

**B2B V3.6.1 SERVICE ORDER**

**PROPOSED MINOR AMENDMENT**

**PARTICIPANT RESPONSE TEMPLATE**

***Participant: JEMENA***

***Submission Date: 31<sup>st</sup> March 2021***

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## 1. Context

This template is being provided to assist stakeholders in giving feedback about the changes specified in the 'B2B Procedure v3.6.1 Service Order' Minor Amendment.

The change being proposed is correct an administrative error in the CustomerNotificationEmail SO field, against the Install Meter, Remove Meter and Install Controlled Load Metering Service Works Service Orders in the B2B Procedure Service Order Process.

## 2. B2B Procedure: Service Order Process

Section	Description	Participant Comments
Section 4.1 Table 13	The update is to rectify the misalignment by amending the SO Procedure, specifically the optionality of the field 'CustomerNotificationEmail', by amending N to O/N for the Install Meter, Remove Meter and Install Controlled Load MSW SOs.	No impacts to Jemena