

B2B Working Group

8 and 9 June 2023

Face-to-face meeting in
Sydney



AEMO Competition Law Meeting Protocol

- AEMO is committed to complying with all applicable laws, including the Competition and Consumer Act 2010 (CCA). In any dealings with AEMO, all participants agree to adhere to the CCA at all times and to comply with appropriate protocols where required to do so.
- AEMO has developed meeting protocols to support compliance with the CCA in working groups and other forums with energy stakeholders
- The AEMO Competition Law Meeting Protocol can be viewed and downloaded from AEMO's website
 - https://aemo.com.au/-/media/files/stakeholder_consultation/working_groups/aemo-competition-law-meeting-protocol/aemo-competition-law-meeting-protocol---october-2022.pdf?la=en

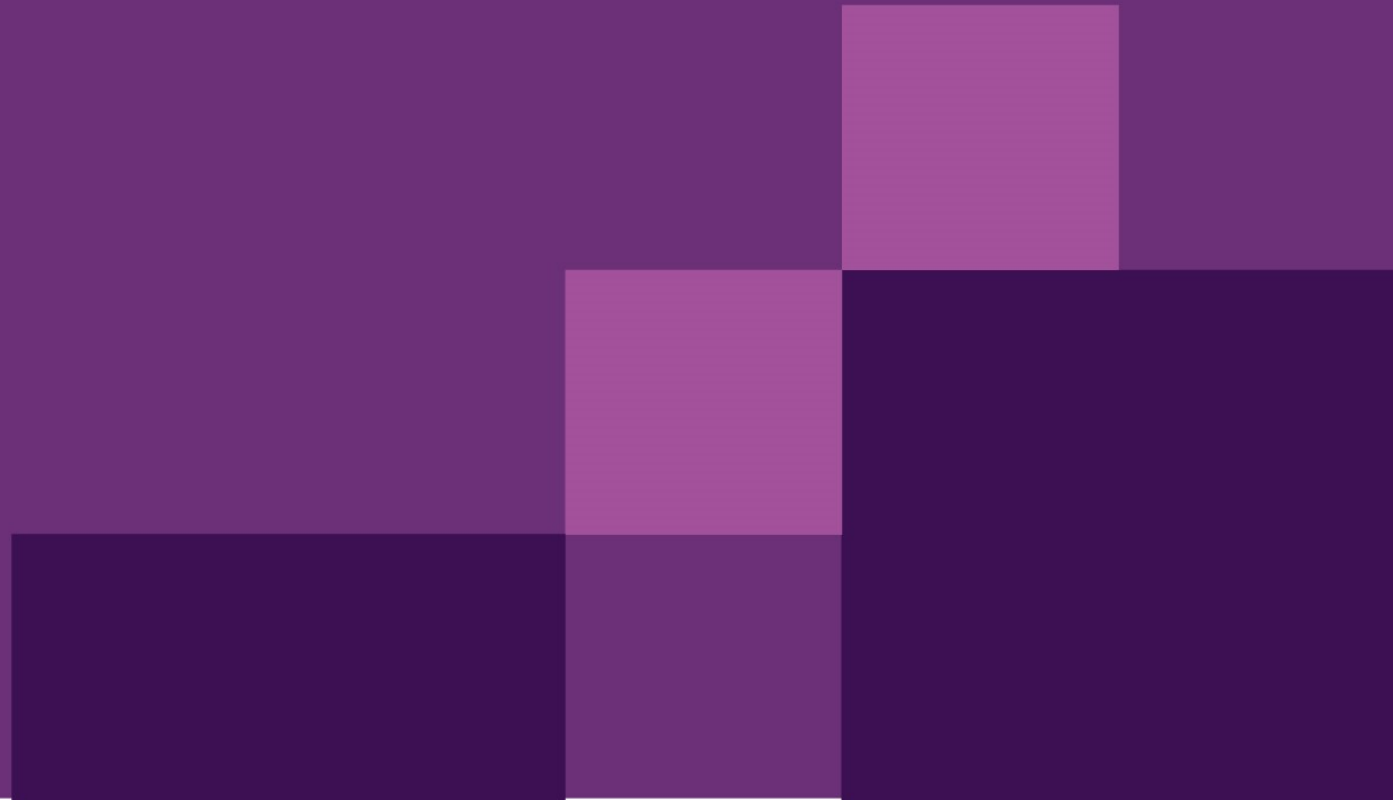
Agenda

1. Welcome & Agenda
2. Thursday afternoon (1pm-5pm)
 - Actions Log
 - Consultation accountabilities and resourcing
 - IEC meet and greet
 - NEM B2B RoLR Changes Consultation
 - IEC IESS B2B Consultation
 - NEM Reform Roadmap Initiatives
 - 'What's on the B2B horizon?'
3. Friday morning (9am-12pm)
 - IEC ICF Updates
 - UMS Inventory OWN Proposal and Extreme Weather Event ICFs
 - Transition to remote RNs & DNs
 - B2B Guide improvement review update
 - Forward Agenda
 - Other Business
 - CDN obligations (Mark Riley)
4. Friday afternoon (1pm-2pm)
 - IEC face-to-face meeting
5. Appendix
 - IEC Meeting Roster





Day 1



Agenda – Day 1

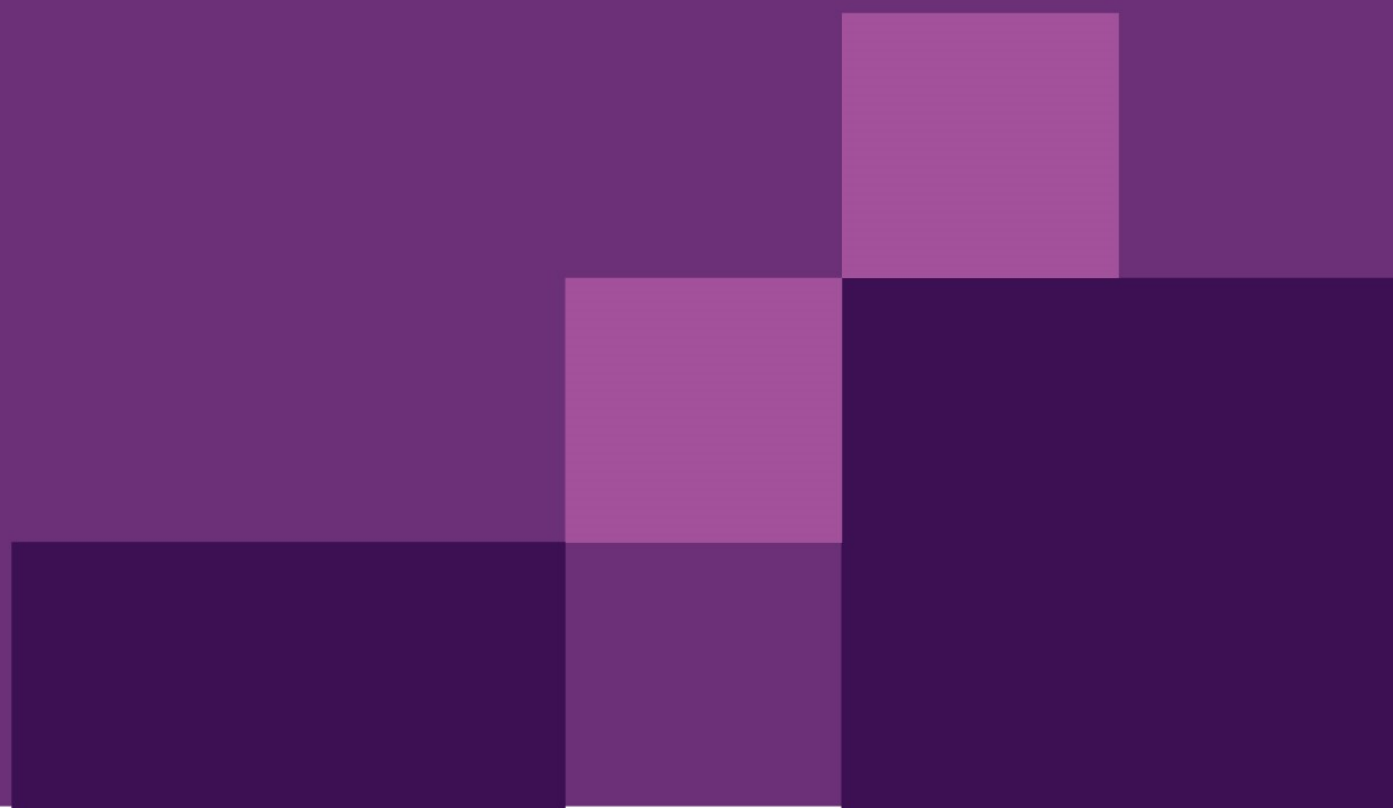
1. Welcome & Housekeeping
 - Facilities
 - Breaks
2. Actions Log
3. Consultation accountabilities and resourcing
4. IEC meet and greet
5. NEM B2B RoLR Changes Consultation
6. IEC IESS B2B Consultation
7. NEM Reform Roadmap Initiatives
8. ‘What’s on the B2B horizon?’





Actions Log

Blaine Miner (AEMO)



Actions Log



Action	Topic	Description	Status	Responsible	Due Date	Comments
1309-01	IEC - Power Quality	Consider what information is required to determine if the current procedures were sufficiently fit-for-purpose for the transmission of power quality data and what sort of scalability would need to occur to allow for that transmission to occur	On Hold	B2B WG	July 2023	Post the AEMC MSR Final Report, expected June 2023
1309-02	IEC - Power Quality	Consider and recommend if the B2B procedure changes could be accelerated to allow for power quality transactions to flow rather than waiting for an AEMC rule change	On Hold	B2B WG	July 2023	Post the AEMC MSR Final Report, expected June 2023
090323_1	ICF - PERSONNAME Definition	Helen to distribute an updated ICF which communicates the original clarification being sought, no additional empty string content to be included ICF to be considered for the next B2B consultation	Closed	Helen Vassos	31 May 2023	Updated ICF circulated
090323_3	B2B Guide improvement process approach	Mark and David to circulate the proposed changes to the B2B Guide spreadsheet prior to next month's monthly meeting	Closed	B2B WG	31 May 2023	Proposed spreadsheet provided with the June meeting content
090323_5	NEM 2025 Initial Assessment	The B2B-WG to populate the NEM 2025 Initial Assessment spreadsheet prior to next months' meeting to support further discussion/progress	Open	B2B WG	TBC	To be discussed at the June monthly meeting
090323_7	Clarification of UMS Data in Inventory Table	Mark Riley (AGL) to update B005/22 to reflect the latest thinking re the Inventory File/Table proposal.	Closed	Mark Riley	8 June 2023	Action replaced by 130423_04
090323_11	Discrepancy between B2B SO Process and B2B Guide (V3.7)	B007/22 Mark Riley (AGL) to draft the initial ICF re the discrepancy between B2B SO Process and B2B Guide for FormReference and FormNumber fields	Open	Mark Riley	TBC	
130423_04	ICFs	Mark to draft and circulate the initial UMS Inventory OWN ICF for WG consideration prior to the 8 June 2023 B2B WG meeting	Closed	Mark	31 May 2023	Draft ICF circulated to the B2B WG
130423_05	ICFs	Mark to draft and circulate the initial Extreme Weather Event ICF for WG consideration prior to the 8 June 2023 B2B WG meeting	Closed	Mark	31 May 2023	Draft ICF circulated to the B2B WG

Actions captured from the May meeting



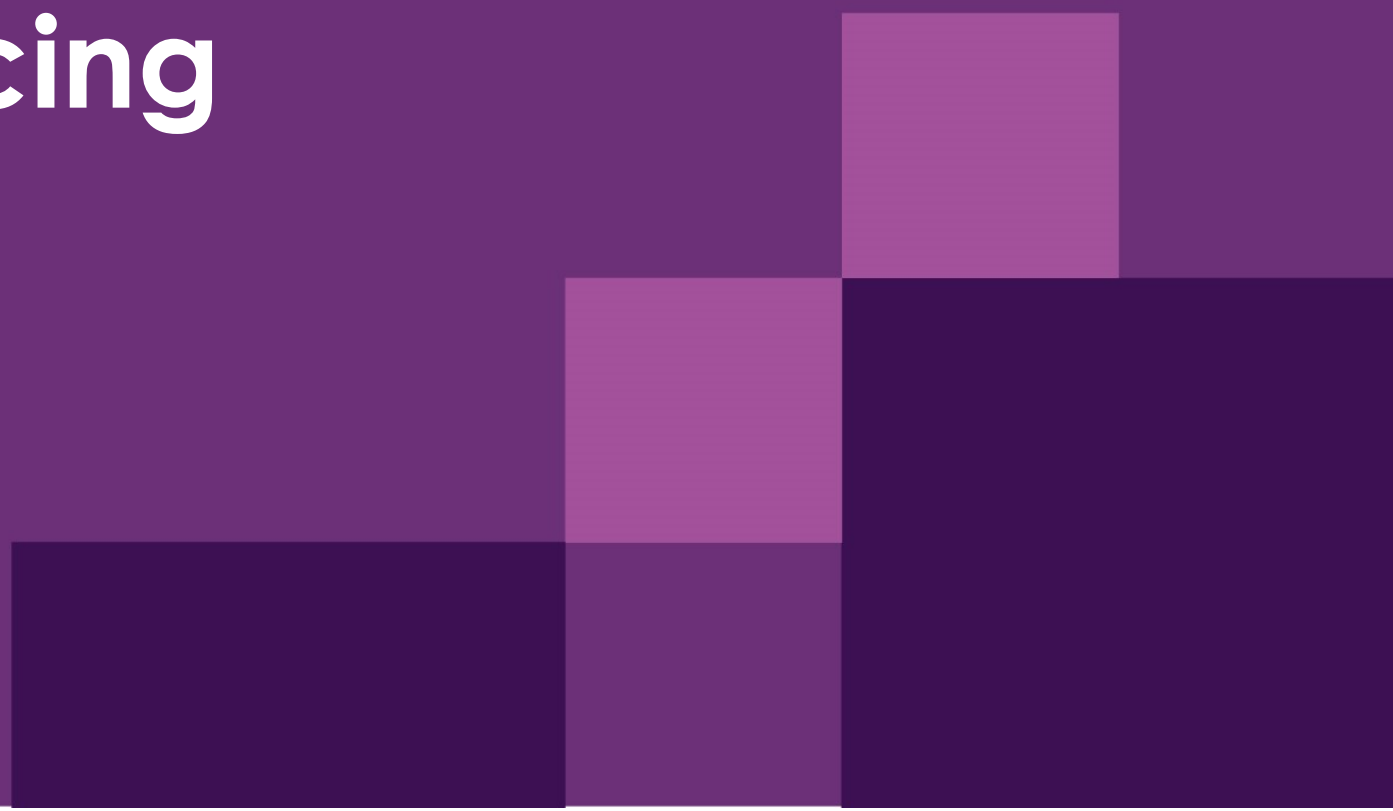
Action	Topic	Description	Status	Responsible	Due Date	Comments
110523_1	NEM RoLR Processes Review	Aakash to circulate the Draft report change pack to the B2B WG	Closed	Aakash Sembey	Sun 14 May 2023	
110523_2	NEM RoLR Processes Review	B2B WG to provide feedback on the Draft report change pack	Closed	B2B WG	Thurs 18 May 2023	
110523_3	NEM RoLR Processes Review	AEMO to provide the B2B WG an update on its broader ROLR Review, including proposed scope and indicative timings (scope progression and consultations)	Closed	AEMO	8 June 2023	Slides provided in the June meeting pack
110523_4	IEC Meeting	Paul, Sean & Adrian to draft initial slides supporting the 'NEM Reform Roadmap B2B Considerations' topic by 31 May	Closed	Paul, Sean & Adrian	31 May 2023	Slides provided in the June meeting pack
110523_5	IEC Meeting	AEMO to draft initial slides supporting the 'ROLR review' topic by 31 May	Closed	AEMO	31 May 2023	Slides provided in the June meeting pack

Notes

- Blaine Miner (AEMO) provided an update regarding the actions register



Consultation accountabilities and resourcing



Consultation accountabilities and resourcing



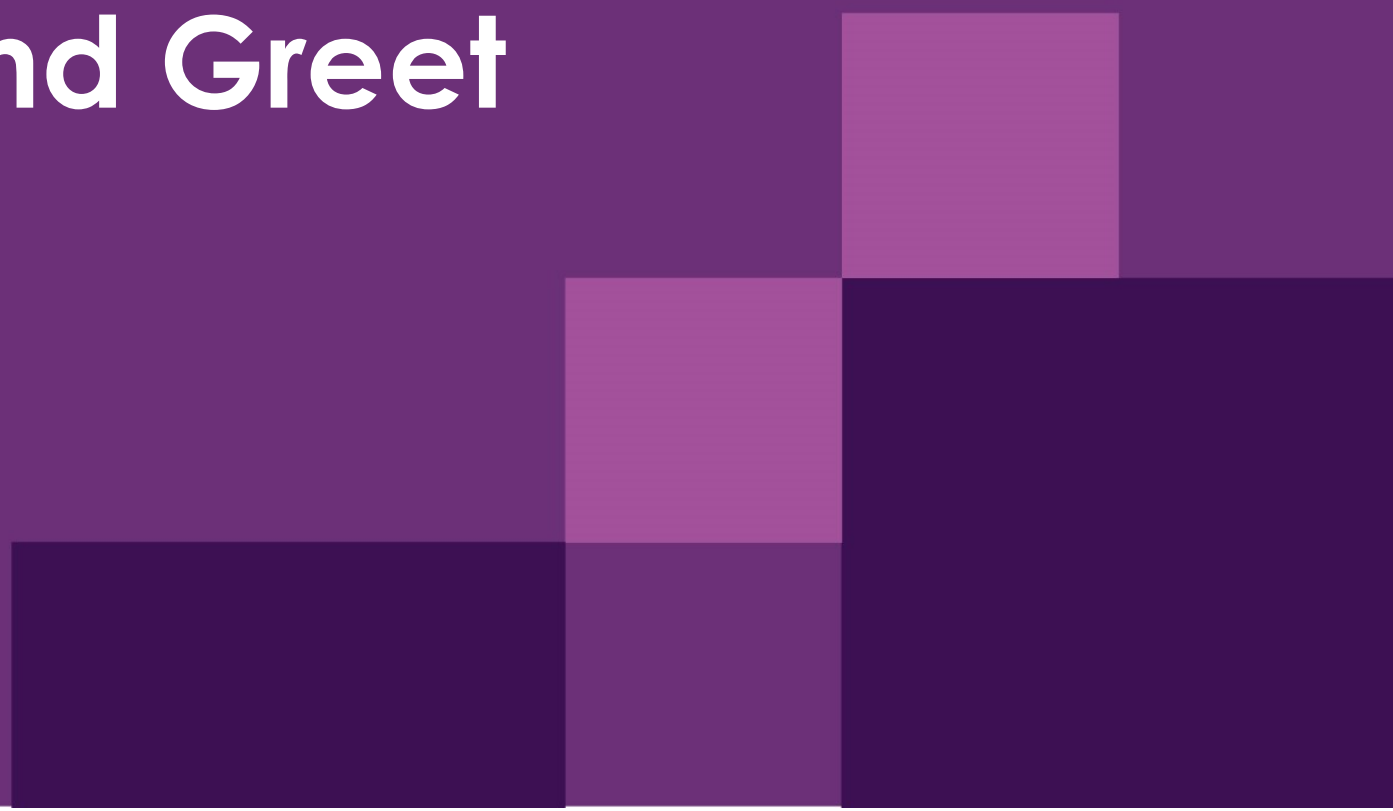
- Context:
 - The NEM Reform governance has communicated that AEMO's BAU change channels (ERCF, EWCF, IEC and B2B WG) will be leveraged to consider impacts to B2M and B2B procedures/artifacts
 - Questions/concerns have been raised regarding AEMO's accountabilities and B2B WG members' accountabilities in supporting IEC Consultations
 - Relevant B2B WG Terms of Reference excerpts:
 - Section 3.1 - In addition to the 15 participant members, the B2B-WG will include one AEMO member who will chair the working group. AEMO will also provide a Secretariat function for the B2B-WG.
 - Section 3.2 - Membership criteria for B2B-WG nominees - In order to nominate for membership for each of the participant categories, the following pre-requisite knowledge is preferred so that a member can adequately represent their industry:
 - Experience with, and skills in, stakeholder consultation processes to support the development and implementation of solutions to market operational issues in a timely manner.
- Issue/risk: B2B WG members have limited time to devote to supporting consultation processes e.g. IEC Change Packs
- Questions:
 - How do you believe this issue can be best managed?
 - Do you believe varying accountabilities should apply in different situations i.e. 'horses for courses'?
 - Reform initiated consultations vs B2B WG initiated vs contentious vs broad support items
 - Do you believe this matter/risk should be escalated to the IEC?
- Next steps

Notes

- Blaine Miner (AEMO) spoke to the slide
- B2B WG agreed that this risk should be escalated to the IEC and for the IEC to consider allocating resources in the FY25 budget to assist with consultation related tasks and processes
- **Action:**
 - B2B WG to draft and provide a paper to the IEC regarding the budgeting of consultation related resourcing



IEC Meet and Greet



Information Data Exchange

(Sean Jennings)



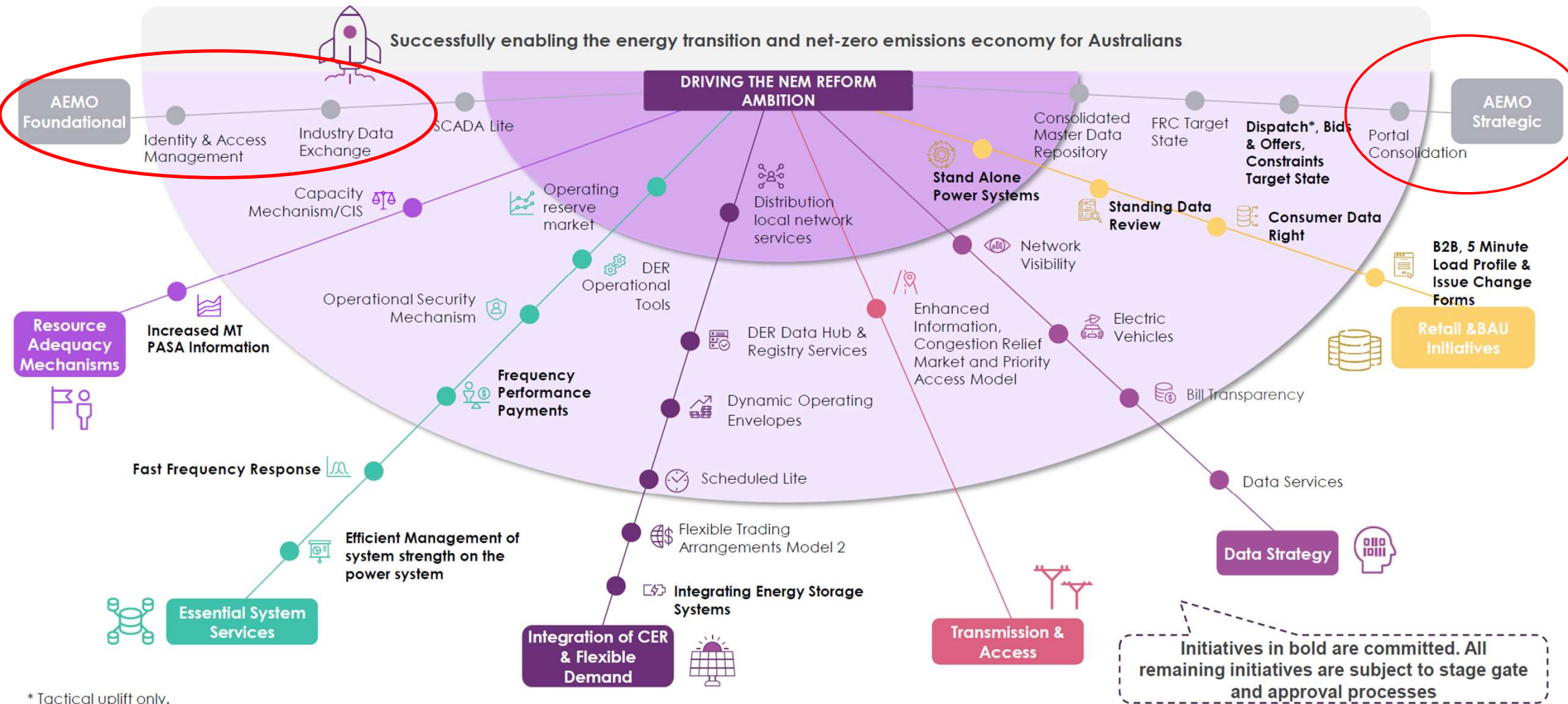
Context

- AEMO (Australian Energy Market Operator) seeks to manage the implementation of ESB recommendations through the NEM Reform program
- Information Data Exchange (IDX) includes methods for formal B2B transactions and message communication among participants, including AEMO
- AEMO is conducting forums to gather feedback and develop a business case for implementing changes

Purpose

- Briefing the IEC on potential high-level impacts to B2B participants
- Discussing the anticipated consequences for B2B participants if industry proceeds with the proposed changes

NEM Reform Program Overview

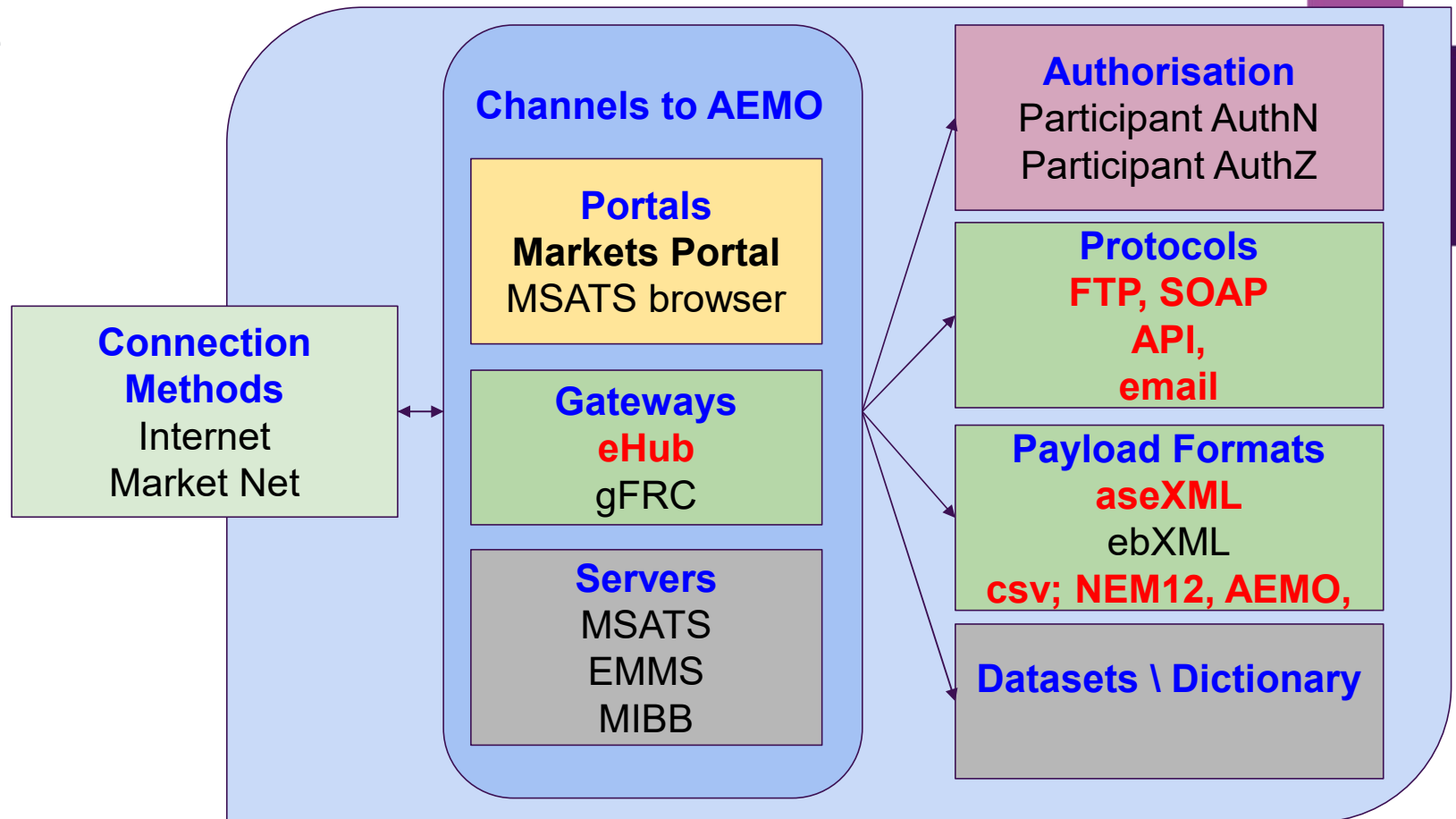


AEMO scope of IDX, IDAM and PC

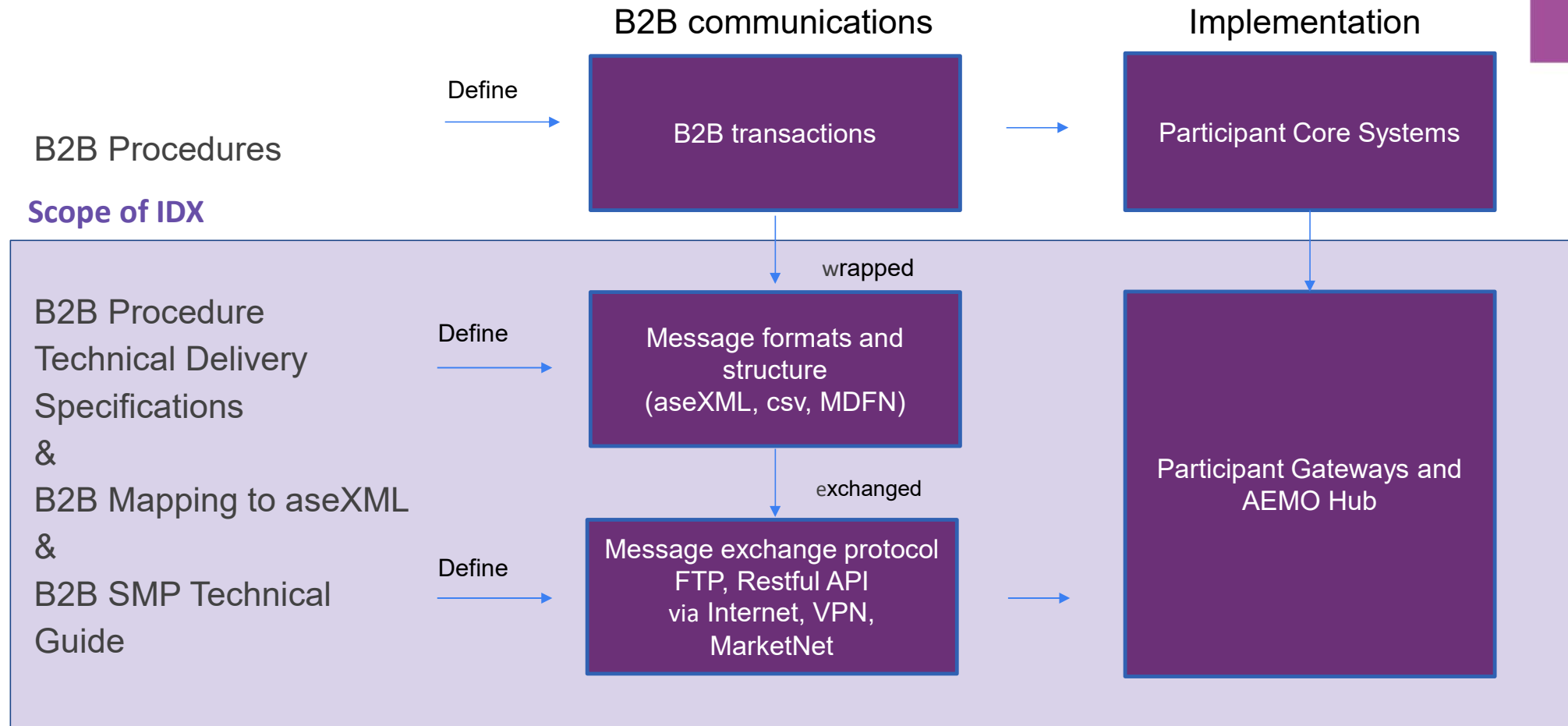
Information Data Exchange

Current State: Multiple standards, protocols and formats developed over 15 years across NEM, WEM and Gas

Goal: Streamlined, secure, reliable, scalable centralised data exchange platform.



Scope of IDX – focusing on B2B



IDX Target State - Data Payload

Characteristics	Option 1: Unified IDX Schema Transition of Retail B2B and B2M	Option 2: Retain aseXML schema Adapt Retail B2B and B2M
Definition	<ul style="list-style-type: none"> • Adopt business-function specific schemas and endpoints. • Transition to modular schemas aligned with modern payload standards. • Implement unified IDX schemas across all AEMO fuels, markets, and domains. 	<ul style="list-style-type: none"> • Adopt business-function-specific schemas and endpoints. • Continue using aseXML and various CSV formats embedded in aseXML for bulk data. • All other markets and domains transition to a unified IDX schema aligned with modern payload standards.
Message Format	JSON	aseXML
Bulk Data Format	AEMO.CSV	MDFF and other .CSV formats

Industry Feedback Required: AEMO believes that a move to JSON has clear technical advantages, but we don't have knowledge of the specific impact on stakeholders' systems.

B2B Impacts and Risks



AEMO has a bold view to standardise industry data exchange.

- Complexity of transition
 - Development for all B2B participant gateways
 - Technical and Procedural documentation review and update
- Timeline - alongside other initiatives
 - IDentity Access Management and Portal Consolidation
 - Other NEM Reform and regulatory initiatives
- Potential for Scope creep: the temptation to treat inconsistencies in the format of B2B transactions (like Boolean vs Y/N values)
- Changes to foundational platforms introduce risk and industry will need to be agile in managing any material impacts arising

Recommendations

- Changes will impose costs (likely to be significant to participants)
 - The final business case needs to address:
 - Participant cost
 - Varied cost recovery models/timeframes
 - A clear and achievable transition plan for whole of industry
- B2B Working Group recommend that the IEC request a Watch and Brief from AEMO to ensure awareness of the progress of this initiative



AEMO RoLR Review

(Jo Sullivan – Energy Australia)

- Background

- The Australian Electricity and Gas markets have experienced 8 Retailer of Last Resort (RoLR) events in the last 18mths
- As a result of responding to these events, internal and external stakeholders have raised a number of gaps and pain points with the current processes
- For the RoLR, a RoLR event is an opportunity to bring on new customers, however, if the on-boarding experience is poor, the customers will go elsewhere and can in some circumstances result in Ombudsman enquiries/complaints and/or reputational damage.

- Scope

- Operational aspects of AEMO's existing RoLR processes, that is, once a RoLR has been declared, the procedures, processes, resources and system capability which supports:
 - The transfer of affected customers from the old retailer to the nominated RoLR
 - The subsequent reporting and notification processes to inform the market
- Descoped items from the in-flight 'Business to Business (B2B) NEM RoLR Changes' consultation i.e. the broader review of Participant obligations in the NEM RoLR Processes Part B Procedure, and any applicable upstream requirements in NEM RoLR Processes Part A
- Retail Gas issues, e.g. adding additional fields to the existing T1010 RoLR file, expected to be actioned through the GRCF processes

AEMO ROLR Review



- Progress to date
 - AEMO has conducted informal interviews with both internal and external stakeholders, to:
 - Obtain insights into what, in their opinion, does and does not work with the way that AEMO RoLR processes operate
 - Give stakeholders the opportunity to highlight key pain points, inefficiencies and opportunities for improvement
 - The review scope is currently being considered within AEMO
- Next steps
 - Share the proposed scope with stakeholders via the ERCF, B2B WG and the GRCF
 - Progress in-scope items
 - Conduct applicable consultations
 - Implement determined changes
- Indicative consultation timings
 - Late 2023 and early 2024

Notes

- Blaine Miner (AEMO) spoke to the slides
- B2B WG supported the slides as drafted
- B2B WG decided that Andrew Bell's (AEMO) presentation on IDX/IDAM/PC should occur prior to these slides being presented at the IEC meeting



NEM B2B RoLR Changes Consultation

Aakash Sembey (Origin)

Standard Consultation Dates



Milestone	Indicative Date
First Stage	Thursday, 2 March 2023
Submissions Close	Friday, 31 March 2023
Draft Determination	Friday, 9 June 2023
Submissions Close	Monday, 10 July 2023
Final Determination	Monday, 18 September 2023

Notes

- Blaine Miner (AEMO) spoke to the slide
- Blaine confirmed that everything was on track for the publishing of the Draft Report on 9 June 2023
 - **Update:** The Draft Report was successfully published on 9 June 2023, NER requirement met



IEC IESS B2B Consultation

B2B WG



IESS B2B Consultation

- The B2B consultation change pack is to be developed and provided to the IEC post the publication of the IESS B2M Draft Determination, currently scheduled for publishing by 12 June 2023
- B2M consultation topics and timings
 - Proposed changes to NMI Classification Codes, including three new codes and amendments to two further codes
 - Extensive amendments to terminology introduced by the IESS Rule, which will need to be reflected across the Retail Electricity Market Procedures. Most of these changes will be minor or administrative in nature.
 - Other changes, including the location and order of embedded network processing, which will not result in procedure changes but may change the way participants who are embedded network parents undertake reconciliation processes.
 - Potential change to the Rule implementation start date from 3 June 2024 to 2 June 2024, alignment to the commencement of a settlement week
- Previously identified B2B impacts
 - Amendments to terminology introduced by the IESS Rule, which will need to be reflected across the Procedures. Most of these changes will be minor or administrative in nature.
 - Amendments to the Service Order Process to ensure Integrated Resource Providers (IRPs) can request defined services (“Service Orders”) and to receive confirmation that the work will or will not be undertaken (or attempted) and subsequently that the work has or has not been completed as requested using a consistently understood process and transactions.
- Potential ICF inclusions as ‘Other Matters’
 - B002/22 - Alignment of B2B field lengths to B2M Procedures/schema
 - B004/22 - B2B/B2M field lengths – Address elements
 - B006/22 - PERSONNAME definition spec correction
- Need a lead writer for the Initial Stage Consultation documents

Suggested Consultation Timings



Process Stage	Indicative Dates
Publication of Issues Paper	10 July 2023
Closing date for submissions in response to Issues Paper	8 August 2023
Publication of Draft Report and Determination (Draft Report)	19 September 2023
Closing date for submissions in response to Draft Report	18 October 2023
Publication of Final Report and Determination (Final Report)	29 November 2023

Initial Stage Task Timings

Tasks	Start Date	End Date
Submissions due on Draft Notice	Friday, 9 June 2023	Monday, 10 July 2023
Prepare Notice of First Stage Consultation	Monday, 12 June 2023	Wednesday, 14 June 2023
Prepare Issues Paper	Monday, 12 June 2023	Wednesday, 14 June 2023
Prepare Response Tables	Monday, 12 June 2023	Wednesday, 14 June 2023
B2B-WG Review	Thursday, 15 June 2023	Monday, 19 June 2023
Obtain Legal review	Tuesday, 20 June 2023	Thursday, 22 June 2023
Complete any changes to report and procedures	Friday, 23 June 2023	Friday, 23 June 2023
Obtain AEMO endorsement	Monday, 26 June 2023	Wednesday, 28 June 2023
Obtain IEC endorsement	Wednesday, 28 June 2023	Tuesday, 4 July 2023
Draft Determination Report published	Monday, 10 July 2023	Monday, 10 July 2023
Check webpage correct	Monday, 10 July 2023	Monday, 10 July 2023

Notes

- Blaine Miner (AEMO) spoke to the slides
- Members raised a number of questions which required AEMO's IESS Team advice
 - Questions were sent to IESS@aemo.com.au on Friday 9 June
- Jo Sullivan (EA) volunteered to be the lead writer for the IESS initial stage consultation documents, once advice had been provided and the need for consultation had been agreed by the B2B WG

NEM Reform Roadmap Initiatives

B2B WG

NEM Reform Roadmap Initiatives



- Which reform initiatives do you believe may impact the B2B Procedures? (refer to spreadsheet)

Notes

- This agenda item was not discussed and has been deferred to the July B2B WG meeting

‘What’s on the B2B horizon?’



‘What’s coming on the horizon’

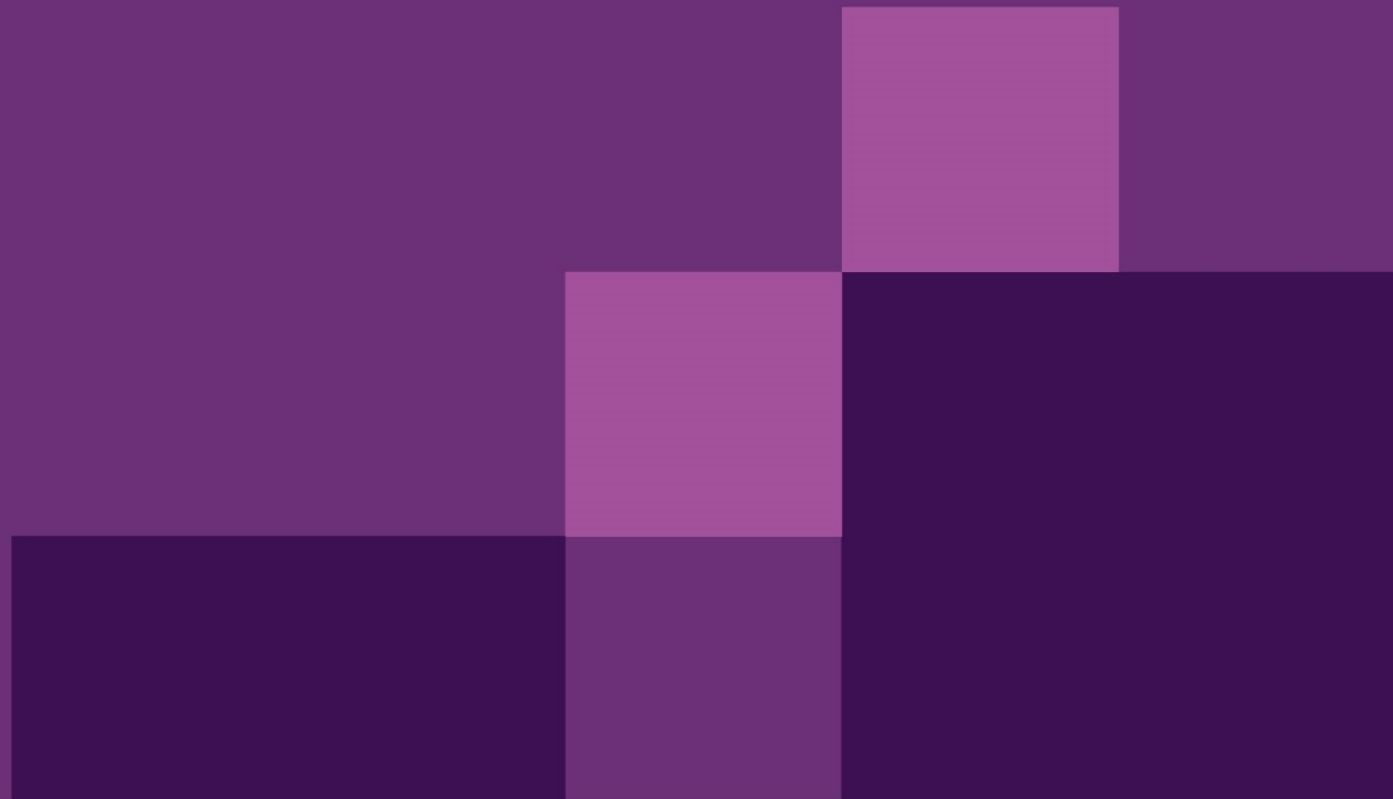
Topic	Timing	Next Milestone	Comments
NEM RoLR Processes (Part B) Procedure Changes	Immediate	Draft Report (9 June)	<ul style="list-style-type: none"> Draft Report scheduled for publishing by 9 June 2023
IESS Consultations	Immediate	Initial Stage to commence 10 July 2023	<ul style="list-style-type: none"> IESS B2B consultation targeted for 10 July 2023
IDX (Information Data Exchange)	Short/medium-term	Business case and recommendations in July	<ul style="list-style-type: none"> Business and Technical focus group sessions running until July 2023
IDAM (Identity and Access Mgt)	Short/medium-term	Business case and recommendations in July	<ul style="list-style-type: none"> Business and Technical focus group sessions running until July 2023
Portal Consolidation (PC)	Short/medium-term	Business case and recommendations in July	<ul style="list-style-type: none"> Business and Technical focus group sessions running until July 2023
Review of the regulatory framework for metering services	Medium/longer-term	AEMC Final Report – June/Aug 2023	<ul style="list-style-type: none"> AEMC workshop held Monday 5 June
Flexible Trading Arrangements	Medium/longer-term	AEMC Consultation in progress	
EV Charging/enhancing the DER register	Medium/longer-term	TBC	

Notes

- This agenda item was not discussed and has been deferred to the July B2B WG meeting

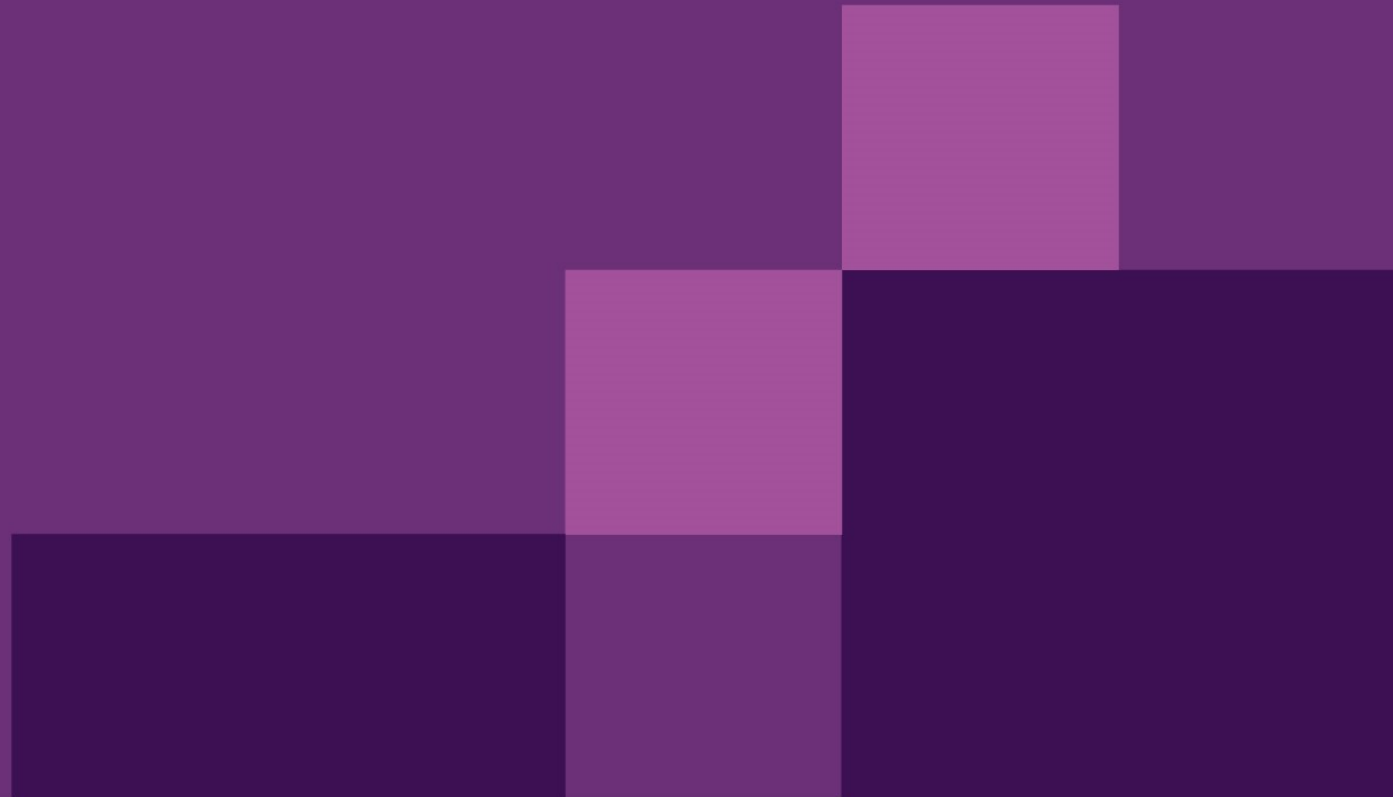


End Day 1





Day 2

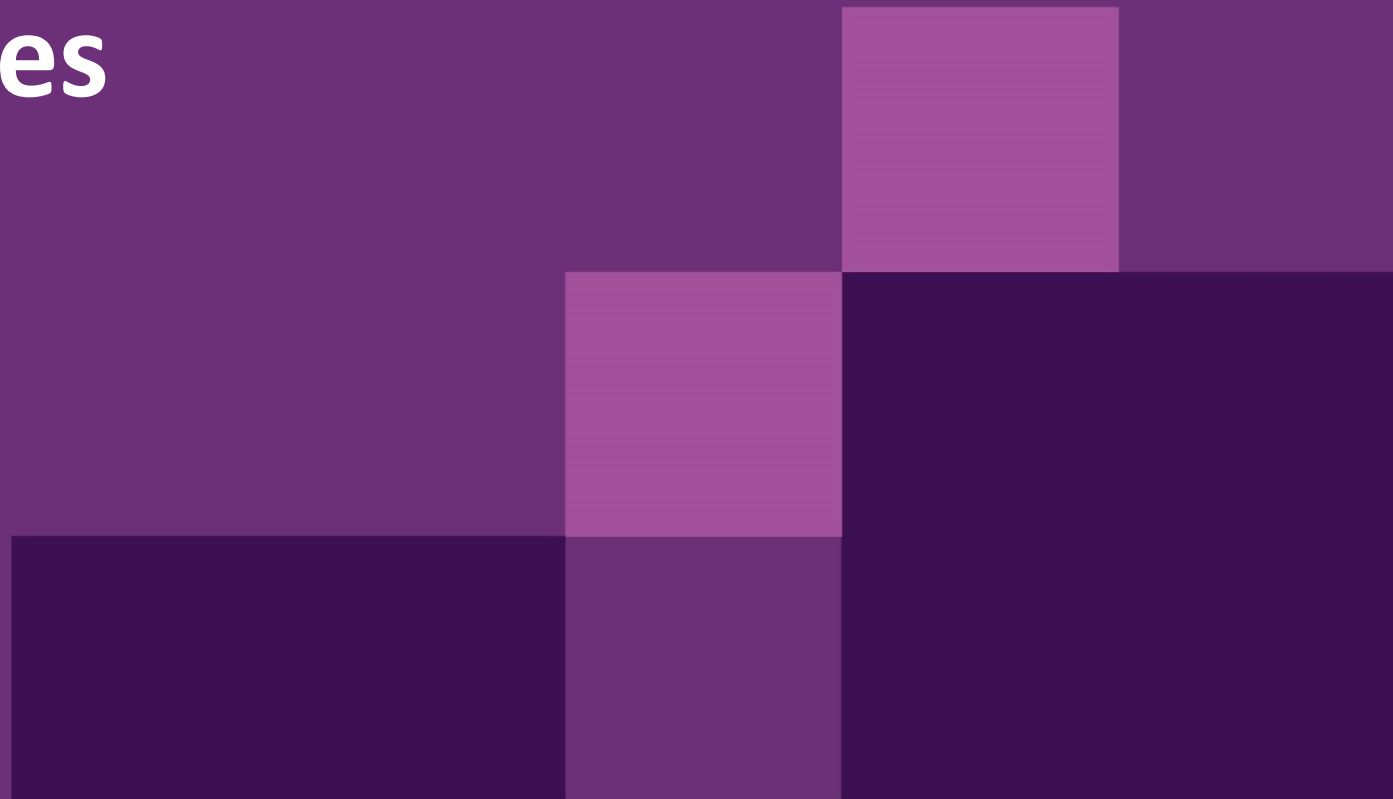


Agenda – Day 2

1. Welcome back
 - Key Takeaways from Yesterday
2. IEC ICF Updates
3. UMS Inventory OWN Proposal and Extreme Weather Event ICFs
4. Transition to remote RNs & DNs
5. B2B Guide improvement review update
6. Forward Agenda
7. Other Business
 - CDN obligations (Mark Riley)
 - Metering Services Review
8. Lunch (12pm-1pm)
9. IEC face-to-face meeting (1pm-2pm)



IEC ICF Updates



Current IEC ICFs

ICF No	Title	Description	Proponent	Status	Next Step
B002/22	Alignment of B2B field lengths to B2M Procedures/schema	Since r42 B2M schema release, there has been some inconsistent field lengths identified for the same fields in the B2B transactions. Due to this issue, the information may get truncated while using B2B transaction.	Aakash Sembey (Origin Energy)	To be included in the next consultation	<ul style="list-style-type: none"> Non-urgent, to be included in the next Consultation which requires a schema change. Approved by the IEC for change pack development
B003/22	B2B RoLR Procedure Updates	Version 2.3 of the NEM RoLR Processes (Part B) require changes to some of the in-text referencing in section 104 as errata changes. Also, while reviewing these clause references, it was observed that some of the subclauses need to be broadened to other service providers, in addition to the LNSPs.	Aakash Sembey (Origin Energy)	Consultation In Progress	<ul style="list-style-type: none"> Consultation switched to Standard Process Draft Determination to be published by 9 June
B004/22	B2B/B2M field lengths – Address elements	ICF is aimed to harmonise the B2B fields lengths in line with the Australian Standard, as well as any B2M usage to ensure consistent interchange of information within the energy market.	Mark Riley (AGL)	To be included in the next consultation	<ul style="list-style-type: none"> Non-urgent, to be included in the next Consultation which requires a schema change. Approved by the IEC for change pack development
B005/22	Clarification of UMS Data in Inventory Table	ICF is to ensure a consistent approach to the use of the Inventory Table, which will allow all parties to more effectively reconcile the movement of unmetered assets and minimise future administrative mistakes.	Mark Riley (AGL)	With proponent	<ul style="list-style-type: none"> Mark to provide updated ICF by June meeting
B006/22	PERSONNAME definition spec correction	Person Name field Technical Specification clarification	Helen Vassos (PLUS ES)	To be included in the next consultation	<ul style="list-style-type: none"> Updated ICF being reviewed as part of this meeting
B007/22	Discrepancy between B2B SO Process and B2B Guide (V3.7)	Discrepancy between B2B SO Process and B2B Guide for FormReference and FormNumber fields	Mark Riley (AGL)	With proponent	<ul style="list-style-type: none"> Mark Riley (AGL) to draft the initial ICF
B008/22	NEM RoLR Processes (Part B) Procedure - Customer Details Enhancement	The current table 102-A does not adequately support all fields required to appropriately serve the customer transferred to the RoLR.	Aakash Sembey (Origin Energy)	Consultation In Progress	<ul style="list-style-type: none"> Consultation switched to Standard Process Draft Determination to be published by 9 June

Current IEC ICFs

ICF No	Title	Description	Proponent	Status	Next Step
B009/23	UMS Inventory OWN	<ul style="list-style-type: none"> The UMS inventory file be updated to provide information needed by participants; The Obligation for providing that file remain in Metrology Part B; and The specifics are moved to the B2B OWN Procedure <ul style="list-style-type: none"> The specifics would provide a detailed file specification for the inventory file as part of an OWN Transaction. 	Mark Riley (AGL)	In progress	<ul style="list-style-type: none"> To be discussed at the June 2023 B2B WG meeting
B010/23	Extreme Weather Event	<ul style="list-style-type: none"> Inconsistency between physical and market NMI statuses at a point in time <ul style="list-style-type: none"> The physical NMI status and reason e.g. Active or De-energised versus The market NMI status and underlying cause e.g. defect or bypassed 	Mark Riley (AGL)	In progress	<ul style="list-style-type: none"> To be discussed at the June 2023 B2B WG meeting

Notes

- This agenda item was not discussed and has been deferred to the July B2B WG meeting

UMS Inventory OWN Proposal and Extreme Weather Event ICFs



Mark Riley (AGL)

UMS Inventory OWN Proposal ICF

- Issue:
 - While the metrology procedure requires an inventory report to be provided of Unmetered / public lighting assets, the procedure does not specify the format of the data elements or the usage of those data elements.
 - Further, with the introduction of Global Settlements, a substantial amount of work has gone into capturing data associated with UMS assets. However, an analysis of the various reports provided by networks to retailers, clearly shows that the data provided is quite variable, and coupled with the variability of the data elements has minimised the value that can be obtained from these reports.
 - This proposal aims to standardise the UMS/PL reports both in terms of data elements / structure and data usage and enumerations.
- Market Impact:
 - Retailers struggle to have meaningful conversations with UMS asset owners as the data they rely on is quite dispirit and complicates the process of onboarding new equipment and managing consumer engagement.
- Proposed solution:
 - Create a new OWN Inventory file and amend the obligation in the metrology procedure to simply enforce the obligation, not the structure.
- Benefits:
 - The proposed changes will benefit the B2B communications by providing a consistent and efficient approach across all B2B Participants
 - UMS customers (who predominantly cross multiple DB / RB boundaries) will benefit by being able to receive inventory files from all participants in a single format.

UMS Inventory OWN Proposal ICF

Table 13 Transaction table

N = Not required (not required and may be ignored by the Recipient if provided).

Field	Format	Definition	Supply Service Works Allocate NMI	Supply Service Works Establish T/TP/p	Supply Service Works Supply Alteration	Supply Service Works Temporary Isolation - All	Supply Service Works Supply Abolishment	Supply Service Works Tariff Change	Re-energisation	De-energisation	Special Read	Metering Service Works
FormReference	VARCHAR(15)	In NSW and ACT, the Deposited Plan (DP) Number is required with the letters 'DP' appearing before the Deposited Plan (DP) number (eg 'DPXXXXXXXX') for the Allocate NMI. In all other jurisdictions, Reference to the forms associated with Supply Service Works SO Subtype Request and Metering Meter Service Works SO Subtype . Refer to the Service Paperwork reference table in the B2B Guide. Not Required for a "Cancel" ServiceOrderRequest .	R/N	R/N	R/N	N	R/N	N	R/N	R/N	N	R
FormNumber	VARCHAR(15)	In NSW and ACT, the Section Number is required for the Allocate NMI. In all other jurisdictions, where the form listed in <i>FormReference</i> is numbered, this field is populated with the number on the form. Not Required for a "Cancel" ServiceOrderRequest .	R/N	R/N	R/N	N	R/N	N	R/N	R/N	N	R

Extreme Weather Event ICF

- Issue:
 - The management of disconnections and reconnections by Retailers and Distributors during extreme weather events can be quite different, leading to:
 - Outdated information regarding a NMI status;
 - Inconsistent information across participants;
 - Significant manual handling of customers through these processes;
- Market Impact:
 - The impact of these variable processes leads to a lot of manual processes and chasing of information between participants leading to poor customer outcomes, delays in reconnections, making existing customers into 'unknown consumers' which has secondary issues (e.g. loss of life support status, loss of any product benefits etc).
- Proposed solution:
 - Develop a consistent B2B approach to handling consumers disconnection / reconnections during extreme weather events.
- Benefits:
 - The proposed review will allow participants to better handle events spanning Distributors and multiple retailers.
 - These changes ensure that the impacts to the end consumer are minimised. Efficiencies are gained by B2B Participants.

Notes

- UMS Inventory OWN Proposal ICF
 - **Action**
 - Mark R to call a meeting with Aakash and Jo to clarify the issue, then engage B2B WG Db reps and then call a workshop to engage broader DB/stakeholders
- Extreme Weather Event ICF
 - **Action**
 - Sub group to meet (Graeme, David W, Mark and Aakash) and then report back on progress at the next meeting



Transition to remote RNs & DNs

David Woods (SAPN)

Transition to remote RNs & DNs

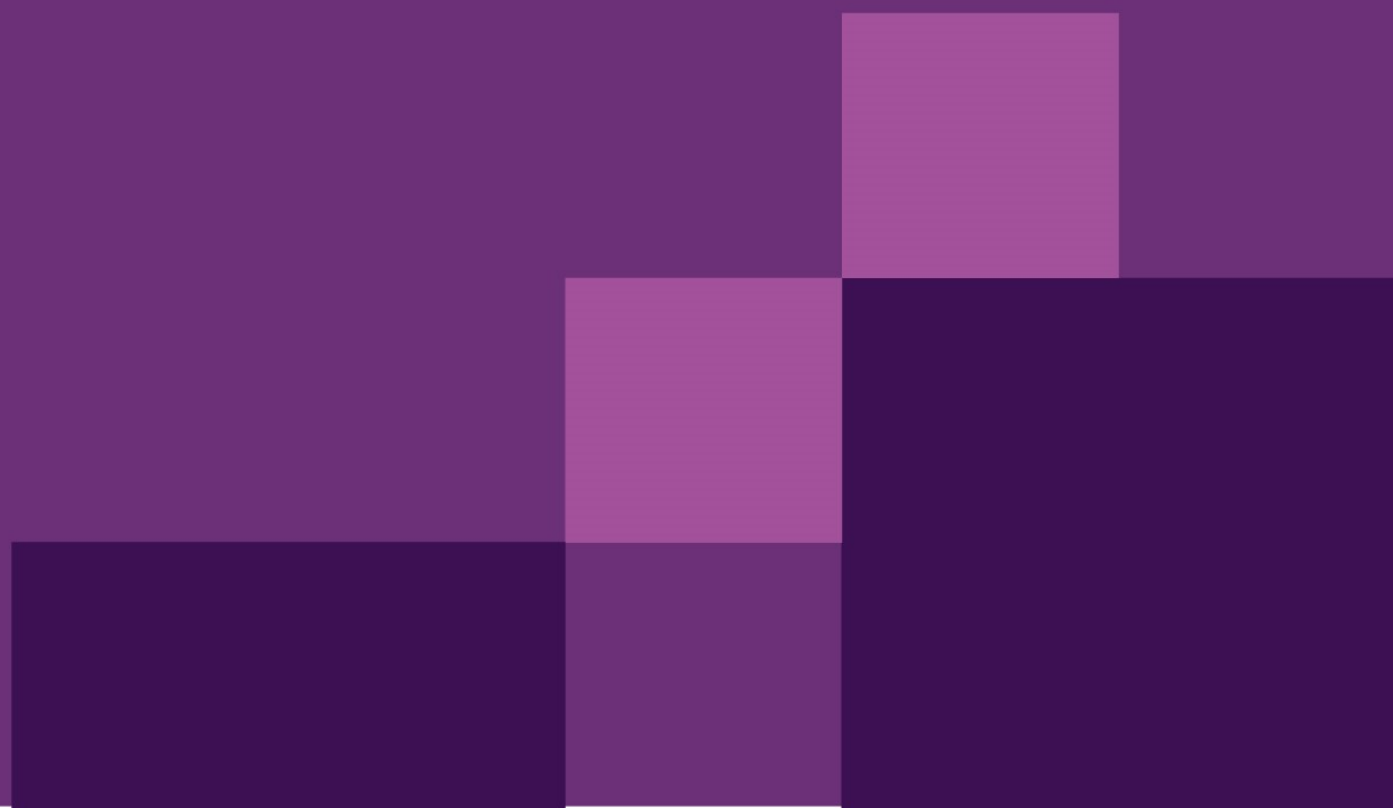
- Remote RN/DN Transition Scenario
 - NMI Remotely DN'd via Retailer A.
 - MSATS updated to reflect this remote DN status.
 - No timing issues for other participants to be aware the sites status – i.e. NMI Discovery would provide any new Retailer with this information.
 - Retailer B raises a physical RN to DB
- Input Needed – what are the causes of Retailer B raising a physical RN to the DB and what should Retailer B do to prevent this physical RN from being raised?
- *Note
 - That 2 different Retailers raised multiple RN's to SAPN over several weeks (unsuccessful RN's as expected) and a fault call and further site visit resulted in a bypass being competed at 1am in the morning to resolve the issue and help a upset customer.
 - Very minimal remote activities are currently occurring in SA and at time of this event.

Notes

- David Woods (SAPN) spoke to the slide
- Coming out of the B2B WG discussion:
 - David Woods (SAPN) agreed that SAPN should send out communications to the Retailers operating in SA re remote/physical re-energisation and de-energisation processes
 - B2B WG members to consider when peak bodies (e.g. ENA, AEC) should be leveraged to communicate pertinent information to their members/broader Industry, noting concerns regarding competition law



B2B Guide improvement review update

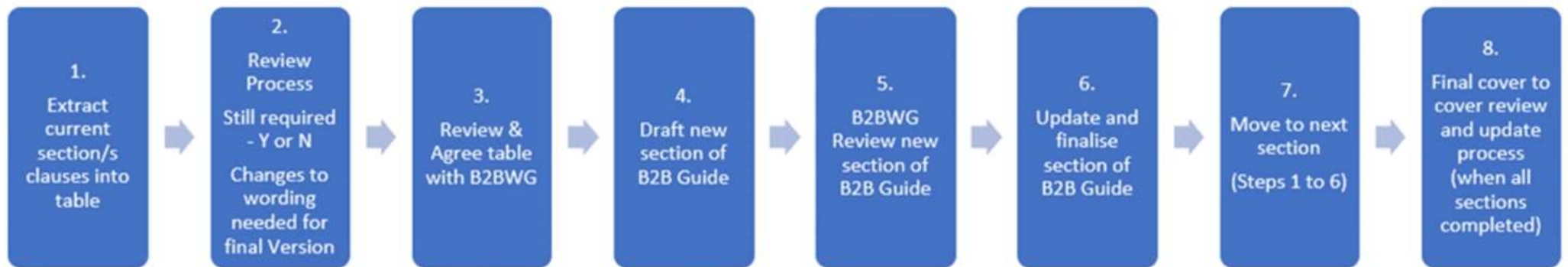


B2B Guide improvement review update

- Survey feedback, noting the small sample size received
 - All responses indicated there was adequate information in the B2B Guide
 - Most of the responses indicate need for improvement to formatting of the B2B Guide
 - Most of the responses indicate need for improvement to structure of the B2B Guide
 - Responses to questions 5, 6 and 7 indicated that although 85% respondents find the guide easy to use, nearly 80% have indicated that improvement is required
 - Provide context
 - Remove replicated / outdated content
 - Review relevance of the content
 - Provide link between procedure and guide
- Update approach
 - Incremental
 - Remove redundant information
 - Consistent and appropriate level of detail
 - Referencing sources of truth where applicable
 - Minimise ongoing update effort
- How do we best manage the effort required to update the Guide?
- Preferred approach to capturing the proposed changes and allocating work
 - Proposed changes
 - Spreadsheet
 - Allocating work
 - Initial spreadsheet 'populators'
 - Different members being the 'reviewers'
- Indicative timelines

B2B Guide improvement review update

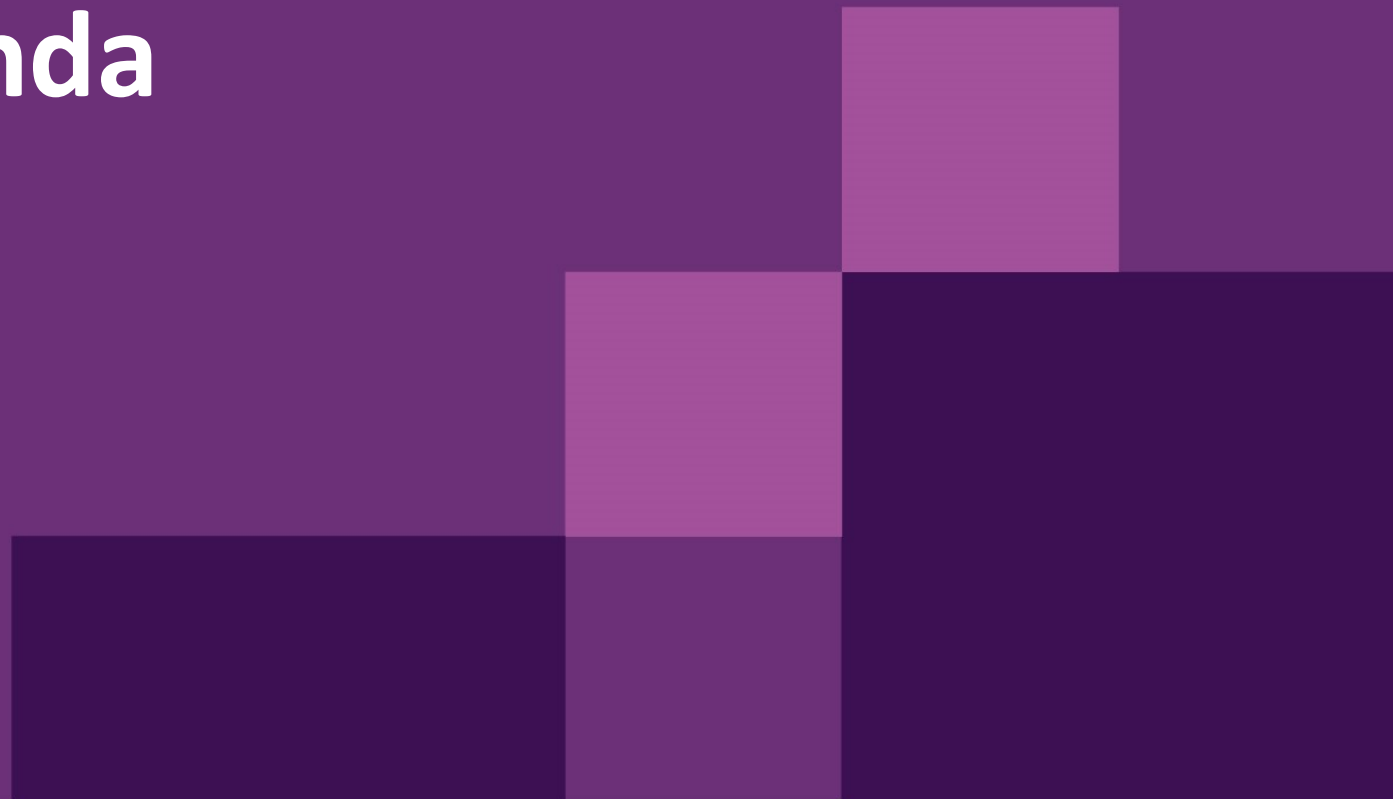
B2B Guide Update Process



Notes

- This agenda item was deferred to the July B2B WG meeting
- Blaine Miner (AEMO) asked members to consider the proposed change marking approach, and if available, provide preferred alternatives asap to David Woods (SAPN) and Mark Riley (AGL)

Forward Agenda



Forward Agenda



Month	Proposed Agenda	Meeting Type
13 July	<ul style="list-style-type: none"> - Standing agenda items * - NEM RoLR Review (submissions overview) - B2B Guide improvement review update - IEC IESS B2B Consultation update - Response to IEC Power Quality actions, if AEMC Final Report is published 	Virtual
August	<ul style="list-style-type: none"> - Standing agenda items * - NEM RoLR Review (Final Determination Pack) - B2B Guide improvement review update - IEC IESS B2B Consultation update - Response to IEC Power Quality actions, if AEMC Final Report is published 	Virtual
September	<ul style="list-style-type: none"> - Standing agenda items * - NEM RoLR Review update - Finalise B2B Guide changes <ul style="list-style-type: none"> - Consultation approach and timings - IEC IESS B2B Consultation update 	Face-to-face

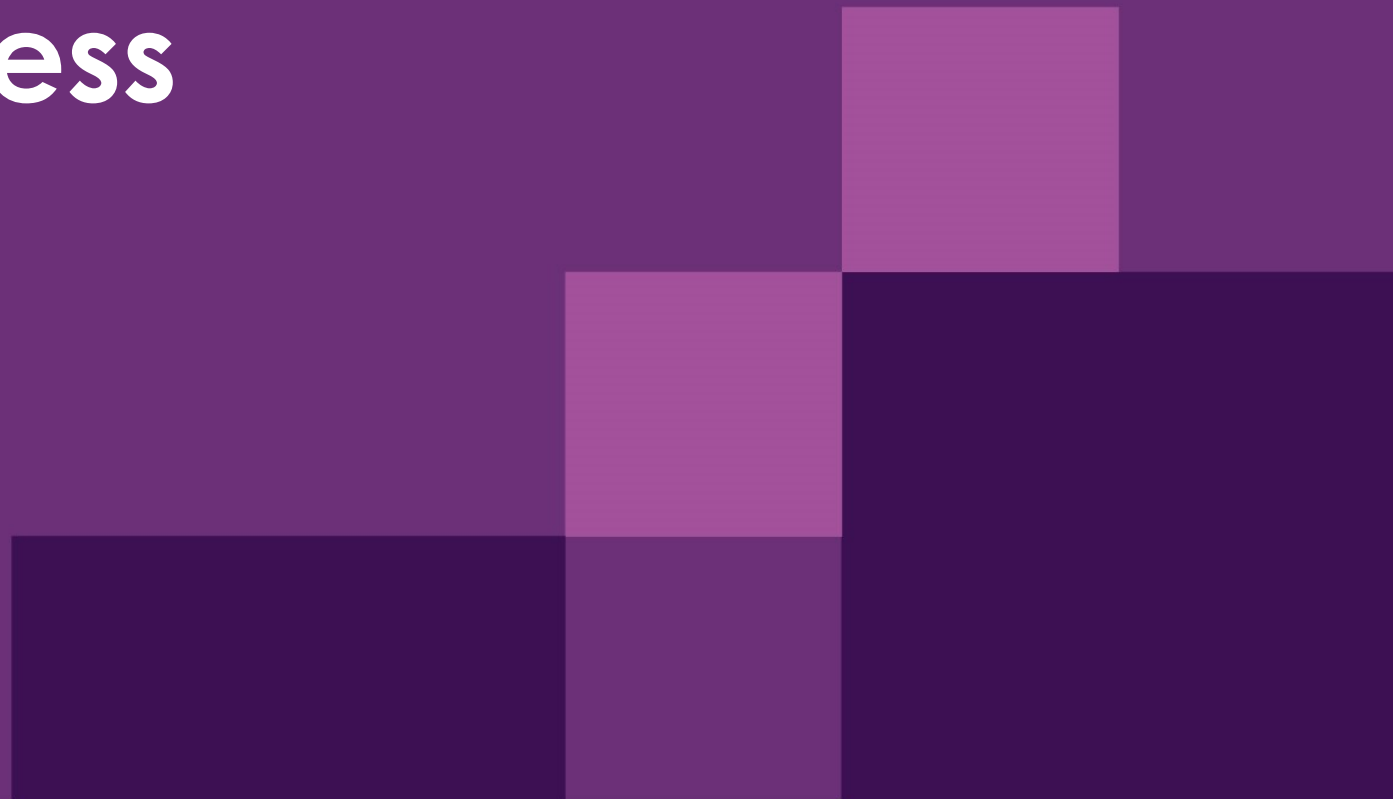
Month	Proposed Agenda	Meeting Type
October	<ul style="list-style-type: none"> - Standing agenda items * - NEM RoLR Review update - IEC IESS B2B Consultation update - B2B Guide Consultation update 	Virtual
November	<ul style="list-style-type: none"> - Standing agenda items * - NEM RoLR Review update - IEC IESS B2B Consultation - B2B Guide Consultation 	Virtual
December	<ul style="list-style-type: none"> - Meeting to include IEC reps - Standing agenda items * - The year in review - Looking forward to 2024 	Face-to-face

* Standing agenda items include: Action Log, B2M Update, ICF Status Update

Notes

- This agenda item was not discussed and has been deferred to the July B2B WG meeting

Other Business



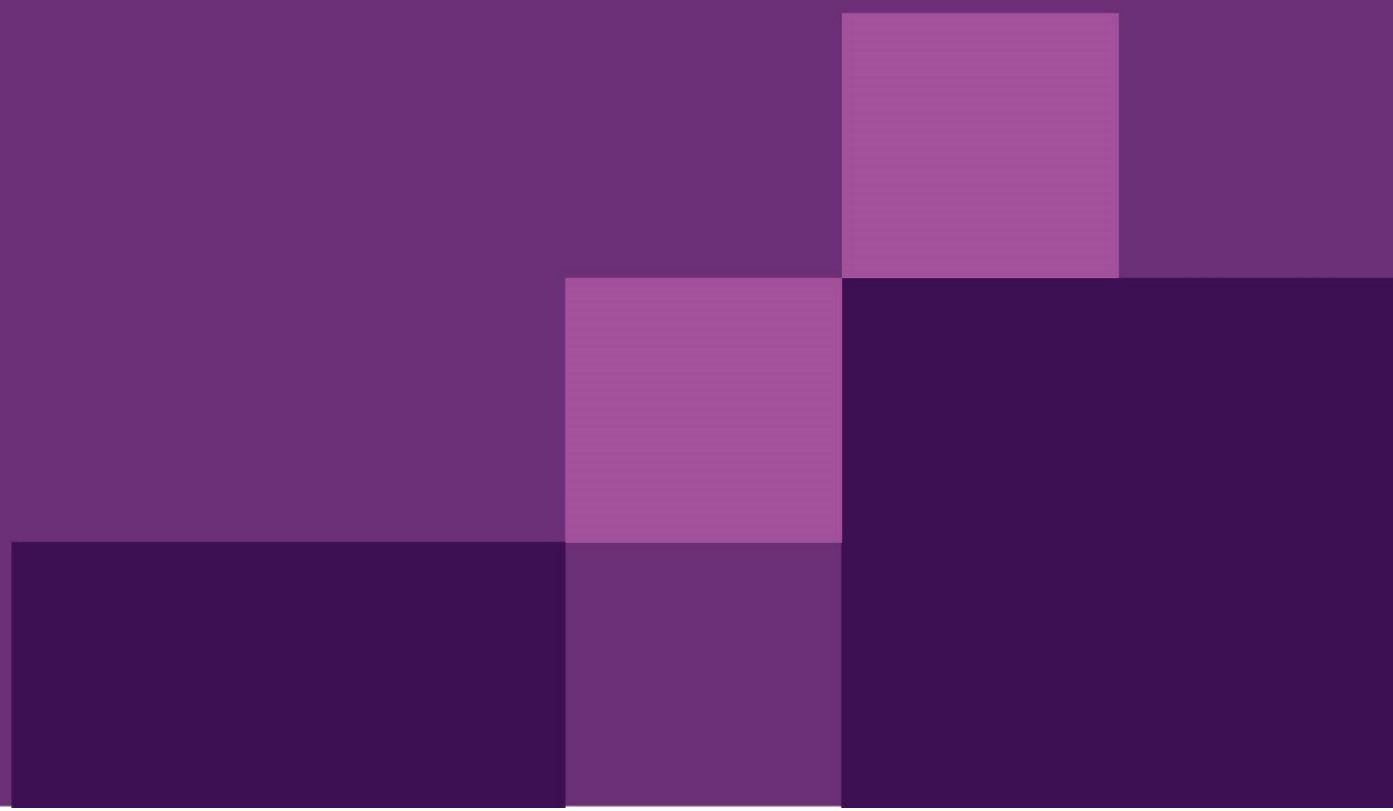
Other Business

- CDN obligations (Mark Riley)
 - The procedure states that retailers must provide something when the customer information changes but doesn't specify what to do when an unknown customer starts consuming
 - There's some question as to what we should be sending as a DB is rejecting CDNs with 'energy consumer' as the customer
- Any other business items?
- Next meeting scheduled for Thurs 13 July 2023

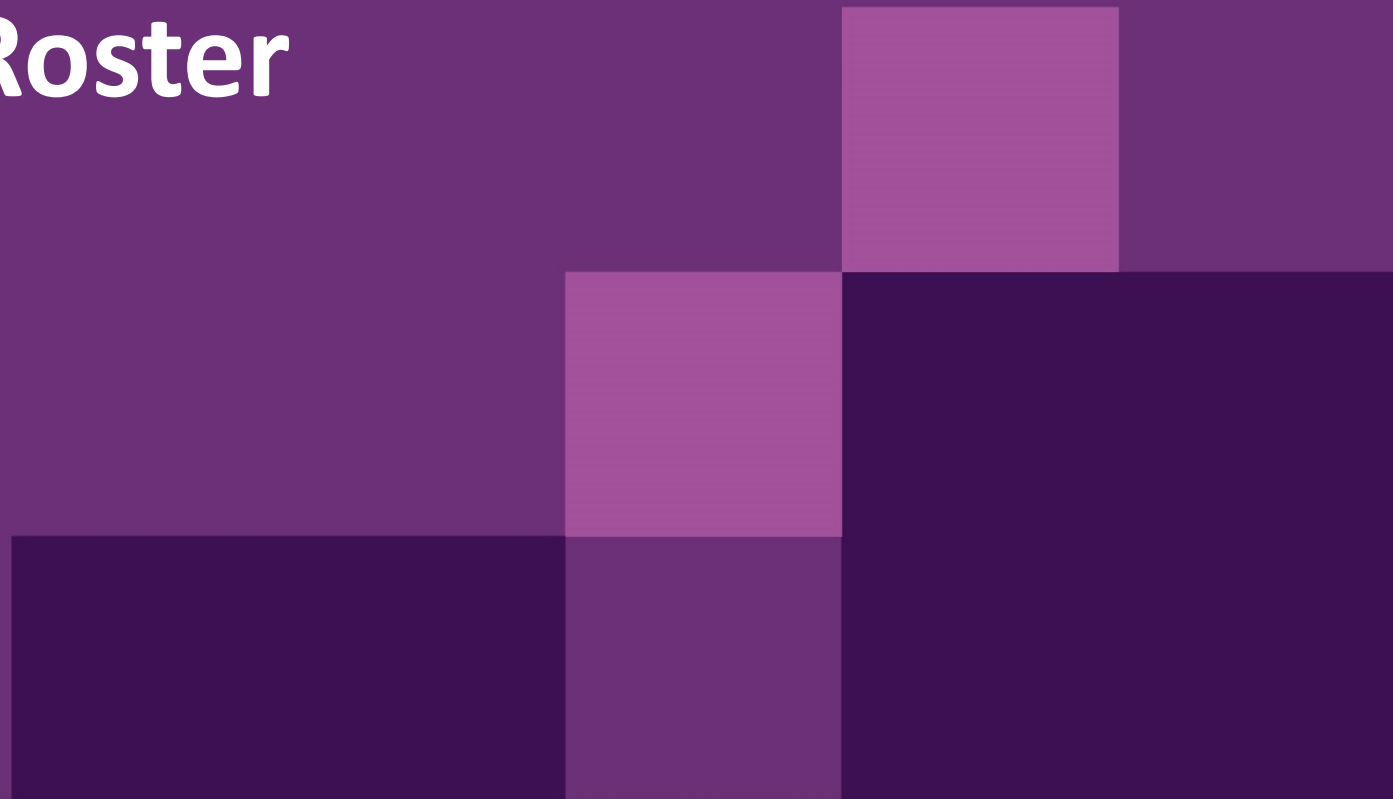
Notes

- Mark Riley (AGL) spoke to the CDN Other Business item
 - B2B WG asked Mark to confirm with his business as to the exact reasons why the transactions were being rejected by the DB(s) e.g. invalid transactions vs DB preferences to use 'Site Vacant' MovementType process
 - Members had varying views as to the benefits of standardising the Customer Name field for situations where an unknown customer is on site, may have more impact than benefit
 - Mark to consider if raising an ICF was warranted

Appendix



IEC Meeting Roster



IEC Meeting Roster



IEC Meeting	Sector	B2B Rep	Comments
21 Feb 2023	Retail	Aakash Sembey (Origin Energy)	<ul style="list-style-type: none"> Key matter: Expedited NEM RoLR Processes (Part B) Procedure Changes
9 June 2023	All sectors	All members	<ul style="list-style-type: none"> IEC has Requested for the B2B WG to present the B2B WG's forward agenda/roadmap and discuss 1 or 2 items of particular interest
28 Aug 2023	Metering	Wayne Farrell (Yurika)	<ul style="list-style-type: none"> Key matters: MSR, IESS
27 Nov 2023	All sectors	All members	<ul style="list-style-type: none"> IEC has requested for the B2B WG to attend the IEC's face-to-face meeting, location and exact timings TBC

- Notes:
 - Roster exists to ensure equal opportunity to attend
 - Where the IEC agenda is focused on a particular Industry segment, amendments to the roster may occur

Sector	B2B WG Rep	Organisation	IEC Meeting
Retail	Mark Riley	AGL	Dec 2022
	Aakash Sembey	Origin	Feb 2023
	Sean Jennings	Red/Lumo	
	Robert Lo Giudice	Alinta	IEC member
	Jo Sullivan	EA	
Metering	Dino Ou	Intellihub	
	Helen Vassos	PLUS ES	
	Paul Greenwood	Vector	IEC member
	Wayne Farrell	Yurika	
Network	Justin Betlehem	AusNet	
	Graeme Ferguson	Essential	
	Robert Mitchell	EQL	
	David Woods	SAPN	
	Adrian Honey	TasNetworks	



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