



METERING DATA PROVISION PROCEDURES: DRAFT REPORT AND DETERMINATION AND DRAFT PROCEDURES – PARTICIPANT RESPONSE PACK

METERING DATA PROVISION PROCEDURES PACKAGE

Participant: NSW DNSPs (Ausgrid, Endeavour
Energy, Essential Energy)

Completion Date: 21/07/2015

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1. Draft Metering Data Provision Procedures

Item	Description	Participant Comments
1	INTRODUCTION	
1.1	Purpose and scope	
1.2	Definitions and interpretation	<p>Demand/Capacity Definitions may differ between participants, accordingly, this should be omitted from the procedure. Additionally in this definition, the equation displayed appears to be missing a square root sign.</p> <p>Generation For excess generation, depending on the meter set-up, this will not necessarily be shown as a negative value. We suggest that this definition be reworded to “may be negative”.</p> <p>Interval Metering Data – Detailed Data The NSW DNSPs support the use of the NEM12 format for the detailed interval data format.</p>
1.3	Related AEMO procedures	
2	IDENTITY VERIFICATION AND DATA DELIVERY TIMEFRAMES	
2.1	Verifying the identity of a retail customer or customer authorised representative	<p>Clause (c) amendments “DNSP must advise” should be changed to “DNSP should use reasonable endeavours to advise”. This will allow DNSPs to prioritise workloads during significant network events, as well as acknowledging the unknown workload that may result from this procedure.</p> <p>The proposed 3 business days should be extended to 5 business days to allow more time for customer verification and consent of an customer authorised representative. This is more reflective of the unknown number of verifications within a single request and the unknown number of requests that a distributor could be</p>

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Item	Description	Participant Comments
		handling at any one time.
2.2	Retail customer request	<p>The NSW DNSPs suggest rewording to "Where a retail customer requests their metering data and no payment is required, Retailers and DNSPs must use reasonable endeavours to deliver the metering data to the retail customer within 10 business days. This delivery timeframe commences from the date the request is received by the retailer or DNSP.</p> <p>Where a retail customer requests their metering data and payment is required, Retailers and DNSPs may reject the request if payment is not received within the timeframe specified by the Retailers or DNSPs. Metering data will only be provided after payment has been received."</p>
2.3	Customer authorised representative	<p>Clause (a) amendments</p> <p>The NSW DNSPs suggest similar rewording to this as Item 2.2, regarding payment.</p> <p>Clause (b) amendments</p> <p>The NSW DNSPs submit that 20 days for up to 99 sites is an unreasonable timeframe, and suggest that data for over 10 sites should be by negotiation.</p>
3	DATA DELIVERY METHOD	
3.1	Delivering summary data	
3.2	Delivering detailed data	
3.3	File naming conventions	The NSW DNSPs believe that file naming conventions should be excluded from the procedure. This will allow for cost effective report creation by each DNSP, whose data systems will be configured individually. In addition, this will also allow the inclusion in the file name of such data as a 'request number' as a useful reference.
3.4	Numbering of metering data files to be provided	
4	DATA FILE CONTENT	
4.1	Field details – format and unit of measure	

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Item	Description	Participant Comments
4.2	Accumulated metering data summary	The NSW DNSPs would like to clarify if the term “total usage” excludes controlled load and generation? This term should be added to the definitions in Section 1 of the procedure.
4.3	Interval metering data summary	The NSW DNSPs would like to clarify if the term “total usage” excludes controlled load and generation? This term should be added to the definitions in Section 1 of the procedure.
4.4	Detailed data format	Rather than the production of many guides, the NSW DNSPs suggest that AEMO develop this guide in conjunction with the Participants. This would allow for consistency in approach and customer consultation on the appropriateness of an industry guide.
4.5	Ability to offer alternative metering data formats	<p>Clause (a) amendments</p> <p>The NSW DNSPs suggest rewording of this clause to be "A retailer or DNSP may offer a retail customer or a customer authorised representative an alternative metering data format provided informed consent is obtained from a retail customer or customer authorised representative before providing the alternative metering data file."</p> <p>Clause (d) amendments</p> <p>The NSW DNSPs suggest rewording of this clause to be “A retail customer or customer authorised representative may agree to an alternative metering data file format from the retailers and distributors where that format is below the minimum requirement.”</p>
5	OTHER COMMENTS	
Appendix A	ACCUMULATED METERING DATA SUMMARY FORMAT	
A.1	File conditions	The NSW DNSPs suggest that the “Data Quality” parameter be reworded to “An indicator identifying actual or substituted reads for all metering data”
A.2	Example: accumulated file	
A.3	Example: diagrammatic representation of energy usage	
Appendix	INTERVAL METERING DATA SUMMARY FORMAT	

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Item	Description	Participant Comments
B		
B.1	File conditions	The NSW DNSPs suggest that the “Data Quality” parameter be reworded to “An indicator identifying actual or substituted reads for all metering data” It should be noted that demand will only be provided by Retailers.
B.2	Example: interval file	
B.3	Example: diagrammatic representation of energy usage	