

B2B Procedures

- Customer and Site Details (version change)
- Service Order (procedure changes)
- Meter Data (version change)
- One Way Notification (procedure changes)
- Technical Delivery Specification (procedure changes)
- B2B Guide (document changes)

CONSULTATION – First Stage

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

Participant: *Intellihub*

Completion Date: *7th April 2022*

Table of Contents

- 0. Issues Paper Questions..... 3
- 1. Service Order Process – Option 1a 5
- 2. Service Order Process – Option 1b..... 5
- 3. One Way Notification 6
- 4. Technical Delivery Specification 6
- 5. B2B Guide – Option 1a 7
- 6. B2B Guide – Option 1b 7

0. Issues Paper Questions

Topic	Question	Comments
2.1 Enhanced Coincident Service Order Logic using Single Notified Party or Two Service Orders	Question 1: What is your preferred solution, Option 1a or Option 1b, and why?	<p>Option 1a is Intellihub's preferred option. The use of the NPT seamlessly complement the coincident service order logic already in place to ensure minimal disruptions to energy supply.</p> <p>This option provides adequate level of visibility to all parties that may be involved in the de-energisation / re-energisation process at the customers' premises.</p>
2.1 Enhanced Coincident Service Order Logic using Single Notified Party or Two Service Orders	Question 2: Have you already implemented one of the proposed options? What would be your expected incremental costs to deliver each of the proposed solutions? This should not include costs already spent.	We have partially implemented Option 1a.
2.1 Enhanced Coincident Service Order Logic using Single Notified Party or Two Service Orders	Question 3: These proposed solutions will not provide 100% coverage for every service order requested. Do you believe that Option 1a or Option 1b provides better protection for customers? To what extent do you believe that your chosen option better protects customers?	<p>Option 1a, which is our preferred option, provides clear visibility of the requests and actions taken by other participants.</p> <p>MPs can proactively advise the incoming retailers as soon as they identify a service order to de-energise a site being requested to the LNSP minimising disruptions to energy supply.</p>
2.1 Enhanced Coincident Service Order Logic using Single Notified Party or Two Service Orders	Question 4: What is the extent of the customer impact for each of the proposed solution? How long will a customer be without supply when each proposed solution does not provide coverage (that is, how long does it take to rectify the negative impact to the customer)?	Option 1b could create a more convoluted process for incoming retailers to determine which provider should take action to rectify the off supply scenario and therefore extend the turnaround time to provide a solution.

Topic	Question	Comments
2.1 Enhanced Coincident Service Order Logic using Single Notified Party or Two Service Orders	Question 5: Assuming that Option 1a or Option 1b is to be implemented by May 2023, do you see any substantial or significant issues which would delay this implementation? If so, what are they?	We don't anticipate any substantial issues.
2.3 Shared Fuse Notification using One Way Notification (OWN)	Question 6: Do you support the proposed changes with regards to Shared Fuse Notification using the aseXML OWN? (Answer should be one of "Yes" / "No – provide reason" / "Other – provide reason")	Yes, we are supportive of the Shared Fuse notification.
2.3 Shared Fuse Notification using One Way Notification (OWN)	Question 7: If the changes proposed were to be adopted, would your organisation have any issues in implementing the changes by May 2023?	We don't anticipate any impediment proviso there is enough notification between the final issue date including schema changes and the implementation date.
2.9 Questions on proposed changes	Question 8: Do you have any other suggestions, comments or questions regarding this consultation? If you have any comments outside of the scope of this consultation, please reach out to your relevant B2B-WG representatives.	No further comments.

1. Service Order Process – Option 1a

Old Clause No	New Clause No	Comments

2. Service Order Process – Option 1b

Old Clause No	New Clause No	Comments

3. One Way Notification

Old Clause No	New Clause No	Comments

4. Technical Delivery Specification

Old Clause No	New Clause No	Comments

5. B2B Guide – Option 1a

Old Clause No	New Clause No	Comments
	Section 6.7.2. Shared Fuse Notification – CSV File	Please align to 7.3.6.1 Interim CSV solution so that instead of S, Y is used for Shared Fuse.

6. B2B Guide – Option 1b

Old Clause No	New Clause No	Comments