POC Program Consultative Forum No.11 Meeting Notes

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| MEETING: | POC Program Consultative Forum (PCF) |
| DATE: | Friday 11 August 2017 |
| TIME: | 9:00 AM |
| LOCATION: | AEMO Offices Melbourne, Sydney, Brisbane, Adelaide- Video/Teleconference |

Attendees:

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| Attendees | Company |
| Michael Monck | ActewAGL Distribution |
| Andrew Peart | AGL Energy |
| Bob Poker | Alinta Energy |
| Giles Whitehouse | Aurora Energy |
| Alex Moran | Ausgrid |
| Emma Youill | AusNet |
| David Cornelius | Department of Environment, Land, Water & Planning |
| Katharine Hole | Department of Industry |
| Jessica Lane | Department of the Environment and |
| Kathryn Heywood | Electrag |
| Dino Ou | Endeavour Energy |
| Kristie Brennan | Energex |
| Melinda Green | Energy Australia |
| Sam Sutton | Energy Australia |
| Michelle Norris | Ergon Energy |
| John Chiodo | ERM Power |
| Louise Webb | ERM Power |
| Debbie Voltz | Essential Energy |
| Graeme Ferguson | Essential Energy |
| Jacinta Daws | Jemena Limited |
| Hunter Smith | Red Energy |
| Andrew Mair | M2 Group |
| Hayley Ericksen | Macquarie Bank |
| Lawrence Gibbs | Origin Energy |
| Andrew Suwignjo | Pacific Hydro |
| Phil Gardiner | Powercor Australia |
| David Woods | SA Power Networks |
| Slavica Nikoloviski | Select Data & Measurement Solutions |
| Rupal Mahajan | Select Data & Measurement Solutions |
| Kellie Mayne | Spotless |
| Leanne Rees | TasNetworks |
| Richard McNaulty | United Energy Distribution |
| Paul Greenwood | Vector Advanced Metering |
| Warren Brooks | TasNetworks |
| Kristie Brennan | Energex |
| Bernard Sheppard | ERM Power |
| Jackie Worman | Powershop |
| Scott Begg | Powershop |
| Chris Murphy | Powershop |
| Mike Ryan | AEMO |
| Ben Healy | AEMO (Chair) |
| Jennifer Fikret | AEMO (Secretariat) |

**Red indicates an action.**

1. **APOLOGIES**

Nil.

1. **WELCOME**

Attendees were welcomed to the forum.

**ACTIONS FROM PREVIOUS MINUTES**

**Action 5 Terms & Conditions**

ActewAGL – releasing 18August.  
Ausgrid - late next week or early week after.  
Ausnet - next week  
Citipower - next week.  
Endeavour – Released draft for retailer review on 17 July. Two retailers provided feedback. Endeavour Energy is reviewing the feedback and will publish the final version by 1 September.  
Ergon& Energex – no change.  
Essential Energy - next week.  
SAPN - no change.  
Jemena - no change  
Tas Networks - draft sent to retailers yesterday and will go to board next week for final sign off.  
United - end of next week.

Distribution businesses and MCs want 1 December date and retailers are concerned there is no clarity in the terms and conditions. **Action:** PCF agree to get draft papers out to retailers by 18August to reduce risks and uncertainty faced by retailers, before publishing final copies on 1 September.

**Action 6** – Progress of draft Test Plan will be sent out before next meeting.

**Action 10** – Meter Replacement Data.

NIMI, meter number, number of phases if it is not single phase, postcode and roughly due date requested to be delivered quarterly periods over the next two year period.

P Gardiner (Citipower/Powercor) – explained meter fleet testing procedures. Meters undergo family testing whereby each distributors meters, grouped by family (date/age/model) are tested aginst Australian Standards. Cyclic testing of families occurs throughout the year. Results determining if family meets Australian standards or are concided to have failed the accuracy testing. Failures are scheduled for replacement in the immediate futre, this may extend out to the following year’s budget. Information to be provided to retailers from the distributors to assist with forward planning as soon as it is available.

**Action:** DBs outside Victoria to provide indicative numbers (numbers how many meters or % of meters expect to replaced) based on known actual meter replacement programs, history and or forecasts for normal replacement rates in their area for the upcoming 12 month period. Information on any backlogs up to 1 December is to be shared between DB and Retailer. All information is due in by 18 August 2017. Information can be sent to [poc@aemo.com.au](mailto:poc@aemo.com.au) and will be collated for distribution to he broader group.

Information will be supplied by:

ActewAGL – by 18 August  
Ausgrid - within two weeks.  
Energex & Ergon asap.   
Essential Energy - next week.  
SA Power Networks - have sent AEMO information for 3 years.  
Tas Networks - next week.  
Endeavour – networks area is 15k to 20k per annum.

**Action 12**

Energex noted time to replace 42,000 meters after floods was 3-6 months.

**Action 13** – close off.

1. **PROGRAM UPDATE**

Refer Meeting pack slides 5 and 6.

Currently, no rule change has been requested (go live date) and no criteria to justify a rule change request came out of the PwC report. A rule change request must meet certain criteria as specified by the AEMC. The Executive Forum is reconvening in two weeks after the PCF and RWG have worked on de-risking. Smaller retailers did participate in the Readiness Review.

The IEC have recommended a B2B member be in the daily meetings for industry testing. Inclusion of resolution SLAs – AEMO will do an amendment to our test plan, expanding on the current triage process to include how and when resolutions will come made. An update is expected to be provided on 16August to the PCF and RWG for review.

1. **OUTPUTS FROM EXECUTIVE FORUM**

Recent forum discussed the approach to de-risking new market arrangements from 1 December.Period for new requests would be extended up to 30 November and LNSP would be permitted to complete the service order after 1 December 17. There was not complete Executive consensus at the Executive forum. The IT&CFG will re-convene on 17 August and investigate the details on this approach implementation.

1. **CONTINGENCY PLANNING APPROACH**

Refer Meeting Pack.

1. **OTHER BUSINESS**

**Action:** Commonwealth Paper to be circulated post PCF. Forum members were urged to support the AEC and contact Michael Whitfield (Commonwealth) for further update on planned forums.

Communications Strategy – AEMC/AER/AEMO are working together on the strategy for participants which will support commonality in the message. Retailers will control communication to their customers.

Meeting closed at 10.30am.

Next forum will be held on Thursday, 24 August 2017.