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B2B Procedures Version 2.2

Draft Determination Change Pack & Report

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1. Notice of Second Stage Consultation

This Notice of Second Stage Consultation informs all NEM Registered Participants, Metering Providers, Intending Participants and interested parties that the Information Exchange Committee (IEC) is conducting the second stage of consultation on Business-to Business (B2B) Procedures.

The consultation is being conducted under Clause 7.2.A.3 (e) of the National Electricity Rules (the Rules) in accordance with the Rules Consultation requirements in clause 8.9 of the Rules.

The IEC invites written submissions on this Draft Determination. Submission instructions are provided in Section 7.

2. Background

This document has been prepared to document proposed amendments to the B2B Procedures which have been in operation since 23 December 2004 and have been modified to support ongoing business improvements since that time.

This document proposes changes to the current B2B Procedures as recommended by the B2B and MSATS Reference Group (BMRG) to the IEC and provides information on the impacts of these changes. The information provided meets the requirements for changing the B2B Procedures as detailed in Sections 7.2A.3 and 8.9 of the National Electricity Rules.

The current procedures are B2B Procedures version v2.1.

The proposed changes have been endorsed by the IEC and reviewed by the IEC's B2B and MSATS Reference Group (BMRG). Version 2.2 was released for first stage initial consultation on 21 July 2014 and submissions closed on 26 August 2014.

The changes under consultation had an initially proposed effective date of 22 November 2014 however, as part of the initial consultation this was under review through the consultation process. The revised proposed effective date (as detailed within Section 8 of this document) is 13th May 2015.

3. Matter Under Consultation

The consultation relates to the B2B Proposal to amend the following B2B Procedures from Version 2.1 to Version 2.2;

1. Customer and Site Details Notification Process
2. Meter Data Process
3. One Way Notification Process
4. Service Order Process
5. Technical Delivery Specification
6. Technical Guidelines for B2B Procedures

The initial consultation closed on 26 August 2014. The proposed changes under consultation have been developed as a result of a request from industry and relate to the following items:

721 Provide Meter Data Timings

Provide Meter Data Requests (PMD) have been a significant concern for Participants and Service Providers over a number of years. As a result of requests by the IEC and RMEC various analytical studies and workshops have taken place, resulting in a clearly defined problem statement – timing guidance (although documented) is not prescribed for participants and this results in various PMD requests being raised inappropriately in the National Electricity Market (NEM).

001 Minor & Manifest Changes

This consultation includes a minor amendment to B2B Procedures – Customer and Site Details Notification Process. A statement regarding the timing of requests for CustomerDetailsRequest transaction had been left undefined as an administration error during the previous consultation. This change aligns the document to the original final determination from the B2B Procedures 2.1 consultation.

Responses to the initial consultation were reviewed the BMRG and IEC, and as a result a number of minor amendments have been made to further clarify the procedures as detailed in section 8 by the IEC.

All submissions are detailed in section 8 below and are published on AEMO's website.

4. The Consultation Process

The following table is an outline of the consultation process to date.

Action	Start Date	End Date	Notes
IEC – Initial Meeting Agreement by the IEC that a prima facie case exist and that consultation should commence.	10/07/2014	17/07/2014	Complete Via circular resolution
IEC issue notice of consultation for publication by AEMO	21/07/2014	21/07/2014	Complete
Participant submissions to be provided to AEMO.	22/07/2014	25/08/2014	Complete Mandatory (min) 25 business days permitted for consultation responses.
Submission receipt date	26/08/2014	26/08/2014	Complete
Consider all valid submissions and prepare the Draft Determination report. This includes the change marked procedures.	27/08/2014	21/09/2014	Complete Within 20 Business days of the submission close date.
IEC Meeting – Review Draft Determination	23/09/2014	23/09/2014	
Publish Draft Determination consultation (incl. change marked B2B Procedures)	24/09/2014	24/09/2014	
Participant submissions to Draft Determination to be provided to AEMO.	25/09/2014	08/10/2014	Mandatory 10 business days permitted for consultation responses.
Submission receipt date	09/10/2014	09/10/2014	
Consider all valid submissions and prepare the Final Determination report. This includes the change marked procedures	10/10/2014	18/11/2014	Within 30 Business Days of the submission close date
IEC Meeting – Review Final Determination	19/11/2014	20/11/2014	
AEMO Publish B2B v2.1 Final Determination	21/11/2014	21/11/2014	
B2B Procedure v2.1 effective date	13/05/15	13/05/15	Proposed implementation date at the time of publication of this document.

5. B2B Proposal

The proposed changes directly impact the B2B Procedure Meter Data Process and Customer and Site Details Notification Process and have been developed as a result of a request from industry and are documented in Section 3 and defined further in Section **Error! Reference source not found.** of this document.

5.1 B2B Principles

The IEC considers that the B2B Proposal supports each of the B2B Principles as follows:

B2B Principle	Justification
<i>B2B Procedures should provide a uniform approach to B2B Communications in participating jurisdictions in which there are no franchise customers.</i>	The proposed B2B Procedures support a uniform approach to B2B Communications in participating jurisdictions.
<i>B2B Procedures should detail operational and procedural matters and technical requirements that result in efficient, effective and reliable B2B Communications.</i>	The proposed B2B Procedures improve the communications process between participants.
<i>B2B Procedures should avoid unreasonable discrimination between Local Retailers, Market Customers and Distribution Network Service Providers.</i>	The proposed B2B Procedures do not introduce changes that would discriminate between Local Retailers, Market Customers and Distribution Network Service Providers.
<i>B2B Procedures should protect the confidentiality of commercially sensitive information.</i>	The proposed B2B Procedures do not introduce changes that would compromise the confidentiality of commercially sensitive information.

6. Impact Statement

This impact statement sets out an overview of the likely impacts, including benefits and costs, of the proposed amendments to the B2B Procedures on AEMO, Local Retailers, Market Customers, Metering Providers and Distribution Network Service Providers (DNSP).

6.1 B2B Objective

The IEC, on recommendation from the BMRG, has determined that the B2B Objective has been achieved for this B2B Proposal as described below.

***B2B Objective:** The benefits from B2B Communications to Local Retailers, Market Customers and Distribution Network Service Providers as a whole should outweigh the detriments to Local Retailers, Market Customers and Distribution Network Service Providers as a whole.*

6.1.1 Benefits

The B2B Proposal supports the B2B Objective in the following ways:

- Reduced operational costs for both Retailers and Service Providers by clarifying the timings surrounding when a PMD should be raised whilst ensuring that no changes impact the ability for participants to raise the necessary data requests in the market
- Consistent understanding of the correct timings for initiation and completion which will result in a reduction in inappropriately timed requests from retailers and meter data providers resulting in operational efficiencies for the meter data provider, allowing these organisations to respond more productively to meter data requests.
- Defining the trigger points in the B2B procedures provides clarity and reduced risk of mis-interpretation of PMD obligations in associated documents.

6.1.2 Detriments

None identified.

6.2 Current Production Systems

The BMRG has advised that although changes are unlikely, they may be required for production systems of Local Retailers, Market Customers and DNSPs as a result of commencement of B2B Procedures Version 2.2. As a result, the effective date is integral to this consultation and as such, the IEC welcomes submissions that recommend an alternative effective date in line with the requirements of NEM participants.

6.3 MSATS Procedures

AEMO has advised that there is no assessed impact to the Market Settlements and Transfers Solution (MSATS) Procedures as a result of this B2B Proposal.

7. Cost Benefit Statement

Although significant benefits have been identified to the industry through this change, no tangible cost benefits have been calculated based on the improvements put forward.

It is expected that from an operational perspective, the expected clarity of timing will result in less manual intervention and rejection of PMD requests as well as allowing MDPs to deliver data requests more quickly than before.

The end benefit will ensure that retailers are able to obtain billable meter data in a faster period of time, enabling the timely and accurate billing of end consumers.

8. Consideration of consultation submission

8.1 List of submissions received

The IEC received 13 submissions representing 13 Participant organisations in response to the notice of first stage initial consultation. The following is a list of respondents:

	Respondent	Participant type/role/Interested Party
1	LUMO Energy	Retailer
2	Endeavour Energy	Distribution Network Service Provider
3	United Energy	Distribution Network Service Provider
4	CitiPower/PowerCor	Distribution Network Service Provider
5	ERM Power	Retailer
6	EnergyAustralia	Retailer
7	Origin Energy	Retailer
8	AGL	Retailer
9	Ergon Energy	Distribution Network Service Provider
10	Jemena	Distribution Network Service Provider
11	Red Energy	Retailer
12	Ausgrid	Distribution Network Service Provider
13	Ausnet Services	Distribution Network Service Provider

Details of submissions received are provided in section 8. Individual submissions received can also be viewed on AEMO's website at:

http://www.aemo.com.au/Consultations/National-Electricity-Market/Notice-of-Consultation-Business-to-Business-B2B-Procedures-Version-2_2

8.2 Meetings and forums

No additional meeting or forums were requested by industry participants.

On behalf of the IEC, the BMRG met on 11 September 2014 to consider the submissions and develop recommendations to the IEC.

8.3 Consideration of B2B Objective and B2B Principles

The IEC is required to consider the B2B Objective and B2B Principles in considering each submission received during the first stage initial consultation (clause 7.2A.3(g) of the Rules).

The **B2B Objective** states:

The benefits from B2B Communications to Local Retailers, Market Customers and Distribution Network Service Providers as a whole should outweigh the detriments to Local Retailers, Market Customers and Distribution Network Service Providers as a whole.

The **B2B Principles** are:

- B2B Procedures should provide a uniform approach to B2B Communications in participating jurisdictions in which there are no franchise customers;

- B2B Procedures should detail operational and procedural matters and technical requirements that result in efficient, effective and reliable B2B Communications;
- B2B Procedures should avoid unreasonable discrimination between Local Retailers, Market Customers and Distribution Network Service Providers; and
- B2B Procedures should protect the confidentiality of commercially sensitive information.

The IEC maintains that the proposed changes contained in this change pack satisfy the above B2B Objective and B2B Principles.

8.4 MSATS

AEMO has advised that there is no assessed impact to the Market Settlements and Transfers Solution (MSATS) Procedures or the NEM RoLR Processes; Part A - MSATS Procedure: RoLR Procedures; Part B - B2B Procedure: RoLR Process as a result of this B2B Proposal.

9. IEC Recommendation - Draft Determination

Under Clause 7.2A.3 of the Rules, the IEC recommends draft determination, that the B2B Procedures be amended to include Version 2.2 of the following B2B Procedures:

1. Customer and Site Details Notification Process
2. Meter Data Process
3. One Way Notification Process
4. Service Order Process
5. Technical Delivery Specification
6. Technical Guidelines for B2B Procedures

The consultation documents are published on the AEMO website.

10. Submissions

The IEC invite written submissions on the B2B procedures V2.2 Consultation.

Consulted parties are requested to identify any information in their submission that is considered to be confidential. The IEC require the consulted party to provide reasons as to why information is regarded as confidential.

10.1 Sending Submissions

Submissions are requested in electronic format using the 'Participant Response Pack Template' published on the AEMO website, as all submissions will be published on the AEMO website.

Submissions must be forwarded to the IEC, C/O AEMO by 5:00pm on 9 October 2014.

Please email submissions, using the template, via Email to: enhancements@aemo.com.au

Alternatively, you may post submissions to:

IEC Chair
C/O- AEMO
GPO Box 2008,
Melbourne VIC 3001

11. Proposed Changes

This section lists the changes proposed to the B2B Procedures: Version 2.1.

Proposed changes have been categorised as Procedure changes as follows;

Table 8.1 covers the proposed changes to the B2B Procedure Customer and Site Details Notification Process.

Table 8.2 covers the proposed changes to the B2B Procedure Service Order Process.

Table 8.3 covers the proposed changes to the B2B Meter Data Process.

Table 8.4 covers the proposed changes to the B2B Procedure One Way Notification Process.

Table 8.5 covers the proposed changes to the B2B Procedure Technical Guideline for B2B Procedures.

Table 8.6 covers the proposed changes to the B2B Procedure Technical Delivery Specification.

NOTE: All proposed additions as part of the Initial Consultation to the B2B Procedures are highlighted in red colour text. All proposed deletions from the B2B Procedures are highlighted in red strike through text.
Example: ~~Reference~~. Changes proposed as part of the Draft Determination are highlighted in blue colour text.

Additional Submissions Received

Written submissions have been received from the following Market participants providing an overall agreement to the changes proposed to B2B Procedures under this consultation and thus have not been included the table below:

- i. Endeavour Energy
- ii. Ergon Energy
- iii. United Energy

The following respondents agreed or provided no comment with the changes consulted except where noted and captured in each table in this section.

- i. AGL
- ii. AusNet Services
- iii. Ausgrid
- iv. Energy Australia
- v. ERM Business Energy
- vi. Jemena
- vii. Lumo Energy
- viii. Origin
- ix. Powercor Australia Ltd & CitiPower Pty
- x. Red Energy
- xi. United Energy

11.1 Proposed changes to the B2B Procedure Customer and Site Details Notification Process

Item	Solution ID	Description	Participant Responses to Initial Consultation	Rating	Draft Determination
8.1.1	721	<p>Timing Requirement for Sending <u>CustomerDetailsRequests</u></p> <p>a. In relation to a customer transfer, the DNSP must not send a <u>CustomerDetailsRequest</u> for a NMI before the Close of Business of the fifth business day following- receipt of the completion notification of the CATS Change Retailer transaction.</p>	All respondents were supportive of this change	L	No changes; as per the Initial Consultation.
8.1.2	721	<ul style="list-style-type: none"> Update the version number from 2.1 to 2.2 in the document history. The proposed effective date is 21 November 2014 	<p>AGL</p> <p>AGL is not supportive of the proposed effective date put forward.</p> <p>Whilst the intent of these changes is to add clarity to the existing procedures it cannot be ignored that there is ambiguity when referring to the existing procedures in their current state, as a result AGL would like to be open and transparent in advising this will require system changes to ensure we deliver the expected benefits of this change. We also need to take into account resource allocation, other scheduled projects in the pipeline and IT environmental constraints, etc.</p> <p>AGL also notes that submissions received in response to the draft determination are expected on the 09.10.2014 which make the proposed effective date infeasible to deliver by 21.11.2014.</p> <p>Another alternative would be to provide a transition period, e.g. effective from 21.11.2014 with a transition expiring in May 2015.</p> <p>*****</p> <p>Energy Australia</p> <p>The proposed effective date is 22 November 2014 23 May 2015</p> <p>.....</p>	H	<p>The IEC acknowledges the requests from AGL, Energy Australia and ERM Business Energy regarding moving the effective date to May 2015.</p> <p>The proposed effective date is 13 May 2015.</p> <p>Although the effective date has been identified 13 May 2015, it should be noted that this is the latest these changes should be implemented – participants who request PMDs can implement the procedural changes at any time prior to this date.</p>
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Item	QC ID	Description	Participant Responses to Initial Consultation	Rating	Draft Determination
8.3.3	721	<p>2.5 Provide Meter Data Process</p> <p>a. If:</p> <ol style="list-style-type: none"> 1. a Participant reasonably believes that they have not received requires MDFF Data for a NMI from an MDP; to which it is entitled in accordance with the Rules, then the Participant may commence the Provide Meter Data Process. 	<p>AusNet Services</p> <p>The current wording is:</p> <p>a. If:</p> <ol style="list-style-type: none"> 1. a Participant reasonably believes that they have not received MDFF Data for a NMI from an MDP; 2. a Participant requires historical Metering Data from a MDP to which they are entitled pursuant to the CATS Procedure and/or a jurisdictional instrument; or 3. a Participant requires a MDP to re-send certain MDFF Data, then a Participant may commence the Provide Meter Data Process. <p>We have the following issues with the proposed wording:</p> <p>i) the proposed wording appears to have been written without consideration of the context of point 1 within the broader paragraph 2.5 (a). The phrase “then a Participant may commence the Provide Meter Data Process” is not required in 2.5 (a) 1.</p> <p>ii) the concept of a PMD being sent when “a Participant reasonably believes that they have not received MDFF Data for a NMI” should be retained. The PMD/VMD considerations are attempting to reduce the number of PMDs. This clause as currently written mandates that a PMD should only be sent where the Participant cannot locate metering data to which they are entitled. This should be retained.</p> <p>a. If:</p> <ol style="list-style-type: none"> 1. a Participant reasonably believes that they have not received MDFF Data for a NMI from an MDP <u>to which it is entitled in accordance with the Rules;</u> 2. a Participant requires historical Metering Data from a MDP to which they are entitled pursuant to the CATS Procedure and/or a jurisdictional instrument; or 3. a Participant requires a MDP to re- 	<p>L</p> <p>M</p>	<p>The IEC notes comments from AusNet Services and Lumo Energy and agrees to accept the following wording proposed by Lumo;</p> <p>2.5 Provide Meter Data Process</p> <p>a. A Participant may commence the Provide Meter Data Process if:</p> <ol style="list-style-type: none"> 1. a Participant reasonably believes that they have not received requires MDFF Data for a NMI from an MDP, to which it is entitled in accordance with the Rules; 2. a Participant requires historical Metering Data from a MDP to which they are entitled pursuant to the CATS Procedure and/or a jurisdictional instrument; or 3. a Participant requires a MDP to re-send certain MDFF Data, then a Participant may commence the Provide Meter Data Process

Item	QC ID	Description	Participant Responses to Initial Consultation	Rating	Draft Determination
			<p>issue of a ProvideMeterRequest after three business days should be allowed.</p> <p>3.2.3 Timing Requirement for a ProvideMeterRequest</p> <p>a. A Participant must not issue and ProvideMeterDataRequest relating to a scheduled reading event prior to the completion of:</p> <ul style="list-style-type: none"> a. Four Two Business Days following the read event for type 1, 2, 3, and 4 and AMI Metering Installations; b. Six Business Days following the published Next Scheduled Read Date for type 5 and 6 Metering Installations; and <p>The third seventh Business Day of the calendar month for the previous month's MDFF Data, for type 7 Metering Installations</p> <p>.....</p> <p>Lumo Energy</p> <p>General comment</p> <p>The drafting of the clause is rather wordy</p> <p>The proposed amendment does not cater for daily / remotely read type 5 interval meters.</p> <p>Victoria has over 2.4 million of these types of meters, or approximately 37 % of the network connections in the NEM. Further, this type of meter is expected to be installed outside Victoria, the obligations need to cover this meter type appropriately.</p> <p>Given other policy proposals for remotely read meters to be installed, it is reasonable to separate the obligations to manually and remotely read meters.</p> <p>Clause a –</p> <p>In relation to the 6 day wait for type 5 metering. While this may be reasonable for manually read meters, the delay exceedingly long for remotely read meters where data is generally being delivered every 24 hours. This issue also applies in relation to data</p>	<p>M</p>	

Item	QC ID	Description	Participant Responses to Initial Consultation	Rating	Draft Determination															
			<p>from Service Orders for these meters.</p> <p>3.2.3 Timing Requirement for sending a MeterDataNotification for a ProvideMeterDataRequest.</p> <p><u>a</u> A Participant must not issue a <u>ProvideMeterDataRequest</u> relating to a <u>scheduled reading event</u> prior to the <u>completion of:</u></p> <table border="1" data-bbox="1427 548 1911 999"> <thead> <tr> <th>Meter Type</th> <th>PMD request after</th> <th>PMD for Service Order Request after receipt of service order response</th> </tr> </thead> <tbody> <tr> <td>1,2,3,4</td> <td>4 Business Days after read event</td> <td></td> </tr> <tr> <td>remotely read 5</td> <td>2 business Days after expected data delivery</td> <td>1 business Day</td> </tr> <tr> <td>manually read 5,6</td> <td>6 Business Days following published next scheduled read date</td> <td>4 Business Days</td> </tr> <tr> <td>7</td> <td>7th Business Day after months end for MDFF data</td> <td></td> </tr> </tbody> </table> <p>.....</p> <p>Origin Energy</p> <p>Clause (a) includes subset procedures (a), (b), (c), change to (i),(ii),(iii).</p> <p><u>a.</u> A Participant must not issue a <u>ProvideMeterDataRequest</u> relating to a <u>scheduled reading event</u> prior to the <u>completion of:</u></p> <ul style="list-style-type: none"> a- <u>(i)</u> Four Business Days following the read event for type 1, 2, 3 and 4 Metering Installations; b- <u>(ii)</u> Six Business Days following the published Next Scheduled Read Date for type 5 and 6 Metering Installations; and c- <u>(ii)</u> The seventh Business Day of the calendar month for the previous month's MDFF Data, for type 7 Metering Installations. <p>.....</p> <p>3.23 a (b)</p> <p>Participants should not be limited to 6 days following the NSRD for Type 5 (VIC AMI) meters.</p>	Meter Type	PMD request after	PMD for Service Order Request after receipt of service order response	1,2,3,4	4 Business Days after read event		remotely read 5	2 business Days after expected data delivery	1 business Day	manually read 5,6	6 Business Days following published next scheduled read date	4 Business Days	7	7 th Business Day after months end for MDFF data		L	
Meter Type	PMD request after	PMD for Service Order Request after receipt of service order response																		
1,2,3,4	4 Business Days after read event																			
remotely read 5	2 business Days after expected data delivery	1 business Day																		
manually read 5,6	6 Business Days following published next scheduled read date	4 Business Days																		
7	7 th Business Day after months end for MDFF data																			

Item	QC ID	Description	Participant Responses to Initial Consultation	Rating	Draft Determination
			<p>1. Industry discussion to be held with the DSDBI on type 5 (Vic AMI) meters as timing requirements is not consistent with Government Policy for delivery of daily read meters</p> <p>2. In the event that AMI data is not delivered on a daily basis, the participant is not able to adequately reconcile or request forward estimate data for the Energy Settlement.</p> <p>3. To fulfil the AMI rollout intent of providing timely visibility to customer of load profile for making informed choices on energy efficiency, Billing spend.</p> <p>4. Daily data is required to validate and pay Network monthly charges related to AMI metered sites.</p> <p>Four Business Days following the read event for type 5 (VIC AMI) metering installation</p> <p>For Local Retailers to be fully compliant with timings in 3.2.3a (a),(b), the 5070/71 transaction needs to be provided to LR's – which currently is not available. This enables to LR to see any changes to the NSRD and have visibility of missing data to enable a PMD to be raised. An ICF has been submitted to the BMRG (August 14) for review.</p>	H	
8.3.5	001	<p>3.2.4 Timing Requirement for sending a MeterDataNotification for a VerifyMeterDataRequest</p> <p>a. Where a MDP is required to send a MeterDataNotification in response to a <u>VerifyMeterDataRequest</u>, the MDP must send the <u>MeterDataNotification</u> within five Bbusiness Ddays of receiving the <u>VerifyMeterDataRequest</u>.</p>	<p>Ausgrid This change should be with the VMD changes?</p> <p>Lumo Energy Clause 3.2.4 a.– too repetitive of transaction types – which made the obligation convoluted</p> <p>3.2.4 a. Where a MDP is required to send a MeterDataNotification in response to a ProvideMeterDataRequest, the MDP must send the MeterDataNotification within one business day of receiving the ProvideMeterDataRequest.</p> <p>a. Where an MDPO is required to send a <u>MeterDataNotification in response to a ProvideMeterDataRequest</u>, the MDP must send the response within one <u>Business Day</u></p>	L	<p>The IEC noted comments from Ausgrid and Lumo.</p> <p>This amendment is in relation to the VMD process and was endorsed as part of consultation 2.1, however was missed in the final document mark-up. Therefore it has been included in this consultation as a minor and manifest change to reflect Business Days as a defined term. In addition proposals to review the timing of these transactions is not part of the scope of the PMD changes and thus has not be investigated or validated accordingly.</p> <p>The original clause remains unchanged.</p>

11.4 Proposed changes to the B2B Procedure One Way Notification Process

Item	QC ID	Description	Participant Responses to Initial Consultation	Rating	Draft Determination
8.4.1	721	<ul style="list-style-type: none"> Update the version number from 2.1 to 2.2 in the document history. The proposed effective date is <i>21 November 2014</i> 	<p>AGL AGL is not supportive of the proposed effective date put forward. Please refer to comments AGL has provided above under item 8.1.2</p> <p>Energy Australia The proposed effective date is 22-November 2014 23 May 2015</p>	<p>H</p> <p>H</p> <p>L</p>	<p><i>The IEC acknowledges the requests from AGL, Energy Australia and ERM Business Energy regarding moving the effective date to May 2015.</i></p> <p><i>The proposed effective date is 13 May 2015.</i></p> <p><i>Although the effective date has been identified 13 May 2015, it should be noted that this is the latest these changes should be implemented – participants who request PMDs can implement the procedural changes at any time prior to this date.</i></p>

12. Abbreviations

12.1 Abbreviations

B2B	Business to Business
BMRG	B2B and MSATS Reference Group (established under the Information Exchange Committee)
DNSP	Distribution Network Service Provider
IEC	Information Exchange Committee
MSATS	Market Settlement and Transfer Solution
RMEC	Retail Market Executive Committee