



B2B Procedures Version 2.1

Initial Consultation Participant Response Pack

Participant: Origin

Completion Date: 19/12/2013

9. Participant Responses

This section lists the changes proposed to the B2B Procedures: Version 2.0.

Proposed changes have been categorised as Procedure changes as follows;

- Table 9.1 covers the proposed changes to the B2B Procedure Customer and Site Details Notification Process.
- Table 9.2 covers the proposed changes to the B2B Procedure Service Order Process.
- Table 9.3 covers the proposed changes to the B2B Meter Data Process.
- Table 9.4 covers the proposed changes to the B2B Procedure One Way Notification Process.
- Table 9.5 covers the proposed changes to the B2B Procedure Technical Guideline for B2B Procedures.
- Table 9.6 covers the proposed changes to the B2B Procedure Technical Delivery Specification.

9.1 Proposed changes to the B2B Procedure Customer and Site Details Notification Process

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L ¹)	AEMO Response
			<p><u>Blue underline</u> means insert</p> <p>Red strikeout means delete</p>		
9.1.3	002	<p>a. Participants must conduct a reconciliation of Customer Details for NMI with Life Support customers on a regular or as required basis as agreed between Participants. For timing requirements see Clause 2.2.5.f.</p> <p>f. The Timing Requirements for the use of the CustomerDetailsReconciliation transaction and its Business Signals will be initiated and processed during the months of May and November of each year at least quarterly or more frequently, as agreed between the Participants using the Transaction. should further CustomerDetailsReconciliation be required.</p> <p>It is proposed to combine these two clauses as they both reference timing obligations.</p>	<p>Participants must conduct a reconciliation of Customer Details for NMI with Life Support customers on a regular basis as agreed between Participants. The Timing Requirements for the use of the CustomerDetailsReconciliation transaction and its Business Signals will be initiated and processed at least quarterly or more frequently, as agreed between the Participants using the Transaction.</p>	H	

¹ L= Low: Not critical. Issues / comments are minor. They add clarity to the document. No major concern if not included in any further revisions
M= Medium: Important. Strong case that issue / comments should be considered and an update to the document is desirable, but not critical.
H= High: Critical. The issues / comments are fundamental and failure to make necessary changes has the potential to impact consensus.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L ¹)	AEMO Response
		<p>g. For NMIs provided by the Retailer in the CustomerDetailsReconciliation transaction that are not flagged by the DNSP as having Life Support, the DNSP must accept the transaction and update their records accordingly with Life Support.</p>	<p>For NMIs provided by the Retailer in the CustomerDetailsReconciliation transaction that are not flagged by the DNSP as having Life Support, the DNSP must accept the transaction and update their records accordingly with Life Support.</p>		
9.1.4	002	<p>Used by the Retailer to confirm whether or a not a NMI should be flagged as Life Support. This may involve contacting the customer at the site.</p>	<p>Used by the Retailer to confirm whether or a not a NMI should be flagged as Life Support. This may involve contacting the customer at the site.</p>	L	
9.1.5	002	<p>“Missing Customer Details” means the DNSP reasonably believes the customer details have changed and the Retailer has not provided a Notification of the Changes (e.g. move-in or transfer has occurred). Remove ‘or transfer has completed as ‘Transfer Complete, no CDN Received’ should be used in this circumstance.</p>	<p>“Missing Customer Details” means the DNSP reasonably believes the customer details have changed and the Retailer has not provided a Notification of the Changes (e.g. move-in) or transfer has occurred).</p>	H	

9.2 Proposed changes to the B2B Procedure Service Order Process

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L ²)	AEMO Response
9.2.14	001	<p>Different timeframes may apply depending on the work requested this timeframe will be up to:</p> <ul style="list-style-type: none"> • 10 Business days for Queensland • there are no jurisdictional timeframes in Victoria or SA • this Service Order Type is not available in NSW. <p>See clause 2.12.2 for details regarding Service Paperwork processes.</p>	<p><u>Different timeframes may apply depending on the work requested.</u></p> <p><u>The following timeframes apply: be:</u></p> <ul style="list-style-type: none"> • up to 10 Business days for Queensland • there are no jurisdictional timeframes in Victoria or SA <p><u>This Service Order Type is not available in NSW.</u></p> <p><u>See clause 2.12.2 for details regarding Service Paperwork processes.</u></p>	M	

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9.3 Proposed changes to the B2B Procedure Meter Data Process

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

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9.4 Proposed changes to the B2B Procedure One Way Notification Process

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

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9.5 Proposed changes to the B2B Procedure Technical Guidelines for B2B Procedures

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9.6 Proposed changes to the B2B Procedure Technical Delivery Specification

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Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L ⁶)	AEMO Response
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