INFORMATION EXCHANGE COMMITTEE MEETING

FOR DISCUSSION

SUBJECT: UPDATE ON B2B-WG ACTIVITIES

AGENDA ITEM: 14

1. PURPOSE

The purpose of this paper is to report on the status of action items currently being discussed by the B2B Working Group (B2B-WG).

2. DISCUSSION

Since the August 2020 IEC meeting, the B2B-WG has met three times to deliver the actions assigned by the IEC and identify other business processes which require improvements. The working group has also met a further four times to define the issues and discuss potential solutions to the coincident Service Order issues which has become more urgent with the removal of the moratorium on remote metering services in NSW.

The major areas of focus of the B2B-WG currently include:

- B2B v3.3.1 and v3.6 consultation
- Removal of the moratorium on remote de-energisation and re-energisation service orders in NSW now means that issues associated with coincident service orders will become more prevalent with physical and remote de-energisation and re-energisations in NSW and SA
- Matters to include in the future V3.7 B2B procedural consultation

An update is provided on each of these matters in the following sections.

2.1. B2B V3.3.1 and V3.6 consultation update

On 6 August 2020 AEMO and the B2B-WG sought approval by circular to consult on a number of ICFs associated with life support and Global Settlement changes . This endorsement was provided by the IEC members by 10 August 2020.

Following feedback on the initial round of consultation, publication of the Draft Report was approved by the IEC on 15 October 2020. The Draft Report of the B2B consultation was published on AEMO's website on 20 October 2020. Submissions closed on 4 November 2020. The B2B-WG will meet on 13 November to discuss and respond to participant submissions in order to develop the Final Report for consideration by the IEC.

Implementation of the matters consulted on has been separated into two tranches and the Final Report is due to be published on 16 December 2020. Attachment 1 provides details of each of the matters to be implemented in each of the tranches with effective dates of 1 January and 10 November 2021.

2.2. Physical and remote de-energisation/re-energisation service orders (NSW and SA)

The NSW moratorium on remote re-energisation and de-energisation expired on 1 October 2020. As such, remote re-energisation and de-energisation has commenced in NSW as long as market participants meet NSW regulatory and safety requirements.

Issues associated with coincident service were raised within the B2B-WG and have been discussed in a series of ongoing meetings. Coincident service orders refer to when a FRMP has requested a de-energisation and an incoming retailer has requested a re-energisation within a five-day window.

Agenda Item 16 provides a comprehensive overview of the issues and discussions underway within the B2B-WG in relation to coincident service orders.If process and/or system changes are required, the B2B-WG will look to include these changes in the v3.7 consultation.

2.3. B2B V3.7 (future) consultation requirements

Endeavour Energy submitted two change requests (ICFs) to the IEC on 29 November 2020 in relation to site address information (refer IEC Agenda Item 11). These ICFs are intended to complement the MSATS Standing Data Review and aim to improve the quality of address information. If the IEC supports these change requests, the B2B-WG recommends including these changes in the next B2B consultation. The potential B2B change requests to complement the MSATS Standing Data Review and processes will require a B2B procedural and guide change.

The next B2B consultation is expected to commence around March 2021.

3. B2B WORKING GROUP RESOURCE EFFORT

In November 2018 the IEC requested that a resource impact be captured for each action referred to the B2B-WG for analysis. The following table provides an overview of the current work impacts for B2B-WG members and for the AEMO Secretariat.

Note that the resource impact only reflects attendance at meetings and workshops and does not reflect additional time spent by the AEMO Secretariat or B2B-WG members in preparing for meetings and workshops and consulting with other Participants.

IEC action requested	25 November 2019
Start date of work	29 October 2019
Due date for finalisation	30 November 2020
Overview of analysis	Issues summarised and solutions proposed. Developed Report, updated Procedures and Guide. Analysed and responded to submissions.
Delivery effort B2BWG and AEMO Secretariat	20 hours of meetings and workshops as of 6 November 2020

4. RECOMMENDATIONS

It is recommended that the IEC notes:

- The ongoing work being conducted by the B2B-WG; and
- Timing of future potential consultations under development by the B2B-WG.

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APPROVED FOR SUBMISSION BY:	MICHELLE NORRIS
APPROVED:	5 NOVEMBER 2020

ATTACHMENT 1

<table>
<tr><th>Procedures</th><th>V3.3.1 (effective 1 January 2021)</th><th>V3.4 (effective 1 October 2021)</th><th>V3.4.1 (effective 1 October 2021#)</th><th>V3.5 (effective 10 November 2021)</th><th>V3.6 (effective 10 November 2021*)</th><th>V2.2 (effective 1 May 2022)</th></tr>
<tr><td>Customer and Site Details Notification Process</td><td>Amended (version control only)</td><td rowspan="5">Consultation completed 22 July 2020. Out of scope for this consultation.</td><td rowspan="5">Amended (consolidation of versions only)</td><td rowspan="5">Consultation completed 22 July 2020. Out of scope for this consultation.</td><td>Amended (Procedure changes)</td><td rowspan="5">N/A (NEM RoLR Processes are not numbered consistently with B2B Procedures)</td></tr>
<tr><td>Service Order Process</td><td>Amended (Procedure changes)</td><td rowspan="4">Amended (version control only)</td></tr>
<tr><td>One Way Notification Process</td><td rowspan="3">Amended (version control only)</td></tr>
<tr><td>Technical Delivery Specification</td></tr>
<tr><td>Meter Data Process</td></tr>
<tr><td>NEM Retailer of Last Resort (RoLR) Processes</td><td colspan="6">N/A (NEM RoLR Processes are not numbered consistently with B2B Procedures)</td><td>Amended (Procedure changes)</td></tr>
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