue and Change Register to identify any initiatives that must be parked because of the change potential schema change referred to in action item 132.5.1.	East coast participants	Q1 2020 workshop 7 February 2020
132.6.1	GRCF feedback on IN010/20	GRCF to send any additional feedback on the GMI for IN010/20 (Add a new field (Reason code) to the Service Order Request transaction) to MRiley@agl.com.au (cc grcf@aemo.com.au) such that AGL may determine whether it is worth further developing this change.	East coast participants	Completed
132.8.1	IN005/18 PPC submission	Mario logha (Origin Energy) and Mark Riley (AGL) to submit a draft PPC on IN005/18 to AEMO.	M. logha (Origin Energy) and M. Riley (AGL)	Next GRCF
132.10.1	GRCF comments on market audit	GRCF to submit any questions or comments on the gas retail market audit to audit.assurance@aemo.com.au .	GRCF	Completed
132.11.1	Prioritisation "check-in"	AEMO to conduct a "check-in" on the priority list in February 2020 to ensure its contemporaneity.	AEMO	February GRCF meeting
132.12.1	GRCF feedback on IN011/20	GRCF to send feedback on the GMI for IN011/20 (CDN / CDR incorporation) to MRiley@agl.com.au (cc grcf@aemo.com.au).	GRCF	Completed
132.12.2	Resubmission of IN011/20	Mark Riley (AGL) to resubmit GMI for IN011/20 (CDN / CDR incorporation) after incorporating feedback emerging from action item 132.12.1.	M. Riley (AGL)	Completed
132.12.3	CDN / CDR schema versions	AEMO to provide advice to GRCF regarding the schema versions in which CDN / CDR can be found.	AEMO	Completed
132.16.1W	IN013/19W consultation timeline	AEMO to investigate moving the consultation for IN013/19W forward.	AEMO	Completed.

132.18.1W	Fields that are optional in WA but have been made mandatory in east coast jurisdictions	Elaine Bilotta (ATCO Gas) to provide to AEMO a list of fields and transactions fields that are optional in WA gas retail market but have been made mandatory in later schema versions.	E. Bilotta (ATCO Gas)	Early December 2019
132.18.2W	AEMO investigations into WA's moving beyond r13 schema version	AEMO to investigate whether the mandatory status of the fields provided by Elaine Bilotta (ATCO Gas) under action item 132.18.1 would prohibit Western Australia's adopting a schema version beyond r13.	AEMO	January GRCF meeting
132.19.1W	IN003/20W resourcing	AEMO to investigate where it would have resources to implement system changes for IN003/20W.	AEMO	January GRCF meeting