

MEETING NOTES – ERCF

MEETING: Electricity Retail Consultative Forum
DATE: Thursday, 10 December 2020
TIME: 12:30-4:00pm (Melb Time)
LOCATION: Teleconference
MEETING #: 10
CONTACT ercf@aemo.com.au

ATTENDEES:

Name	Company
Meghan Bibby (Chair)	AEMO
Michelle Norris	AEMO
Nandu Datar	AEMO
Jordan Daly	AEMO
Noura Elhawary	AEMO
Jackie Krizmanic	AEMO
David Ripper	AEMO
Aakash Sembey	Simply Energy
Adrian Honey	TasNetworks
Aneta Graham	1 st Energy
Andrew Smith	Evoenergy
Chantal Wright	Jemena
Christine Lu	Infigen Energy
Christophe Bechia	Red / Lumo
Damien Tillig	Brave energy
David Woods	SA Power Networks
Derek	Unknown
Dino Ou	Endeavour Energy
Doug Ross	Ross Technology
Graeme Ferguson	Essential
Greg Szot	CitiPower Powercor
Helen Vassos	Plus ES
Jane Hutson	Energy Queensland
Jeff Roberts	EvoEnergy
Joe Castellano	Origin
Justin Betlehem	AusNet Services
Justine Stute	Mondo
Kate Goatley	ActewAGL
Ken	Unknown
Kiran Balaraman	Energy Intelligence
Laura Peirano	United Energy (UE)
Mamta Madan	Active Utilities
Mark Riley	AGL
Nicole Bright	Energex
Paul Greenwood	VectorAMS

Name	Company
Peter Meywes	Pooled Energy
Rebecca Neatnica	Ausnet Services
Robert Lo Guidice	intelliHUB
Shaun Cupitt	Alinta Energy
Sue Richardson	Agility CIS
Sukesh Kaul	ActewAGL
Tom Cole	Yurika
Trent Smith	Brave Energy
Tony Kavaliauskas	Endeavour Energy
Vicki Hennessey	Endeavour Energy
Wayne Turner	Ausgrid

PRELIMINARY MATTERS

1. Welcome, agenda items, AEMO Competition Law Meeting Protocol, Acknowledgement of country - Meghan Bibby, AEMO

Meghan Bibby (AEMO) welcomed all participants to the meeting and spoke to the items as per the slides.

2. Action Items from Previous Meeting – Meghan Bibby, AEMO

Meghan Bibby (AEMO) noted the closed and progressed items, as detailed in the meeting pack and agenda.

Action:

- AEMO to ask about usage of C7 to gain standing data details as part of the March Consultation. This came from the closed actions around the Connection Configuration field.

MATTERS FOR NOTING

3. 2021 Consultation & ICF Register – Meghan Bibby, AEMO

Meghan Bibby and Jordan Daly (AEMO) spoke to this item according to the slide in the meeting pack in conjunction with the ICF Register discussion.

ICF	To be included in 2021 consultation (beginning March)?
CIP_M001	Yes
CIP_023	Yes
ICF_036	No, to be progressed via B2B-WG and incorporated into CIP_023. See actions.
CIP_030	Yes
CIP_032	Yes
ICF_037	Yes

ICF	To be included in 2021 consultation (beginning March)?
ICF_039	Yes, in January

The Change Log was also discussed, with the ICFs and CIPs for discussion later in the meeting or awaiting consultation.

COMMON ITEMS

4. CIP_039: 5MS Consolidation (Met Part B, MDM, MSATS) – David Ripper (AEMO)

Meghan Bibby (AEMO) spoke to the CIP according to the meeting pack. David Ripper (AEMO) explained the difference between SLPs and NLSPs. There were no questions, actions or further changes. This will be consulted on in January.

MSATS-ONLY ITEMS

No items tabled..

METROLOGY AND SERVICE-LEVEL PROCEDURES ITEMS

5. CIP_023: Process when remote collection of metering data fails

Dino Ou (Endeavour) spoke to the CIP according to the meeting pack. It was noted that no change had occurred between meetings and no further proposed changes.

Mark Riley (AGL) spoke to the Unauthorised Connections content that had been outworked, which presents an opportunity to include the scenario analysis to the March 2021 consultation and B2B Guide.

Meghan Bibby noted that a draft B2M Technical Guide to MSATS will be published next week.

Actions:

- Relevant scenarios to be taken to the IEC for inclusion in the B2B Guide (Jordan Daly, Meghan Bibby)
- Relevant scenarios to be taken to consultation for inclusion in Issues Paper, with consideration for inclusion in the B2M Technical Guide to MSATS

6. CIP_030: Configuration of data channels and meter data obligations.

Helen Vassos (PLUS ES) spoke to her CIP according to the meeting pack. The CIP had been outworked between Helen, Dino Ou (Endeavour) and AEMO between meetings, with Legal input. Mark Riley (AGL) asked for confirmation data collected in the metering services databases would be send to the relevant participants, which is the case. It was also confirmed the wording allows for adhoc requests. There were no actions taken. It was agreed to take this CIP to consultation.

7. ICF_037: Redefine Connection Configuration

Dino Ou (Endeavour) spoke to the CIP according to the meeting pack. Mark Riley (AGL) asked if unmetered sites like street lighting will have the connection configuration made mandatory. It was confirmed that the field will be blank. Wayne Turner (Ausgrid) stated that public lighting is single phase and Jeff Roberts (Evoenergy) noted that they can all default to L1 if necessary. It was also noted that a NMI could have L1 on one meter and L3 on another

meter. If this is introduced in line with MS DR, it will be included in the schema change. It was agreed to take this CIP to consultation, noting that the existence of the Connection Configuration field is not up for consultation at this stage, rather the change to table and definition are being consulted upon.

OTHER BUSINESS

8. Estimation Reason Codes

Joe Castellano (Origin) spoke to his item and the impact of estimations on the customer experience. He suggested creating a new Estimation Reason Code for extreme events (eg: IT outage, COVID-19). Shaun Cupitt (Alinta) stated that estimates should be as close as practicable and it should be rectified as soon as possible. Dino Ou (Endeavour) noted that there is already a reason code for extreme weather conditions. This would be adequate for bushfires but not a pandemic or cyberattack, for example. Dino suggested an 'Other' reason code.

Jeff Roberts (Evoenergy) asked:

- Do all jurisdictions accept customer photos of meters? This is up to retailers under the NERR but doesn't apply to MDPs. Some retailers forward the photo to the MDP.
- What process is needed to review substitutes and reduce after 2020? Shaun Cupitt (Alinta) noted that actual data does not always overwrite subs, if meter is faulty etc then sub becomes final.

Mark Riley (AGL) suggested a reason description that is vague makes customer contact difficult, but supports Joe's proposal. David Woods (SAPN) stated that timing of any changes, if it was to proceed, could not be considered until 2nd half of 2022 based on current workload of industry changes. The change proposal will most likely not be included in the March 2021 consultation. Metrology Procedures govern this process, including which year (or time period) is the basis for estimations.

The following comments were taken:

- Wayne Turner (Ausgrid): if the FRMP wants to change they can send a Type16 to the MDP.
- Dino Ou (Endeavour): retailers have the right to not use the substituted metering data sent to them and to substitute themselves.
- Jeff Roberts (Evoenergy): What process do we need for the FRMP/LNSP to request review of sub used [between FRMP and LNSP it is the PMD/VMD].
- Jackie Krizmanic (AEMO): AEMO will settle on the basis of whatever data is sent to them.

Action:

- ICF to address Joe's estimation reason codes proposal to be drafted and circulated. Would apply to all meters – not just manually-read. To be done by Joe Castellano (Origin), Shaun Cupitt (Alinta), Christophe Bechia (Red/Lumo), Helen Vassos (PLUS ES) and Mark Riley (AGL).
- Working group to consider the estimation process as a whole, including Metrology Procedures; and any proposals to the IEC on PMD/VMD by the ERCF.

9. Short-notice CIPs

Meghan Bibby (AEMO) spoke to two upcoming CIPs to be outworked and circulated by AEMO, according to the slides:

CIP_040: Customer Switching Clean up - CR1060 & CR1061

- This is a 1 October 2021 start date, to be included in 12 January 2021 consultation.
- Mark Riley (AGL) noted that retrospective dates can be particularly problematic as backdating can cover multiple pricing periods and the retailer date and MSATS dates can be different.

CIP_041: 'N' Quality Flag Clean up – MDFF Spec NEM12 NEM13 – 3.3.1(b)

- Dino Ou (Endeavour): suggested deleting the first sentence of the clause and relying on business rules in the Metrology Procedure.
- Shaun Cupitt (Alinta): suggested referring to the Metrology Procedures in the clause
- Meghan Bibby (AEMO): this will be included in the January consultation.

Actions:

- Retailers to check whether the CIP_040 proposal is something that can be managed and advise by COB Tuesday 15th December.

10. GENERAL QUESTIONS & NEXT MEETING – Meghan Bibby, AEMO

Meghan Bibby (AEMO) raised other business – AEMO is currently developing a Smart Meter Backstop Trial as part of SA Smarter Homes. Expressions of interest in attending a briefing to be directed to ercf@aemo.com.au within the next few days in order to have the meeting details circulated. The meeting will be at 11:30 AEDT Thursday 17 December 2020.

Future meeting dates are in the Stakeholder Meetings calendar on AEMO's website at <https://aemo.com.au/consultations/industry-forums-and-working-groups/calendar>.

ACTION ITEMS RAISED AT MEETING

Item	Topic	Action required	Responsible	Notes
1012-01	CIP_037: Connection Configuration	AEMO to ask about usage of C7 to gain standing data details as part of the March Consultation.	Jordan Daly, Meghan Bibby (AEMO)	
1012-02	CIP_023: Process when remote collection of metering data fails	Relevant scenarios 'Unauthorised Connections' to be taken to the IEC for inclusion in the B2B Guide	Jordan Daly, Meghan Bibby (AEMO)	

Item	Topic	Action required	Responsible	Notes
1012-03	CIP_023: Process when remote collection of metering data fails	Relevant scenarios to be taken to consultation for inclusion in Issues Paper, with a mind for inclusion in the B2M Technical Guide to MSATS	Jordan Daly, Meghan Bibby (AEMO)	
1012-04	Estimation Reason Codes	ICF to address Joe's estimation reason codes proposal to be drafted and circulated.	Joe Castellano (Origin), Shaun Cupitt (Alinta), Christophe Bechia (Red/Lumo) and Mark Riley (AGL)	
1012-05	Estimation Reason Codes	Working group to consider the estimation process as a whole, including Metrology Procedures and PMD/VMD.	Joe Castellano (Origin), Shaun Cupitt (Alinta), Christophe Bechia (Red/Lumo) and Mark Riley (AGL)	
1012-06	CIP_040: Customer Switching Clean up	Retailers to check whether the CIP_040 proposal is something that can be managed and advise by COB Tuesday 15th December 2020	ERCF Retailers	
1012-07	CIP_041: 'N' Quality Flag Clean up	AEMO to rephrase CIP_041 clause with Craig in Metering.	Jordan Daly, Meghan Bibby, Jackie Krizmanic (AEMO)	