NEM B2B Issue-Change Form

ISSUE / CHANGE FORM – SUMMARY SECTION *(Template focuses on issue/change identification and impact.)*

Issue Number (IEC Secretariat to complete)	B2BICF1_301020		
Version #			
Proponent Name	Dino Ou	**Company**	Endeavour Energy
Proponent Title	Business Services Manager	**Proponent Contact No**	0423299750
Proponent email	dino.ou@endeavourenergy.com.au	**Date lodged with IEC**	30/10/2020
Procedure(s) or other documents Impacted	☒ B2B Procedure Customer and Site Details Notification Process ☒ B2B Procedure Service Order Process ☐ B2B Procedure Meter Data Process ☐ B2B Procedure One Way Notification Process ☐ B2B Procedure Technical Delivery Specification ☐ NEM RoLR Processes Part B ☐ B2B Guide ☐ Other, please specify:		
Areas Impacted	(I.e. Section No.) B2B PROCEDURE: SERVICE ORDER PROCESS Table 13 (Service Order Transaction Table) Table 14 (Service Order Response Transaction Table) B2B PROCEDURE: CUSTOMER AND SITE DETAILS NOTIFICATION PROCESS Table 9 (Data Requirements for LifeSupportNotification)		
Short Description / Title	Remove unstructured address for site address information		
Other key contact information			

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VERSION #	PRESENTED TO	DATE
1.0	*IEC*	*30/10/2020*

ISSUE / CHANGE – DETAILED REPORT SECTION

1. Detailed description of Issue / Change	On 7 September 2020 AEMO published their final determination on the MSATS Standing Data Review. Amongst the many changes, site address information in the structured format will change from being Optional to being Required from 14 March 2022 and Mandatory from 7 November 2022. This means that site address information in the unstructured format is no longer allowed in MSATS from 7 November 2022, and any existing NMI with site address information in the unstructured format must be converted to the structured format by 7 November 2022. For consistency and efficiency, the B2B Procedure should also remove the unstructured site address information. Out of scope of this ICF is the postal address information, which should continue to have the option to be in the unstructured format.
2. Market Impact	Participants will be required to provide site address information in the structured format and will not be allowed to use the unstructured format when communicating via B2B
3. Requirements / Specific Proposal	Remove the ability for participants to provide site address information in the unstructured format and obligate participants to provide site address information in the structured format.
4. Proposed Solution/s	(Must address the B2B Procedures) Update the procedures to clarify when site address information in the structured format is required. Note that the Technical Specification should not be updated to allow the flexibility for postal address information to have the option to be in the unstructured format.
5. Law/Rule and clauses enabling change	(Must address head of power in governing law/rule) Section 7.17 of the NER
6. B2B communication benefits	(Must address B2B Principles) B2B Principles B2B Procedures should: • provide a uniform approach to B2B Communications in participating jurisdictions; • detail operational and procedural matters and technical requirements that result in efficient, effective and reliable B2B Communications; • avoid unreasonable discrimination between B2B Parties; and • protect the confidentiality of commercially sensitive information. The proposed change supports the following B2B principles: • a uniform approach to B2B communications in participating jurisdictions; and • detailed operational and procedural matters and technical requirements that result in efficient, effective and reliable B2B communications

	by aligning site address information with MSATS, the market system.
7. Market benefits for industry as a whole	(Must address National Electricity Objective and/or National Energy Retail Objective requirements) NEO: the objective of this Law is to promote efficient investment in, and efficient operation and use of, electricity services for the long term interests of consumers of electricity with respect to: (a) price, quality, safety, reliability, and security of supply of electricity; and (b) the reliability, safety and security of the national electricity system. NERO: The objective of this Law is to promote efficient investment in, and efficient operation and use of, energy services for the long term interests of consumers of energy with respect to price, quality, safety, reliability and security of supply of energy. The proposed change will make communication of the site address clearer by removing the unstructured format and will allow for better efficiency by reducing the data entry and conversion from the unstructured format to the structured format when updating this information in MSATS.
8. Customer benefits (consumers)	Customers will have the confidence that the industry has a consistent and efficient end to end process for communicating site address information
9. Consequence/Impact of issue not proceeding	Manual work is required to convert site address information from an unstructured format to a structured format for the Allocate NMI process.
10. Workaround/s (if necessary)	Continue with the manual work to convert site address information from an unstructured format to a structured format for the Allocate NMI process.
11. Supporting Documentation (attach if necessary)	
12. Any critical timelines to consider?	This change should progress at the next B2B consultation to align with the intent of having site address information in the structured format starting from 14 March 2022, but no later than 7 November 2022 when site address information in the structured format will no longer be accepted by MSATS.
13. IEC's preliminary assessment of the proposal	(This is to be left blank)

NEM ISSUE / CHANGE – RELEVANT ATTACHMENT(S)

ATTACHMENT A

Proposed changes: {*Procedure Name*}
~~Red strikeout~~ means delete and
blue underline means insert

B2B PROCEDURE: SERVICE ORDER PROCESS

Table 13 (Service Order Transaction Table)

- Format of the ServiceOrderAddress field to be updated to:

  ADDRESS (Structured)

- Definition of the ServiceOrderAddress field to be updated to:

  Site address where the requested work is to be done and must be in the~~. Site address in either a~~ structured format ~~(where available), or unstructured~~. This field is Mandatory for an Allocate NMI.

Table 14 (Service Order Response Transaction Table)

- Format of the ServiceOrderAddress field to be updated to:

  ADDRESS (Structured)

- Definition of the ServiceOrderAddress field to be updated to:

  Site/Service Point address in a structured format ~~where available, otherwise unstructured~~. For details of the ADDRESS structure, refer B2B Procedure Technical Specification. This field is Mandatory if the NMI is not provided in the Response.

B2B PROCEDURE: CUSTOMER AND SITE DETAILS NOTIFICATION PROCESS

Table 9 (Data Requirements for LifeSupportNotification)

- Format of SiteAddress field to be updated to:

  ADDRESS (Structured)

- Definition of SiteAddress field to be updated to:

  Site Address in a structured format. Refer to B2B Procedure:Technical Delivery Specification.