

MEETING NOTES – ERCF

MEETING: Electricity Retail Consultative Forum
DATE: Thursday, 22 October 2020
TIME: 1:30-4:30pm (Melb Time)
LOCATION: Teleconference
MEETING #: 9
CONTACT ercf@aemo.com.au

ATTENDEES:

Name	Company
Meghan Bibby (Chair)	AEMO
Michelle Norris	AEMO
Nandu Datar	AEMO
Jordan Daly	AEMO
Adrian Honey	TasNetworks
Christophe Bechia	Red / Lumo
Colette Reedy	ActewAGL
Deepesh Goswami	Secure Meters
Daniel Hoolihan	EnergyQueensland
David Woods	SA Power Networks
Dino Ou	Endeavour Energy
Doug Ross	CMIG
Geoff Walker	Endeavour Energy
Graeme Ferguson	Essential
Greg Szot	CitiPower Powercor
Helen Vassos	Plus ES
Ingrid Farrah	Ergon Energy
Steev Jacob	Endeavour Energy
Jane Hutson	Energy Queensland
Jeff Roberts	EvoEnergy
Jitendra Gadhesaria	Endeavour Energy
Jo Sullivan	EnergyAustralia
Joe Castellano	Origin
Justine Stute	Mondo
Justin Betlehem	AusNet Services
Kate Goatley	ActewAGL
Kamal Kisto	Origin
Kiran Balaraman	Energy Intelligence
Lamiya Marikar	Jemena
Laura Peirano	United Energy (UE)
Leon Vilfand	Jemena
Mamta Madan	Active Utilities
Md Sohel Rana	???
Mark Riley	AGL
Paul Greenwood	VectorAMS

Name	Company
Peter Wall	EnergyQueensland
Robert Lo Guidice	intelliHUB
Sabrina Miethke	Unlisted
Shaun Cupitt	Alinta Energy
Stewart Rudzinski	ReAmped Energy
Sue Richardson	Agility CIS
Tinku Dhiravedamani	Jemena
Tom Cole	Yurika
Tony Kavaliauskas	Endeavour Energy
Vicki Hennessey	Endeavour Energy
Victor Sanchez	Infigen
Walter Schutte	Infigen
Wayne Turner	Ausgrid

PRELIMINARY MATTERS

1. Welcome, agenda items, AEMO Competition Law Meeting Protocol, Acknowledgement of country - Meghan Bibby, AEMO

Meghan Bibby (AEMO) welcomed all participants to the meeting and spoke to the items as per the slides. Dino Ou (Endeavour) asked to raise a matter in Other Business

2. ACTION ITEMS FROM PREVIOUS MEETING – Meghan Bibby, AEMO

Meghan Bibby (AEMO) noted the closed items, as detailed in the meeting pack and agenda.

MATTERS FOR NOTING

3. 2020 Consultation Timeframes – Meghan Bibby, AEMO

Meghan Bibby (AEMO) spoke to this item according to the slide in the meeting pack and provided an update as to the ongoing consultations. Dino Ou (Endeavour) asked if there will be focus group meetings on Customer Switching. There will not be one, but participants can send queries to the ercf@aemo.com.au inbox.

Mark Riley (AGL) noted that there is a 6 November WDR briefing.

4. Markets Portal Reskin – Mai Huynh, AEMO

Mai Huynh (AEMO) spoke to the Markets Portal reskin. Questions were as follows:

- Will these slides be shared? – Helen Vassos, PLUS ES
- Do you have timing for this release? – Shaun Cupitt, Alinta.
- Can people try out the pre-prod versions? Are any menu items substantially changing? – Mark Riley, AGL

The slides will be shared, and the pre-prod environment is available [here](#). Menu items are not substantially changed.

Action was taken as follows:

- Jordan Daly (AEMO) to circulate Market Portal slides and the link above alongside meeting notes

5. Digital Certificate Replacement Program – Travis Kane, AEMO

Travis Kane (AEMO) spoke to the Digital Certificate Replacement Program and provided a verbal update. No questions or actions were received or taken. The inbox for future questions is certificatereplacement@aemo.com.au.

6. Competition in Metering Review – Ed Chan and Alisa Toomey, AEMC

The AEMC representatives spoke to the Review, signposting what topics will be under review and noting it will start around December 2020. Whether remote DEEN/REEN will be a barrier to competition was raised as a potential issue. Questions can be sent to Alisa Toomey Alisa.Toomey@aemc.gov.au or Ed Chan Ed.Chan@aemc.gov.au.

No further questions or actions received.

COMMON ITEMS

7. ICF REGISTER – Jordan Daly, AEMO

Jordan Daly (AEMO) spoke to the ICF Register, as outlined in the meeting pack. No questions or actions were received or taken.

8. 2021 Prioritisation

Jordan Daly (AEMO) flagged that the ERCF will discuss what ICFs and CIPs should be considered a priority for 2021, particularly considering the crowded regulatory and change environment. No questions or actions were received or taken.

The results of the Metrology and Service Level Procedures items discussion were as follows:

ICF	To be included in 2021 consultation?
CIP_M001	Yes, with further steps to be discussed as outlined below
CIP_023	To be further discussed with Metering, then whether they go forward with consultation
ICF_036	
CIP_030	Yes, considering possible word changes however
CIP_032	Yes
ICF_037	Further outworking to occur, then agreement on consultation following CIP discussion.

MSATS-ONLY ITEMS

9. Network Tariff Code - Dino Ou, Endeavour Energy

Dino Ou (Endeavour) spoke to his item, including the work the subgroup took offline and the survey circulated to get an indication of what proportion of jobs are facing these errors. This item is now closed off.

METROLOGY AND SERVICE-LEVEL PROCEDURES ITEMS

10. CIP_M001: Process to detect energy data – Dino Ou (Endeavour)

Dino Ou (Endeavour) spoke to his CIP according to the slide and the outcomes of the focus group's discussions. Dino Ou (Endeavour) stated illegal connections are more common at the fuse or switch. ICF_023: Process when remote collection of metering data fails - Dino Ou (Endeavour)

Dino Ou (Endeavour) spoke to his ICF following the discussion taken offline between meetings. Justin Stute (Mondo) asked what obligation this places on DNSPs and MDPs.

Wayne Turner (Ausgrid) asked if this cause the LNSP an ADWNAN_INTERVAL compliance Error. It likely won't, but this is dependent on timing and implementation of LNSP processes. Shaun Cupitt (Alinta) said this ICF doesn't go far enough.

Meghan Bibby (AEMO) stated this would likely be an early March or early August 2021 consultation, with a likely effective date following 5MS/GS (early 2022 presumably). The following caveats were raised:

- Wayne Turner (Ausgrid): This would be added to the UFE and be distributed against all FRMPs. Won't it help FRMP determine that they need to sign up a new customer?
- David Woods (SAPN): Can we get an understanding of likely effective date of any of these changes that are targeted for 2021 consultation?
- Joe Castellano (Origin): Can the sticker process be looked at by DBs?
- Christophe Bechia (Red/Lumo): What volume of illegal reco are due to the sticker process as opposed compared to other methods?
- Some discussion occurred regarding the sticker process. There was no particular conclusion or further outworked steps as the process is determined by each distributor. Retailers can engage with distributors to discuss the process.

An action was taken as follows:

- Mark Riley, Christophe Bechia, Helen Vassos, Robert Lo Guidice, Graeme Ferguson, Wayne Turner, David Woods, Paul Greenwood to form a focus group for the drafting and 'next steps' for CIP_M001

11. CIP_023: Process when remote collection of metering data fails - Dino Ou, Endeavour

Dino Ou (Endeavour) spoke to the proposed changes to the wording and putting some timeframes around the existing process. Meghan Bibby (AEMO) stated the Metering team would like more time for further analysis of meter data delivery timeframes and metering installation malfunctions.

Actions:

- AEMO to look at the suggested changes to CIP_023 in order to clearly define 'malfunction' and assess the CIP and ICF_036, with results circulated via email
- AEMO to look at the specific timeframes to do data delivery with relationship to the CIP

12. ICF_030: Configuration of data channels and meter data obligations – Helen Vassos (PLUS ES)

Helen Vassos (PLUS ES) spoke to her CIP according to the slide (refer to meeting slide pack).

Comments:

- Dino Ou (Endeavour): CIP_030 should include type 1-3 meters as they also have reactive energy as per Rules

Action:

- Helen Vassos (PLUS ES) and Dino Ou (Endeavour) to assess wording regarding Type 1-3 Meters and reactive energy as discussed

13. CIP_032: SDQ Error - Kiran Balaraman, Energy Intelligence

Kiran Balaraman (EI) spoke to his ICF and CIP. The latter was put together by AEMO and EI. It was noted that TNI/DLF changes would be made clear in the C1 Report, allowing participants to have visibility so ENMs can update their child NMI data where appropriate.

14. ICF_036: Meter Data Loss – Shaun Cupitt, Alinta and Mark Riley, AGL

The proponents spoke to the ICF according to the slides.

- Jeff Roberts (Evoenergy) asked how many days can we allow where days/part days missing before actions required?
- Paul Greenwood stated meter data and degradation should be more clearly defined
- Dino Ou (Endeavour) asked is this a commercial matter between retailers and metering service provider?

The review of this ICF will be included in the AEMO assessment of CIP_023.

15. ICF_037: Redefine Connection Configuration – Dino Ou, Endeavour

Dino Ou (Endeavour) spoke to his ICF (refer to the Meeting Pack and slides). The existing definition of Connection Configuration was confirmed.

Questions/comments:

- Wayne Turner (Ausgrid): Multi-occupancy house lights has 3 phase and units 1 phase, should it then be applied that the units would have 3 phase? Is the intent of this field to indicate whether MPs should bring a single or three-phase meter? It should be able to be mapped to tariff, eg, 3 single phase meters with same tariff = 1 x 3 Phase meter
- Adrian Honey (TasNetworks): Can't map to tariff, as same tariff could have either 1 phase or 3 phase meter in Tas. If it was recorded at meter level, then 3 single phase meters could be replaced with 3 phase meter I guess, if supply was 3 phase. May be 3 single phase meters on same tariff but only single phase supply to premises too.
- David Woods (SAPN): Not sure of the value of the tariff link

- Helen Vassos (PLUS ES): I think this would deliver value to retailers also
- Robert Lo Guidice: it should be about what the meter is connected to. this will allow us to know what meter to bring to site when conducting an exchange. [Who has the data] should sit with the current MPB which will be the LNSP or the contestable MPB in some instances. Data provided has to be retrospective otherwise the field will add no value
- Wayne Turner: I would support an unknown if we can't determine meter phases (would be a small amount).
- Mark Riley (AGL): Doesn't the metering on site help determine what's in use
- Paul Greenwood: If MP has to update NMI_DATA table then would this require a new CR?
- Jeff Roberts (Evoenergy): Should this be two ICFs with wording fix first, then where or who to fill in other

Actions:

- AEMO to discuss this feedback with Metering and to determine which table this data belongs in – presumably NMI level
- AEMO to contemplate the data transition process
- AEMO to confirm Meter level standing data is available in C7 Report

OTHER BUSINESS

16. GENERAL QUESTIONS & NEXT MEETING – Meghan Bibby, AEMO

ICF_038 – SA Smarter Homes, submitted by Mark Riley (AGL) is currently under review by AEMO and SAPN.

Meghan Bibby (AEMO) noted the next meeting is to be held 10 December 2020. ICFs are due by 26 November.

Dino Ou (Endeavour) noted that the pace of electricity retail changes has hastened and suggested monthly ERCF meetings. This was broadly agreed upon.

Dino Ou (Endeavour) requested AEMO put together a summary of document versions with releases and this be circulated. Meghan Bibby (AEMO) confirmed this will be circulated when ready and can be included in further consultations.

Helen Vassos (PLUS ES) asked to confirm if 5MS/GS, WDR and B2B will all be implemented in short order. Meghan confirmed this is the case.

Jane Hutson (EQL) asked about the MSDR read type code changes as they're Required. Meghan confirmed this field is expected to be updated, preferably in bulk. Adrian Honey, Jane Hutson, David Woods and Dino Ou disputed that there's any value in updating the field. Daniel Hoolihan asked whether this refers to monthly or quarterly, and confirmed this is the code within the read type code that adds value.

Future meeting dates are in the Stakeholder Meetings calendar on AEMO's website at <https://aemo.com.au/consultations/industry-forums-and-working-groups/calendar>.

ACTION ITEMS RAISED AT MEETING

Item	Topic	Action required	Responsible	Notes
2210-01	Markets Portal Reskin	Market Portal Reskin slides to be circulated with meeting notes	Jordan Daly (AEMO)	Completed following meeting
2210-02	CIP_M001: Process to detect energy data	'Next steps' to be drafted for CIP_M001	Mark Riley, Christophe Bechia, Helen Vassos, Robert Lo Guidice, Graeme Ferguson, Wayne Turner, David Woods, Paul Greenwood	Results to be circulated via email
2210-03	CIP_023: Process when remote collection of metering data fails	AEMO to look at the suggested changes to CIP_023 in order to clearly define 'malfunction' and assess the CIP and ICF_036, with results circulated via email	Meghan Bibby & Jordan Daly (AEMO)	Results to be circulated via email
2210-04	CIP_023: Process when remote collection of metering data fails	AEMO to look at the specific timeframes to do data delivery with relationship to the CIP	Meghan Bibby & Jordan Daly (AEMO)	Results to be circulated via email
2210-05	CIP_030: Configuration of data channels and meter data obligations	Helen Vassos (PLUS ES) and Dino Ou (Endeavour) to assess wording regarding Type 1-3 Meters and reactive energy as discussed	Helen Vassos (PLUS ES) and Dino Ou (Endeavour)	Results to be circulated via email
2210-06	ICF_037: Redefine Connection Configuration	AEMO to discuss this feedback with Metering and to determine which table this data belongs in – presumably NMI level	Meghan Bibby & Jordan Daly (AEMO)	Results to be circulated via email
2210-07	ICF_037: Redefine Connection Configuration	AEMO to contemplate the data transition process	Meghan Bibby & Jordan Daly (AEMO)	Results to be circulated via email

Item	Topic	Action required	Responsible	Notes
2210-08	ICF_037: Redefine Connection Configuration	AEMO to confirm Meter level standing data is available in C7 Report	Meghan Bibby & Jordan Daly (AEMO)	Results to be circulated via email