

# Approved Change Windows

Release Date August 2024

Prepared By Service Management Office

Version 1.2



# Approved Change Windows

AEMO currently manages system outages on Market systems in line with the approved change windows shown below. Where participants are impacted by the proposed changes, formal change communications will be issued via the AEMO Digital Service Centre.

System	Maintenance Window (AEST)	Outage Window (AEST)
Declared Wholesale Gas Markets (DWGM)	Tuesday 18:30 to 20:30	Tuesday 18:30 to 20:30
Short Term Trading Market (STTM)	Thursday 18:30 to 21:00	Thursday 18:30 to 21:00
Gas Full Retail Contestability Gas Retail (VIC/QLD)	Sunday 10:00 to 14:00	Sunday 10:00 to 14:00
NSW Gas Retail Market Business System Gas Retail (NSW)	Monday to Friday 17:30 to 08:00	Saturday 23:00 to Sunday 03:00
SA Gas Retail Market System Gas Retail (SA)	Monday to Friday 17:30 to 08:00	Saturday 23:00 to Sunday 03:00
Consumer Data Right (CDR)	Wednesday 17:30 to 19:30	Sunday 10:00 to 14:00
Market Settlements & Transfer System Electricity Retail (MSATS/B2B)	Wednesday 17:30 to 19:30	Sunday 10:00 to 14:00
Electricity Market Management System (EMMS) Electricity Wholesale	Tuesday / Thursday 13:00 to 15:00 <i>Note - No approved window exists, but work is usually conducted during the aforementioned window(s).</i>	Tuesday / Thursday 13:00 to 15:00 <i>Note - No approved window exists, but work is usually conducted during the aforementioned window(s).</i>
Gas FRC Hub	Sunday 10:00 to 14:00	Sunday 10:00 to 14:00
Queensland Gas Supply Hub (GSH)	Tuesday / Thursday 19:00 to 23:00	Tuesday / Thursday 19:00 to 23:00
Gas Bulletin Board (GBB)	Monday, Tuesday, Wednesday, Thursday 09:00 to 13:00 <i>Note: For Low/Medium-Risk changes (no outage)</i>	Monday, Tuesday, Wednesday, Thursday 22:00 to 02:00 <i>Note: For High-Risk changes (with outage)</i>
Gas SCADA	Monday, Tuesday, Wednesday, Thursday, Friday 10:00 to 15:00	Monday, Tuesday, Wednesday, Thursday, Friday 10:00 to 15:00
Energy Management System (EMS)	Monday, Tuesday, Wednesday, Thursday, Friday 10:00 to 15:00	Monday, Tuesday, Wednesday, Thursday, Friday 10:00 to 15:00
Network Outage Scheduler (NOS)	Monday, Tuesday, Wednesday, Thursday, Friday 10:00 to 12:00	Monday, Tuesday, Wednesday, Thursday, Friday 10:00 to 12:00
Operations and Planning Data Management (OPDMS)	Monday, Tuesday, Wednesday, Thursday, Friday 10:00 to 12:00	Monday, Tuesday, Wednesday, Thursday, Friday 10:00 to 12:00

System	Maintenance Window (AEST)	Outage Window (AEST)
AEMO External Website ( <a href="http://www.aemo.com.au">www.aemo.com.au</a> )	Monday, Tuesday, Wednesday, Thursday 22:00 to 05:00	Monday, Tuesday, Wednesday, Thursday 22:00 to 05:00

## Lead Time for Notifications

Maintenance Window	Outage Window
Minimum of two (2) business days' notice is required for changes scheduled to occur within the approved maintenance window	Minimum of one (1) weeks' notice is required for changes scheduled to occur within the approved outage window

## Contact Details

For any corrections, omissions, or further information, please contact [Digital Change Management](#).