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# B2B SERVICE ORDER PROCEDURE V3.6.2

MINOR AMENDMENT PROPOSAL PROCESS

CHANGE PAPER

Published: **14 May 2021**

## EXECUTIVE SUMMARY

The publication of this change paper (Paper) commences the process (Process) conducted by the Information Exchange Committee (IEC) to consider proposed minor amendments (Proposal) to the B2B Service Order (SO) Procedure v3.6.2 (Procedure) under the National Electricity Rules (NER).

The IEC has prepared the Paper to facilitate informed debate and feedback by industry under NER 7.17.

In summary, the Proposal is to:

- Amend the 'N' to 'O/N' for the PurposeOfRequest SO field against Metering Service Works Remove Meter and Metering Service Works Install Controlled Load SO types in Table 13 of the Procedure.
- Replace the Proposed new Customer Service sequence for ACT with the updated NMI Allocation Process from EvoEnergy in Figure 3 of the B2B Guide.

The IEC notes that:

- The Proposal does not include further changes to the SO Procedure, or the other B2B Procedures.
- However, the other B2B Procedures will be updated, to ensure consistent numbering with the SO Procedure.

The IEC invites stakeholders to:

- Submit written responses on the Proposal by 5.00 pm (Melbourne time) on Monday 31 May 2021, in accordance with the Notice of Minor Amendment Process which is published with this Paper.
- Suggest alternative options, where they do not agree that the Proposal would achieve the relevant objectives.
- Identify any unintended adverse consequences of the Proposal.

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## 1. PROCESS

The IEC is undertaking the Process in accordance with NER 7.17. The IEC's indicative timeline is outlined below.

Deliverable	Indicative date
Minor Amendment Proposal published	Friday 14 May 2021
Submissions due on Minor Amendment Proposal	Monday 31 May 2021
Final Report published	Monday 12 July 2021
Effective date of changes	Wednesday 10 November 2021

These dates may be adjusted depending on the number and complexity of issues raised in submissions and any meetings with stakeholders. Prior to the submissions due date, stakeholders can request a meeting with AEMO, to discuss the Proposal.

## 2. BACKGROUND

### 2.1 NER requirements

The procedures authorised by the IEC under NER Chapter 7 are established and maintained in accordance with the requirements of NER 7.17.

### 2.2 Context for this consultation

#### 2.2.1. Minor Amendment to Procedure

The IEC received the Proposal from AGL on 14 April 2021. The Proposal requested a minor amendment to the Procedure, to reflect the full intent of the B2B v3.5 Final Report. The Proposal was reviewed by the IEC, then approved for the Process by the IEC on 23 April 2021.

The SO Procedure v3.5 introduced the 'Purpose of Request' for metering service works. During the V3.5 consultation, the focus was on new metering installations. The following SO types were left with only 'Not Required' as the Purpose of Request:

- Metering Service Works Remove Meter.
- Metering Service Works Install Controlled Load.

During the consultation, additional PurposeOfRequest SO fields were added to the 'Not Required' list, including:

- Site Abolishment, which is relevant to a Meter Remove SO.
- Install an Additional Meter, which could be part of an Install Controlled Load SO.

If a field is left as 'Not Required', then Retailers may not populate it, but instead, use the Special Instructions in more instances. This creates a higher cost on all parties, which could be avoided.

Accordingly, this Proposal is to:

- Amend the status for the PurposeOfRequest SO field from Not Required (N) to Optional / Not Required (O/N), for Metering Service Works Remove Meter, and Metering Service Works Install Controlled Load (Table 13 of the Procedure).
- Expedite this amendment in the next available consultation, given participants are designing their systems to meet the effective date of 10 November 2021.

### **2.2.2. Minor Amendment to B2B Guide**

EvoEnergy has updated its NMI Allocation Process. This updated process replaces the current Proposed new Customer Service sequence for ACT in Figure 3 of the B2B Guide. The new version of the B2B Guide will become effective on 2 August 2021.

## **3. DRAFTING FOR PROPOSED CHANGES**

The IEC has published a draft Procedure which incorporates the proposed changes, to help stakeholders and other interested parties to respond to the Proposal.

Clean and change-marked versions are available at: <https://aemo.com.au/consultations/current-and-closed-consultations>.

Submissions on these and any other matter relating to the Proposal must be made in accordance with the Notice of Minor Amendment Process published with this Paper by 5.00 pm (Melbourne time) on Monday 31 May 2021.

**APPENDIX A - GLOSSARY**

<b>Term</b>	<b>Definition</b>
AEMO	Australian Energy Market Operator
B2B	Business-to-Business
B2B-WG	Business-to-Business Working Group
CSDN	Customer and Site Details Notification
DNSP	Distribution Network Service Provider
ICF	Issue Change Form
IEC	Information Exchange Committee
LNSP	Local Network Service Provider
NEM	National Electricity Market
NER	National Electricity Rules
NERL	National Energy Retail Law
NMI	National Metering Identifier
SO	Service Order