NEM Reform Electricity Wholesale Consultative Forum (EWCF)

Meeting #12 12 December 2023





1. Welcome



We acknowledge the Traditional Owners of country throughout Australia and recognise their continuing connection to land, waters and culture.

We pay respect to their Elders past, present and emerging.





#	Time	Topic	Presenter(s)
1	1:00pm – 1:05pm	Welcome	Chris Muffett
2	1:05pm – 1:10pm	Actions & Feedback from Previous Meeting	Chris Muffett
3	1:10pm – 1:20pm	Publication of Actual Demand for Retailer Reliability Obligation (RRO)	Rob Selbie
4	1:20pm – 1:50pm	 A look at the year gone by - 2023 SAPS Fast Frequency Response (FFR) Enhancing information in MT PASA Integrated Energy Storage System (IESS) Frequency Performance Payments (FPP) 	 Gareth Morrah Carla Ziser Chris Muffett Emily Brodie Oliver Derum
5	1:50pm – 2:10pm	Stakeholder perspective of EWCFOrigin EnergyWindlabAEMC	Yvonne TuckettRowan RogersJames Tyrell
6	2:10pm – 2:40pm	 A look at the year ahead - 2024 Integrated Energy Storage System (IESS) Frequency Performance Payments (FPP) Project Energy Connect Market Integration (PEC – MI) IDAM, IDX & PC 	 Emily Brodie / Carla Ziser Oliver Derum Nicole Nsair Ulrika Lindholm
7	N/A	For notingUpcoming EngagementsConsultations	N/A
8	2:40pm - 3.00pm	Questions and Afternoon Tea	All

Appendix A:

Competition law meeting protocol and AEMO forum expectations



2. Actions & Feedback from Previous Meeting





(Item = Meeting # - Agenda # - Reference)

Item	Topic	Action	Responsible	Notes
11.3.0.1	Frequency Performance Payments (FPP)	AEMO to contact Ron Logan in relation to the delay in issuing dispatch instruction and commencement time of the calculation.	AEMO	In progress
11.7.0.1	NEM Wholesale Issues & Changes	Participants to provide input to better consider and agree on the intended effect of a rule change proposal.	Participants	Closed
11.8.0.1	Upcoming Engagements	Participants to RSVP for the 12 December meeting by COB 30 November.	Participants	Closed

The latest meeting minutes and materials are available on the <u>NEM Reform Electricity Wholesale Consultative Forum</u> webpage.



3. Publication of Actual Demand for Retailer Reliability Obligation

Publication of Actual Demand for RRO



- AEMO has an obligation under NER 4A.A.4 (c) supporting the Retailer Reliability Obligation (RRO) to publish the *Actual Demand* for the purpose of determining RRO compliance intervals.
- The first reliability gap period where this is required is from 8 January
 2024 29 February 2024 in South Australia.
- The Actual Demand consists of two components:
 - Measured Operational Demand
 - Adjustments for activated RERT and AEMO directions such as load shedding





 AEMO is planning to meet this publish obligation by providing 5-minute resolution Operational Demand values, which are derived from the 30-minute values in the EMMS Data Model table DEMANDOPERATIONALACTUAL.

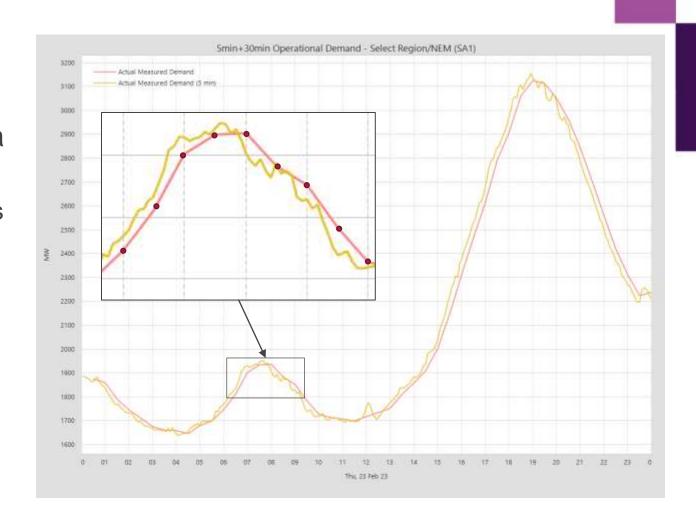
This table contains two fields relevant for RRO Actual Demand:

EMMS Data Model Field	Description		
OPERATIONAL_DEMAND	Average 30-minute measured operational demand MW value (unadjusted). This value is updated in real-time immediately after the 30-minute interval and may be updated manually after the event to resolve identified SCADA data issues.		
OPERATIONAL_DEMAND_ADJUS TMENT	Adjustment value containing the amount of activated RERT and AEMO directions such as involuntary load shedding. This value is updated as soon as practicable after the event, due to the manual nature of the adjustments.		



Publication of Actual Demand for RRO

- Initially, AEMO plans to derive these 5-minute values by linear interpolating from the 30-minute values available in the EMMS Data Model table.
 - This is most consistent with AEMO's published one-in-two year peak demand forecast used as RRO trigger, which is a 30-minute average based forecast.
- In future, following consultation on the Reliability Forecast Guidelines, this may be updated to be the direct 5-minute measurements







• AEMO will update its website, specifically the <u>Operational Demand Data</u> <u>webpage</u>, to publish a new csv file containing the interpolated 5-minute values in near real-time (and updated with adjustments when confirmed). This webpage will also clarify that:

RRO Actual Demand = OPERATIONAL_DEMAND + OPERATIONAL_DEMAND_ADJUSTMENT

- AEMO is targeting this change to be implemented before the end of this year with exact timing being informed through AEMO Communications.
- There is limited scope for change to the approach outlined above, but AEMO encourages feedback from participants as part of the upcoming consultation on the Reliability Forecast Guidelines.



4. A Look at the year gone by - 2023



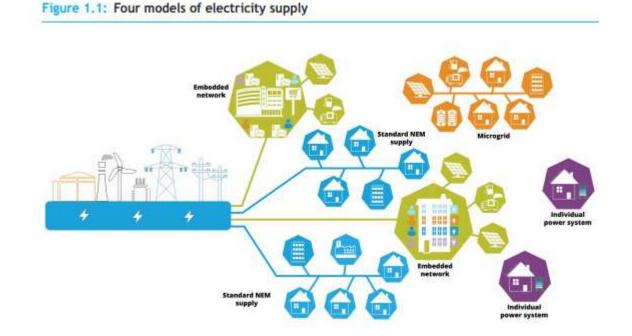
Stand Alone Power Systems (SAPS)

Gareth Morrah

About SAPS



- Power systems that are not physically connected to the NEM.
- Used by the DNSP when it is economic to do so:
 - Remote connections
 - Bush fire risk
 - Difficult terrain/low density







- Reliability of supply is the same as other connected NMIs.
- Consumer protections including access to competition is the same as other NMIs in the NEM.





- Generation for the SAPS is derived from the metered downstream consumption.
- The wholesale price applied is 80% of the average annual wholesale price for the region in which the SAPS is located.
- There can be multiple generators supplying a SAPS and/or multiple customers supplied by a SAPS.
- Metering requirements are the same as if the SAPS NMIs are connected to the NEM.





- Identifying a SAPS NMI in MSATS
- Metering
 - Should 5-minute metering be mandated edge of grid NMIs may be out of comms coverage.
 - AEMO proposed and implemented a process for conversion of accumulation data to 5-minute increments.
- Allocation of generation volumes
 - Methods for allocating volumes when not all data is present.

Implementation



• SAPS functionality available for use 19 June 2023.



Fast Frequency Response (FFR)

Carla Ziser



Background

- The AEMC made a <u>final rule</u> to introduce two new services to help control frequency as the inertia of the power system reduces.
 - The services provide "very fast" contingency response, alongside the existing fast, slow and delayed services.
 - The AEMC considered the introduction of these services will also foster innovation in faster responding technologies, which become more important to support the energy transition.
- The new very fast services came into effect from 9 October 2023, at which time AEMO implemented a requirement for the services and FCAS providers were enabled through dispatch processes.



What the FFR Rule introduces



Engineering Roadmap to 100% Renewables

December 2022

Implementing new Very Fast FCAS markets identified as an action to achieve identified preconditions for first 100% renewable periods.

The FFR rule introduced two new Contingency FCAS markets:

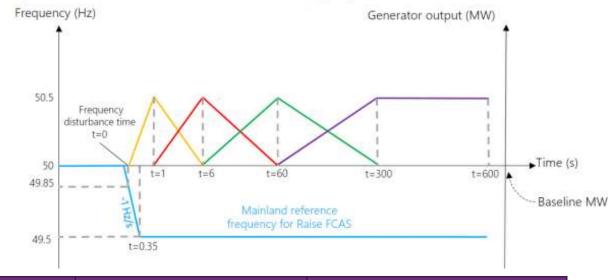
- Very fast raise Contingency FCAS.
- Very fast Lower Contingency FCAS.

They operate more rapidly than the existing fast raise and fast lower services in response to the locally sensed frequency of the power system in order to arrest a rise and fall in frequency respectively.

There are several existing fast FCAS providers that can respond more quickly to frequency deviations than the current fast (6 second) measurement timeframes require.

From market commencement, these providers (once registered) could be enabled in the VF FCAS markets.

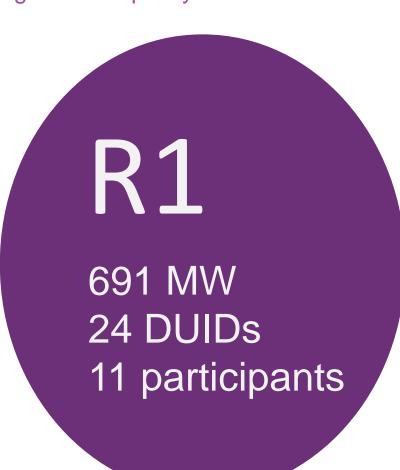
Figure 8 Measurement timeframes for Raise Contingency FCAS for the Mainland and Tasmania

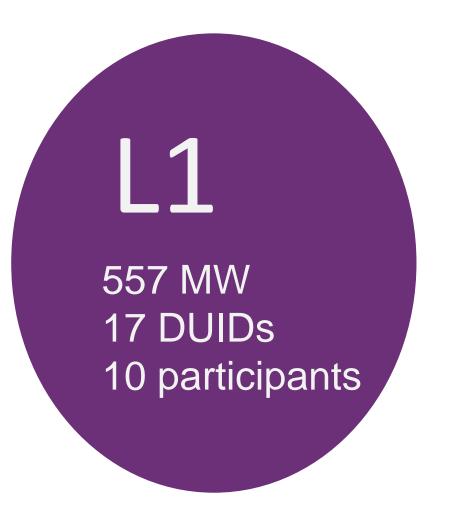


	Current (MASS Version 7)	Future (MASS Version 8)
Fast service	 6 second response Measured from t=0 to t=6s 	 6 second response Measured from t=1 to t=6s
Very fast service	Implicitly provided via 6 second service enablement	 1 second response Measured from t=0 to t=1s

Registrations

Registered capacity as at 4th December 2023







Market transition



- AEMO is progressively increasing allowed requirement volumes while ensuring that sufficient capacity is registered and committed for VF FCAS market participation, with the objective of avoiding extended periods of supply shortage.
- ➤ The size of increments and length of transition period is dependent on the level of registered capacity and participant commitment to participation in the VF FCAS services.
- Increments to the amounts required across groups of regions will be made separately, recognising that the volume of VF FCAS registered to support local versus global requirements may differ.

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Fast Frequency Response Market - Increase in R1 and L1 volume 4 December 2023.

AEMO ELECTRICITY MARKET NOTICE

Following review of the operation of the Very Fast FCAS market, from 1300 hrs AEST on Monday 4 December AEMO will:

Increase the cap on dispatch of Very Fast Raise (R1) Contingency FCAS from 150 MW to 175 MW

Increase the cap on dispatch of Very Fast Lower (L1) Contingency FCAS from 75 MW to 100 MW

No other changes to the dispatch of Very Fast FCAS or FCAS constraint equation changes will be made on this date.

For information on the Fast Frequency Response (FFR) initiative please visit the website at: https://www.aemo.com.au/initiatives/major-programs/fast-frequency-response



Enhancing Information in MTPASA

Chris Muffett





- MT PASA requirements:
 - Generators indicate how many megawatts (MW) they could make available each day over the medium-term horizon (this is between seven days and 36 months into the future)
 - Availability includes generating capacity in service as well as can be delivered with 24 hours' notice
- The AEMC has made a final rule to improve the quality and transparency of information that is collected and published about the future availability of generators as part of MT PASA
- Scheduled generators are required to provide additional daily unit state information and unit recall times, which AEMO will collect and publish
- AEMO has implemented the rule through changes to procedures and systems, and the new arrangements commenced 9 October 2023

Outcome



- Good level of compliance with the new obligations
- AEMO uplifted the participant interfaces as part of implementing the rule change
- MT PASA information is distributed through the MMS Data Model, and published on NEMWEB at:
 - https://nemweb.com.au/REPORTS/CURRENT/MTPASA_DUIDAvailability/
 - https://nemweb.com.au/REPORTS/CURRENT/MTPASA_RegionAvailability/

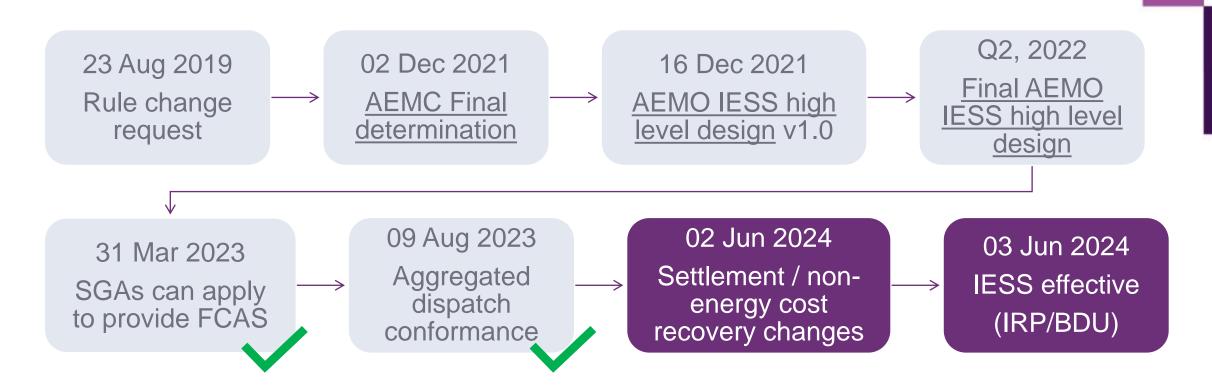


Integrated Energy Storage System (IESS)

Emily Brodie

IESS: High-level Timeline





SGA	Small generation aggregator		
FCAS	Frequency control ancillary service/s		
IRP Integrated resource provider			
BDU	Bi-directional unit		

REFERENCES

- AEMC IESS rule change
- AEMC Implementing IESS rule change
- AEMO IESS High Level Design and Implementation Strawperson
- AEMO IESS Participant Toolbox



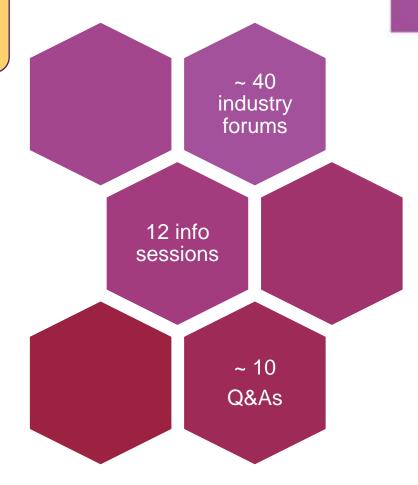
IESS highlights 2023

MONTH	ACTIVITY dates are in the IES			
MAR 2023	 Industry testing for IESS release #1 IESS release #1: SGAs providing FCAS 			
APR 2023	<u>IESS readiness approach</u> published (v1.0)			
MAY 2023	Implementing IESS ('wash-up') rule determination			
JUL 2023	 BDU implementation model finalised Industry testing for IESS release #2 			
AUG 2023	 IESS release #2: Aggregated dispatch conformance Draft MSATS tech spec published 			
SEP 2023	 Draft EMMS tech spec published Draft Data model tech spec published 			
OCT 2023	 Industry Test and Market Trials Strategy published IESS readiness and go-live criteria finalised 			
NOV 2023	Draft Data Model 5.3 scripts published			

Draft transition plans published – BDU, IRP, NCC Participant development support environment opens

DEC 2023

**Detailed
information and
dates are in the IESS
release schedule**



All <u>standard</u> procedure consultations complete or nearly complete



Frequency Performance Payments (FPP)

Oliver Derum





Date	Milestone
4 May	<u>Primary Frequency Response Requirements Procedure</u> published, containing updates stemming from the Mandatory Primary Frequency Response rule change.
1 June	<u>Frequency Contribution Factors Procedure</u> published, including the associated Tuning Parameters and Input Sources document. These outline how the FPP arrangements will operate.
30 June	<u>Participant impact assessment</u> published, outlining the expected impact of the FPP reforms on different participants, especially those with units that will be individually assessed for FPP, who will experience the greatest impact.
8 December	High-level technical design published (further details provided on following slides).





- Published 8 December 2023.
- Contains:
 - Succinct summary of FPP's background and intended purpose, as well as the how calculations will be done and the remaining stages of the implementation process.
 - Column names, business rules and other information about the 15 reports AEMO will provide to participants, including at the completion of each 5min calculation.
 - Information about what current reports will be altered or discontinued from 8 June 2025.
- Provided to assist participants to understand how their own systems will be impacted and commence the process of scoping, and potentially procuring, necessary changes to their systems, ahead of the release of the FPP Reports tech spec (5.3.1) in April 2024 (at which point the information can be considered final).



Reports to be provided (as at 5 Dec '23)

- Curated 4sec SCADA data
- Regional frequency and frequency measure
- Unit performance (5min)
- Unit contribution factor
- Requirement for Corrective Response (RCR)
- Usage (of Reg FCAS)
- FPP unit estimated cost
- Estimated residual cost rate
- Default performance factor

- Pre-dispatch unit estimated cost
- P5min pre-dispatch unit estimated cost
- Pre-dispatch residual estimated cost
- P5min pre-dispatch residual estimated cost
- Summary of FCAS requirement
- FPP calculation run

Examples of sample reports



Date and time	CONSTRAINTID	BIDTYPE	RCR	Version
20/07/2021 5:10:00	F_I+LREG_0210	LOWERREG	237.7863	1
20/07/2021 5:10:00	F_I+NIL_APD_TL_L5	LOWERREG	237.7863	1
20/07/2021 5:10:00	F_I+NIL_MG_R5	RAISEREG	211.7725	1
20/07/2021 5:10:00	F_I+RREG_0220	RAISEREG	0	1
20/07/2021 5:10:00	F_MAIN++APD_TL_L5	LOWERREG	231.4095	1
20/07/2021 5:10:00	F_T+NIL_WF_TG_R5	RAISEREG	22.2552	1
20/07/2021 5:10:00	F_I+NIL_MG_R5	RAISEREG	200	2

Sample of the RCR report (left)

Sample of the Frequency and Frequency Measure report (right)

Date and Time	Region ID	Frequency	Frequency Measure	Version
14/08/2023 00:05:00	TAS1	49.997	-0.01238	1
14/08/2023 00:05:00	QLD1	49.964	0.015442	1
14/08/2023 00:05:00	NSW1	49.964	0.014613	1
14/08/2023 00:05:00	VIC1	49.987	0.006758	1
14/08/2023 00:05:00	SA1	49.993	0.006007	1
14/08/2023 00:05:04	TAS1	49.973	-0.00363	1
14/08/2023 00:05:04	QLD1	49.977	0.017122	1
14/08/2023 00:05:04	NSW1	49.978	0.016255	1
14/08/2023 00:05:04	VIC1	49.963	0.013479	1
14/08/2023 00:05:04	SA1	49.965	0.01245	1



5. Stakeholder Perspective of Electricity Wholesale Consultative Forum



Origin Energy

Yvonne Tuckett, Business Program Manager



Windlab

Rowan Rogers, Asset Engineer



Australian Energy Market Commission

James Tyrell, Principal Adviser



6. A look at the year ahead - 2024



Integrated Energy Storage System (IESS)

Emily Brodie / Carla Zise





- < 4 months until market trial
- < 6 months until go-live</p>



INDICATIVE INDUSTRY PREPARATIONS

- → Individual development and testing
- → Where applicable, prepare for industry testing and market trial
- → BESS participants to work with their bidding system vendor and AEMO to establish cutover timing to BDU operations



**Detailed



		information and					
MONTH	ACTIVITY	dates are in the IESS release schedule**					
JAN 2024	 Publish draft market trial plan Publish final transition plans – BDU PDSE ready for BDU bidding & disp 	, IRP, NCC					
FEB 2024	Publish final market trial planPublish draft Industry go-live plan						
MAR 2024	EMMS data model released to pre-Initiative readiness checkpoint	EMMS data model released to pre-production nitiative readiness checkpoint					
APR 2024	 IESS market trial period starts EMMS data model released to prod Final tech specs available Publish final Industry go-live plan 	luction					
MAY 2024	Go-live checkpoint						
JUN 2024	 IESS rule commencements: Sun 02 Jun: IESS settlements commencements Mon 03 Jun: BDU bidding & dispato Hypercare 						

Other activities throughout Q1 & Q2 2024 include:

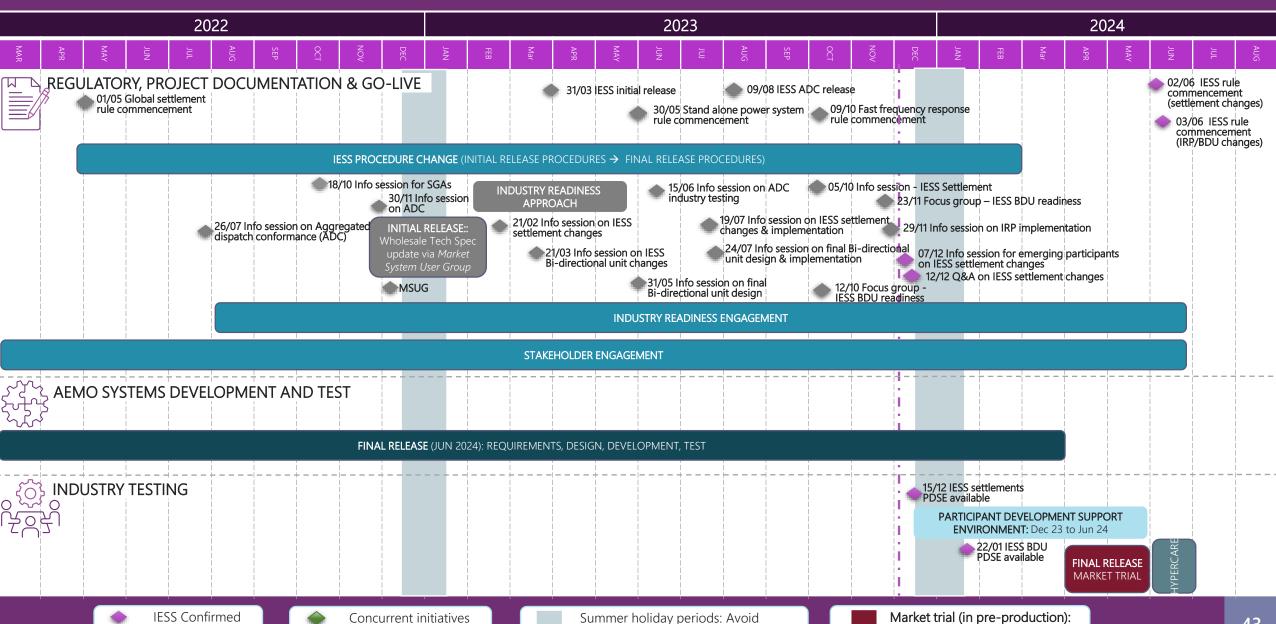
- Completing remaining minor/administrative procedure consultations
- Stakeholder engagement
 - NEM Reform forums
 - Information sessions
 - Q&A sessions
 - 1to1 discussions as necessary

IESS – Indicative Industry Timeline

Completed activities

IESS Indicative





industry IESS activities where possible



Frequency Performance Payments (FPP)

Oliver Derum



Preparations for non-financial operation (NFO)

Date	Activity					
9 Dec 2023	High-level technical design published (with expected external reporting data model)					
1 Feb 2024	Participant readiness approach published					
29 Feb	Participant readiness criteria published					
15 Apr	FPP reporting tech spec published (DM 5.3.1)					
7 June	Industry test strategy published					
3 July	AEMO internal testing commences					
2 Sept	Industry test plan published					
22 Oct	AEMO internal development and testing complete					
25 Oct	Industry testing commences					
8 Nov	Readiness check point (for commencement of NFO)					
18 Nov	Industry test plan published					
9 Dec	NFO commences					



Preparations for financial operation (FO)

Date	Activity
22 Sep 2024	Settlements reports tech spec published (DM 5.4)
1 Oct	Participant readiness approach published
1 Dec	AEMO internal testing commences

NFO and other preparations for rule commencement will occur in the first half of 2025.

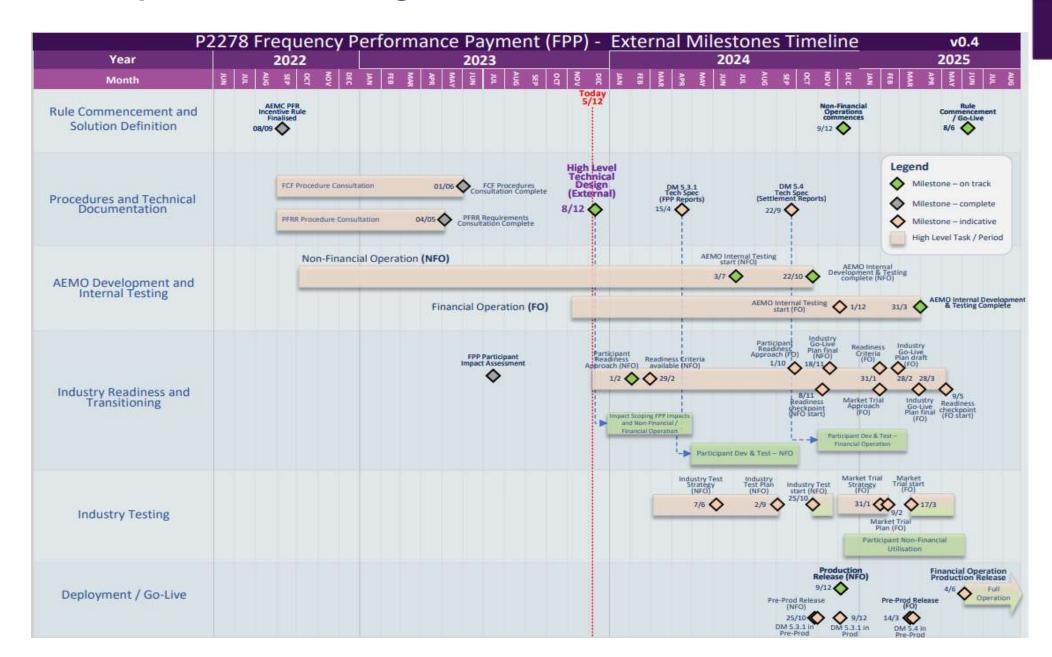


2024 FPP engagement activities

- AEMO will offer specific engagement activities in 2024 to support the preparations of participants and other stakeholders for the commencement of the FPP rule.
- Planned initiatives include:
 - Publishing new resources in February 2024, including detailed slide packs (as both PDFs and recordings of delivery by AEMO staff) and a Frequently Asked Questions document.
 - Devoted forums at times of key publications and other milestones. The first of these will be scheduled for February 2024.
 - Engaging one-on-one and through non-AEMO industry forums, such as those run by relevant industry associations
- FPP will continue as a standing item at regular AEMO's forums (EWCF, NEM Reform PCF, Implementation Forum).
- Any suggestions and requests for additional engagement are welcomed.

FPP development and testing timeline







Project Energy Connect Market Integration (PEC – MI)

Nicole Nsair



PEC Market Integration Directions Paper Consultation

Consultation Activity	Indicative Date	Status
Directions Paper published	1 November 2023	Completed
PEC-MI Information Session	Tuesday 14 November 2023	Completed
Submissions and Feedback Due	Friday 1 December 2023	Completed
Final Recommendations published	Thursday 21 December 2023	

Link to consultation page:

https://www.aemo.com.au/consultations/current-and-closed-consultations/project-energy-connect-market-integration-paper

For more information, please contact NEMReform@aemo.com.au



2023-26 Plan on a Page

Deliverable	Indicative Timeline			
AEMO Directions Paper Consultation	Final report due 21 December 2023			
AEMO Rule Change Proposal to AEMC	December 2023 2024 will focus on			
AEMC Rule Change Consultation	Q1 2024 – Q4 2024 AEMC Rule Change and			
AEMO Procedure change consultations	Q4 2024 – Q2 2025 AEMO Procedure changes			
AEMO System changes	Q2 2025 – Q4 2025			
PEC Market Integration implementation	Commencing Q1 2026			



IDAM, IDX & PC

Ulrika Lindholm

Consultation update

AEMO

- AEMO aims to publish Draft Business Case 15 December.
- Business case workshops with industry focus group to be scheduled for early 2024.
- Subject to ongoing industry consultation and business case development, implementation may commence throughout the year.

	Session 1	Session 2	Session 3A	Session 3B			Session 4C	Session 5		Session 5B	Session 6A	Session 6B
	22 Mar	17 Apr	15 May	22 May	26 Jul	2 Aug	17 Aug	21 Sep	16 Nov	30 Nov	17 Jan	14 Feb
2023											► 2024 — —	

Session	Introduction	Discovery	Target State	Transition Strategy	Cost & Method	Business Case
Agenda	Introduce initiatives Outline workshop plan	Pain points and benefitsSurvey	Concept walkthroughSurvey	Transition StrategyImpacts & BenefitsSurvey	 Industry and AEMO costs Assumptions, options and methodology 	Walkthrough of draft business caseAssessment and completion

Published information and materials:

https://aemo.com.au/en/consultations/industry-forums-and-working-groups/list-of-industry-forums-and-working-groups/nem-reform-foundational-and-strategic-initiatives-focus-group



7. For Noting



Upcoming Engagements

For noting

Upcoming Engagements



DECEMBER 2023

AJANUARY 2024

AQ1 2024

- IESS Settlement briefing for emerging participants (7 December)
- IESS Settlement Q&A session (12 December)
- EWCF (12 December)
- PCF (13 December)

- Implementation Forum (23 January
- ITWG (24 January)
- NMI Classification Code changes Q&A session (IESS) (23 January TBC)
- ERCF (29 January)

- RDC Collaborative Workshop (7 February)
- BDU Readiness Focus Group (IESS) (8 February)
- PCF (14 February)
- EWCF (20 February)
- ERCF (26 February)
- Implementation Forum (27 February)
- ITWG (29 February)
- RDC (6 March)
- PCF (13 March)
- EWCF (19 March)
- ERCF (25 March)
- Implementation Forum (26 March)
- Executive Forum (5 February) (TBC)
- Executive Forum (28 March)

Stakeholder enquiries and forum nominations may be sent to:

NEMReform@aemo.com.au.

Glossary

ERCF: Electricity Retail Consultative Forum

EWCF: NEM Reform Electricity Wholesale Consultative Forum Foundational and Strategic Initiatives (IDAM/IDX/PC)

FPP: Frequency Performance Payments
IESS: Integrating Energy Storage Systems
ITWG: Industry Testing Working Group
MSUG: Market Systems Users Group

PCF: NEM Reform Program Consultative Forum

RDC: NEM Reform Delivery Committee

- To learn more about these events, please visit AEMO's <u>Industry meeting calendar</u> or contact the program at <u>NEMReform@aemo.com.au</u>.
- To learn more about AEMC calendar activities, please visit the <u>AEMC calendar</u>.





January									
M	Т	W	Т	F	S	S			
1	2	3	4	5	6	7			
8	9	10	11	12	13	14			
15	16	17	18	19	20	21			
22	23	24	25	26	27	28			
29	30	31							









AEMO's office closure 26 Dec – 29 Dec 2023.

Note: All NEM Reform related committees, forums and working group invitations for CY2024 have been issued and are referenced on AEMO's industry calendar.

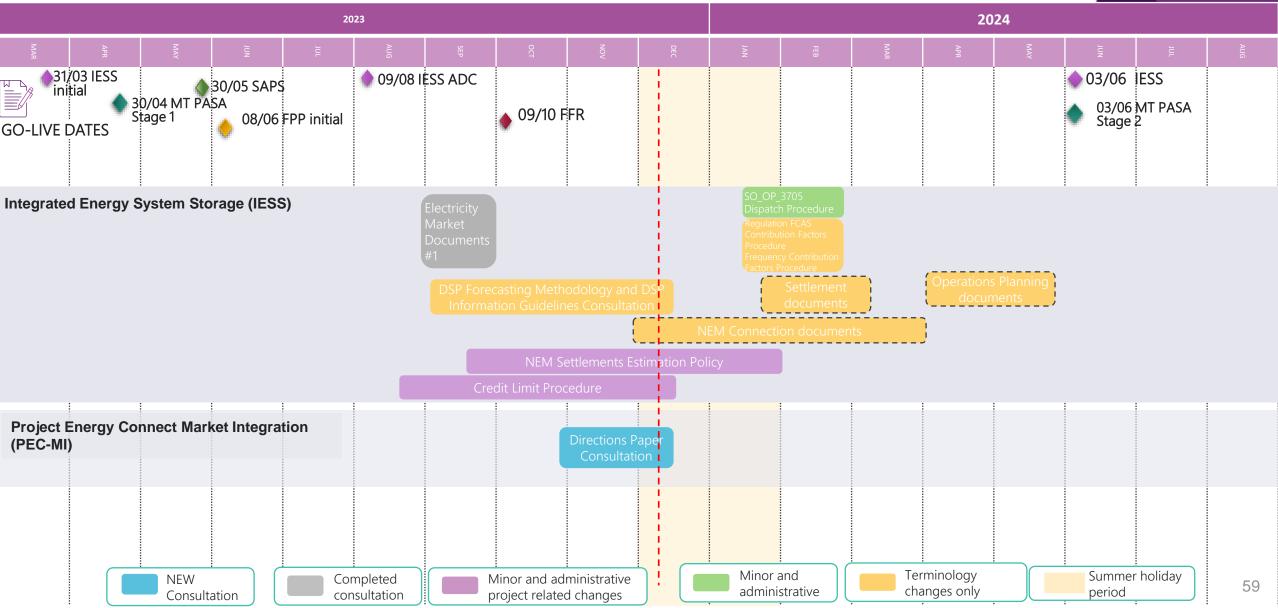


Consultations

For Noting

Reform Indicative Consultation Timelines







8. Questions and Afternoon Tea



NEMReform@aemo.com.au



NEM Reform Electricity Wholesale Consultative Forum





Appendix A: Competition law meeting protocol and AEMO forum expectations



AEMO Competition Law - Meeting Protocol

AEMO is committed to complying with all applicable laws, including the Competition and Consumer Act 2010 (CCA). In any dealings with AEMO regarding proposed reforms or other initiatives, all participants agree to adhere to the CCA at all times and to comply with this Protocol. Participants must arrange for their representatives to be briefed on competition law risks and obligations.

Participants in AEMO discussions **must**:

- Ensure that discussions are limited to the matters contemplated by the agenda for the discussion
- Make independent and unilateral decisions about their commercial positions and approach in relation to the matters under discussion with AEMO
- Immediately and clearly raise an objection with AEMO or the Chair of the meeting if a matter is discussed that the participant is concerned may give rise to competition law risks or a breach of this Protocol

Participants in AEMO meetings **must not** discuss or agree on the following topics:

- Which customers they will supply or market to
- The price or other terms at which Participants will supply
- Bids or tenders, including the nature of a bid that a Participant intends to make or whether the Participant will participate in the bid
- Which suppliers Participants will acquire from (or the price or other terms on which they acquire goods or services)
- Refusing to supply a person or company access to any products, services or inputs they require

Under no circumstances must Participants share Competitively Sensitive Information. Competitively Sensitive Information means confidential information relating to a Participant which if disclosed to a competitor could affect its current or future commercial strategies, such as pricing information, customer terms and conditions, supply terms and conditions, sales, marketing or procurement strategies, product development, margins, costs, capacity or production planning.

AEMO Forum and Meeting Expectations



This charter explains expectations regarding participation and behavior in the Australian Energy Market Operator (AEMO)'s stakeholder forums.

Meeting Expectations

All participants will:

- Respect the diversity of the group.
- Speak one at a time refrain from interrupting others.
- Share the oxygen ensure that all attendees who wish to have an opportunity to speak are afforded a chance to do so.
- Maintain a respectful stance towards all participants.
- Listen to others' points of view and try to understand others' interests.
- Share information openly, promptly, and respectfully.
- If requested to do so, hold questions to the end of each presentation.
- Remain flexible and open-minded, and actively listen and participate in meetings.
- Abide by COVID-Safe workplace guidelines, if attending a meeting on AEMO's premises.

Roles and Responsibilities

Forum stakeholders agree to:

- Be specific and fact-based in their feedback on a specific workstream or emerging issue;
- Review and provide feedback on papers and reports;
- Relay information to their colleagues or constituents after each meeting and gather information/feedback from their colleagues or constituents, as practicable, before each meeting;
- Maintain a focus on solutions or outcomes that benefit all energy consumers.

AEMO agrees to:

- Provide technical expertise in a manner that is considerate of the audience and their level of expertise;
- Assist participants in understanding issues enough to represent their views;
- Provide all participants the opportunity to voice their views.



For more information visit

aemo.com.au