

PROPOSED PROCEDURE CHANGE (PPC) – SUMMARY SECTION
(For Proponent or AEMO to complete. Template focuses on solution identification)

Issue Number	IN025/12		
Impacted Jurisdiction(s)	Queensland		
Proponent	Nandu Datar	Company	AEMO
Proponent e-mail	Nandu.datar@aemo.com.au	Proponent phone	03 9609 8851
Affected Gas Market(s) <ul style="list-style-type: none"> ▪ Retail ▪ Wholesale ▪ Bulletin Board ▪ STTM 	Gas Retail	Date proposal sent to AEMO	31 Jan 2012
Short Title	Queensland RoLR Procedures		
Other key contact information	grcf@aemo.com.au		

PROPOSED PROCEDURE CHANGE (PPC) – DETAILED REPORT SECTION

<p>1. Description of change(s) and reasons for change(s)</p>	<p>This Proposed Procedure Change (PPC) describes the changes required to the Retail Market Procedures (Queensland) (RMP-Q) and Participant Build Pack (PBP4) for the operation and implementation of the RoLR scheme in the Queensland gas retail market.</p> <p>Part 6 of the National Energy Retail Law (NERL) details the obligations for a Retailer of Last Resort Scheme (RoLR) for the gas and electricity industries. AEMO under section 144 of the NERL must make RoLR Procedures to deal with “any matters relating to the operation or implementation of the RoLR scheme”. On that basis, AEMO has proposed to modify the RMP-Q to implement the RoLR scheme.</p>
<p>2. Reference documentation</p> <ul style="list-style-type: none"> ▪ Procedure Reference ▪ GIP/Specification Pack Reference ▪ Other Reference 	<p>RMP-Q: addition of Chapter 10 and supporting definitions. PBP4: addition of new obligations.</p>
<p>3. The high level details of the change to the existing Procedures</p> <p>This includes:</p> <ul style="list-style-type: none"> ▪ A comparison of the existing operation of the Procedures to the proposed change to the operation of the Procedures. ▪ A marked up version of the Procedure change (see Attachment A). 	<p>Below is a summary of the proposed changes to RMP-Q.</p> <ul style="list-style-type: none"> • Amend Retail Market Procedure (QLD) to: <ul style="list-style-type: none"> ○ Add new definitions in Section 1.1.1 ○ Add new Chapter 10 Retailer of Last Resort <p>Below is a summary of the proposed changes to the technical artefacts contained in the Gas Interface Protocol (GIP).</p> <ul style="list-style-type: none"> • Amend PBP 4 - Queensland to: <ul style="list-style-type: none"> ○ Add new obligations to Chapter 3 Transactions not required for Queensland
<p>4. Consequences for making or not making the change(s)</p>	<p>AEMO must implement the proposed changes to the RMP-Q before 1 July 2015 when the RoLR scheme becomes effective. The consequences of not changing the RMP-Q will mean AEMO and industry participants will not be compliant with section 144 of the NERL.</p>

<p>5. Explanation regarding the order of magnitude of the change(s) (eg: material, non-material or non-substantial)</p>	<p>These changes are non-material</p>
<p>6. Likely benefits for industry as a whole</p>	<p>The benefits associated with the introduction of a RoLR scheme are based on consumer protections to ensure the supply of gas to end-use consumers in the event of a Retailer failure.</p> <p>Benefits for industry with the introduction of the RoLR scheme are the ability for AEMO and participants to comply with Part 6 of the NERL.</p>
<p>7. The likely implementation effect of the proposal on Industry in general and/or any identified parties (e.g. end-users)</p>	<p>The proposed amendments do not require any changes to AEMO systems.</p> <p>The participants currently operating in the Queensland Retail Gas Market also operate in other jurisdictions with operational RoLR scheme. It is envisaged that these participants also will not require changes to their systems.</p> <p>Any new participant entering the Queensland retail market will need to ensure that they are compliant with the RMP-Q and GIP. The GIP provides various ways in which the participants can provide the data to AEMO.</p>
<p>8. Testing requirements</p>	<p>Not Applicable</p>
<p>9. Supporting Documentation (attach if necessary)</p>	<p>Attachment A: Retail Market Procedures (Queensland) (marked-up)</p> <p>Attachment B: Participant Build Pack 4 (marked-up)</p>
<p>10. If applicable, a proposed effective date for the proposed changed Procedures to take effect and justification for that timeline.</p>	<p>AEMO proposes these changes occur in accordance with the following timeline:</p> <ul style="list-style-type: none"> • PPC consultation commences 23 February 2015 • PPC consultation closing date: 17 March 2015 • IIR consultation commences: 1 April 2015 • IIR consultation closing date: 24 April 2015 • AEMO publishes notice of decision: 15 May 2015 • Target effective date: 1 July 2015.

ATTACHMENT A – PROPOSED CHANGES RETAIL MARKET PROCEDURES (QLD)

Blue represents additions **Red** and ~~strikeout~~ represents deletions – Marked up changes

Additions in section 1.1.1

<u>designated RoLR</u>	<u>has the same meaning as in Part 6 of the National Energy Retail Law.</u>
<u>failed Retailer</u>	<u>has the same meaning as in Part 6 of the National Energy Retail Law.</u>
<u>insolvency official</u>	<u>has the same meaning as in Part 6 of the National Energy Retail Law.</u>
<u>RoLR event</u>	<u>has the same meaning as in Part 6 of the National Energy Retail Law.</u>
<u>RoLR Gas Day</u>	<u>is the gas day that the RoLR Event occurs.</u>
<u>service order</u>	<u>means a request from a User requesting that the Distributor undertake the delivery of a service.</u>
<u>service order in flight report</u>	<u>means a listing created and administered by a Distributor that comprises a number of data attributes as defined in the Gas Interface Protocol of every MORN that the failed Retailer has initiated a service order and the Distributor has yet to complete the request.</u>
<u>small customer</u>	<u>has the same meaning as in the National Energy Retail Law.</u>

Addition: Chapter 10

CHAPTER 10 RETAILER OF LAST RESORT

10.1 Retailer of Last Resort Event

A RoLR event is defined under Part 6 of the National Energy Retail Law and when this event occurs, clause 10.1.1 to 10.1.8 applies.

10.1.1 Cancelled and Accelerated Customer Transfers

AEMO must as soon as practicable, in relation to a lodged or pending transfer request:

- (a) where the prospective FRO is the failed Retailer, cancel all transfer requests and deliver a notice of the withdrawal of the transfer request, to the FRO, the prospective FRO and the Distributor for the supply point to which the transfer request relates;
- (b) where the MORN, that is subject to a transfer request, has the failed Retailer recorded as the FRO and the transfer request contains a customer no-change statement, accelerate the transfer request and deliver a notice of the registration of the transfer request to the

prospective FRO, the FRO and the Distributor for the supply point to which the transfer request relates;

- (c) where the MIRN, that is subject to a transfer request, has the failed Retailer recorded as the FRO and does not contain a Customer no-change statement and;
- (i) if the prospective transfer date is ten days or less before the RoLR gas day, AEMO must accelerate the transfer request and deliver a notice of the registration of the transfer request to the prospective FRO, the FRO and the Distributor for the supply point to which the transfer request relates; or
- (ii) if the prospective transfer date is more than ten days before the RoLR gas day, AEMO will allow the transfer request to be processed as normal and the MIRN relating to that transfer request will be included in the metering register update process described in clause 10.1.4.

10.1.2 Metering Register Update

Before the RoLR gas day, for each MIRN for which the failed Retailer is recorded as the FRO and to which clause 9.2.1 does not apply, AEMO must amend the metering register by recording the designated RoLR as the FRO.

10.1.3 MIRN Database Update

The Distributor must:

- (a) for each MIRN for which the failed Retailer is recorded as the FRO and to which clause 10.1.1 does not apply, the Distributor must amend the MIRN Database by recording the designated RoLR as the FRO;
- (b) provide AEMO with a report of the details of each MIRN that has been updated in the MIRN database; and
- (c) where the failed retailer is the local area retailer of the Distributor, provide AEMO with details of those MIRNs.

10.1.4 Data Exchange

AEMO must provide:

- (a) each designated RoLR a file containing customer details using the most recently received complete customer listing for the MIRNs for which they have become the FRO in accordance with the Gas Interface Protocol; and
- (b) each Distributor details of the MIRNs where in accordance with clause 10.1.2 AEMO has updated the metering register with the designated RoLR as the FRO and deliver that file in accordance with the Gas Interface Protocol.

10.1.5 Data Exchange from Failed Retailer

Before the RoLR gas day, the failed Retailer or its insolvency official must provide each designated RoLR a file containing customer details for the MIRNs for which they will become the FRO in accordance with the Gas Interface Protocol.

10.1.6 Meter Reading and Account Creation

For each MIRN that the designated RoLR has become the FRO, the Distributor must:

- (a) calculate an estimated meter reading for RoLR gas day and provide it to AEMO, the designated RoLR and the failed Retailer; and
- (b) calculate the energy data information for RoLR gas day as described in clause 2.6.2(a) and provide to AEMO and the failed Retailer; and
- (c) provide the designated RoLR the current information set out in clause 3.1.1(a) to 3.1.1(m);
- (d) and provide the information in accordance with the Gas Interface Protocol as soon as practicable but no later than 7 calendar days after the RoLR gas day.

10.1.7 Updates to Estimated Meter Reading

- (a) Each *Distributor* must provide any updates to estimated data provided under clause 10.1.6(b), (c) and (d) to AEMO, the *failed Retailer* and *designated RoLR*.
- (b) The updates must be provided as soon as it is practical to do so, but in any event no later than on the last *settlement business day* of the ninth month after the relevant *billing period* in which the *RoLR gas day* occurs.

10.1.8 Service Order Processes

Where a *Distributor* has not yet completed *service orders* that were initiated prior to *RoLR gas day* by the *failed Retailer*, the *Distributor* in accordance with the *Gas Interface Protocol* must provide a *service order in flight report* to the *designated RoLR*.

10.1.9 Industry reconciliation program

Within the 65th *business day* after the *RoLR gas day* and after consulting with affected *Retailers* and *Distributors*, AEMO must determine if an industry reconciliation program is required.

Note: This clause places an obligation on AEMO to determine the need for a reconciliation of the customer transfers that have occurred during a RoLR event to ensure that customers have been transferred to the correct Retailer of Last Resort and that the Distributors', Retailers' and AEMO's databases are aligned. The intention is to perform an exercise that would identify and correct any errors. The 50 day period is to allow for at least one billing cycle to have occurred so that Retailers can assess the financial implications of performing a reconciliation.

ATTACHMENT B – PROPOSED CHANGES PARTICIPANT BUILD PACK 4

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Chapter 3 Transactions not required for Queensland

The following table shows the transactions, from the Table of Transactions (Participants Build Pack 1) which are not used in the Queensland Retail Market.

Table of Transactions	
Ref No	Transaction Type
15	Disconnection Read
17A	Energy flow for Disconnection Read Response
39	Heating value for the day
56	MIBB – INT91
57	Heating Value for the day
186	Transfer Notice
195	Objection notification or objection withdrawal notification
199	Transfer cancellation
201	Problem notice
209	Withdrawal Transfer Notice
213	Notice of Read Failure
221	New Transfer Date
225	Transfer Termination Notice
230	Notice of Transfer
265	MIBB – INT254
266	MIBB – INT91
267	MIBB – INT171
296	Allocation of numbers for MIRNs for TPO
297	MIRN standing data for TPO
335	Metering Data Monthly
336A	Retailer Churn
334	Network DUoS Billing Details (Tariff H)
356	Obtain CFRO for MRM and/or SDR
900-1060	Transactions relating to Retailer of Last Resort (only for retailers not contemplated to fail according to National Energy Retail Law)