B2B Procedures Version 2.1

Initial Consultation Participant Response Pack

Participant: EnergyAustralia

Completion Date: 20th December 2013

9. Participant Responses

This section lists the changes proposed to the B2B Procedures: Version 2.0.

Proposed changes have been categorised as Procedure changes as follows;

- Table 9.1 covers the proposed changes to the B2B Procedure Customer and Site Details Notification Process.

- Table 9.2 covers the proposed changes to the B2B Procedure Service Order Process.

- Table 9.3 covers the proposed changes to the B2B Meter Data Process.

- Table 9.4 covers the proposed changes to the B2B Procedure One Way Notification Process.

- Table 9.5 covers the proposed changes to the B2B Procedure Technical Guideline for B2B Procedures.

- Table 9.6 covers the proposed changes to the B2B Procedure Technical Delivery Specification.

9.1 Proposed changes to the B2B Procedure Customer and Site Details Notification Process

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L[1])	AEMO Response
			Blue underline means insert Red strikeout means delete		
9.1.3	002	f. The Timing Requirements for the use of the CustomerDetailsReconciliation transaction and its Business Signals will be initiated and processed during the months of May and November of each year at least quarterly or more frequently, as agreed between the Participants using the Transaction. *EnergyAustralia* • *Confirmation is sought as to quarterly being as per calendar year, i.e. Q1 = 1st January to 31st March, Q2 = 1st April to 30th June etc, not from the effective date of the procedures* • *Clarification is sought as to when the obligation commences if a participant undertakes the 6 month transition period?*		M	
9.1.5	002	"Rec - confirm no SenstiveLoad" means the DNSP has a NMI is flagged for Life Support but it was not included in the	"Rec - confirm no SenstiveLoad" means the DNSP has a NMI is flagged for Life Support but it was not included in the	L	

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[1] L= Low: Not critical. Issues / comments are minor. They add clarity to the document. No major concern if not included in any further revisions
M= Medium: Important. Strong case that issue / comments should be considered and an update to the document is desirable, but not critical.
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Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L[1])	AEMO Response
		Reconciliation transactions provided by the Retailer. *EnergyAustralia* • *Update, i.e remove 'is'*	Reconciliation transactions provided by the Retailer.		
9.1.6	009	**Clause 3.2.3 Timing Requirement for Providing Notifications** a. Where the CustomerDetailsNotification is provided in response to a CustomerDetailsRequest, the Retailer must provide the CustomerDetailsNotification within 2 Business Days of receiving the CustomerDetailsRequest. b. In all other situations, the Notification transaction (Customer or Access details) must be provided within one business day of the relevant data being updated/changed. (and the completion of the related customer transfer or New Connection, if applicable). Where the update is a result of a customer transfer, the trigger will be the receipt of the completion notification of the CATS Change Retailer transaction. For New Connections, the trigger will be the receipt of both the Service Order completion notification or Allocate NMI transaction in NSW, and the completion notification of the CATS Create NMI transaction. Refer 2.2.2a and 2.2.4.4a. *EnergyAustralia*	For New Connections, the trigger will be the receipt of both the Service Order completion notification or Allocate NMI transaction in NSW, and the completion notification of the CATS Create NMI transaction with a NMI status code of 'A'.	H	

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L[1])	AEMO Response
		• *Currently, NSW Distributors submit the CATS Create NMI transaction with a NMI status code of 'G' as the work has not been completed in the field. Until the standing data information is provided, Retailer systems may not configure all of the information to trigger the CustomerDetailsNotification transaction. Hence the inclusion of NMI status code of 'A'.*			
9.1.7	009	**Clause 3.2.4 Timing Requirement for Sending CustomerDetailsRequests** a. In relation to a customer transfer, ~~T~~the DNSP must not send a CustomerDetailsRequest for a NMI before the Close of Business of the fifth business day following the completion of the Transfer of the Connection Point receipt of the completion notification of the CATS Change Retailer transaction. b. In relation to a New Connection, the DNSP must not send a CustomerDetailsRequest for a NMI before the Close of Business of the fifth business day following the issuing of both the Service Order completion notification or Allocate NMI transaction in NSW, and the receipt of the completion notification of the CATS Create NMI transaction. *EnergyAustralia* • *Currently, NSW Distributors submit the CATS Create NMI transaction with a NMI status code of 'G' as the work has*	b. In relation to a New Connection, the DNSP must not send a CustomerDetailsRequest for a NMI before the Close of Business of the fifth business day following the issuing of both the Service Order completion notification or Allocate NMI transaction in NSW, and the receipt of the completion notification of the CATS Create NMI transaction with a NMI status code of 'A'.		

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		not been completed in the field. Until the standing data information is provided, Retailer systems may not configure all of the information to trigger the CustomerDetailsNotification transaction. Hence the inclusion of NMI status code of 'A'.			

9.2 Proposed changes to the B2B Procedure Service Order Process

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L[2])	AEMO Response
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[2] L= Low: Not critical. Issues / comments are minor. They add clarity to the document. No major concern if not included in any further revisions
M= Medium: Important. Strong case that issue / comments should be considered and an update to the document is desirable, but not critical.
H= High: Critical. The issues / comments are fundamental and failure to make necessary changes has the potential to impact consensus.

9.3 Proposed changes to the B2B Procedure Meter Data Process

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L[3])	AEMO Response
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[3] L= Low: Not critical. Issues / comments are minor. They add clarity to the document. No major concern if not included in any further revisions
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9.4 Proposed changes to the B2B Procedure One Way Notification Process

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L[4])	AEMO Response
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9.5 Proposed changes to the B2B Procedure Technical Guidelines for B2B Procedures

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L[5])	AEMO Response
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[5] L= Low: Not critical. Issues / comments are minor. They add clarity to the document. No major concern if not included in any further revisions
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9.6 Proposed changes to the B2B Procedure Technical Delivery Specification

Please complete the relevant columns below in order to record your response. If you have no comments on this document please note this as a general comment in the table.

Item	ID	Clause/Issue/Comment	Proposed revised MSATS text	Rating (H/M/L[6])	AEMO Response
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[6] L= Low: Not critical. Issues / comments are minor. They add clarity to the document. No major concern if not included in any further revisions
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