

MSATS PROCEDURES CATS Version Customer Switching

MINOR AMENDMENT FINAL REPORT

Published: **3 July 2020**





© 2020 Australian Energy Market Operator Limited. The material in this publication may be used in accordance with the [copyright permissions on AEMO's website](#).



EXECUTIVE SUMMARY

The publication of this Final Report completes the process conducted by AEMO to consider proposed minor amendments to the MSATS Procedures CATS Procedure Principles and Obligations version Customer Switching (CATS Procedure) under the National Electricity Rules (NER).

The proposal involves correcting Table 7-A of the CATS Procedure, where for a Change Reason Code (CRC) '1061 – Reverse Retailer – Debt Objection' the Retrospective Period timeframe permitted should be '66 business days'. Inadvertently, the Final Determination version permits only '6 business days'.

AEMO notes that no change is proposed to the number of days within which the CRC1061 Change Request (CR) must be raised. The change proposed is only to the number of retrospective days for which the Actual Change Date of the Change Request that is the object of the reversal must apply.

In line with AEMO's minor amendment process plan outlined within AEMO's Change Paper, AEMO received one submission in response, which was supportive of the proposed change. The minor amendment has been finalised in the CATS Procedure.

AEMO's final determination is to amend the CATS Procedure in the form published with this Final Report. AEMO has elected not to provide an effective date for these changes. AEMO will continue to monitor the effects of COVID-19 and is working with the Australian Energy Market Commission (AEMC) and stakeholders to review the delivery plans for this change, in the context of other regulatory reforms. Once this work is completed, the effective date for these changes to the CATS Procedure will be communicated.



CONTENTS

EXECUTIVE SUMMARY	2
1. PROCESS	4
2. BACKGROUND	4
2.1 NER requirements	4
2.2 Context	4
3. SUBMISSIONS	5
4. FINAL DETERMINATION	5
APPENDIX A - GLOSSARY	6



1. PROCESS

As required by the NER, AEMO performed a minor amendment process in respect of the MSATS Procedures CATS Procedure Principles and Obligations version Customer Switching (CATS Procedure) under rule 7.16.2 in accordance with rule 7.16.7(e).

The table below outlines the process steps AEMO has undertaken.

Deliverable	Indicative date
Proposed Minor Amendment published	28/5/2020
Submissions due on Minor Amendment Proposal	12/6/2020
Final Report published	3/7/2020

The publication of this Final Report marks the completion of the process and presents AEMO's response to the feedback received. A glossary of terms used in this Final Report is at Appendix A.

2. BACKGROUND

2.1 NER requirements

AEMO is responsible for the establishment and maintenance of metering procedures specified in Chapter 7 except for procedures established and maintained under rule 7.17.

The procedures authorised by AEMO under Chapter 7 must be established and amended by AEMO in accordance with the Rules, including rule 7.16.7.

2.2 Context

AEMO received a proposal from Origin Energy on 4 May 2020, requesting that a typographical error be corrected. The change proposed is a minor amendment and has been reviewed by AEMO. The proposed change relates to correcting Table 7-A of the CATS Procedure, where for a CRC '1061 – Reverse Retailer – Debt Objection' the Retrospective Period timeframe permitted should be '66 business days'. Inadvertently, the Final Determination version permits only '6 business days'.

AEMO notes:

- There are no changes proposed to the number of days within which the CRC1061 CR must be raised, only to the number of retrospective days for which the Actual Change Date of the Change Request that is the object of the reversal must apply.
- Retrospective Transfers can be for a change date within a period up to 65 business days in the past. Inadvertently, the 6 business days in the current version of the MSATS CATS Procedures version Customer Switching would not allow for the debt objection reversal to all retrospective transfers Accordingly, the window needs to be corrected to 66 business days to allow the debt objection reversal to function as intended across retrospective transfers.



3. SUBMISSIONS

AEMO received one submission in response to the proposed minor amendment from Simply Energy as follows:

'after reviewing the minor amendments, Simply Energy supports the changes required for the retrospective period timeframe to '66 business days' for Change Reason Code '1061 – Reverse Retailer – Debt Objection'.

AEMO notes the support for the proposed minor amendment.

Accordingly, AEMO intends to change the retrospective period timeframe in Table 7-A of the CATS Procedure to 66 business days.

4. FINAL DETERMINATION

Having considered the matters raised in submissions, AEMO's final determination is to amend the CATS Procedure in the form published with this Final Report, in accordance with Chapter 7 of the NER.



APPENDIX A - GLOSSARY

Term or acronym	Meaning
CATS	Consumer Administration and Transfer Solution, a part of MSATS
CR	Change Request
CRC	Change Reason Code
MSATS	Market Settlements and Transfer Solution
NMI	National Metering Identifier
NEM	National Electricity Market
NER	National Electricity Rules