

MEETING NOTES – ERCF

MEETING: Electricity Retail Consultative Forum
DATE: Thursday, 25 February 2021
TIME: 9:30am-11:30pm (Melb Time)
LOCATION: Teleconference
MEETING #: 2
CONTACT ercf@aemo.com.au

ATTENDEES:

Name	Company
Meghan Bibby (Chair)	AEMO
Michelle Norris	AEMO
Nandu Datar	AEMO
Jordan Daly	AEMO
Noura Elhawary	AEMO
Jackie Krizmanic	AEMO
Aakash Sembey	Simply Energy
Adrian Honey	TasNetworks
Alison Davidson	Essential
Andrew Jumeau	Evoenergy
Andrew Mair	Next Business Energy
Ben Friebel	HSN Tech
Chantal Wright	Jemena
Christine Lu	Infigen Energy
Christophe Bechia	Red / Lumo
Collette Reedy	ActewAGL
Daniel Hoolihan	Energy Queensland
David Woods	SA Power Networks
Dino Ou	Endeavour Energy
Fiona Doherty	Unknown
Graeme Ferguson	Essential
Jane Hutson	Energy Queensland
Jeff Roberts	EvoEnergy
Joe Castellano	Origin
Justine Stute	Mondo
Kam Vessali	Secure Meters
Kate Goatley	ActewAGL
Kiran Balaraman	Energy Intelligence
Laura Peirano	United Energy (UE)
Leon Vilfand	Jemena
Linda Brackenbury	PLUS ES
Mark Riley	AGL
Md Sohel Rana	Unknown
Nicole Bright	Energex
Paul Greenwood	VectorAMS

Name	Company
Peter Unknown	Unknown
Rebecca Neatnica	Ausnet Services
Robert Lo Guidice	intelliHUB
Shaun Cupitt	Alinta Energy
Steve Blair	Energy Queensland
Sue Richardson	AgilityCIS
Sukesh Kaul	ActewAGL
Tinku Dhiravedamani	Jemena
Tom Cole	Yurika
Wayne Turner	Ausgrid

PRELIMINARY MATTERS

1. Welcome, agenda items, AEMO Competition Law Meeting Protocol, Acknowledgement of country - Meghan Bibby, AEMO

Meghan Bibby (AEMO) welcomed all participants to the meeting and spoke to the items as per the slides. The agenda was accepted by attendees.

2. Action Items from Previous Meeting – Meghan Bibby, AEMO

Meghan Bibby (AEMO) noted the closed and progressed items, as detailed in the meeting pack and agenda. No comments or further actions were taken.

It was noted several items had been updated since the meeting pack was circulated, which will be reflected on the meeting pack published online.

MATTERS FOR NOTING

3. 2021 January & March Consultations & ICF Register– Meghan Bibby, AEMO

Meghan Bibby and Jordan Daly (AEMO) spoke to this item according to the slide in the meeting pack in conjunction with the ICF Register discussion. No comments or further actions were taken.

The Change Log was also discussed, with the ICFs and CIPs for discussion later in the meeting or awaiting consultation.

There were no comments.

4. Customer Switching, MSDR & MCPI Update – Meghan Bibby, AEMO

Meghan Bibby (AEMO) provided an update as to the implementation of the MSATS Standing Data Review and Metering Coordinator Planned Interruptions changes. Further information will be released as the issue progresses, including on MSDR Data Transition focus group meetings as it becomes available.

Discussion:

- Mark Riley (AGL) noted that the ESC proposal to criminalise wrongful disconnections may have an impact on Customer Switching.

- Dino Ou (Endeavour) asked about MS DR – the Meter Read Type Code change implies Type 6 records may need to be updated. Meghan Bibby (AEMO) noted that this change will complement 5MS changes. The approach is tentative and is under consideration by the 5MS Transition Focus Group and the MS DR Data Transition workshop.
- Kam Vessali (Secure Meters): ‘Does the +90 days also applies to retrospective changes?’ If any transfer CR is raised on or after 1/10/21, then the new transfer rules will apply regardless of whether it is retrospective or prospective.
- David Woods (SAPN): ‘Could you please confirm if the Metering ICF changes due to commence on 14 March 2022 will proceed and not move to 1 May 2022?’ Under the current roadmap, GS testing in early 2021 would take place using the previous version of MSATS. However, for go-live on 1 May 2022, GS would need to rely on some new processes introduced for the MS DR/MCPI changes as well as the Metering ICF Package, which will have not been tested the GS testing program. AEMO proposes to move the MS DR/MCPI and the Metering ICF system changes to 1 May 2022 to remove the risk to GS.

Action:

- Meghan Bibby (AEMO) to confirm whether the ESC proposal to criminalise wrongful disconnections is expected to have an impact on Customer Switching.

COMMON ITEMS

No items tabled.

MSATS-ONLY ITEMS

No items tabled.

METROLOGY AND SERVICE-LEVEL PROCEDURES ITEMS

5. ICF_042: Estimation Reason Codes – Joe Castellano (Origin)

Joe Castellano (Origin) spoke to his ICF. The changes proposed are to provide reason codes that deal with ad-hoc issues (eg: cybersecurity breaches, bushfires, pandemic).

Discussion:

- It was noted that the survey did not get a large number of responses and did not compare the proposal to the status quo (ie: the cost of inaction).
- Linda Brackenbury (PlusES) stated she supports a broader review of existing codes rather than introducing new ones.
- Mark Riley (AGL) noted AGL received 207 instances of ‘Quarantine’ reason codes during 2020, despite knowledge of many more quarantine-related estimates. The reason codes for the estimates did not identify quarantine. Mark suggested a wider review of reason codes as they weren’t being fully and correctly utilised.
- Jeff Roberts (Evoenergy) asked if Mark Riley (AGL) could provide an indication of the percentage increase in skip read codes used in 2020 compared to previous years. Mark Riley did not have the information to hand.
- David Woods (SAPN) questioned whether retailers could provide costs of the status quo to the cost/benefit assessment of the requested changes. Jeff Roberts supported

this approach to assessing the costs/benefits. Mark Riley (AGL) noted these numbers vary based on distributor footprint.

- Jeff Roberts (Evoenergy) noted the reason codes for meter reads taken at site do not apply for the majority of Victorian meter reads
- David Woods (SAPN) mentioned that SA SA metering reading was not impacted as much as some of the other states. It was noted the impact varied by network with regards to COVID and bushfires, but cybersecurity has not shown the same pattern.
- Mark Riley (AGL): This requires clarity of what to use and when, review of existing codes and addition of new ones. Requires future flexibility.

Actions:

- Meghan Bibby and Jordan Daly (AEMO) to discuss ICF_042 with Metering to provide feedback for Joe Castellano (Origin) to produce a CIP on the basis of the survey and ERCF feedback.
- Jordan Daly (AEMO) to circulate survey fleshing out costs/benefits, targeting retailer costs of changing nothing.
- Subgroup to review existing estimate reason codes outside the scope of ICF_042. To consist of Joe Castellano (Origin), Mark Riley (AGL), Christophe Bechia (Red/Lumo), Graeme Ferguson (Essential), David Woods (SAPN), Wayne Turner (Ausgrid), Prithish (Unknown), Paul Greenwood (VectorAMS), Linda Brackenbury (PLUS ES), Laura Pierano (UE), Tinku Dhiravedamani (Jemena) and an AEMO representative to help with bringing the focus group together.

6. ICF_044: New substitution method - Mark Riley (AGL), Shaun Cupitt (Alinta)

The proponents spoke to the ICF as per the document and slides. ICF was recirculated between meetings and includes modifying Type 16 (a time-driven requirement). ICF largely solves the identified issues.

Discussion:

- Mark Riley (AGL) noted that issues can be picked up between the first and second settlement runs.
- Joe Castellano (Origin) asked what the logic was for changing the requirements from business days to calendar days for modifying the Type 16 substitution method, especially when consumption still occurs on weekends?: It was suggested to align the approach for the process to be all substitution methods to be in business days. Type 16 was the only one that mentioned calendar days. It was not intended to ignore the consumption occurring on the weekends.
- Paul Greenwood (VectorAMS) asked whether the new scaling method would apply to remotely read meters. Intent is that it is available for remotely read, MRIM and accumulation meters.
- Wayne Turner (Ausgrid) queried why Agreed Method could not be used in the place of the scaling method. Intent is to allow the scaling method to be used without having to gain all affected participants agreements. Example provided was if a MP identifies phasing issues and provides the information to the MDP to enable a scaling factor to be applied. It allows for the correction to be applied sooner.
- Discussion was held on how the items in the ICF impacted each other, Shaun Cupitt (Alinta) noted that each of the 3 changes can be applied separately. Meghan Bibby (AEMO) suggested breaking the ICF into 3 ICFs for clarity and ease of assessment.

Action:

- ICF to be divided into three ICFs and to be updated to clarify that the process applies to weekends and to remote, manual interval and type 6 data and further outworked by Mark Riley (AGL), Shaun Cupitt (Alinta).

OTHER BUSINESS

7. B2B eHub Interface Testing

Joe Castellano (Origin) spoke to the issue raised by ICF_043 according to the slides. Joe noted that the addition of the Life Support B2B transactions to AEMO B2B eHub connectivity tests will not value as there is no validation of the content in the transactions. However, does that mean there are too many transactions required under the current process?

Discussion:

- Jackie Krizmanic (AEMO) stated that most participants test all available transactions given the wording in the process, however, there isn't a 'must' associated with doing all the available transactions.
- Mark Riley (AGL) suggested clarifying that participants don't have to test the full list but do have to build for it.
- Meghan Bibby (AEMO) provided excerpts from the current process:
 - 'The below table indicates the typical initiators and recipients based on who wants the work to be performed and who is going to perform the work. The below table does not preclude the use of bilateral agreements to suit particular business models.'
 - 'New participant: If the applicant believes that there is not a requirement for them to test all of the transactions for the role they are performing, then they will need to discuss with AEMO's Metering team and gain approval for those transactions not to be tested.'
- Chantal Wright asked if there is recertification for B2B v3.5 changes. There is not for the electricity changes in v3.5.
- Mark Riley (AGL): WDR participants may be affected by this lack of clarity as they may be accrediting for WDR later this year.

Action:

- Wording of eHub Interface Testing document to be reviewed by AEMO (Meghan Bibby).

8. GENERAL QUESTIONS & NEXT MEETING – Meghan Bibby, AEMO

Paul Greenwood (VectorAMS) asked how to gain new participant details, eg, company name, as some participants aren't updating the ROCL as there's no obligation for them to do so. Jackie Krizmanic (AEMO) stated the participant details (not just Participant ID) should be reflected in the C1 replication report distributed nightly. Jackie Krizmanic (AEMO) offered to request these details stay up-to-date for commercial arrangements to be made.

Future meeting dates are in the Stakeholder Meetings calendar on AEMO's website at <https://aemo.com.au/consultations/industry-forums-and-working-groups/calendar>.

ACTION ITEMS RAISED AT MEETING

Item	Topic	Action required	Responsible	Notes
2201-01	MSDR/MCPI	AEMO to circulate information on the Data Transition Group and related workshops when it becomes available	Meghan Bibby, Jordan Daly (AEMO)	Commenced, not yet published.
2502-01	Customer Switching	Meghan Bibby (AEMO) to confirm whether the ESC proposal to criminalise wrongful disconnections is expected to have an impact on Customer Switching.	Meghan Bibby (AEMO)	
2502-02	ICF_042: Estimation Reason Codes	Meghan Bibby and Jordan Daly (AEMO) to discuss ICF_042 with Metering to provide feedback for Joe Castellano (Origin) to produce a CIP on the basis of the survey and ERCF feedback.	Meghan Bibby and Jordan Daly (AEMO)	
2502-03	ICF_042: Estimation Reason Codes	Jordan Daly (AEMO) to circulate survey fleshing out costs/benefits, targeting retailers.	Jordan Daly (AEMO)	
2502-04	ICF_042: Estimation Reason Codes	Subgroup to review existing Estimate codes outside the scope of ICF_042.	Joe Castellano (Origin), Mark Riley (AGL), Christophe Bechia (Red/Lumo), Graeme Ferguson (Essential), David Woods (SAPN), Wayne Turner (Augsgrid), Paul Greenwood (VectorAMS), Linda Brackenbury (PLUS ES), Laura Pierano (UE), Tinku Dhir (Jemena).	

Item	Topic	Action required	Responsible	Notes
2502-05	ICF_044: New substitution method	ICF to be updated to clarify that the process applies to weekends and to remote, manual interval and type 6 data and further outworked	Mark Riley (AGL), Shaun Cupitt (Alinta)	
2502-06	eHub Interface Testing	AEMO to review eHub Interface Testing document to ensure clarity	Jackie Krizmanic, Meghan Bibby and Jordan Daly (AEMO)	
2502-07	Other business	AEMO to request participants update contact details for C1 replication Report	Jackie Krizmanic, Meghan Bibby and Jordan Daly (AEMO)	