B2B Procedures

- Service Orders
- Customer and Site Details
- Meter Data
- One Way Notification
- RoLR Part B

Retail Electricity Market Procedures – Glossary and Framework.

CONSULTATION

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

***Participant**: TasNetworks*

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1. Service Orders

Old Clause No	New Clause No	Comments
	2.13.4 Deenergisation	The B2B-PWG agreed that Deen Method would be communicated ti Initiator and Notified Parties in the ServiceOrderResponse. Deen Method is currently is mentioned in the Guide but not mentioned in Procedures Deenergisation section. It should be referenced.
	4.2 Service Order Response Transaction Data	The B2B-PWG agreed that Deen Method would be communicated ti Initiator and Notified Parties in the ServiceOrderResponse. Deen Method is currently missing from the Service Order Response data
	4.1 Service Order Transaction Data	The suggested process is that the service provider rings the lead coordinator, and that the Lead Coordinator's contact details are placed in the Service Order Request. This suggested process is illogical to us. TasNetworks will likely be lead coordinator on various job types and as coordinator will ring the service providers. We would expect the Retailer/Initiator to enter the service providers contact details on the service order request.

		Regardless of whose details are given, its confusing how the lead or those being led are identified with the current fields. Eg. In the case where DNSP is Lead Coord and the lead is making the phonecalls.. Details within the SO sent to DNSP; (Should have MP contact details) Details within SO sent to MP ? (Why would you send MP details to MP? If you provide the lead's details, how do they know who is the lead ?)

2. CSDN

Old Clause No	New Clause No	Comments
	5.6 Pre-installationDataResponse Data	The current specification of this response will not achieve the aims of the transaction. Ie to communicate the nature of the site. The current specification implies one record for the NMI. Ie one row. There are specified pieces of data that are at *Register* level, eg network tariff, load type / direction. Ie There will be import, controlled load and general purpose tariffs on the same meter and the size of the fields does not allow them data to be concatenated. This response should specify that multiple lines are returned, ie have individual lines for each meter register. One record for the whole site does not work. Once there are multiple lines returned for the meter, RegisterID should be added as a column, preferably following MeterID.
	4.6. Site Access Notification	*(f) Other parties (DNSP, MC/MP) can only send a SiteAccessNotification on receipt of a valid SiteAccessRequest.*

		The two parties that visit the site (MP and DNSP) need to be aware of information that affects the safety of their staff. This clause effectively means there is no way that the two parties that visit sites and note new access & hazard details can inform other parties. They would be forced to ring the other parties and have them raise SAR transactions. There are two possible models; 1. Retailer maintains a master and updates the other parties (V) 2. Each party updates the others. (Triangle) This clause prevents either model from working.
	4.6. Site Access Notification	*(g) Parties must not generate a new SiteAccessNotification when they update their systems as a result of an incoming SiteAccessNotification from another party.* This clause prevents the Retailer updating the alternate party if they do receive new information from the other. Ie If the DNSP has visited site and informs the Retail of new details, this prevents the Retailer updating the MP...
	4.6. Site Access Notification	*(h) The Recipient must provide a SiteDetailsNotification in response to a valid SiteAccessRequest. The DNSP and MPB can only use this transaction to obtain mass updates of information once the*

		timing has been agreed with the relevant Retailer The second statement should have its own reference, ie (i)
	4.6. Site Access Notification	*(e) A Retailers must send the relevant Notification to the other related parties (DNSP, MPB (and MC as required)) whenever they become aware of Site Access Changes (Changes).* There are conflicts between the clauses. This is effectively prevented by (g)
	5.2 CustomerDetailsNotification	*AccountContactName – "If LifeSupport is marked 'Y', this field is Mandatory "* Mandatory check is on the wrong contact – AccountContactName is not used for life support *LifeSupportContactName* Currently has no reference to being mandatory if LifeSupport is marked 'Y"

3. Meter Data

Old Clause No	New Clause No	Comments

4. OWN

Old Clause No	New Clause No	Comments

5. RoLR Part B

Old Clause No	New Clause No	Comments

6. Glossary and Framework

Clause	Heading	Comments