



# B2B Procedures Version 2.1

## Initial Consultation Participant Response Pack

*Participant: Endeavour Energy*

*Completion Date: 23/12/2013*

## 9. Participant Responses

This section lists the changes proposed to the B2B Procedures: Version 2.0.

Proposed changes have been categorised as Procedure changes as follows;

- Table 9.1 covers the proposed changes to the B2B Procedure Customer and Site Details Notification Process.
- Table 9.2 covers the proposed changes to the B2B Procedure Service Order Process.
- Table 9.3 covers the proposed changes to the B2B Meter Data Process.
- Table 9.4 covers the proposed changes to the B2B Procedure One Way Notification Process.
- Table 9.5 covers the proposed changes to the B2B Procedure Technical Guideline for B2B Procedures.
- Table 9.6 covers the proposed changes to the B2B Procedure Technical Delivery Specification.

### 9.1 Proposed changes to the B2B Procedure Customer and Site Details Notification Process

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L <sup>1</sup> )	AEMO Response
			<p><u>Blue underline</u> means insert</p> <p><del>Red strikethrough</del> means delete</p>		
9.1.3	002	2.2.5j – The statement needs to be explicit – Retailers must not automate a response to the CDR where the reason value is Rec – confirm no Life Support.		H	
9.1.7	009	Clause 3.2.4	<p><b>Clause 3.2.4 Timing Requirement for Sending CustomerDetailsRequests</b></p> <p>a. In relation to a customer transfer, the DNSP must not send a CustomerDetailsRequest for a NMI before the Close of Business of the <del>fifth</del> business day following the completion of the Transfer of the Connection Point receipt of the completion notification of the CATS Change Retailer transaction.</p> <p>b. In relation to a New Connection, the DNSP must not send a CustomerDetailsRequest for a NMI before the Close of Business of the fifth business day following the issuing of both the Service Order completion notification or Allocate NMI transaction</p>	M	

<sup>1</sup> L= Low: Not critical. Issues / comments are minor. They add clarity to the document. No major concern if not included in any further revisions

M= Medium: Important. Strong case that issue / comments should be considered and an update to the document is desirable, but not critical.

H= High: Critical. The issues / comments are fundamental and failure to make necessary changes has the potential to impact consensus.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L <sup>1</sup> )	AEMO Response
			in NSW, and the receipt of the completion notification of the CATS Create NMI transaction.		
9.1.8	N/A	Definition /comment for providing a CustomerDetailsNotification as part of the Reconciliation Process. (last row in table)	Used by the Retailer to confirm whether or a not a NMI should be flagged as Life Support. This <b>must</b> <del>may</del> involve contacting the customer at the site	H	

## 9.2 Proposed changes to the B2B Procedure Service Order Process

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L <sup>2</sup> )	AEMO Response
			<p><u>Blue underline</u> means insert</p> <p><del>Red strikethrough</del> means delete</p>		

<sup>2</sup> L= Low: Not critical. Issues / comments are minor. They add clarity to the document. No major concern if not included in any further revisions  
M= Medium: Important. Strong case that issue / comments should be considered and an update to the document is desirable, but not critical.  
H= High: Critical. The issues / comments are fundamental and failure to make necessary changes has the potential to impact consensus.

### 9.3 Proposed changes to the B2B Procedure Meter Data Process

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L <sup>3</sup> )	AEMO Response
			<p><u>Blue underline</u> means insert</p> <p><del>Red-strikeout</del> means delete</p>		

<sup>3</sup> L= Low: Not critical. Issues / comments are minor. They add clarity to the document. No major concern if not included in any further revisions  
M= Medium: Important. Strong case that issue / comments should be considered and an update to the document is desirable, but not critical.  
H= High: Critical. The issues / comments are fundamental and failure to make necessary changes has the potential to impact consensus.

### 9.4 Proposed changes to the B2B Procedure One Way Notification Process

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L <sup>4</sup> )	AEMO Response
			<p><u>Blue underline</u> means insert</p> <p><del>Red strikethrough</del> means delete</p>		

<sup>4</sup> L= Low: Not critical. Issues / comments are minor. They add clarity to the document. No major concern if not included in any further revisions  
M= Medium: Important. Strong case that issue / comments should be considered and an update to the document is desirable, but not critical.  
H= High: Critical. The issues / comments are fundamental and failure to make necessary changes has the potential to impact consensus.

**9.5 Proposed changes to the B2B Procedure Technical Guidelines for B2B Procedures**

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L <sup>5</sup> )	AEMO Response
			<p><u>Blue underline</u> means insert</p> <p><del>Red strikethrough</del> means delete</p>		

<sup>5</sup> L= Low: Not critical. Issues / comments are minor. They add clarity to the document. No major concern if not included in any further revisions  
M= Medium: Important. Strong case that issue / comments should be considered and an update to the document is desirable, but not critical.  
H= High: Critical. The issues / comments are fundamental and failure to make necessary changes has the potential to impact consensus.

### 9.6 Proposed changes to the B2B Procedure Technical Delivery Specification

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L <sup>6</sup> )	AEMO Response
			<p><u>Blue underline</u> means insert</p> <p><del>Red strikethrough</del> means delete</p>		

<sup>6</sup> L= Low: Not critical. Issues / comments are minor. They add clarity to the document. No major concern if not included in any further revisions  
M= Medium: Important. Strong case that issue / comments should be considered and an update to the document is desirable, but not critical.  
H= High: Critical. The issues / comments are fundamental and failure to make necessary changes has the potential to impact consensus.