

Notice to all Participants,

10 June 2015

**Notice to Participants on AEMO decision to approve amendments to Retail Market Procedures (RMP) (QLD) and the artefacts of Gas Interface Protocol (GIP) (QLD)**

This notice advises Gas Market Registered Participants that consultation under the ordinary Procedure change consultative process prescribed under Rule 135EE of the National Gas Rules (**NGR**) concluded on 13 May 2015 for IN025/12:

**- IN025/12 (QLD RoLR Procedures)**

As required under Rule 135EE of the NGR, Gas Market Registered Participants and other interested parties were invited to submit comments to AEMO on the Impact and Implementation Report (IIR) for each proposal.

Attachment D of this notice sets out the consolidated feedback relating to the RMP and GIP that AEMO received during this consultation phase. These include stakeholder comments, AEMO responses and, based on those responses, indicate where the feedback resulted in further amendment to the RMP and GIP versions issued with the IIR.

Having considered each proposal and the issues raised in the consultation, AEMO has decided to amend the RMP and the GIP in the forms published in this notice and has set the effective date for the changes to be **1 July 2015**.

Marked-up and unmarked copies of the new versions of the Retail Market Procedures pertaining to the changes described in Attachments A to C will be published by 10 June 2015 on the AEMO website.

Should you require any further information please contact Nandu Datar on (03) 9609 8851.

## ATTACHMENT A – PROPOSED CHANGES RETAIL MARKET PROCEDURES (QLD)

Blue represents additions Red and strikeout represents deletions – Marked up changes

### Additions in section 1.1.1

<u>designated RoLR</u>	<u>has the same meaning as in Part 6 of the National Energy Retail Law.</u>
<u>failed Retailer</u>	<u>has the same meaning as in National Energy Retail Law (Queensland).</u>
<u>insolvency official</u>	<u>has the same meaning as in Part 6 of the National Energy Retail Law.</u>
<u>RoLR event</u>	<u>has the same meaning as in Part 6 of the National Energy Retail Law.</u>
<u>RoLR gas day</u>	<u>is the <i>gas day</i> that the <i>RoLR event</i> occurs.</u>
<u>service order</u>	<u>means a request from a <i>User</i> requesting that the <i>Distributor</i> undertake the delivery of a service.</u>
<u>service order in flight report</u>	<u>means a listing created and administered by a <i>Distributor</i> that comprises a number of data attributes as defined in the <i>Gas Interface Protocol</i> of every <i>MIRN</i> that the <i>failed Retailer</i> has initiated a service order and the <i>Distributor</i> has yet to complete the request.</u>
<u>small customer</u>	<u>has the same meaning as in the National Energy Retail Law.</u>

## CHAPTER 9 CUSTOMER DATA

### 9.1 Creation, Maintenance and Administration of Customer Data

- (a) AEMO must create, maintain and administer a database to store customer details provided to AEMO under this clause.
- (b) Each *Retailer* must, as required by the *Gas Interface Protocol*, update, format and deliver a new *complete customer listing* to AEMO by 5:00pm on the tenth *business day* after the end of the calendar month.
- (c) Within two *business days* of receipt of the *complete customer listing*, AEMO must:
  - (i) validate that:
    - (A) all mandatory fields as defined in the *complete customer listing* are populated; and
    - (B) for each *MIRN*, the *FRO* identified in the *complete customer listing* corresponds to the *FRO* identified in the *metering register* as at the extraction date;
  - (ii) store the *complete customer listing* in a secure database and archive previous versions of the *complete customer listing*;

- (iii) where a *complete customer listing* fails validation under clause 9.1(c)(i), notify the relevant *Retailer* of the failure.

## **Addition: Chapter 10**

### **CHAPTER 10 RETAILER OF LAST RESORT**

#### **10.1 Retailer of Last Resort Event**

A *RoLR event* is defined under Part 6 of the National Energy Retail Law and when this event occurs, clauses 10.1.1 to 10.1.8 applies.

##### **10.1.1 Cancelled and Accelerated Customer Transfers**

AEMO must before 6am on the *RoLR gas day*, in relation to a lodged or pending *transfer request*:

- (a) where the prospective *FRO* is the *failed Retailer*, cancel all *transfer requests* and deliver a notice of the withdrawal of the *transfer request*, to the *FRO*, the prospective *FRO* and the *Distributor* for the *supply point* to which the *transfer request* relates;
- (b) where the *MIRN*, that is subject to a *transfer request*, has the *failed Retailer* recorded as the *FRO* and the *transfer request* contains a *Customer no-change statement*, accelerate the *transfer request* and deliver a notice of the registration of the *transfer request* to the prospective *FRO*, the *FRO* and the *Distributor* for the *supply point* to which the *transfer request* relates;
- (c) where the *MIRN*, that is subject to a *transfer request*, has the *failed Retailer* recorded as the *FRO* and does not contain a *Customer no-change statement* and;
  - (i) if the *prospective transfer date* is ten days or less before the *RoLR gas day*, AEMO must accelerate the *transfer request* and deliver a notice of the registration of the *transfer request* to the prospective *FRO*, the *FRO* and the *Distributor* for the *supply point* to which the *transfer request* relates; or
  - (ii) if the *prospective transfer date* is more than ten days before the *RoLR gas day*, AEMO will allow the *transfer request* to be processed as normal and the *MIRN* relating to that *transfer request* will be included in the *metering register update process* described in clause 10.1.2.

##### **10.1.2 Metering Register Update**

Before commencement of the *RoLR gas day*, for each *MIRN* for which the *failed Retailer* is recorded as the *FRO* and to which clause 10.1.1 does not apply, AEMO must amend the *metering register* by recording the *designated RoLR* as the *FRO*.

##### **10.1.3 MIRN Database Update**

The *Distributor* must:

- (a) for each *MIRN* for which the *failed Retailer* is recorded as the *FRO* and to which clause 10.1.1 does not apply, the *Distributor* must amend the *MIRN database* by recording the *designated RoLR* as the *FRO*;
- (b) provide AEMO with a report of the details of each *MIRN* that has been updated in the *MIRN database*; and

- (c) where the *failed Retailer* is the *local area retailer* of the *Distributor*, provide AEMO with details of those *MIRNs*.

#### **10.1.4 Data Exchange**

AEMO must before the *RoLR gas day* provide:

- (a) each *designated RoLR* a file containing customer details using the most recently received *complete customer listing* for the *MIRNs* for which they have become the *FRO* in accordance with the *Gas Interface Protocol*; and
- (b) each *Distributor* details of the *MIRNs* where in accordance with clause 10.1.2 *AEMO* has updated the *metering register* with the *designated RoLR* as the *FRO* and deliver that file in accordance with the *Gas Interface Protocol*.

#### **10.1.5 Data Exchange from Failed Retailer**

Before commencement of the *RoLR gas day*, the *failed Retailer* or its *insolvency official* must provide each *designated RoLR* a file containing customer details for the *MIRNs* for which they will become the *FRO* in accordance with the *Gas Interface Protocol*.

#### **10.1.6 Meter Reading and Account Creation**

For each *MIRN* that the *designated RoLR* has become the *FRO*, the *Distributor* must:

- (a) calculate an *estimated meter reading* for *RoLR gas day* and provide it to AEMO, the *designated RoLR* and the *failed Retailer*; and
- (b) calculate the energy data information for *RoLR gas day* as described in clause 2.6.2(a) and provide to AEMO and the *failed Retailer*; and
- (c) provide the *designated RoLR* the current information set out in clause 3.1.1(a) to 3.1.1(m);
- (d) and provide the information in accordance with the *Gas Interface Protocol* as soon as practicable but no later than 7 calendar days after the *RoLR gas day*.

#### **10.1.7 Updates to Estimated Meter Reading**

- (a) Each *Distributor* must provide any updates to estimated data provided under clause 10.1.6(b), (c) and (d) to AEMO, the *failed Retailer* and *designated RoLR*.
- (b) The updates must be provided as soon as it is practical to do so, but in any event no later than on the last *settlement business day* of the ninth month after the relevant *billing period* in which the *RoLR gas day* occurs.

#### **10.1.8 Service Order Processes**

Where a *Distributor* has not yet completed *service orders* that were initiated prior to *RoLR gas day* by the *failed Retailer*, the *Distributor* in accordance with the *Gas Interface Protocol* must by the end of the next calendar day after the *RoLR gas day* provide a *service order in flight report* to the *designated RoLR*.

#### **10.1.9 Industry reconciliation program**

Before the 65th *business day* after the *RoLR gas day* and after consulting with affected *Retailers* and *Distributors*, AEMO must determine if an industry reconciliation program is required.

Note: This clause places an obligation on AEMO to determine the need for a reconciliation of the customer transfers that have occurred after a *RoLR* event to ensure that customers have been

transferred to the correct Retailer of Last Resort and that the Distributors', Retailers' and AEMO's databases are aligned. The intention is to perform an exercise that would identify and correct any errors. The 65 business day period is to allow for at least one billing cycle to have occurred after the RoLR gas day so that Retailers can assess the financial implications of performing a reconciliation.

## ATTACHMENT B – PROPOSED CHANGES PARTICIPANT BUILD PACK 4

Blue represents additions Red and ~~strikeout~~ represents deletions – Marked up changes

### 3 Transactions not required for Queensland

The following table shows the transactions, from the Table of Transactions (Participants Build Pack 1) which are not used in the Queensland Retail Market.

Table of Transactions	
Ref No	Transaction Type
15	Disconnection Read
17A	Energy flow for Disconnection Read Response
39	Heating value for the day
56	MIBB – INT91
57	Heating Value for the day
186	Transfer Notice
195	Objection notification or objection withdrawal notification
199	Transfer cancellation
201	Problem notice
209	Withdrawal Transfer Notice
213	Notice of Read Failure
221	New Transfer Date
225	Transfer Termination Notice
230	Notice of Transfer
265	MIBB – INT254
266	MIBB – INT91
267	MIBB – INT171
296	Allocation of numbers for MIRNs for TPO
297	MIRN standing data for TPO
335	Metering Data Monthly
336A	Retailer Churn
334	Network DUoS Billing Details (Tariff H)
356	Obtain CFRO for MRM and/or SDR
<del>900- 1060</del>	<del>Transactions relating to Retailer of Last Resort</del>

#### 4 Transactions to be modified for Queensland

Following transactions are modified for Queensland Retail Market requirements. These transactions are used for the same purpose as the Victorian market but there may be minor changes to the data elements. The table below shows the modified transaction from the Table of Transactions.

Transaction Table	
Ref No	Transaction Type
87	Meter Fix Request “Simple” or “Complex” type
170	Initiate Transfer Request
200	Problem Notice
332	Network Duos billing details – tariff D
181	CATS DataRequest
310	Service Connection Request
900	<a href="#">Transaction related to Retailer of Last Resort</a>

##### 4.15 Customer and Site Details (T900)

Only *Retailers* that would be a *failed retailer* according to National Energy Retail Law (Queensland) if a *RoLR event* occurred are required to provide transaction T900 (Customer and Site Details) for the purpose of the Retail Market Procedures (Queensland).

**ATTACHMENT C – PROPOSED GIP CHANGES**

Blue represents additions Red and strikeout represents deletions – Marked up changes

Gas Interface Protocol artefacts to take effect as of  
~~17 May 2015~~ 1 July 2015

GIP Item #	Category	Documents	Version
1	Retail Market Procedures (Queensland)	Queensland Retail Market Procedures	<del>9.0</del> 11.0
2	Participants Build Pack 4	The Queensland Specific Participant Build Pack 4	<del>8.0</del> 9.0
3	Deleted		
4	Participant Build Pack 1	AEMO Process Flow Table of Transactions This contains: - Table of Transactions, Table of Elements, List of Job Enquiry Codes, Address Elements and MIRN and Meter states.	3.3
5	Participant Build Pack 1	Process Flow Diagrams	3.4
6	Participant Build Pack 1	CSV Data Format Specification	3.3
7	Participant Build Pack 2	Participant Build Pack 2 Interface Definitions	3.4
8	Participant Build Pack 2	Participant Build Pack 2 Usage Guide	3.1
9	Participant Build Pack 2	Participant Build Pack 2 Glossary	3.1
10	Participant Build Pack 3	B2B System Specification	3.1
11	Participant Build Pack 3	B2B System Architecture	3.2
12	Participant Build Pack 3	Interface Definitions	3.3
13	Guidelines for Development of A Standard for Energy Transactions in XML (aseXML)	The Guidelines for Development of A Standard for Energy Transactions in XML (aseXML) which participants have subscribed to for Victorian Gas is available from <a href="http://www.aemo.com.au/asexml/">http://www.aemo.com.au/asexml/</a>	4.1
14	AseXML Schemas	The complete set of aseXML schemas and examples which participants have subscribed to for Victorian Gas is available from <a href="http://www.aemo.com.au/asexml/">http://www.aemo.com.au/asexml/</a>	R29

**ATTACHMENT D – SUBMISSIONS RECEIVED FOR CHANGE**

<b>SUBMISSIONS RELATING TO THE IIR 15 APR 2015 TO 13 MAY 2015 – ORIGINAL CONSULTATION PERIOD</b>				
	<b>DATE</b>	<b>PARTICIPANT</b>	<b>SUBMISSION</b>	<b>AEMO COMMENTS</b>
1	14 May 2015	Origin Energy	<u>In relation to Sections 1 to 4 of the IIR:</u>  Origin Energy Indicated their support of AEMO's examination of the proposal	<u>In relation to Sections 1 to 4 of the IIR:</u>  AEMO acknowledges Origin Energy's support
2	14 May 2015	Origin Energy	<u>In relation to Sections 5 to 9 of the IIR:</u>  Origin Energy indicated their support of AEMO's assessment of likely effect of the proposal	<u>In relation to Sections 5 to 9 of the IIR:</u>  AEMO acknowledges Origin Energy's support
3	14 May 2015	Origin Energy	<u>In relation to Section 10 of the IIR:</u>  Origin Energy indicated their support of AEMO's recommendation	<u>In relation to Section 10 of the IIR:</u>  AEMO acknowledges Origin Energy's support
4	14 May 2015	APA/Allgas/AGN	<u>In relation to Sections 1 to 4 of the IIR:</u>  APA/Allgas/AGN Indicated their support of AEMO's examination of the proposal	<u>In relation to Sections 1 to 4 of the IIR:</u>  AEMO acknowledges APA/Allgas/AGN's support
5	14 May 2015	APA/Allgas/AGN	<u>In relation to Sections 5 to 9 of the IIR:</u>	<u>In relation to Sections 5 to 9 of the IIR:</u>

SUBMISSIONS RELATING TO THE IIR 15 APR 2015 TO 13 MAY 2015 – ORIGINAL CONSULTATION PERIOD				
	DATE	PARTICIPANT	SUBMISSION	AEMO COMMENTS
			<p>APA/Allgas/AGN indicated their support of AEMO's assessment of likely effect of the proposal and also provided the following comment.</p> <p>With regard to the testing requirements listed at section 7, if testing is to be carried out on fully automated RoLR systems, then APA would not be able to participate until after Q4 2015, when the new Metering and Billing system implementation in Qld will provide full RoLR functionality.</p> <p>APA will use manual processes to manage any RoLR event prior to this.</p>	<p>AEMO acknowledges APA/Allgas/AGN's support.</p> <p>AEMO also wish to advice APA/Allgas/AGN's that an agreement among industry participants will determine the scope and timing of the industry testing.</p>
6	14 May 2015	APA/Allgas/AGN	<p><u>In relation to Section 10 of the IIR:</u></p> <p>APA/Allgas/AGN indicated their support of AEMO's recommendation</p>	<p><u>In relation to Section 10 of the IIR:</u></p> <p>AEMO acknowledges APA/Allgas/AGN's support</p>
7	14 May 2015	AGL	<p><u>In relation to Sections 1 to 4 of the IIR:</u></p> <p>AGL Indicated their support of AEMO's examination of the proposal</p>	<p><u>In relation to Sections 1 to 4 of the IIR:</u></p> <p>AEMO acknowledges AGL's support</p>
8	14 May 2015	AGL	<p><u>In relation to Sections 5 to 9 of the IIR:</u></p> <p>AGL indicated their support of AEMO's assessment of likely effect of the proposal</p>	<p><u>In relation to Sections 5 to 9 of the IIR:</u></p> <p>AEMO acknowledges AGL's support</p>
9	14 May 2015	AGL	<p><u>In relation to Section 10 of the IIR:</u></p>	<p><u>In relation to Section 10 of the IIR:</u></p>

**SUBMISSIONS RELATING TO THE IIR 15 APR 2015 TO 13 MAY 2015 – ORIGINAL CONSULTATION PERIOD**

	DATE	PARTICIPANT	SUBMISSION	AEMO COMMENTS
			<p>AGL indicated their support of AEMO's recommendation and requested further changes related to:</p> <ol style="list-style-type: none"> <li>1. <u>provide clarity to timing of obligations of all parties; and</u></li> <li>2. <u>remove ambiguity to retailer and AEMO report requirements by amending the Buildpacks and MIBB User Guide.</u></li> </ol>	<p>AEMO acknowledges AGL's support</p> <p>(see also item #12)</p>
10	14 May 2015	AGL	<p><u>In relation to RMP (QLD) changes</u></p> <p>AGL provided following comment, We note that the RoLR section of the Queensland RMPs start at Chapter 10, but the current version ends at chapter 8. What is chapter 9?</p>	<p><u>In relation to RMP (QLD) changes</u></p> <p>AEMO acknowledges AGL's comment and advises that chapter 9 'Customer Data' was already added during the original NECF consultation for IN005/12 and Notice of AEMO Decision was published on 25 May 2012. The changes for IN005/12 also become effective 1 July 2015.</p>
11	14 May 2015	AGL	<p><u>In relation to RMP (QLD) changes</u></p> <p>AGL provided following comment about clause 10.1.1 in Att A The term pending transfer should be italicised</p> <p>and proposed following amendment</p>	<p><u>In relation to RMP (QLD) changes</u></p> <p>AEMO agrees with AGL's comment and has amended the clauses as proposed.</p>

**SUBMISSIONS RELATING TO THE IIR 15 APR 2015 TO 13 MAY 2015 – ORIGINAL CONSULTATION PERIOD**

	DATE	PARTICIPANT	SUBMISSION	AEMO COMMENTS
			AEMO must as soon as practicable, in relation to a lodged or pending <del>transfer request</del> <a href="#">transfer request</a> :	
12	14 May 2015	AGL	<p><u>In relation to RMP (QLD) changes</u></p> <p>AGL provided following comment about clause 10.1.1 in Att A Timing Obligations No specific timing obligation has been established on when AEMO must accelerate or cancel a transfer request. ‘As soon as practicable’ is too generic. For example, the SA RoLR procedures require this to be done before the RoLR day. See attachment 1 of this response for summary and comparison of RoLR Procedures. Timing obligations should be included in the clause.</p>	<p><u>In relation to RMP (QLD) changes</u></p> <p>AEMO agrees with AGL’s proposal to amend the timing provision. AEMO proposed that the timing provision prescribed in VIC procedures should be used. This proposal that covers AGL comments in items 12, 14 and 15 was discussed at the GRCF meeting held on 19 May with the Distributors (Allgas/AGN) and the Retailers that are candidates to be the designated RoLR (AGL and Origin). The proposal was unanimously agreed.</p> <p>AEMO has amended the clause to include timing requirement as per RMP (VIC) clause 6.1.2.</p> <p>Included the text ‘<a href="#">before 6am on the RoLR gas day</a>’ in clause 10.1.1</p>
13	14 May 2015	AGL	<u>In relation to RMP (QLD) changes</u>	<u>In relation to RMP (QLD) changes</u>

SUBMISSIONS RELATING TO THE IIR 15 APR 2015 TO 13 MAY 2015 – ORIGINAL CONSULTATION PERIOD				
	DATE	PARTICIPANT	SUBMISSION	AEMO COMMENTS
			<p>AGL provided following comment about clause 10.1.3 in Att A Timing Obligations No timing obligation has been established on when the <i>Distributor</i> must amend their MIRN database For example, the SA RoLR procedures require this to be done before the RoLR day. Timing obligations should be included in the clause.</p>	<p>AEMO acknowledges AGL's comment. The equivalent clause 10.1.3 in SA is 412 and that doesn't make referenced to timing obligation. The same can be said for VIC clause 6.1.4A and new NSW RMP (clause 7.2.5). This is a boarder harmonisation issue. . AEMO has added this issue to the Gas Retail Market Issue / Change Register as item IN025/15 for GRCF consideration.</p>
14	14 May 2015	AGL	<p><u>In relation to RMP (QLD) changes</u></p> <p>AGL provided following comment about clause 10.1.4 in Att A Timing Obligations No timing obligations have been established for when AEMO must provide the full customer listing to the RoLR. Timing obligations should be included in the clause.</p>	<p><u>In relation to RMP (QLD) changes</u></p> <p>AEMO agrees with AGL's comment and has amended the clause to include timing requirement as per RMP (VIC) clause 6.1.4.</p> <p>(See also item 12) Included the text <a href="#">before the RoLR gas day</a> in clause 10.1.4</p>
15	14 May 2015	AGL	<p><u>In relation to RMP (QLD) changes</u></p> <p>AGL provided following comment about clause 10.1.8 in Att A Timing Obligations No timing obligations have been established for when the Distributor must provide the Service Order in Flight report to the RoLR. Timing obligations should be included in the clause.</p>	<p><u>In relation to RMP (QLD) changes</u></p> <p>AEMO agrees with AGL's comment and has amended the clause to include timing requirement as per RMP (VIC) clause 6.1.7.</p> <p>(See also item 12) Included the text <a href="#">by the end of the next calendar day after the RoLR gas day</a> in</p>

SUBMISSIONS RELATING TO THE IIR 15 APR 2015 TO 13 MAY 2015 – ORIGINAL CONSULTATION PERIOD				
	DATE	PARTICIPANT	SUBMISSION	AEMO COMMENTS
				clause 10.1.8
16	14 May 2015	AGL	<p><u>In relation to RMP (QLD) changes</u></p> <p>AGL provided following general comment We note that there is no consistent obligation on the management and validation of the complete customer listings for each jurisdiction (see SA clause 408 below). Consideration should be given to making this process more consistent across jurisdictions.</p>	<p><u>In relation to RMP (QLD) changes</u></p> <p>AEMO acknowledges AGL’s comment and advises that this issue is already on the Retail Gas Market Issue/Change Register as item 003/15 and no further change will be made.</p>
17	14 May 2015	AGL	<p><u>In relation to PBP4 changes</u></p> <p>AGL provided following comment about clause 4.15 T900 - 1060</p> <p>.....</p> <p><b>For the avoidance of doubt</b> retailers, who sell gas to more than 15% of the small gas customers in Queensland are not required to provide the T900 report.</p> <p>.....</p> <p>and proposed following amendment</p> <p>.....</p> <p><del>For the avoidance of doubt R</del>retailers, who sell gas to more than 15% of the small gas customers in Queensland are not required to provide the T900 report.</p>	<p><u>In relation to PBP4 changes</u></p> <p>AEMO acknowledges AGL’s comment and considers that this text should be amended as follows to refer to the failed retailer definition under the National Energy Retail Law (Queensland).</p> <p><u><a href="#">Only Retailers that would be a failed retailer according to National Energy Retail Law (Queensland) if a RoLR event occurred are required to provide transaction T900 (Customer and Site Details) for the purpose of the Retail Market Procedures (Queensland).</a></u></p> <p>In order to give effect to this change to the PBP4, it is necessary to amend clause 9.1(b) of the RMP-Q (which was added</p>

**SUBMISSIONS RELATING TO THE IIR 15 APR 2015 TO 13 MAY 2015 – ORIGINAL CONSULTATION PERIOD**

	DATE	PARTICIPANT	SUBMISSION	AEMO COMMENTS
				<p>during the consultation for IN005/12 and will become effective from 1 July 2015) to confirm that retailers are only required to provide the complete customer listing as required by the Gas Interface Protocol (which includes PBP4).</p> <p>(b) Each <i>Retailer</i> must, <a href="#">as required by the Gas Interface Protocol</a>, update, format and deliver a new complete customer listing to AEMO by 5.00pm on the tenth <i>business day</i> after the end of the calendar month</p> <p>Notwithstanding that the amendment to 9.1(b) of the RMP-Q was not included in IIR IN025/12, AEMO considers that this change should be made now as it simply aligns clause 9.1(b) with the change to PBP4 and is necessary in order to give effect to the change to PBP4 which was included in IIR IN025/12.</p> <p>AEMO considers that these amendments are non-contentious and reflect the RoLR scheme under the National Energy Retail Law (Queensland) and are consistent with the amendments proposed by AGL.</p>
18	14 May 2015	AGL	AGL provided following comment in relation to Participant Buildpack clause 6.14 T900	<u>In relation to PBP4 changes</u>

**SUBMISSIONS RELATING TO THE IIR 15 APR 2015 TO 13 MAY 2015 – ORIGINAL CONSULTATION PERIOD**

DATE	PARTICIPANT	SUBMISSION	AEMO COMMENTS
		<p>This section of Participant Buildpack relating to the T900 report is not generic enough for use in other retail markets as it is specific to the Victorian Retail Market.</p> <p>Buildpack 4 indicates that the prefix VICGAS in the T900 filename should be replaced with the prefix QLDGAS in the Queensland file name. However, there are still areas of uncertainty, such as directories which should be used, especially when multiple identities and multiple markets are involved.</p> <p>The buildpacks should provide clear and unambiguous instructions to a participant. Buildpack 1 refers to the T900 refers to being produced by <b>non-declared host retailers</b> and posted to the MIBB.</p> <p>The issues with this description being applied to Queensland are:</p> <ol style="list-style-type: none"> <li>1. The reference to <i>non-declared host retailer</i> is not relevant in the Queensland market;</li> <li>2. There is no reference to which MIBB directory the file should be loaded to; and</li> <li>3. The validation criteria for compliance (see MIBB INT 601) should also be made consistent and published.</li> </ol> <p>and proposed following amendment</p> <p>Our understanding is that a participant operating in both Victoria and Queensland should produce a T900 based on their participant ID and submitted to their participant directory for each retail market that participant ID is used. However, that is not clearly laid out in buildpack 1 nor clearly articulated in Buildpack 4.</p> <p>Buildpack 4 should be updated to include a</p>	<p>AEMO acknowledges AGL’s comment and advises that,</p> <p>Issue 1 was already addressed in Chapter 9 Customer Data which was added during the consultation for IN005/12 and Notice of AEMO Decision was published on 25 May 2012. This changes becomes effective 1 July 2015</p> <p>Issue 2 – This relates to information provided during the registration process to the market participant’s operations staff and its current structure is MIBB\MarketParticipant\upload. All B2M data (and not just RoLR) is uploaded to this directory.</p> <p>Issue 3 – refer to item 19 below</p>

**SUBMISSIONS RELATING TO THE IIR 15 APR 2015 TO 13 MAY 2015 – ORIGINAL CONSULTATION PERIOD**

	DATE	PARTICIPANT	SUBMISSION	AEMO COMMENTS										
			<p>section on the T900 for Queensland as the obligation applies to different parties.</p> <p>Master MIBB Guide – INT601 should be updated to clarify the validation criteria to be used in a similar way to INT 801.</p>											
19	14 May 2015	AGL	<p>AGL Provided following comment in relation to MIBB user guide related to report INT601 The validation criteria for the INT 601 report is not specified. In comparison the equivalent SA Report INT 801 specifies the error level and provides information relating to the error codes contained within the report. Update and amend the information associated with the INT 601 report to be consistent with the INT 801 report. This would include matters such as:</p> <ul style="list-style-type: none"> <li>• error (validation) levels (e.g. 15%); and</li> <li>• delivery periods (4 business hours of completion).</li> </ul> <p>See Appendix II for the comparison.</p>	<p><u>In relation to PBP4 changes</u></p> <p>AEMO acknowledges AGL’s comment and advises that this issue will be added to the issue log. AEMO also wish to advice AGL that the INT601 report contains a description along with an error code. The possible errors that may occur are as follows.</p> <table> <tr> <td>Error code</td> <td>description</td> </tr> <tr> <td>3401</td> <td>Meter installation unknown to Meter Register</td> </tr> <tr> <td>3403</td> <td>Checksum does not match Meter Installation code</td> </tr> <tr> <td>3404</td> <td>Unknown postcode</td> </tr> <tr> <td>3412</td> <td>Data set incomplete</td> </tr> </table>	Error code	description	3401	Meter installation unknown to Meter Register	3403	Checksum does not match Meter Installation code	3404	Unknown postcode	3412	Data set incomplete
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20	14 May 2015	AGL	<p>AGL provided following general comment related to Industry testing AGL is concerned that there has been no discussion about industry testing for the proposed changes to retail RoLR operations in Queensland. While we note that this would not be possible in</p>	<p>AEMO acknowledges AGL’s comment related to industry testing. AEMO wishes to advice AGL that as per the Impact and Implementation Report (IIR), industry testing would be conducted when all relevant participants have completed</p>										

SUBMISSIONS RELATING TO THE IIR 15 APR 2015 TO 13 MAY 2015 – ORIGINAL CONSULTATION PERIOD				
	DATE	PARTICIPANT	SUBMISSION	AEMO COMMENTS
			the time remaining prior to NECF being implemented in Queensland (1 Jul 2015) AGL still believes that a testing program should be implemented before the end of 2015 involving the network operator and the likely RoLRs, to test the all the reports all parties are required to produce and act on.	their system changes. AEMO also request AGL to refer to comment provided by AGN above.
21	14 May 2015	AEMO	<p>AEMO has made the following amendment to Chapter 9 to add clarity around which retailers need to send the complete customer listing.</p> <p>9.1 (b) Each <i>Retailer</i> must, <a href="#">as required by the Gas Interface Protocol</a>, update, format and deliver a new complete customer listing to AEMO by 5.00pm on the tenth <i>business day</i> after the end of the calendar month</p>	Refer to item 17 above for an explanation of this amendment