B2B Procedures

- Customer and Site Details Process (version change)
- Service Order (version change)
- National Electricity Market Retailer of Last Resort Part B (version change)
- Meter Data Process
- One Way Notification Process
- Technical Delivery Specification

CONSULTATION – First Stage

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

Participant: Origin Energy

Completion Date: 22 September 2020

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1.	Service Order Process	
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0. Example Submission (Please delete this section)

General Instructions

- 1. Please keep information in the clause numbers simple eg no titles, comments etc. put titles and text in the comment section.
- 2. Please use a individual row for each comment on any each clauses.
- 3. Old clauses only needed if there is no equivalent clause within the revised draft procedures.
- 4. If an obligation exists in another instrument please identify the instrument and clause to assist in including guidance notes.
- 5. Please only include comments either with suggested changes, issues or support. Please do not include 'No Comment'.
- 6. See example below (please note the "comments" are sample only, they bear no relevance to the proposed changes):

Participant Name	Old Clause No	New Clause No	Comments
	1.42(a)	2.15(a)	Service Order response
			Change response list from varchar(250) to an enumerated list
	1.42(a)	2.15(a)	Suggest add 'Other' as part of enumerated list and add free text to support other
		2.25(a)(ii)	Table 5
			"Description of use" should be reworded to "Description of typical use"
		3.6(a)	The MDP SLP (c 3.5.2) requires the meter serial ID to be provided.
			Suggest the MeterSerialID be added to the transaction.
		3.6(a)	Ensure MeterserialID is the same field used in other procedures
		2.15	Ensure character length for MeterSerialID matches MSATS field length

1. Customer and Site Details Process

Participant Name	Old Clause No	New Clause No	Comments
Origin Energy	4.5(d)		Origin Energy support the amended wording as it provides clarification for participants on when the LifeSupportNotification for deregistration of life support must be sent.
Origin Energy	-	4.6(g)	Origin Energy support the inclusion of this clause.
Origin Energy	4.7(e)		Origin Energy support the amended wording to this section as it provides further clarification on the life support reconciliation process.
Origin Energy	5.5		Origin Energy support the additional wording to the DateRequired field in the LifeSupportNotification Data.
Origin Energy	5.6		Origin Energy support the additional wording to this section as it provides further clarification on the use of the LifeSupportRequest.

2. Service Order Process

Participant Name	Old Clause No	New Clause No	Comments

3. National Electricity Market Retailer of Last Resort Part B (NEM RoLR Part B)

Participant Name	Old Clause No	New Clause No	Comments
Origin Energy	11.2(h)(v)		This section refers to Table 10-A, 10-B, 10-C 10-D however only Table 10-A is represented in these procedures. Suggested amendment:
			(v) Send out COM (Completed) Change Request Notifications in accordance with the NER in Table 10-A. Table 10-B, Table 10-C, and Table 10-D
Origin Energy	11.2(k)		This section refers to section 11.2(k) and 11.2(l) however 11.2(l) is not in these procedures. Suggested amednement:
			(k) Compliance with sections 11.2(k) and 11.2(l) is not required if there are further updates to do in MSATS.
Origin Energy	Table 13-A & 13-B		Origin Energy seek clarification as to whether notifications should also be sent to the ENLR?
Origin Energy	13.3(g)		Origin Energy seek clarification as to whether ENLR should be included in this section?
Origjn Energy	13.3 (h)(ii) & (iv)		Origin Energy seek clarification as to whether ENLR should be included in these sections?
Origin Energy	13.3(h)(v)		This section refers to Table 13-A, 13-B, 13-C 13-D however only Table 13-A and 13-B are represented in these procedures. Suggested amendment:
			(v) Send out COM (Completed) Change Request Notifications in accordance with the NER in Table 13-A and Table 13-B. , Table 13-C, and Table 13-D.
Origin Energy	13.3(k)		This section refers to section 13.3(m) however there is no section 13.3(m) in these procedures. Suggested amednement:
			(k) Once all the updates required to satisfy the obligations imposed by sections 11, 12 and 13 are completed, send an email notification containing the information specified in section 13.3(m) to all RoLR Key Contacts.

Participant Name	Old Clause No	New Clause No	Comments
Origin Energy	104.5		The suspended Retailer may have also sent service orders to a Meter Provider that were yet to be finalised. Should this section be updated to include Meter Provider in addition to LNSP?
Origin Energy	105.1(a)		A Meter Provider may also have a relationship with a RoLR affected NMI. Origin Energy seeks clarification if they should they be included in this section?
Origin Energy	105.3(a)		Minor amendment required to change Table 105 to 105-A.
Origin Energy	Table 105-A		Origin Energy seek clarification on whether the Meter Provider also needs to be a party to reconcile against as well as a reconciling party?
Origin Energy	Appendix 1		Origin Energy seek clarification as to whether the Meter Provider should be included in row ROLR_003, ROLR_009 and ROLR_022?
Origin Energy	Appendix 1		Origin Energy seek clarification as to whether the ENLR should be included In row ROLR_010, ROLR_011, ROLR_012 and ROLR_026?

4. B2B Guide

Participant Name	Procedure Name	Clause No	Comments

5. Other Procedures

Participant Name	Procedure Name	Clause No	Comments

6. Other Procedures

Participant Name	Question No	Comments