

## 1. NOTICE OF FIRST STAGE OF CONSULTATION

National Electricity Rules (NER) – Rule 8.9

### 1.1. Customer Switching in the NEM

Date of Notice: 17 October 2019

This notice informs all Registered Participants, Metering Providers, Metering Data Providers, Embedded Network Managers, Ministers and the Australian Energy Regulator (AER) (Consulted Persons) that AEMO is conducting a consultation on the proposed amendments to the Market Settlement and Transfer Solution (MSATS) Procedures and Meter Data File Format (MDFF) Specification NEM12 & NEM13 to implement efficient delivery of proposed changes to the customer switching process design in the National Electricity Market (NEM).

This consultation is being conducted in accordance with the requirements detailed in Rule 8.9 of the NER.

Matter under Consultation

The matter for consultation involves changes to various procedures and specifications to implement amendments based on proposals from industry and AEMO and updated rule references. Further details are provided in the Issues Paper published with this Notice. AEMO expects to publish consultation drafts of these procedures and specifications after this Notice and the Issues Paper have been published, as set out below.

PROCEDURE/SPECIFICATION	NEW/AMENDED	EXPECTED PUBLICATION DATE
MSATS Procedures: Customer Administration and Transfer Solution (CATS) Procedure Principles and Obligations	Amended	31 October 2019
Meter Data File Format (MDFF) Specification NEM12 & NEM13	Amended	31 October 2019
MSATS Procedures: Procedure for the Management of Wholesale, Interconnector, Generator and Sample (WIGS) NMIs <sup>1</sup>	Amended	20 December 2019

The Consultation Process

The consultation process is outlined below. Future dates are indicative only and subject to change.

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<sup>1</sup> AEMO expects to publish this Procedure for consultation on 20 December 2019, at the same time as the publication of the Draft Report and Determination.

PROCESS STAGE	INDICATIVE DATE
Closing date for submissions in response to this Notice and Issues Paper	22 November 2019
Publication of Draft Report and Determination	20 December 2019
Closing date for submissions in response to the Draft Report	23 January 2020
Publication of Final Report and Determination	21 February 2020

### Invitation to Make Submissions

AEMO invites written submissions on the matter under consultation, including any alternative or additional proposals you consider may better meet the objectives of this consultation and the National Electricity Objective in section 7 of the National Electricity Law.

Please identify any parts of your submission that you wish to remain confidential, and explain why. AEMO may still publish that information if it does not consider it to be confidential, but will consult with you before doing so.

Please note that material identified as confidential may be given less weight in the decision-making process than material that is published.

### Meetings

In your submission, you may request a meeting with AEMO to discuss the matter under consultation, stating why you consider a meeting is necessary or desirable.

If appropriate, meetings may be held jointly with other Consulted Persons. Subject to confidentiality restrictions, AEMO will generally make details of matters discussed at a meeting available to other Consulted Persons, and may publish them.

### Closing Date and Time

Submissions in response to this Notice of First Stage of Rules Consultation should be sent by email to [NEM.Retailprocedureconsultations@aemo.com.au](mailto:NEM.Retailprocedureconsultations@aemo.com.au), to reach AEMO by 5.00pm (Melbourne time) on 22 November 2019.

All submissions must be forwarded in electronic format (both pdf and Word). Please send any queries about this consultation to the same email address.

Submissions received after the closing date and time will not be valid, and AEMO is not obliged to consider them. Any late submissions should explain the reason for lateness and the detriment to you if AEMO does not consider your submission.

### Publication

All submissions will be published on AEMO's website, other than confidential content.