

MEETING NOTES – ERCF

MEETING: Electricity Retail Consultative Forum
DATE: Friday, 22 January 2021
TIME: 9:30am-12:00pm (Melb Time)
LOCATION: Teleconference
MEETING #: 1
CONTACT ercf@aemo.com.au

ATTENDEES:

Name	Company
Meghan Bibby (Chair)	AEMO
Michelle Norris	AEMO
Nandu Datar	AEMO
Jordan Daly	AEMO
Noura Elhawary	AEMO
David Ripper	AEMO
Aakash Sembey	Simply Energy
Adrian Honey	TasNetworks
Alecia Osborne	Unknown
Chantal Wright	Jemena
Christine Lu	Infigen Energy
Christophe Bechia	Red / Lumo
Damien Tillig	Brave Energy
Daniel Hoolihan	Energy Queensland
David Woods	SA Power Networks
Dino Ou	Endeavour Energy
Doug Ross	Ross Technology
Graeme Ferguson	Essential
Greg Szot	CitiPower Powercor
Helen Vassos	Plus ES
Jeff Roberts	EvoEnergy
Joe Castellano	Origin
John Dawson	1 st Energy
Justin Betlehem	AusNet Services
Justine Stute	Mondo
Kate Goatley	ActewAGL
Kiran Balaraman	Energy Intelligence
Laura Peirano	United Energy (UE)
Leon Vilfand	Jemena
Mamta Madan	Active Utilities
Mussan Larnach	Energy Intelligence
Mark Riley	AGL
Nicole Bright	Energex
Paul Greenwood	VectorAMS
Rebecca Neatnica	Ausnet Services

Name	Company
Robert Lo Guidice	intelliHUB
Sharleen Flanagan	ERM
Shaun Cupitt	Alinta Energy
Steve Blair	Energy Queensland
Sukesh Kaul	ActewAGL
Tom Cole	Yurika
Wayne Turner	Ausgrid

PRELIMINARY MATTERS

1. Welcome, agenda items, AEMO Competition Law Meeting Protocol, Acknowledgement of country - Meghan Bibby, AEMO

Meghan Bibby (AEMO) welcomed all participants to the meeting and spoke to the items as per the slides. The agenda was accepted by attendees.

2. Action Items from Previous Meeting – Meghan Bibby, AEMO

Meghan Bibby (AEMO) noted the closed and progressed items, as detailed in the meeting pack and agenda. No comments or further actions were taken.

MATTERS FOR NOTING

3. 2021 Consultation & ICF Register – Meghan Bibby, AEMO

Meghan Bibby and Jordan Daly (AEMO) spoke to this item according to the slide in the meeting pack in conjunction with the ICF Register discussion. No comments or further actions were taken.

The Change Log was also discussed, with the ICFs and CIPs for discussion later in the meeting or awaiting consultation.

4. MSDR & MCPI Update – Meghan Bibby, AEMO

Meghan Bibby (AEMO) provided an update as to the implementation of the MSATS Standing Data Review and Metering Coordinator Planned Interruptions changes. Further information will be released as the issue progresses, including on MSDR Data Transition focus group meetings as it becomes available.

The AEMO consultations Rule change proposal is available [here](#). AEMO noted this rule change proposal is likely to be progressed by the AEMC as it relates to the Energy Security Board's reform work. AEMO noted the rule change proposal includes the extended consultation procedure in the National Gas Rules in addition to National Electricity Rules.

COMMON ITEMS

5. ICF_043: B2B eHub Accreditation Process - Joe Castellano (Origin)

Joe Castellano (Origin) gave a verbal introduction to his proposal:

- WDR consultation required update of B2B eHub Accreditation Process
- New parties wishing to use B2B eHub affected by it – existing parties are already accredited
- New participant IDs have to go through accreditation

A draft ICF is expected next week via circular.

Discussion:

- Jeff Roberts (Evoenergy) – API or FTP or both – accreditation applies to both
- Dino Ou (Endeavour) - is the LSN & LSR only for a new retailer and a new network provider - yes
- ERCF participants largely supportive of the change
- If timing works out, the ICF could be included in the March 2021 consultation
- As it's effectively an editorial change and does not require changes to current participant processes, it could become effective shortly after consultation completes
- David Woods (SAPN) – is this managed by B2BWG? – No, by AEMO under the NER 7.17.2.

MSATS-ONLY ITEMS

No items tabled.

METROLOGY AND SERVICE-LEVEL PROCEDURES ITEMS

6. ICF_042: Estimation Reason Codes – Joe Castellano (Origin)

Joe Castellano (Origin) spoke to his ICF as per the ICF & slides.

- At the December 2020 ERCF it became apparent that estimation reason codes were often inadequate, especially due to pandemic or cyber issues.
- ICF proposes new codes or refinement.

Discussion:

- Paul Greenwood (Vector): Do retailers want to publish on retailer bills that the reason for the estimate is a cyber attack? – 'Cyber Issue' allows better scripting for customer-facing teams. Mark Riley (AGL) concurred (EG: 'extended system outage' could be the reason shown on a customer bill).
- Helen Vassos (PLUS ES): There seems to be a system-related reason code missing from the options, but using existing prescriptive codes is a challenge, particularly with regards to consistent use.
- Laura Peirano (UE): There would still be a complexity for field staff as they may not be able to tell the difference. Eg we are reporting locked gate but if the end use customer has locked the gate due to COVID, their retailer might be aware but distributors wouldn't.
- Daniel Hoolihan (EQ): agree with doing both options ie add a new specific reason (good idea) and also clarify the descriptions to help participants know which is the most appropriate to use.
- Jeff Roberts (Evo): Comms or manually read – These would affect codes. Agree with Mark, if manually read will wait for next schedule, but comms multiple days before changing
- Paul Greenwood (Vector): Should this apply equally to remotely read and manually read. For remotely read it is likely to require republishing of estimate to get the correct reason.

- Mark Riley (AGL): Also about consistency between MDPs
- David Woods (SAPN): Could we have some time to discuss ICF circulated today internally and come back on preferred option as presented?
- Shaun Cupitt (Alinta): 3.3.5. (a) [MDFF Specification NEM 12 & 13] The MDP must apply the ReasonCode that most accurately reflects the reason for supplying the code or based on the hierarchical structure agreed with the FRMP.
- Mark Riley (AGL): The specific code(s) can be nominated even after the consultation starts
- Jeff Roberts (Evo): Question for group is there another reason code that could be utilised instead of introducing a new one
- Meghan Bibby (AEMO): We could include a question of whether we could add another character to the code for additional flexibility. Dino pointed out that ReasonCode is Numeric(3), which negates the need for this question.
- Mark Riley (AGL): Extreme weather/quarantine code definition expanded, but a 'systems' code must be established.
- Daniel Hoolihan (EQ): Just put the two things as separate items in the one consultation. 1) new code Y/N and 2) updated descriptions Y/N

It was agreed to peruse the ICF offline to return to discussion at a later date. A decision would need to be made on the Reason Codes ICF by mid-February 2021 for inclusion in the consultation.

Actions:

- Businesses to consider ICFs circulated in Jan or early Feb by circular.
- Resolutions by circular to go ahead regarding Joe ICF for inclusion in the next consultation. Due by mid-February. AEMO to send out for feedback and go/no-go vote.

OTHER BUSINESS

7. Substitution Review - Shaun Cupitt (Alinta)

Shaun spoke to the ICF as per the slides.

Discussion:

- Dino Ou (Endeavour): Suggest that the statement is focused on the metering data, eg something along the lines of 'the MDP must use reasonable endeavours to ensure that the metering data, including forward estimates and substitutions, reflects the energy flow at the connection point'. This is to also cover the scenario where the actual read is not appropriate (eg CT failure, meter bypass etc) and drive the need to create an appropriate substitution. Shaun Cupitt (Alinta) agreed.
 - Dino: Is there two proposal - a new scale substitution method and a pre-defined reason for substitution? Or are they linked, that is you can only use the new scaling substitution method when one of the pre-defined reason applies?
- Mark Riley (AGL): This would be a pre-agreed list of reasons for routine activity, without extensive explanation.
- Jeff Roberts (Evo): Correct, gets rid of 2/3 of emails and manual input. This simplifies and clarifies current usage of agreed method

- Meghan Bibby (AEMO): You'd need initial agreement from opposite parties to use the list, which would then establish an exception list.
- Helen Vassos (PLUS ES): For point 2: 5. Who determines the scaling factor? The MDP in isolation, and when?
- Adrian Honey (TasNetworks): I am not sure a scaling method is required. Would this just fall into the agreed method? i.e agree to use a scale factor that is specific to the situation. Shaun: there's an obligation put on the MDPs at the first point to ensure their estimation/substitution aligns with likely consumption. MDPs need tools to meet that objective.
 - Adrian: I think it could be overly complicated trying to define what circumstances dictate what scale factor is used.

Action:

- ICF to be outworked for consideration in February ERCF meeting. Focus group to consist of Shaun Cupitt (Alinta), Mark Riley (AGL), Helen Vassos (PLUS ES) Chantal Wright (Jemena), Jeff Roberts (Evo Energy).

8. GENERAL QUESTIONS & NEXT MEETING – Meghan Bibby, AEMO

Future meeting dates are in the Stakeholder Meetings calendar on AEMO's website at <https://aemo.com.au/consultations/industry-forums-and-working-groups/calendar>.

ACTION ITEMS RAISED AT MEETING

Item	Topic	Action required	Responsible	Notes
1012-02	CIP_023: Process when remote collection of metering data fails	Relevant scenarios 'Unauthorised Connections' to be taken to the IEC for inclusion in the B2B Guide	Meghan Bibby, Jordan Daly (AEMO)	Outstanding action from 2020
2201-01	MSDR/MCPI	AEMO to circulate information on the Data Transition Group and related workshops when it becomes available	Meghan Bibby, Jordan Daly (AEMO)	
2201-02	ICF_042, ICF_043	ICFs to be outworked and circulated for offline consideration and March consultation.	Joe Castellano (Origin)	
2201-03	ICF_044 Substitution Review	ICF to be outworked for consideration in February ERCF meeting.	Shaun Cupitt (Alinta), Mark Riley (AGL), Helen Vassos (PLUS ES) Chantal Wright (Jemena), Jeff Roberts (Evo Energy).	