NEM B2B Issue-Change Form

ISSUE / CHANGE FORM – SUMMARY SECTION *(Template focuses on issue/change identification and impact.)*

Issue Number (IEC Secretariat to complete)	B2BICF2_301020		
Version #			
Proponent Name	Dino Ou	**Company**	Endeavour Energy
Proponent Title	Business Services Manager	**Proponent Contact No**	0423299750
Proponent email	dino.ou@endeavourenergy.com.au	**Date lodged with IEC**	30/10/2020
Procedure(s) or other documents Impacted	☐ B2B Procedure Customer and Site Details Notification Process ☒ B2B Procedure Service Order Process ☐ B2B Procedure Meter Data Process ☐ B2B Procedure One Way Notification Process ☐ B2B Procedure Technical Delivery Specification ☐ NEM RoLR Processes Part B ☐ B2B Guide ☐ Other, please specify:		
Areas Impacted	(I.e. Section No.) B2B PROCEDURE: SERVICE ORDER PROCESS Table 13 (Service Order Transaction Table)		
Short Description / Title	Add Section and DP Number		
Other key contact information			

VERSION #	PRESENTED TO	DATE
1.0	*IEC*	*30/10/2020*

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ISSUE / CHANGE – DETAILED REPORT SECTION

1. Detailed description of Issue / Change	On 7 September 2020 AEMO published their final determination on the MSATS Standing Data Review. Amongst the many changes, two new fields called SectionNumber and DPNumber were added to help communicate site address information. These two new fields will be added to MSATS on 14 March 2022. These fields are required in NSW and ACT, and optional in all other jurisdictions, because these fields are required to help uniquely identify legal boundaries for a parcel of land and therefore is important for the Allocate NMI Service Order in NSW and ACT. Retailers currently communicate Section and DP Number using the special instruction field in the Allocate NMI Service Order. This is requires manual review and re-typing into appropriate fields to send to MSATS. For consistency and efficiency, the B2B Procedure should allow for the Section and DP Number to be communicated via defined fields in the B2B transactions.
2. Market Impact	Retailers will need to update their process to provide Section and DP Number in the appropriate fields. Distributors in NSW and ACT will need to consider and map the Section and DP Number to appropriate MSATS fields
3. Requirements / Specific Proposal	Allow for Section and DP Number to be communicated via defined fields in the B2B transactions, especially for the Allocate NMI Service Order
4. Proposed Solution/s	(Must address the B2B Procedures) Options include: • Create new fields to represent Section and DP Number for the Allocate NMI Service Order • Create new fields to represent Section and DP Number in the ADDRESS format definition • Use existing fields to define Section and DP Number for the Allocate NMI Service Order Given that Section and DP Number is only required for NSW and ACT, a solution that has minimal impact to other participants operating in other jurisdictions is preferred. Therefore the proposed solution is to use existing fields to define Section and DP Number for the Allocate NMI Service Order.
5. Law/Rule and clauses enabling change	(Must address head of power in governing law/rule) Section 7.17 of the NER

6. B2B communication benefits	(Must address B2B Principles) B2B Principles B2B Procedures should: • provide a uniform approach to B2B Communications in participating jurisdictions; • detail operational and procedural matters and technical requirements that result in efficient, effective and reliable B2B Communications; • avoid unreasonable discrimination between B2B Parties; and • protect the confidentiality of commercially sensitive information. The proposed change supports the following B2B principles: • detailed operational and procedural matters and technical requirements that result in efficient, effective and reliable B2B communications
7. Market benefits for industry as a whole	(Must address National Electricity Objective and/or National Energy Retail Objective requirements) NEO: the objective of this Law is to promote efficient investment in, and efficient operation and use of, electricity services for the long term interests of consumers of electricity with respect to: (a) price, quality, safety, reliability, and security of supply of electricity; and (b) the reliability, safety and security of the national electricity system. NERO: The objective of this Law is to promote efficient investment in, and efficient operation and use of, energy services for the long term interests of consumers of energy with respect to price, quality, safety, reliability and security of supply of energy. The proposed change will make communication of the Section and DP Number clearer and will allow for better efficiency by reducing the data entry and conversion from special instructions to the corresponding MSATS fields.
8. Customer benefits (consumers)	Customers will have the confidence that the industry has a consistent and efficient end to end process for communicating Section and DP Number information in NSW and ACT
9. Consequence/Impact of issue not proceeding	Manual work is required to convert Section and DP Number information to the corresponding MSATS fields.
10. Workaround/s (if necessary)	Continue with the manual work to convert Section and DP Number information to the corresponding MSATS fields.
11. Supporting Documentation (attach if necessary)	
12. Any critical timelines to consider?	This change should progress at the next B2B consultation to align with the intent of having Section and DP Number in MSATS starting from 14 March 2022

13. IEC's preliminary assessment of the proposal	(This is to be left blank)

NEM ISSUE / CHANGE – RELEVANT ATTACHMENT(S)

ATTACHMENT A

Proposed changes: {*Procedure Name*}
~~Red strikeout~~ means delete and
blue underline means insert

B2B PROCEDURE: SERVICE ORDER PROCESS

Table 13 (Service Order Transaction Table)

- Definition of the FormReference field to be updated to:

  In NSW and ACT, the DP Number is required with the letters 'DP' appearing before the DP number (eg 'DPXXXXXXXX) for the Allocate NMI.

  In all other jurisdictions, ~~R~~reference to the forms associated with Supply Works Request and Meter Service Works. Refer to the Service Paperwork reference table in the B2B Guide.

  Not Required for a "Cancel" ServiceOrderRequest.

- Definition of the FormNumber field to be updated to:

  In NSW and ACT, the Section Number is required for the Allocate NMI.

  In all other jurisdictions, ~~W~~where the form listed in FormReference is numbered, this field is populated with the number on the form.

  Not Required for a "Cancel" ServiceOrderRequest.