B2B Guide

CONSULTATION

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

***Participant**: Aurora Energy*

***Completion Date**: 29/11/16*

Table of Contents

1. Guide 3

1. Guide

Clause	Heading	Comments
3.3 (c)	Notified Parties	Initially, Notified Party(ies) will be a mandatory field for all B2B Communications. Aurora Energy comment: if only using option 2 for sending B2B service orders (SO) then the Notified parties would not be included in the original SO sent out to the e-HUB as they would be sent out separately to those parties.
3.3 (d)	Notified Parties	When providing a response to a request, the Recipient should populate the response with the same Notified Party(ies) as provided in the request. Aurora Energy comment: If using option 1 then there is no need for the Recipient to send out responses to the same notified parties as the eHUB does this.
3.3 (f)	Notified Parties	The suggested Notified Parties for each B2B Communication is defined in Error! Reference source not found Aurora Energy comment: This needs to reference correctly
3.4	Business Communications Model Changes	Aurora Energy comment: Does this section need to be updated in light of the recent discussions of option 1 and 2 ?
4.	TABLE OF B2B COMMUNICATIONS Table 1 : Table of B2B Transactions and Participants	Aurora Energy comment: Why would there be no notified parties for a allocate NMI? Surely it is prudent to inform in advance the roles you are choosing?

4.	TABLE OF B2B COMMUNICATIONS Table 1 : Table of B2B Transactions and Participants Supply Service Works	Aurora Energy comment: MDP & MP or MC in notified parties – does this indicate you can only send to MDP & MP or MC and not all 3 or a combination of the 3 ?it may be we only need to send to MP/MC but this indicates it is not an option
4.	TABLE OF B2B COMMUNICATIONS Table 1 : Table of B2B Transactions and Participants Metering Service Works	Aurora Energy comment: If a SO is being created by an alternative party (MC) why would the RB not be a notified party? This should be an option, and an MC should be a notified party if the RB is creating a SO
4.	TABLE OF B2B COMMUNICATIONS Table 1 : Table of B2B Transactions and Participants Meter Installation Inquiry Request and Meter Installation Inquiry Response	DB or RP Aurora Energy comment: should this be MC not RP
5.1.1(c)(ii)	New Connections	Notified Party(ies) are not required for the Allocate NMI Request as participants associated with the new NMI will receive the COM notification via MSATS. Aurora Energy comment: What if the nominated party wants to object as they have been incorrectly requested? Does this indicate that the party just gets the Com & not a req/ pend? So is unable to object?

5.1.2 (b)	Adds & Alts	If isolation of supply is needed to safely conduct the metering works, the Initiator may be required to also raise a De-energisation of SubType 'Supply Isolation' to the DNSP. Aurora Energy comment: Why would you use supply isolation when in table 2 install and remove meter it states "Supply Service Works – Temporary Isolation"
5.1.3	Re-energisation & De-energisation	Aurora Energy comment: Figure 8 & 9 need updating - not sure why it is indicated a notified party gets a Notice of Business Receipt?
5.1.3.2.	De-Energisation Method Figure 10 : De-Energisation Methods	Aurora Energy comment: The table indicated that the LNSP can remote DE EN a meter this should show as N/A, also unsure if an MP can do a physical main switch, remove fuse DE EN – should this be N/A
5.1.3.3.	De-Energisation Reasons Table 3 : B2B Service Order Types and Protected Periods	Aurora Energy comment: Could this table not be pulled together as both NERR and VERC are identical unless references are incorrect
5.1.3.4.	De-Energisation Summary Table 4 : Summary of De-Energisation Methods and Reasons	Aurora Energy comment: Move Out, Safety, Defect, Site Works, Customer Requested, Other – should state protected period does not apply
5.2.	Customer and Site Details Notification 5.2.1. Customer Details Request	The Customer Details Request can be initiated either by a DNSP or by an MP. The DNSP or MPB, if they become aware of Life-support are to contact the Retailer by email and phone Aurora Energy comment: Why can the MC not request or advice? Use either MPB or MP in the statement.
5.2.3.1.	Example Process Flows involving Life Support data	Aurora Energy comment: Figure 11 indicated that the initiator only supplies minimal information and part of the new Life support notification indicates mandatory fields that may not be available from the initial advise, and if the retailer is unable to contact the customer the CDN will be rejected as it does not contain all required

		fields. It also indicates that the retailer contact the customer and End, but the contact customer should trigger the send CDN
5.2.5.	Site Access Request	(b) There will no longer be an official Database of record for Site Access Data. Aurora Energy comment: This indicates everyone could hold incorrect information for a site
5.2.6. (d) (iii)	Site Access Notification	The DNSP and the MP will only ever issue a Site Access Notification to a participant after the receipt of a Site Access Notification Request. Aurora Energy comment : Why is the MC excluded from this ?
5.3	One Way Notification	Aurora Energy comment : In prior conversations there has been discussion around custom one way notifications but this is not indicated here.
6.1.1.	BUSINESS PRACTICES General Principles	(a) The Recipient should use reasonable endeavours to meet the original Timing Requirement for the completion of requested work that was inappropriately rejected. (b) On accepting the ServiceOrderRequest, the Recipient is expected to use reasonable endeavours to complete the work within the Required Timeframe for the Completion of the Requested Work. Aurora Energy comment : As this document is just a guide does this statement have any weight.
6.1.3.	Acknowledging Receipt of the ServiceOrderRequest	An Initiator should to be aware that a Recipient may reject all De-energisation, Supply Service Works with ServiceOrderSubType of “Supply Abolishment” and Miscellaneous Services ServiceOrderRequests where the Initiator is not a Current Participant for a Site. The BusinessAcceptance/Rejection will use an EventCode indicating “Initiator Is Not Permitted to Raise This Service Order Type”. Aurora Energy comment : should to be aware in the sentence need to be reworded

		The statement does not match the title as it is only indicating a rejection and not describing the acknowledgement receipt as such.
6.1.4.2.	Use of Status, Exception and Product Codes in ServiceOrderResponses	Aurora Energy comment: There is no mention of Tasmania in (a) (i) or (ii) yet the DNSP does publish its fees
6.1.8.1. (f)	General Read all meters	Aurora Energy comment: This statement is directed to Type 6 meters as a meter read for a type 4 will not be required ? Unless it relates to T4a as well but this is unclear in this statement.