

Industry Transition and Cutover Plan – Consolidated Participant Responses

No.	Item	Section	Participant Comments	Participant
General Comments				
1		Other	Updates to reference tables is required and can be achieved for market facing systems on receipt of a C1 however UE require this information sooner as back end systems also require updating during cutover to ensure PVT activities and transactions such as the BCT do not fail. Could this please be incorporated into the plan?	United Energy
2		Other	Reference should be made to the industry contingency plan. While we acknowledge the contingency planning is a separate body of work, it will be critical in understanding where contingency is invoked, who is the owner of making the call, how it will be enacted and what implications it could have on the cutover schedule.	United Energy
3	1	General	<p>The cutover plan covers the industry ramp-down, but does not cover the ramp-up. Topics that should be addressed:</p> <ul style="list-style-type: none"> • At what point can participants start raising transactions they have backed up? • Guidelines on how to prevent flooding the market with transactions (i.e. ramp up by transaction group,...) <p>AEMO's role in communicating any issues that might arise during this period</p>	AusNet Services
4	2	General	During the ITCFG, AEMO mentioned the possibility of running an Industry dress rehearsal. This is not represented in the cutover plan.	AusNet Services
5	3	General	<p>Our understanding is that Market participants will only become aware of Participant IDs for MCs when they are loaded into the AEMO production tables as part of the cutover process. If that's the case, participants will not have an opportunity to create Participant IDs in their systems prior to go live. This will negatively impact BCT, CR processing and notifications.</p> <p>We request that MC Participant IDs be provided in advance of the cutover.</p>	AusNet Services
6	1	Overall Document	Assuming this document will be updated to reflect the Proposed Stage approach for New Connection and Adds & Alts process once this has been approved as its currently only mentioned in the New Connection Process.	Energex and Ergon Energy Network

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7	54	General	AEMO Batch approach should be included detailing that notifications for Friday’s batch will be sent on Sunday post PVT, and Sunday’s/Monday morning’s batch will be executed as per normal.	AusNet Services
8		Generic comments	Milestones are highlighted on both timelines, however are not linked to anything or described in any way. Would be great if key milestones in the plan were aligned to these key milestones (e.g. milestone A, B, C, etc.). Then on this plan these key milestones had a time allocated to them, and it was quite clear that these milestones required a participant to dial into a call to receive information (see feedback above re: phone calls and email comms).	ActewAGL Distribution
9		Generic comments	Suggest official email correspondence from AEMO from start of true POC commencement e.g. 1 November where participants may start to throttle down business and/or system processes.	ActewAGL Distribution
11	5		Can you please confirm the ETA for scope and delivery of the translation tool from AEMO?	Essential Energy
Exec Summary				
12		Executive Summary	<p>“For the purposes of this document the cutover period is 5pm on Friday, 1 December 2017 to 11:59pm on Sunday, 3 December 2017 (AEST).”</p> <p>This section should address how the industry will remain compliant when the cutover timeframe is misaligned with the PoC rule effective date.</p> <p>This section should explicitly state that the PoC rules apply starting from 6pm on 2nd December when the systems are back on line, including for any PVT, BCT and catch-up activities that are executed thereafter.</p>	Jemena
Section 1 introduction				
13	No Comments			
Section 2 Industry Transition and Cutover Plan				

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No.	Item	Section	Participant Comments	Participant
14		2.4.2 point 9	While the principles were agreed some time back we believe the reference to “and avoid rollback” should now be removed given the opportunity for the industry to rollback will not be an option with each participant likely be at a different point in deployment and some participants may no longer be able to roll back	United Energy
15		2.4.2	6. Where possible, all transactions begin and end under the same rules. Where this is not possible, a suitable transition approach is to be agreed by market Participants. – AE – Should this be agreed by <i>those affected</i> Market Participants	Aurora Energy
16		2.4.2	Given the decisions to; 1) start the cutover at COB Friday 1 st Dec and 2) Implement staged approach to New Connections; Principle 1 should be reviewed and amended. If Principle 1 is not changed the plan is inconsistent with the stated principle.	Energy Australia
17	2.4.2	Industry Transition and Cutover Principles	Point 10: What does ‘as soon as possible translate to in terms of actual date/time?	ActewAGL Distribution
18		2.4.2	Add “Unless stated otherwise, times referred to in this document are in AEST”	AGL
19		2.7	Add BCT and PVT to list of acronyms	Energy Australia
Section 3 Key Dates and Milestones				

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No.	Item	Section	Participant Comments	Participant
20	3	3	<p>Key Dates and Milestones</p> <p>This section should include more than just the drafting and finalisation of the plan.</p> <p>This section should include key industry milestones that lead up to the beginning of Transition and Cutover.</p> <p>Additional milestone date inclusions should be:</p> <ol style="list-style-type: none"> 1. Market Trails Exit date 2. Dress Rehearsal 1 planned date. 3. Dress Rehearsal 2 planned date 4. Draft BCT List for AEMO date <p>Final BCT list for AEMO date</p>	Active Stream
21	4	3. Key Dates and Milestones (Page 8)	It is possible that there will be further changes to the cutover schedule managed post the 27 th September completion date. The cutover plan currently does not allow for this.	AusNet Services
22	5	3. Key Dates and Milestones (Page 8)	We believe an additional Milestone is required to capture the point where Market participants confirm their adherence to timelines set out in the cutover plan based on their dress rehearsal timings.	AusNet Services
Section 4 Transition Plan				

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23	1	4. Industry Transition Plan	<p>Participants to consider reducing the raising of CR's with NI & NB read type codes, allocating the FRMP as RP or the LNSP as RP if metering type is not 5,6 or 7 to alleviate the need for remediation after AEMO cancels the CR.</p> <p>Suggest the following: Participants to consider reducing the raising of CR's with NI & NB read type codes, allocating the FRMP as RP or the LNSP as RP if metering type is not 5,6 or 7 to alleviate the need for remediation after:</p> <ol style="list-style-type: none"> 1. AEMO cancels the CR or 2. As a result of the transfer completing and updating MSATS with incorrect Participant Roles. <p>This aligns with the action AEMO will take i.e. to either cancel the transfer with incorrect read types or allow the transfer to complete even though the participant roles are incorrect.</p>	Tango Energy
24	3.	4. Industry Transition Plan	As for item 1. Above.	Tango Energy
25	6.	4. Industry Transition Plan	<p>According to the entry in the column Initial transition plan expectations AEMO will cancel these transactions. However Post go-live activities (Rules and Procedures apply) states: These will continue through the normal lifecycle and any clean up activity will be performed by the participants that have the obligation to ensure the roles are correct.</p> <p>Suggest the information in the 2 columns is consistent.</p>	Tango Energy
26	8.	4. Industry Transition Plan	<p>According to the entry in the column Initial transition plan expectations AEMO will cancel these transactions. However Post go-live activities (Rules and Procedures apply) states: These will continue through the normal lifecycle and any clean up activity will be performed by the participants that have the obligation to ensure the roles are correct.</p> <p>Suggest the information in the 2 columns is consistent.</p>	Tango Energy

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No.	Item	Section	Participant Comments	Participant
27	9.	4. Industry Transition Plan	<p>Suggest the following re-ordering of the paragraphs in the Post go-live activities (Rules and Procedures apply) section:</p> <p>These will continue through the normal lifecycle as long as the mandatory fields of Network Tariff Code and MDM Contributory Suffix have been populated.</p> <p>Change requests that do not have the MDM contributory suffix and/or Network Tariff Code provided where the proposed date is on or after 1/12/2017 will be cancelled as part of cutover activities due to these fields being mandatory in these CRs post 1 Dec 17.</p> <p>The initiator of these CR's may need to perform some sort of remediation activity upon receipt of the cancellation.</p> <p>The validation on these CRs will continue post 1Dec 2017 and if the mandatory fields are not completed in the CR then the CR will be rejected.</p> <p>Any clean up activity will be performed by the participants that have the obligation to ensure the roles are correct</p> <p>It is assumed that if the mandatory fields are populated AEMO will process the transaction even though there may be incorrect roles nominated in the transaction. In this case participants will need to take remedial action to correct the participant roles.</p>	Tango Energy
28	10.	4. Industry Transition Plan	As for 9. Above.	Tango Energy
29	30.	4. Industry Transition Plan	Initial transition plan expectations indicates AEMO will cancel the transaction however, the Post go-live activities (Rules and Procedures apply) indicates the normal lifecycle of the transaction will apply. I assume from this the roles will be updated even though they may be incorrect and that participants must correct them post go live. The information in both columns should align.	Tango Energy
30	34.	4. Industry Transition Plan	Will the conditions outlined in 30. above also apply to the 6700/6701 transactions?	Tango Energy

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31	6	Create NMI	<p>Column: Initial transition plan expectations</p> <p>AEMO should not be cancelling any CR2000 or CR2001. Suggest rewording to:</p> <p>“Participants to consider reducing the raising of these CR’s to alleviate the need for remediation”</p>	Endeavour Energy
32	9	Supply Abolishment Service Order	<p>Column: Initial transition plan expectations</p> <p>This service order is not applicable to NSW. Suggest adding:</p> <p>“No transition in NSW as this service order type is not used NSW.”</p>	Endeavour Energy
33	11	Customer Details Notification	<p>Column: Initial transition plan expectations</p> <p>The cutoff date should be 30 Nov 2017 because there is an obligation on FRMPs to only provide 1 CDN per day per NMI. Having a cutoff in the middle of the day risks the latest information not sent. Suggest rewording to:</p> <p>“Stop initiating transaction from 30 Nov 2017.”</p>	Endeavour Energy
34	13	Meter Data Process	<p>Column: Pre-Shutdown activities</p> <p>The obligation for meter data process is the MDP. Suggest rewording to:</p> <p>“MDP will process the PMD as long as it has been received prior to the agreed stop initiating time”</p>	Endeavour Energy
35	7	<p>4. Industry Transition – B2M</p> <p>(Page 9)</p>	<p><i>VICAMI is still under consideration pending order of council expected to be released prior to 1 December 2017.</i></p> <p>We recommend updating this statement. The Victorian government has announced its policy and provided AEMO with the draft Orders in Council.</p>	AusNet Services

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No.	Item	Section	Participant Comments	Participant
36	8	4. Industry Transition – B2M (Page10)	For item #6 Create NMI, is AEMO cancelling CRs or is there a clean-up task required by each participant? There are conflicting comments in the initial transition plan column and the post go live activities column.	AusNet Services
37	9	4. Industry Transition – B2M (Page 14)	Item #14 - When will the report for CRs that require a 1500 be provided? Is this post the AEMO batch on Sunday?	AusNet Services
38	10	4. Industry Transition – B2B (Page 21)	Please update the Industry Transition Plan Section for B2B transaction to include treatment of “late transactions” and that this would be a negative Transaction Acknowledgement with code 1999 and description “Transaction issued post agreed cut off time” sent to the initiator.	AusNet Services
39	11	4. Industry Transition – B2B (Page 21)	<p>Please update this section to reflect that AMEO expects participants to clear their outbox/inbox prior to shutdown. In addition, treatment and expectations for failing to clear outbox/inbox should be included:</p> <ul style="list-style-type: none"> Received prior to agreed cut off time –Recipient to process transaction Received after agreed cut off time – Recipient rejects the transaction 	AusNet Services
40	12	4. Industry Transition – B2B (Throughout page 21-31)	The post go live activities column represents those tasks that could occur immediately following the PVT window e.g. in theory service orders could be raised on Sunday under the new types? The document should specify the date/time normal operations resume (and provide guidance on the ramp-up approach).	AusNet Services

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41	13	4. Industry Transition – B2M (Pages 21-21)	<p>It is possible that Transaction Acknowledgements are received post cutover in R36, which would be the case for any Inflight transactions (Transactions that have been received prior to cutover and no Acknowledgement has been sent e.g. service orders, VMDs).</p> <p>Please update the statement to reflect this. Suggested wording:</p> <p>“Request and or acknowledgements pre-cutover will be sent in R33 with any acknowledgements, service order responses and requests sent post cutover in R36”</p>	AusNet Services
42	14	4. Industry Transition – B2B (Page 21)	<p>No Mention in the following sections in relation to the action type of Cancellation for service orders and sub types. Please update to include clarification that cut-off times apply to these.</p> <p>For Post Cutover treatment, please include cancellations for inflight orders. Suggested wording:</p> <p>“For service orders raised prior to shutdown (that are not yet completed), these may be cancelled using the B2B Cancellation process. To ensure these transactions pass schema validations, the order type and sub type should not be populated.”</p>	AusNet Services
43	15	4. Industry Transition – B2B (Page 21)	<p>1. Re-energisations Service Orders</p> <p><i>Initial Transition plan expectations column</i> – Need to be explicit in regards to “current jurisdictional” timeframes as if same day where after hours this could be 9pm (granted not disconnection for non-payment)</p>	AusNet Services
44	16	4. Industry Transition – B2B (Page 25)	<p>Install/Remove/Exchange – wording is not clear for VIC. Consider wording change to “Service orders type and sub types will continue to be supported and performed by DBs in VIC under the National Electricity Rules (NER) as amended by Victorian law.”</p> <p>Further, it does not specify the stop time for initiating these service order type/sub types for VIC. 1pm is the assumption based on all other service orders with the exception of Re-energisations. This needs to be reflected into this section.</p>	AusNet Services

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45	17	4. Industry Transition – B2B (Page 26-27)	<p>Item #5 – VIC is not referenced here and also not included in the New Connection section.</p> <p>This item should be updated to reflect statements that are not applicable to VIC (e.g. role updates) and that VIC will continue to support New Connections under the NER as amended by Victorian law.</p> <p>The agreed cut-off time for these transactions is not listed. Please update to include this as 1pm to align with other service order types.</p>	AusNet Services
46	18	4. Industry Transition – B2B (Page 29)	Item #9 and #10 – Reword “no transition for VIC” to “VIC to continue to support under the NER as amended by Victorian law”	AusNet Services
47	19	4. Industry Transition – B2B (Page 29)	Item #10 –AusNet Services believe there is no reason why VIC could not support Miscellaneous sub type being raised up to 1pm on cutover day.	AusNet Services
48	20	4. Industry Transition – B2B (Page 30)	<p>Item #11 – Customer details reconciliation.</p> <p>“no reconciliations between 1/11/2017-1/2/18.”</p> <p>Should highlight here that Reconciliations are bilaterally agreed and that the black-out period preferred by the Industry is 1/11/2017 -1/2/2018.</p>	AusNet Services
49	21	4. Industry Transition – B2B (Page 30)	Item #13 - When will the recommencement of PMD and VMD requests be revisited? How will this be communicated to participants?	AusNet Services
50	22	4. Industry Transition – B2B (Page 30)	Due to the cutover timelines, VIC AMI Data Delivery SLAs will be impacted. This should be reflected in the document.	AusNet Services

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51	4	Industry Transition Plan	<p>Business to Market (B2M) – MSATS - CR5051 & CR4051</p> <p>Please add the following note to the top of the table.</p> <p>Note: For de-energisations performed on Friday 1/12/2017, Jemena will generated CR5051 and CR4051 the next day with proposed change date as de-energisation day +1. This means when we clear our backlog on Sunday 03/12/2017, sites remotely de-energised on Friday 1/12/2017 will continue to have NMI Status and Datastream updated, instead of Meter Register Status.</p>	Jemena
52		B2B tables	I thought it was agreed that there would be a Statement that everything was AEST and not local Time.	Aurora Energy
53		B2B tables	Install Meter - Retailers not to raise this sub type later than 1/11/17 for SA & ACT and 16/11 QLD & TAS Remove TAS as covered by the next statement "TAS – Will action similarly to New Connections to be determined if work can be completed prior to 1 Dec 2017"	Aurora Energy
54		B2B Tables	Exchange Meter - Retailers not to raise this sub type later than 1/11/17 for SA & ACT and 16/11 QLD & TAS Remove TAS as covered by the next statement "TAS – Will action similarly to New Connections to be determined if work can be completed prior to 1 Dec 2017"	Aurora Energy
55	7	B2B, page 30, RE: PMDs and VMDs	<p><i>"Recommendation be reviewed and revisited during cutover to determine how long it's going to take for systems to be back on line, BCT runs to be processed and backlog of meter data to be processed."</i></p> <p>The draft Transition and Cutover Plan has nominated 1.00pm Friday 1/12/2017, for PMDs and VMDs to be stopped. Given the backlog processing of Meter Data from the planned timeframe of 12.30am Sunday 3/12/2017, what is the proposed timeframe, AEMO is suggesting for participants to re-start sending PMDs and VMDs?</p>	Active Stream
56		4	<p>General</p> <p>All reports referenced in Section 4 should have the format and sample data included as an Appendix.</p>	Energy Australia

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57		4	B2B - Item 3 – Adds & Alts Service Orders Needs to be updated to reflect the Executive Forums decision (e-mail 8 th September) confirming the “staged transitional model”	Energy Australia
58		4	B2B - Item 4 – Allocate NMI Service Order Needs to be updated to reflect the Executive Forums decision (e-mail 8 th September) confirming the “staged transitional model”	Energy Australia
59		4	B2B - Item 5 – New Connection Service Orders Needs to be updated to reflect the Executive Forums decision (e-mail 8 th September) confirming the “staged transitional model”	Energy Australia
60		4	New Connection Process for each jurisdiction in the NEM (pages 32 – 36) Needs to be updated to reflect the Executive Forums decision (e-mail 8 th September) confirming the “staged transitional model”	Energy Australia
61		4	BCT Process – pages 37 – 38 Add deadlines for; Approvals from existing participants, approvals from MC’s, provision of BCT files/s to AEMO. Add approval templates to the plan in an Appendix	Energy Australia
62	1	4 B2B - #1	Re-Energisations Service Orders (all Sub-Types) SA Power Networks would like to introduce a cut off timeframe of 3pm (local time). The current B2B Procedures provide a number of times depending on the Re-Energisation scenario and to avoid any confusion, establishing 1 clear cut off time will be a better approach to hopefully reduce issues on the day.	SA Power Networks

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63	2	4 B2B - #3	Adds & Alts Service Orders Close off for SA should be 30/11/2017 in line with New Connections	SA Power Networks
64	1	4 (B2M)	In the Post go-live activities section, where it has been identified the CR is to be cancelled as part of cutover activities we recommend that it should identify that AEMO will perform this task. This will clarify who is responsible for this task.	CitiPower and Powercor
65	2	4 (B2B)	For clarity purposes, it would be useful to identify the jurisdictional timings for Re-energisation service orders rather than referring to them. This could be done for one of the sub types and then referred to in the other sub types.	CitiPower and Powercor
66	3	4 (B2B)	In B2B section, for high priority service orders (on the day of cutover) regardless of whether they are to be initiated during or after hours, we recommend the contingency process for these should commence at 1pm. This would be in line with the majority of other transactions which should not be initiated post 1pm.	CitiPower and Powercor
67	4	4 (B2B)	In light of transition arrangements for metering services being provided by DB's post 1 st December should these now also be included in this section?	CitiPower and Powercor
68	5	4 (B2M & B2B)	Can AEMO please confirm what will be the ramifications/consequences if transactions are sent by a participant that contradict the arrangements agreed by the industry?	CitiPower and Powercor
69	B2B 1 re-en	4	Please define exact cut-off times for re-energisation. I.e. Recipient time cut-off 2PM 1/Dec ACT 1PM 1/Dec QLD 5PM 1/Dec SA 3PM 1/Dec Vic. Please clarify NSW cut-off time	AGL

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70	B2B all SOs	4	For all service order request transactions, in the “Post go-live activities” column please add “DB to MACK and TACK where this has not been done before shutdown”	AGL
71	B2B 3 Adds Alts	4	Working on the premise that the de-risking strategy does not go ahead, it is not acceptable for AGL to not be able to raise Adds and Alts service orders in South Australia from 1 November 2017 and 16 November 2017 in QLD. This applies to sub types Install Hot water, Install Controlled load, Move meter, Install Meter and Exchange meter.	AGL
72	11 Custo mer detail require	4	Replace “stop initiating transaction from 30 Nov 2017” with “stop initiating transaction from 30 Nov 2017 09:00am”	AGL
73	11 Custo mer detail notific ation	4	Replace “DB to send response” with “DB to MACK and TACK where this has not been done before shutdown”	AGL
74	12 One way notific ation	4	Remove “RB to send response”	AGL

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75	13 meter data proces s VMD	4	Replace “rejections of VMD’s can commence on the 29 th Nov 2017 @ 11:59PM” with “rejections of VMDs may be sent for requests received after 29 Nov 2017 @ 11:59PM”	AGL
76	13	B2B- Meter Data process	Highlighted yellow comments under post-live column, does this need to be highlighted?	Lumo Red Energy
77	1	Business to Business – B2B 3 Adds & Alts Service Orders	<p>Transition process is being agreed with DB’s which changes the information provided in this section. Nominally they can be raised until Dec 1 shutdown.</p> <p>There are also misalignment in current information for example:</p> <p>Adds & Alts Service Orders:</p> <p>(Sub-types: Install hot water, Install controlled load, Move meter)</p> <p>Details for TAS provided in the “Initial transition plan expectations” column conflict with those in “During shutdown activities”:</p> <p>“No transition in NSW and TAS as this SO type is not used” VS. “No contingency as no new requests will be raised between 16/11/17 – 1/12/17 in QLD and TAS”</p> <p>Please confirm if TAS is using these sub-type SOs and if TAS should stop raising these from 16/11/17 – 1/12/17 like QLD</p>	Origin Energy
78		4.7	Missing (Referenced in section 5.1 Industry Cutover)	Ergon Retail

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79		4 Plan 'Business to Business – B2B'	Install Controlled Load/Move Meter/Install Meter/Exchange Meter. If retailers intend/prefer these requests to be completed with the Initial MC ie Type 6 meter could the same approach be used as with the proposed New Connection processes ie provide a R36 response after GoLive? Provide a consistent approach to all installations?	Ergon Retail
80	6		Are there any further details on how in flights will be managed?	Essential Energy
BCT				
81		BCT Process	AEMO advised a bulk update would occur for Embedded Network Children of the LNSP to NRNSP however this is not mentioned in the BCT section	United Energy
82	BCT	NMI's that have the LNSP as the MC, MDP, MP & MPC and metering is not going to be provided by the LNSP	The FRMP needs to appoint a contestable MC and the MC's appointed MP and MDP will be for each NMI, obtain approval from all appointed parties and provide this information to AEMO to update using the BCT. For the avoidance of any doubt this section should be updated to reflect this.	Endeavour Energy
83	24	BCT (Page 37)	BCT Process – 2 nd Scenario where NMIs that have LNSP as the MC, MDP, MP and MPC. Include caveat that this will not be applicable for VIC based on NER as amended by Victorian law.	AusNet Services

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84	5	4 (Page 37)	BCT Process. This section lacks planned dates. When is bi-lateral approval needed. Date that AEMO want to receive and circulate a draft BCT NMI list Date that AEMO want to receive and circulate the final (pre-Cutover) BCT NMI list	Active Stream
85	4	4 BCT Process	2 nd item – NMI's with LNSP in the MC, MDP, MP & MPC role. SAPN are looking to get clarification with regards to how/if this will be used?	SA Power Networks
86	6	BCT Process (page 37)	We recommend that the 2 nd scenario where a NMI has the LNSP as the MC, MDP and MP & PPC and metering is not going to be provided by the LNSP be explained further. Also, how will AEMO identify these scenarios? Does it impact all jurisdictions?	CitiPower and Powercor
87		BCT Process	Replace “ Approval needs to be sought from other participants who will be impacted by the change of MC for each NMI. “ With “ Approval needs to be sought from other participants who will be impacted by the change of MC”	AGL
88		BCT Process	Cut-of times for activities in this table are required	AGL
89		BCT Process	NMI Abolishment. Could this task be executed in November rather than as a cutover activity?	Ergon Retail
New Connections				

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90		New Connection Processes	My understanding is the Staged Transitional Model is to be used for both New Connections and Adds and Alts service orders. If this is the case then I would expect the section detailing the new connection processes for each jurisdiction is no longer required/valid. Also how does this approach impact the Adds and Alts Transition Plan as detailed in the B2B Table?	Tango Energy
91		4 New Connection Process	While Vic is listed as not applicable in the staged approach section, Vic is not listed in the each jurisdiction section.	United Energy
92	NSW	New Connection process for each jurisdiction in the NEM	Due to the Staged Approach we suggest rewording the first paragraph of the first point as: “Retailers should stop nominating the LNSP as the RP, MDP, MPC & MPB from 1/11/2017 if they cannot guarantee the metering and connection works will be completed by 31 March 2018. Retailers should stop nominating the LNSP as the RP, MDP, MPC & MPB from 1/12/2017.”	Endeavour Energy
93	NSW	New Connection process for each jurisdiction in the NEM	Due to the Staged Approach we suggest rewording the third paragraph of the first point as: “ASPs will be advised not to collect meters if the installation is likely to occur after 31/03/2018. ASPs will be advised of when the meter request form must be submitted to the LNSP and who can submit the form in order to perform work under the Staged Approach.”	Endeavour Energy
94		Proposed Staged Approach for New Connections	The Staged Approach now includes additions and alterations – this section should be updated accordingly. NSW does not accept the new connection service order – this should be highlighted in this section to avoid any confusion The requirement for retailers to change roles if a NMI cannot not be connected during the Staged Approach also applies to NSW – this should be highlighted in this section to avoid any confusion	Endeavour Energy

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95	23	4. Industry Transition – B2B (Page 36)	"New connections for each Jurisdiction in the NEM" does not have the Victorian position stated.	AusNet Services
96	4	4 (Page32)	New Connection process for each jurisdiction in the NEM. With the implementation of the Staged Approach for <i>New Connections (and Adds and Alts)</i> , how relevant is this section now? Should it be updated to reflect the Stage Approach, and confirmation of the Retailers and DNSP that have opted in?	Active Stream
97	3	4 New Connections	SAPN are finalising a detailed updated of the requirements that should be included and replace the content within this section. This will be provided ASAP (hopefully ahead of the meeting on 20 September).	SA Power Networks
98	SAPN	4 New Connection process for each jurisdiction in the NEM	Section needs updating to reflect SAPN's current approach	AGL

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99		4 Proposed Staged approach for New Connections	<div>This approach needs to include Adds and Alts service orders</div> <table><tr><th>Old text</th><th>New Text</th></tr><tr><td>Proposed staged approach for New Connections</td><td>Proposed staged approach for New Connections and Adds Alts</td></tr><tr><td>New Connection Service Order Requests can be raised to the LNSP up until the 30/11/2017.</td><td>New Connection and Adds Alts Service Order Requests can be raised to the LNSP up until the 30/11/2017.</td></tr><tr><td>New Connection Service Order Requests not able to be completed by the 31/03/2018, will be responded to with a “Not Completed” SO Response with an ExceptionCode of “Service Provider Cancellation”.</td><td>New Connection and adds alts Service Order Requests not able to be completed by the 31/03/2018, will be responded to with a “Not Completed” SO Response with an ExceptionCode of “Service Provider Cancellation”.</td></tr><tr><td>New Connection Service Order Responses post 1 December 2017 will be issued in the new schema version r36</td><td>New Connection and adds alts Service Order Responses post 1 December 2017 will be issued in the new schema version r36</td></tr><tr><td>Retailer initiated New Connection Service Order Cancellations raised post 01/12/2017 will be sent via email using a Service Order Cancellation Template.</td><td>Retailer initiated New Connection and adds alts Service Order Cancellations raised post 01/12/2017 will be sent via email using a Service Order Cancellation Template.</td></tr></table>	Old text	New Text	Proposed staged approach for New Connections	Proposed staged approach for New Connections and Adds Alts	New Connection Service Order Requests can be raised to the LNSP up until the 30/11/2017 .	New Connection and Adds Alts Service Order Requests can be raised to the LNSP up until the 30/11/2017 .	New Connection Service Order Requests not able to be completed by the 31/03/2018 , will be responded to with a “Not Completed” SO Response with an ExceptionCode of “Service Provider Cancellation”.	New Connection and adds alts Service Order Requests not able to be completed by the 31/03/2018 , will be responded to with a “Not Completed” SO Response with an ExceptionCode of “Service Provider Cancellation”.	New Connection Service Order Responses post 1 December 2017 will be issued in the new schema version r36	New Connection and adds alts Service Order Responses post 1 December 2017 will be issued in the new schema version r36	Retailer initiated New Connection Service Order Cancellations raised post 01/12/2017 will be sent via email using a Service Order Cancellation Template.	Retailer initiated New Connection and adds alts Service Order Cancellations raised post 01/12/2017 will be sent via email using a Service Order Cancellation Template.	AGL
Old text	New Text															
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100		Section describing “greenfield NMIs”	<div>Replace “FRMP needs to appoint a contestable MC” With “FRMP needs to appoint a contestable MC where the NMI is not made extinct”</div>	AGL												

Industry Transition and Cutover Plan – Consolidated Participant Responses

No.	Item	Section	Participant Comments	Participant
101		Section describing “greenfield NMIs”	In between “FRMP needs to appoint a contestible MC” and “approval needs to be sought from the MC who is going to be appointed for each NMI” Insert “In case the FRMP proposes to use the BCT to update the MC for greenfield then”	AGL
102		Section describing “greenfield NMIs”	Replace “ Approval needs to be sought from other participants who will be impacted by the change of MC for each NMI. ” With “Approval needs to be sought from other participants who will be impacted by the change of MC”	AGL
103	Page 33	New Connection Process for each jurisdiction in the NEM	Does this need updating based on decisions this week? E.g. de-risking strategy – DB’s installing meters post 1 December 2017. AAD have provided the email de-risking approach/position to AGL on this matter. Please refer to the attachment: RE: Use of POC transition de-risking strategy.msg.	ActewAGL Distribution
104	2	New Connection process for each jurisdiction in the NEM	The information in this section doesn’t represent the latest agreements around new connections transition processes and requires an update to reflect the latest positions.	Origin Energy
105		New Connection Process for each jurisdiction in the NEM p33	QLD. Scenario 1 – New Connection (install a Type 6) Expect New Connections to be raised up until 1pm 01/12/17 with responses handled via r36	Ergon Retail
Section 5 Industry Cutover Plan				
106		5 Industry cutover plan	Multiple references are made to section 4.7 of this document however section 4 is the Industry transition plan (table of impacted B2B and B2M transactions). Should these refer to section 5.5 Cutover schedule?	United Energy

Industry Transition and Cutover Plan – Consolidated Participant Responses

No.	Item	Section	Participant Comments	Participant
107		5.2 Cutover Communications	Participants are required to provide status notifications and a PVT status update, is there a specific level of detail or template AEMO require the participants to provide.	United Energy
108		5.2.3	Cutover contacts refers to section 4.8, should this be 5.6?	United Energy
109		5.2.4	What are the implications if one of these pre-requisites is not met e.g. will this cause a delay, or a deferral of the Industry Cutover? Can the implications and mitigations be specified, with a specific AEMO checkpoint before cutover commencement confirming the dependencies are met? By MarkNet, do you mean MarketNet?	United Energy
110	5	INDUSTRY CUTOVER PLAN	This section has a number of incorrect clause references, eg clause 4.7 does not exist but is referenced a number of times.	Endeavour Energy
111	5	INDUSTRY CUTOVER PLAN	This section has a number of references to r31 – this looks incorrect. Please confirm and correct if necessary.	Endeavour Energy
112	25	5. Industry Cutover Plan (Page 39)	What is the post cutover period defined as? When does post go live support and monitoring start/end?	AusNet Services
113	26	5. Industry Cutover Plan (Page 39)	5.1 –Industry Cutover - Refers to section 4.7 which does not exist. This occurs throughout the document in various places.	AusNet Services
114	27	5. Industry Cutover Plan (Page 39)	5.1.1 Cutover Assumption – needs to include all aspects leading into the cutover and expectations on participants. - Participants have agreed ITC plan including cutover schedule timings. - Participants stop transactions at agreed time as per transition plan - Participants clear inbox/outbox	AusNet Services
115	28	5. Industry Cutover Plan (Page 39)	When do the cutover communications start? Are there any communications the lead up to cutover? Or is this handled via another mechanism. If so, it should be covered off here.	AusNet Services

Industry Transition and Cutover Plan – Consolidated Participant Responses

No.	Item	Section	Participant Comments	Participant
116	29	5. Industry Cutover Plan (Page 39)	Cutover Communication Process – <i>Via Email</i> <i>Comment email address should not be an individual email where possible.</i>	AusNet Services
117	30	5. Industry Cutover Plan (Page 39)	Do participants send e-mails to all recipients or does AEMO play a coordination role. Preference is for participants to update AEMO and AEMO provides a consolidated view from all participants to the group.	AusNet Services
118	31	5. Industry Cutover Plan (Page 40)	5.23 Cutover Contacts – how long will the nominated cutover contact be the point of contact? Is it only over the weekend of cutover or does this spill into post cutover week? At what point do we revert back to ROCL?	AusNet Services
119	32	5. Industry Cutover Plan (Page 40)	5.2.4 Cutover Dependencies These dependencies are AEMO centric. Are there industry cutover dependencies? Are there any checkpoints with AEMO and participants that need to be included here as pre cutover tasks? Or is there a separate readiness forum and set of activities that need to be referenced here for completeness.	AusNet Services
120	33	5. Industry Cutover Plan (Page 40)	5.2.5 Cutover escalation process – Please make the following wording changes in red. “participants experiencing system issues during cutover period that will may impact AEMO and/or other participants....”	AusNet Services
121	34	5. Industry Cutover Plan (Page 40)	5.4 Please change “Production Verification Testing (PVT)” to “Industry Production Verification Testing (PVT)” to avoid confusion with the participant’s internal PVT	AusNet Services
122	35	5. Industry Cutover Plan (Page 41)	5.4 Production Verification Testing (PVT) Please insert text in red. <i>The suitability of AEMO and Participant solutions will have been determined during each organisation’s</i>	AusNet Services

Industry Transition and Cutover Plan – Consolidated Participant Responses

No.	Item	Section	Participant Comments	Participant
123	36	5. Industry Cutover Plan (Page 41)	5.4 Production Verification Testing (PVT) Please insert text below. “ Note, if a participant’s industry PVT fails, they will notify AEMO and commence a fix on fail resolution.”	AusNet Services
124	37	5. Industry Cutover Plan (Page 41)	It will be difficult (nor desirable) to guarantee no Market Participant transmits messages that are not required for PVT. During PVT participants should be allowed to process transaction impacting other participants if they have bilaterally agreed to do so. E.g. meter data to AEMO, service orders from one participant to another. Suggested wording: <i>Participants must use best endeavours to only generate or transmit Market transactions, messages or updates to other than those identified for the purpose of Production Verification Testing must not be generated or transmitted via AEMO market systems until industry PVT results are published by AEMO. during the industry PVT window unless bilaterally agreed by all impacted parties.</i>	AusNet Services
125	38	5. Industry Cutover Plan (Page 41)	<i>Production Verification Testing will be mandatory for all participants and AEMO.</i> How will this be enforced? Please clarify this in the document.	AusNet Services
126	39	5. Industry Cutover Plan (Page 41-42)	Given that it is possible that not all participants will be ready to commence PVT at 6pm, we expect that AEMO will provide updates as participants become available during the Industry PVT window. Please clarify this in the document.	AusNet Services
127	40	5. Industry Cutover Plan (Page 42)	When are participants required to identify each transaction and their recipient? There should be some flexibility in this to allow for changing circumstances during the cutover?	AusNet Services

Industry Transition and Cutover Plan – Consolidated Participant Responses

No.	Item	Section	Participant Comments	Participant
128		5.1	Typo: Timeframes are set out in section 5.5, not 4.7	Energy Australia
129		5.1.1	Change “... with the goal of eliminating all transactions prior to commencing PVT” to “... with the goals of; 1) ensuring all transactions in the current schema versions are completed before the schema upgrade and 2) commencing PVT with only PVT transactions being sent/received”	Energy Australia
130		5.2.1	Cutover schedule is section 5.5, not 4.7.	Energy Australia
131		5.2.2	Typo: Is there a word missing from “AEMO will issue an email notification <of/to> Participants advising of any issues and overall market progress” What is the trigger for AEMO issuing this notification? Or would any notification automatically be sent to all participants?	Energy Australia
132		5.2.3	Reference to Section 4.8 - number is incorrect	Energy Australia
133		5.2.4	Who is determining that these dependencies have been met? Who is responsible for these dependencies? Is there a formal GO/NO-GO decision? Are there considerations for a ROLR event or a natural disaster? Typo: MarkNet should be MarketNet	Energy Australia

Industry Transition and Cutover Plan – Consolidated Participant Responses

No.	Item	Section	Participant Comments	Participant
134		5.2.5	<p>As written this is a reporting requirement, rather than an escalation process.</p> <ul style="list-style-type: none"> Who/What is the escalation body. Is this being covered under the contingency planning working group? What is the criteria to invoke an escalation Should there be the chair of the ITCFG have the ability to escalate within AEMO and for AEMO to call together an executive level meeting of Participants? <p>Is this the same as the milestone reporting that is documented in 5.2.2? What are the contact details for this role? Suggest that a backup to email may be required if the issue is network related which would block email transmission.</p>	Energy Australia
135		5.2.6	<p>This reads as an introduction to 5.3. Should this be a level 1 heading?.</p> <p>Section number is incorrect (4.7) – check references throughout the document</p>	Energy Australia
136		5.3	<p>Check section numbering – this looks like it should be a sub-heading</p> <p>Section number is incorrect (4.7)</p>	Energy Australia
137	5.1	Industry Cutover	Section 4.7 referenced, No section can be located in this document. (The tables in section don't look to be indexed)	Lumo Red Energy
138	5.2.3	Cutover contacts	<p>Section referenced is incorrect 4.8 (within the Industry Contact List).</p> <p>Correct section is 5.6.1.</p>	Lumo Red Energy
139	5.3	Initial Connectivity Testing (ICT)	<p>Section referenced is incorrect “refer to step 12 on the cutover schedule in section 4.7 5.5”. Is the cutover schedule missing? This section outlines B2M, B2B, Jurisdictions and BCT only in Section 4.</p> <p>Cutover schedule is located in section 5.5</p>	Lumo Red Energy

Industry Transition and Cutover Plan – Consolidated Participant Responses

No.	Item	Section	Participant Comments	Participant
140	5.2	Cutover communications	Could there be phone comms for key milestones? Note that it is necessary to support direct contact via phone where escalation is required; however what happens where email comms may present issues during cutover involving multiple parties? Suggest phone comms be used for key milestones in addition to email. Key milestones to be agreed.	ActewAGL Distribution
PVT				
141	5.4	Production Verification Testing (PVT)	Each Participant is expected to perform internal Technical Verification Testing and/or internal PVT before undertaking Industry PVT to ensure they can successfully communicate with 'the market'.	Tango Energy
142	5.4.2	Pre-requisites for Production Verification Testing	<p>Participant gateways are live and connected to AEMO (MarketNet), and have a backend systems capable of generating a Production Verification transaction in r31 or r35 version of the schema for B2M and r36 for B2B.</p> <p>Participants will pre-identify each transaction, affected NMI that will be provided to a pre-designated recipient (i.e. retailer, DNSP, MDP).</p> <p>Suggest the following rewording:</p> <p>Participants will provide the transaction type and associated NMI to designated recipients (i.e. Retailer, DNSP, MDP) prior to the commencement of PVT.</p>	Tango Energy
143	1.	5.4.3 PVT Execution	When will participants need to pre-identify transactions for PVT testing to AEMO (GG)	Essential Energy

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No.	Item	Section	Participant Comments	Participant
144		5.4	<p>Section 5.4 states that ‘market transactions, messages or updates other than those identified must not be generated or transmitted until PVT Results are published by AEMO. This contradicts Section 5.4.3, which states that each participant should email AEMO stating they have completed PVT,</p> <p>Can you please include a statement within this section which aligns to the Cutover Step 18 i.e. AEMO will communicate PVT results by no later than 00:30 Sunday 3/12/17 to highlight this importance of this.</p> <p>This ‘wait’ step becomes a critical dependency for all participants (i.e. AEMO becomes part of the critical path for all participants). Can AEMO please provide a template for how this communication will look?</p>	United Energy
145		5.4.1 PVT scope	Reference to MSATS handler, should this refer to the AEMO batch handlers to incorporate both B2M and B2B?	United Energy
146		5.4.3 Production Verification Test Execution	<p>This section states participants <u>must</u> select at least one transaction from the following groups however not all groups may be available and this should be updated to may or where practical eg</p> <ul style="list-style-type: none"> as a DNSP, performing NMI discover is not one of our intended tests Sending a service order response will only be able to be completed if an open Service Order has been completed and is available for processing <p>Acknowledging a Service Order can only be completed if we receive one during PVT</p>	United Energy
147	5.4.3	Production Verification Test Execution	NMI Discovery is not applicable to LNSPs – this should be updated to reflect this	Endeavour Energy

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No.	Item	Section	Participant Comments	Participant
148	5.4.3	Production Verification Test Execution	<p>PVT – the section should allow for role based transactions. Change from: “Participants must select at least one transaction from each of the following transaction groups for B2B and B2M;”</p> <p>To: “Participants may select at least one transaction from each of the following transaction groups for B2B and B2M”</p> <p>For example, LNSP do not perform the NMI Discovery transactions, and may not be using the g. OWNX – One Way Notification transactions in Victoria.</p>	Jemena
149		5.4 Production Verification Testing (PVT)	<p>Production Verification Testing will be mandatory for all Participants and AEMO.</p> <p>Is this Mandatory for every market participant? How will this be policed and what happens if a participant systems are not available during the PVT window. What happens if a participant does not complete PVT?</p>	Aurora Energy
150	1	5.4	<p><i>“Market transactions, messages or updates other than those identified for the purposes of Production Verification Testing must not be generated or transmitted via AEMO market systems until industry PVT results are published by AEMO.”</i></p> <p>For clarity, participant transaction backlogs cannot be released, until receipt of the AEMO PVT results notification email. This notification is estimated to be distributed at 12.30am Sunday 3/12/2017. If this email is received earlier, transaction backlogs can be released earlier.</p>	Active Stream
151	7	5.4 Production Verification Testing (page 41)	<p>The last paragraph of this section states “Market transactions, messages or updates other than those identified for the purposes of Production Verification Testing must not be generated or transmitted via AEMO market systems until industry PVT results are published by AEMO”. Can AEMO please confirm what will be ramifications/consequences if other transactions are sent by a participant during PVT?</p>	CitiPower and Powercor
152	8	5.4 Production Verification Testing (page 41)	<p>In one of the ITCFG meeting it was mentioned that a possible success criteria for PVT was that 70% of participants had successfully completed PVT. Is there a success criterion for PVT? If not, regardless how many participants complete PVT successfully will market go-live activities proceed anyway?</p>	CitiPower and Powercor

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No.	Item	Section	Participant Comments	Participant
153		5.4.1	<p>“The PVT period is part of the cutover period specific for production verification prior to the commencement of business-as-usual (BAU) market activities.”</p> <p>This seems to clash with the defined cut-over period being between 5PM 1 December 2017 and 11:59pm 3 December as suggested in the Executive Summary.</p>	AGL
154		5.4	<p>Check section numbering – this looks like it should be a sub-heading</p> <p>EnergyAustralia agrees that PVT is an important and essential activity, however making the statement that PVT is “mandatory” raises the question of what happens if someone fails, or does NOT participate due to internal cutover issues?</p>	Energy Australia
155		5.4.1	<p>Re paragraph 1; The scope of PVT should include a minimum set of bilateral testing, and not be restricted to a simple verification that transactions can be sent to the MSATS handler. PVT should verify that end to end transactions are being successfully transmitted, received and processed. While EnergyAustralia agrees that this will largely be met through bi-lateral testing, this falls under the banner of PVT and therefore the scope statement should accurately reflect this.</p> <p>This is also inconsistent with the details of PVT per 5.4.3</p>	Energy Australia
156		5.4.3	<p>“AEMO will distribute all PVT results during cutover” – please clarify what will be distributed and when with more precision than “during cutover”. Does this infer that tests will be managed through HPALM and results will be distributed from there?</p> <p>EnergyAustralia suggests that there be a conference dial in on standby to facilitate issue resolution if required where PVT is experiencing major issues.</p> <p>EnergyAustralia suggests there should also be notification when participants commence PVT, not just complete. EnergyAustralia expects that not all participants will commence PVT at 18:00 but may join at other times before 00:00.</p>	Energy Australia
Cutover Schedule				

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No.	Item	Section	Participant Comments	Participant
157	5.5	Cutover Schedule	<p>Turn on 'header row repeating' in the table.</p> <p>6. States AEMO shuts down the Batch Handlers and indicates this is also the responsibility of 'All Participants'. What action are all participants to take?</p> <p>12. Suggest the following rewording: A period to allow participants to perform any internal troubleshooting, validate gateways/API are operational, etc. Should it also read "All Participants"?</p> <p>16. Participants to provide feedback on Production Verification Testing success or failure. Participants unable to successfully complete PVT will need to invoke contingency processes and advise AEMO.</p>	Tango Energy

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No.	Item	Section	Participant Comments	Participant
158		5.5 Cutover schedule	<p>General, all steps that mention AEMO communications, will these be sent utilising the standard B2B approach or emailed to the Cutover key contacts?</p> <p>Step 2, not all jurisdictions listed</p> <p>Step 4 describes Receipt of MDM Settlement Data and lists MDP as responsible. To clarify should this step say 'send all MDM Settlement Data to AEMO by 17:00', OR should the responsible party be changed to AEMO and the step be re-worded to 'Receive and process all Settlement Data'</p> <p>Step 10, teleconference has previously had issues, is there a contingency e.g. email? Also – does the teleconference facility have unlimited capacity for representatives to dial in?</p> <p>Step 10, typically the teleconferences for Industry Forums take a long time and include Roll Call etc. Can AEMO come up with an approach to keep this meeting short (e.g. automated roll call via teleconference/IVR or Email from Participants)? It might be worth testing this approach with participants in the days leading up to cutover commencement so the process is clear and efficient.</p> <p>Step 21, UE interprets this to mean commence sending Meter Data as well.</p> <p>Steps 22 to 27, has AEMO estimated (or tested) the BCT processing times? If this is not completed by 21:00 Sunday 3 December, will the BCT progress notifications continue?</p>	United Energy
159	5.5	Cutover Schedule	For Step 2, the cut-off time for NSW is 1pm – please update to reflect this	Endeavour Energy
160	5.5	Cutover Schedule	For Step 4, the Event should say "Sending of MDM Settlement Data"	Endeavour Energy
162	5.5	Cutover Schedule	For step 22, the Event should say "AEMO commences BCT processes and issuing MSATS change notifications updating RP, MDP, MPB & MPC roles."	Endeavour Energy

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No.	Item	Section	Participant Comments	Participant
163	41	5. Industry Cutover Plan (Page 42)	There are varying email addresses being used for communications. Please clearly state when these should be used. PocCutover@aemo.com.au is used between X and Y date/time <u>Poc@aemo.com.au</u> (reference on page 46) will be used from X day/time and ongoing.	AusNet Services
164	42	5. Industry Cutover Plan (Page 42)	5.5 Cutover Schedule Varying references to time, EST, AEST Local time or referring to b2b procedures. Requires clarification and consistency when stipulating times in a schedule given some states are called out separately e.g. refer to step 2. All states should be called out to avoid confusion.	AusNet Services
165	43	5. Industry Cutover Plan (Page 42)	4 Receipt of MDM Settlement data MDP are responsible for sending AEMO the settlement data rather than responsible for the receipt of it. Is there a particular criterion for the settlement data? If so, it should be stated here.	AusNet Services
166	44	5. Industry Cutover Plan (Page 43)	Step 5 needs to occur before 6pm. It cannot occur at the same time as task 6 0- shutdown of handlers.	AusNet Services
167	45	5. Industry Cutover Plan (Page 43)	Step 8 – Is there a template that will be used for the status notification? We recommend a template to guide participants on what information is required (e.g. Red, Amber, Green status, confidence rating). This will also provide a consistent communication message that is easily consolidated.	AusNet Services

Industry Transition and Cutover Plan – Consolidated Participant Responses

No.	Item	Section	Participant Comments	Participant
168	46	5. Industry Cutover Plan (Page 43)	Step 10 - Suggestion a status update 1 hr prior so AEMO can collate and run this by teleconference by exception.	AusNet Services
169	47	5. Industry Cutover Plan (Page 43)	Step 11 – Would this report have changed for a participant's inbox (as per task 7) if handlers have been down? Is the expectation that only a participant's outbox would have changed?	AusNet Services
170	48	5. Industry Cutover Plan (Page 43)	Step 16 – What frequency are the updates for PVT? E.g. as a participant tests a single transaction group or if multiple transactions groups are being tested at the end? Is there a template that will be used to communicate PVT updates?	AusNet Services
171	49	5. Industry Cutover Plan (Page 43)	Task 18 –Is this not a go live status notification? What PVT results will AEMO publish? Will there be a status (success/failure) by transaction group, type? What do people do with this information? Does it stop a participant sending to another participant that has failed?	AusNet Services
172	50	5. Industry Cutover Plan (Page 43)	Task 21 – Is there any prioritisation of backlog transactions to mitigate risk of stop files?	AusNet Services
173	5.5	Cutover Schedule	Step 2 is missing cut off time for NSW, SA and VIC. Please include for consistency purposes.	Jemena
174	5.5	Cutover Schedule	Refer to Cutover schedule in section 4.7 should be changed to 5.5.	Jemena

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No.	Item	Section	Participant Comments	Participant
175		5.5 Cutover Schedule	Step 2 c. 4.00pm in Tasmania This should be 1pm in Tasmania (Local Time which will be AEST)	Aurora Energy
176		5.5	EnergyAustralia recommends that there is a formal GO/NO-GO decision prior to December 1 13:00 to validate that all participants are ready and all dependencies have been met. This should be Step 1 in the schedule and include formal confirmation to all participants that cutover will commence as scheduled.	Energy Australia
177		5.5	Step 6 is both a notification and an action – this should be separated. The responsibility is listed as AEMO and all participants? Shouldn't it be AEMO only?	Energy Australia
178		5.5	Step 7 <ul style="list-style-type: none">For clarity, change “Report detailing remaining transactions in Participant B2B Inbox & Outbox” to “Report, per Participant, detailing remaining transactions in their B2B Inbox & Outbox” Please include the format of the reports (individual and consolidated) as an appendix to this document. This was discussed in the ITCFG.	Energy Australia
179		5.5	Steps 8 & 9 <ul style="list-style-type: none">Missing word? “Participants to provide feedback <on> issues”How is feedback to be provided. E-mail or Phone? Is there a template or mandatory minimum information that should be provided. Provide details on what criteria will be used for “if required AEMO to issue notice to Market advising any issues”	Energy Australia
180		5.5	Step 13 <ul style="list-style-type: none">Is there a Go/No-Go decision for the batch handlers to be restarted? What is the mechanism (e-mail?) for the notification?	Energy Australia

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No.	Item	Section	Participant Comments	Participant
181		5.5	<p>Step 14</p> <p>Is there any intent to ringfence the eHub to ensure only transactions intended for PVT are allowed through? If a participant accidentally sends production transactions before PVT has completed and this cannot be prevented, then this essentially makes PVT a redundant exercise.</p>	Energy Australia
182		5.5	<p>Step 16</p> <ul style="list-style-type: none"> Is feedback to be provided by e-mail or phone? EnergyAustralia recommends the use of HP ALM to capture PVT results <p>What criteria are to be used to determine whether PVT must be extended if there are still significant issues being experienced by participants?</p>	Energy Australia
183		5.5	<p>Step 18</p> <ul style="list-style-type: none"> Is there a PVT summary report that will be prepared and circulated by AEMO EnergyAustralia recommends a Teleconference to discuss participant's readiness Needs to be completed before step 19 & 21 – at present they are simultaneous <p>Typo: There is no Step 20</p>	Energy Australia
184		5.5	<p>Step 19</p> <p>What does “kick off” mean? Is this only the start of the batch processing?</p>	Energy Australia
185		5.5	<p>Step 20 is missing</p>	Energy Australia

Industry Transition and Cutover Plan – Consolidated Participant Responses

No.	Item	Section	Participant Comments	Participant
186		5.5	<p>Step 22</p> <p>Assume that the gap between conclusion of PVT and commencement of BCT is to allow any pre-cutover pending B2B/B2M transactions to be cleared? If these transactions are reliant on role updates though, these would need to be rejected making their processing redundant. Please clarify why is there a 7.5 hour gap between PVT and BCT processing? If this is so that AEMO can run batch processes then the plan should specify that.</p>	Energy Australia
187		5.5	<p>Steps 25, 26, & 27</p> <ul style="list-style-type: none"> EnergyAustralia recommends these are Teleconferences to review BCT progress and overall success of each Participants implementation and processing of backlogs and BCT CR's. <p>Step 27 – There should be contingency planning in case BCT does not complete by 9:00 pm</p>	Energy Australia
188	9	5.5 Cutover Schedule (page 42)	<p>We recommend step 2 also identifies timing arrangements for VIC, SA and NSW.</p> <p>Also, is there another event required in the cutover plan, for retailers to stop initiating After Hours Re-en's/Cancellations of De-en's?</p>	CitiPower and Powercor
189	2	5.6	<p><i>"Participant status notifications and updates during cutover are to be sent to POCCutover@aemo.com.au"</i></p> <p>Does AEMO plan to have a status notification template for updates during cutover?</p>	Active Stream
190	5.5	Cutover Schedule	<p>Would be beneficial to callout/highlight key milestones (e.g. item 1? 6? 17? others); making them quite distinct to tasks/activities that are required to be completed.</p> <p>Could key milestone points be communicated by a central party via a con call? (where email from participants required for evidentiary purposes, do both).</p> <p>Insert column in this table that specifically calls out the comms method, if applicable (including from who to who; e.g. EMAIL: PARTICIPANT to AEMO)</p>	ActewAGL Distribution
191	Step 2	5.5	Clarify NSW requirement	AGL

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No.	Item	Section	Participant Comments	Participant
192	Step 12	5.5	Responsible party, add “AEMO”	AGL
193	Step 22	5.5	Market time, replace “Sunday 03/12/2017 08:00 AEST “ with “Sunday 03/12/2017 00:30 AEST “	AGL
194	Step 23	5.5	Market time, replace “Sunday 03/12/2017 08:00 AEST “ with “Sunday 03/12/2017 00:30 AEST “	AGL
195	Step 25	5.5	Market time, replace “Sunday 03/12/2017 12:00 AEST “ with “Sunday 03/12/2017 04:00 AEST “	AGL
196	Step 25	5.5	Market time, replace “Sunday 03/12/2017 12:00 AEST “ with “Sunday 03/12/2017 08:00 AEST “	AGL
197	Step 27	5.5	Market time, replace “Sunday 03/12/2017 21:00 AEST “ with “Sunday 03/12/2017 13:00 AEST “	AGL
198	5	5.5 Step 2	This need to be consistent with information within the B2B section of the Transition Plan. SA time should be added – 3pm (as per item number 1 in the SAPN feedback)	SA Power Networks
Communication contacts / Post Go Live Heightened Level of Support				
199	2	5.6.1 Industry Contacts During Cutover	EE Contact: Tim Lloyd, Data Services Manager, tim.lloyd@essentialenergy.com.au 02 6589 8503	Essential Energy

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No.	Item	Section	Participant Comments	Participant
200	5.6.1	Industry contacts during cutover	<p>Contacts for Endeavour Energy are:</p> <p>Primary:</p> <p>Anna Russo, Program Director Power of Choice, anna.russo@endeavourenergy.com.au, 02 9853 4101</p> <p>Secondary:</p> <p>Dino Ou, Business and Market Process Integrator, dino.ou@endeavourenergy.com.au, 02 9853 4939</p>	Endeavour Energy
200	5.1.6	Industry contacts during cutover	<p>Secondary contact is missing/incomplete for AEMO.</p> <p>Is this to be confirmed and updated by all participants before final release?</p>	Lumo Red Energy
201	51	5. Industry Cutover Plan (Page 47)	<p>5.8.1 Industry contact post go live</p> <p>Should this date be Monday 4th December?</p>	AusNet Services
202	6	4.7	<p>Item 10: This is the ONLY notice/update listed as a “Teleconference”. All other notices/updates are assumed to be EMAIL. Is this correct?</p> <p>What is the format of the Teleconference and what is expected of Active Stream, during or prior to this Teleconference?</p>	Active Stream

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203	8	5.2.3	<p>“Participants must nominate the appropriate cutover contact for their organisation as a central point of communication for industry cutover activities and ensure they are clearly identified within the Industry Contact List (see section 4.8). “</p> <p>DRAFT - Service Provider Cut-Over Contact Details (to be updated):</p> <p>Primary</p> <p>Name: Daniel Paterson Position: Technical Cut-Over Manager for POC Organisation: Active Stream Pty Ltd Mobile: 0421 115 938 Office Phone: 03 8623 8469 (May change prior to deployment) Email: dpaterson1@activestream.com.au</p> <p>Secondary Backup Lead</p> <p>Name: XXXXXXXXXX Position: BACKUP - Cut-Over Lead for POC Organisation: Active Stream Pty Ltd Mobile: XXXXXXXXXX Office Phone: 03 XXXXXXXXXX (May change prior to deployment) Email: XXXXXXXXXX@activestream.com.au</p> <p>AEMO Communications Lead</p> <p>Name: XXXXXXXXXX Position: Coordinate AEMO Transition & Cutover Notices Organisation: Active Stream Pty Ltd Mobile: XXXXXXXXXX Office Phone: 03 XXXXXXXXXX (May change prior to deployment) Email: XXXXXXXXXX@activestream.com.au</p> <p>AEMO Communications Lead BACKUP</p> <p>Name: XXXXXXXXXX Position: Coordinate AEMO Transition & Cutover Notices</p>	Active Stream
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Industry Transition and Cutover Plan – Consolidated Participant Responses

No.	Item	Section	Participant Comments	Participant
			Organisation: Active Stream Pty Ltd Mobile: XXXXXXXXX Office Phone: 03 XXXXXXXXX (May change prior to deployment) Email: XXXXXXXXXX@activestream.com.au	
204	10	5.6.1 Industry contacts during cutover	Can AEMO please confirm 1) when do the industry contacts get updated and 2) how will this list of contacts be maintained and where?	CitiPower and Powercor
205		5.6	Recommend AEMO providing an alternative contact number in case of problems with the Teleconference facility	Energy Australia
206	3	Section 5.2.2 Status Reporting	Clear rules around status should be prescribed..... For example: Red if unable to make next milestone or Open Issue not yet resolved and contingency under x. (This allows time for plans on how to manage this to be considered early) Orange On track though with open issues not yet resolved. Once contingency is down to x time then red. Green On track no open issues	Origin Energy
207	4	5.7 Reporting	When are the error reports as part of the BCT run provided to the relevant participant it is being run for? When will the schedule of the participants be agreed?	Origin Energy
208		5.7	Reference to sections 4.7 and 4.8.1 are incorrect Please confirm whether there is a single global report of transactions for all participants, or whether there will be individual reports generated for each participant	Energy Australia
209	5.7	Reporting	Section referenced is incorrect "The report will be emailed to industry contacts identified in section 4.8.1 5.6.1"	Lumo Red Energy

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No.	Item	Section	Participant Comments	Participant
210	5.7	Report	We suggest that the report contains the date and time of when the transactions were received by the B2B Hub to help with investigations	Endeavour Energy
211	5.8	Post Go-Live Heightened Level of Support	These meetings will be arranged for 10:00am each morning during the post go-live support period.	Tango Energy
212	3	5.8.1 Industry Contacts Post Go Live	EE Contact: Tim Lloyd, Data Services Manager, tim.lloyd@essentialenergy.com.au 02 6589 8503	Essential Energy
213	4		Would it be prudent to have a secondary contact for the periods listed above?	Essential Energy
214	5.8.1	Industry contacts post go live	<p>Contacts for Endeavour Energy are:</p> <p>Primary:</p> <p>Anna Russo, Program Director Power of Choice, anna.russo@endeavourenergy.com.au, 02 9853 4101</p> <p>Secondary:</p> <p>Dino Ou, Business and Market Process Integrator, dino.ou@endeavourenergy.com.au, 02 9853 4939</p>	Endeavour Energy
215	5.8.1	Industry contacts post go live	<p>Secondary contact is missing/incomplete for AEMO.</p> <p>Is this to be confirmed and updated by all participants before final release?</p>	Lumo Red Energy

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No.	Item	Section	Participant Comments	Participant
216	5.8.2	Conclusion of Post go-live Heighted Level of Support	The first sentence should say “Post go-live heightened level of support and monitoring will cease at 5pm AEST Friday, 15 December 2017”	Endeavour Energy
217	52	5. Industry Cutover Plan (Page 47)	5.8.2 Conclusion of post go live heightened level of support Is there an exit criteria for concluding heightened support? What if issues raised during this period are not resolved?	AusNet Services
218		5.8	<ul style="list-style-type: none"> Is the heightened support 24 * 7 ? How will issues/defects be tracked? EnergyAustralia recommend the use of HP ALM The daily phone conference should be to discuss the impact and resolution of issues, rather than be the reporting mechanism Allowance should be provided for ‘on-demand’ conferences for more detailed discussions and/or critical incident response. <p>We would like to see a daily report rather than weekly (as mentioned)</p>	Energy Australia
219	5.8	Post go-live heightened level of support	There should be a support exit criteria in here, especially if there’s issues and support is required beyond Dec 15 th .	ActewAGL Distribution
220		5.8.2	<ul style="list-style-type: none"> There should be some criteria agreed to for the conclusion of Heightened support. There should be an agreement from Participants that Heightened support can cease. <p>What time on Friday 15th will support cease.</p>	Energy Australia
Appendix				
221		Appendix B	5. Please update the PH entry to indicate we will not be using the BCT for our MC updates.	Tango Energy

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No.	Item	Section	Participant Comments	Participant
222	2	Appendix A.	<p>New Connection v2.2</p> <p>Queensland had specified that no contingency method would be entered into in their New Connection process.</p>	Energex and Ergon Energy Network
223	3	Appendix A.	<p>Special Read v2.2</p> <p>There is no contingency required as per the B2B transition item no. 5 Special Read Service Orders, so the template for Special Reads is not required and should be removed.</p>	Energex and Ergon Energy Network
224	4	Appendix A.	<p>Supply Service Works Allocate NMI</p> <p>Is this to be used for the New Connection cancellation process for the Proposed Stage approach? Further context is required for this transaction</p>	Energex and Ergon Energy Network
225	5	Appendix A.	<p>Supply Service Works Establish _____ v3.0</p> <p>Unclear as to why this transaction is contained within the contingency templates – it's not mentioned in the transition plan. Further context required.</p>	Energex and Ergon Energy Network
226	6	Appendix A.	<p>Metering Service Works Install Meter v3.0</p> <p>Unclear as to why this transaction is contained within the contingency templates – it's not mentioned in the transition plan.. Further context required.</p>	Energex and Ergon Energy Network
227	Appendix A	CONTINGENCY TEMPLATES	For the avoidance of any confusion it should be made clear that in NSW we will only accept the cancellation of re-energisation or cancellation of de-energistaion contingency emails.	Endeavour Energy

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No.	Item	Section	Participant Comments	Participant
228	53	5. Industry Cutover Plan (Page 48)	Appendix. Contingency templates. AusNet Services expectation is that the MSATS browser is to be used for contingency processing post go live. This is not documented . Also, by presenting a full set of e-mail templates, the impression is given that e-mail is the default contingency option (where it should only be a fall-back if the participant has a valid reason not to use the MSATS browser)	AusNet Services
229	11	Appendix B. Participants Standing Data Updates (page 58)	As per earlier update provided to the ITCFG, please update this section for CitiPower and Powercor to: Changes to support Disconnection Status CitiPower Powercor plan to update the NMI status from D to A (5051), the Meter Status from C to D (3051) and the Datastream status from I to A (4051) where the site has been disconnected remotely/via the contactor. The number of NMIs impacted is approximately 15,000, this will generate 45,000 CRs to Market (CRs 5051, 3051 and 4051). The intent is to run this conversion over a two week period commencing in early December.	CitiPower and Powercor
230	4 Ausgrid	Appendix B	More details are required from the participant on the exact nature and execution of the changes	AGL
231	7 AGL	Appendix B	Replace “AGL would like to execute these standing data updates during the month of December. Exact date not finalised. May be over cut-over weekend or sometime thereafter. “ With “To be executed during the cut-over weekend’s BCT run”	AGL
232	5	Appendix B	Standing Data Updates – Can participants please provide their latest thinking. Assignment of ENM for embedded networks is not listed.	Origin Energy

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No.	Item	Section	Participant Comments	Participant
233		Table starting from page 60	It is not clear what the table starting from page 60 is. Please provide a name and description for this table.	Endeavour Energy
234		Appendix B. Standing Data Update	Replace Response: EEQ (Ergon Retail) will be utilising the BCT. Request submission will be a validated list provided by ERGONETP and validated by Metering Dynamics.	Ergon Retail
235			Could you provide a sample of any expected reporting provided by AEMO to allow preparation of any SQL queries that may be required to be developed prior to cutover	Ergon Retail