

# Consumer Forum

February 2023



We acknowledge the Traditional Owners of country throughout Australia and recognise their continuing connection to land, waters and culture.

**We pay respect to their Elders past, present and emerging.**

# Agenda

(all times AEDT)

10:00am (10 mins)	Welcome and Acknowledgement of Country	Kirstan Wilding
10:10am (25 mins)	NEM 2025 update	Chris Muffett
10:35am (10 mins)	Update on compensation for the NEM wholesale market suspension	Chris Muffett
10:45am (20 mins)	NEM 2025 fee recovery consultation	Kevin Ly
11:05am (45 mins)	Consumer Risk Preferences in the Integrated System Plan	Rodney Jose, Deloitte
11:50am (10 mins)	Revenue Methodology for Victoria's Electricity Transmission System	Judd Johnston
12:00am	Other Business & Close	Kirstan Wilding



# Welcome

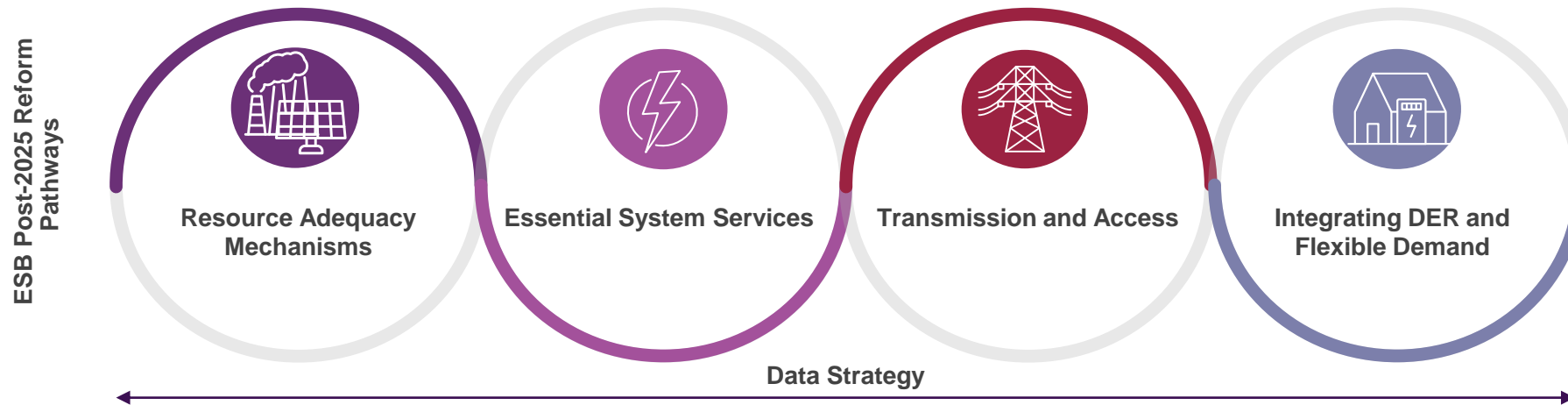
Kirstan Wilding

# NEM 2025 update

Chris Muffett

# Context

- The Energy Security Board (ESB) was tasked by the energy ministers to advise on design changes required in the National Electricity Market (NEM) as it transitions from largely coal fired generation to more variable renewable generation.
- The ESB provided its final advice to National Cabinet on 27 July 2021, with work grouped into four interrelated reform pathways:



- National Cabinet approved the Post-2025 reform recommendations on 29 October 2021.
- Energy Ministers agreed several actions at their June and August 2022 meetings regarding recent market volatility, NEM2025 reforms as well as gas market reforms.
- The capacity mechanism and the congestion management mechanism, both part of the NEM2025 wholesale market reform package, are also priorities for ministers.

# NEM2025 Reform Program Scope

Pathway	Description	Initiatives
<b>Resource Adequacy Mechanisms</b>	Investment in the right mix of resources (generation, storage and demand response) in place prior to anticipated plant closures, and that plant exit does not cause significant price or reliability shocks to consumers through the transition	<ul style="list-style-type: none"> <li>• Increased Medium Term Projected Assessment of System Adequacy (MT PASA) Information</li> <li>• Capacity Mechanism</li> </ul>
<b>Essential System Services</b>	The resources and services are available to manage the complexity of dispatch and to deliver a secure supply to customers	<ul style="list-style-type: none"> <li>• Fast Frequency Response</li> <li>• Mandatory Primary Frequency Response</li> <li>• Operating Reserve Market</li> <li>• System Strength (Planning)*</li> <li>• Operational Security Mechanism</li> </ul>
<b>Transmission &amp; Access</b>	The network meets future needs, renewable energy zones, and there is a targeted set of investments that can deliver the energy transition at lower cost	<ul style="list-style-type: none"> <li>• Congestion Management Model</li> </ul>
<b>Integrating DER &amp; Flexible Demand</b>	New opportunities are created for consumers to receive and use energy, and are rewarded for doing so flexibly	<ul style="list-style-type: none"> <li>• Integrating Energy Storage</li> <li>• Flexible Trading Arrangements (Model 2)</li> <li>• Scheduled Lite</li> <li>• Dynamic Operating Envelopes</li> <li>• Distribution Local Network Services</li> <li>• Turn-up Services</li> <li>• Distributed Energy Resources (DER) Data Hub &amp; Registry Services</li> <li>• DER Operational Tools</li> </ul>
<b>Data Strategy</b>	A framework is established with new guiding policy principles, build capability, forward planning and adaptability and address priority data gaps	<ul style="list-style-type: none"> <li>• Data Services</li> <li>• Electric Vehicle (EV) Charging Standing Data Register</li> <li>• Bill Transparency</li> <li>• Network Transparency</li> </ul>

\* TNSP led initiative

# NEM2025 Reform Program Scope

- In addition to the Post-2025 reform initiatives, AEMO has identified a further set of initiatives linked to efficient implementation of the reform program.
- Each initiative represents either a foundational investment in an AEMO legacy system or a more strategic investment as part of AEMO’s wider digital program of work aimed at ensuring AEMO and industry participants’ IT systems are fit for purpose to meet the needs of the transition and beyond.

Pathway	Description	Initiatives
<b>AEMO Foundational</b>	Foundational dependency work to deliver an uplift to base capability on which reforms are dependent	<ul style="list-style-type: none"> <li>• Identity Access Management</li> <li>• Industry Data Exchange</li> <li>• Supervisory control and data acquisition (SCADA) Lite</li> </ul>
<b>AEMO Strategic</b>	Strategic dependency work to effectively futureproof capabilities and scalability of systems thereby avoiding investment in systems that will become end-of-life shortly after the reforms take effect	<ul style="list-style-type: none"> <li>• Portal Consolidation</li> <li>• Consolidation of Market Standing Data Repositories (CoMaStR)</li> <li>• Dispatch Target State</li> <li>• Bids / Offers Target State</li> <li>• Constraints Target State</li> <li>• FRC Target State</li> </ul>



# Program Update

## Key Focus Areas

- **Program Definition:** Planning and definition work to set out program for delivery continues.
- **Program Delivery (Inflight projects):** Delivery of the projects which have rule dates in the coming 12 months, bundled into 3 key releases, March, May and Oct 2023.
- **Business case work:** Feasibility and analysis work for the completion of a business case for our next tranche of work.

## Status

Initiatives	Release Dates						Impacted Stakeholders
	Mar-23	May-23	Aug-23 (TBC)	Oct-23	Jun-24	Jun-25	
Integrating Energy Storage Systems [Initial]	Go Live						Market Small Generation Aggregators
Integrating Energy Storage Systems [ADC]			Go Live				Aggregate systems
Integrating Energy Storage Systems [Final]					Go Live		IRPs, NSPs, vendors, Metering Service Providers, FRMPs
SAPS, CDR, B2B v3.8, (MSDR release TBC)	SAPS MSRP Registration	Go Live					DNSP, Retailers, MP/MDP
Fast Frequency Response			Dispatch & Reg	Go Live			Generators, Market Customers
Increased MT PASA Information				Go Live			Scheduled Generators
Frequency Performance Payments						Go Live	Generators, Market Customers

# Forums Update

Channel	Current focus	Next meeting
<b>NEM2025 Reform Delivery Collaborative Workshop</b>	<ul style="list-style-type: none"> <li>The RDC collaborative workshop will focus on updating the NEM Reform implementation roadmap.</li> </ul>	8 February 2023
<b>NEM2025 Electricity Wholesale Consultative Forum (EWCF)</b>	<ul style="list-style-type: none"> <li>The EWCF has established its Terms of Reference and an initial way of working on NEM2025 wholesale related procedure consultations for inflight reform initiatives.</li> </ul>	22 February 2023
<b>NEM2025 Industry Testing Working Group (ITWG)</b>	<ul style="list-style-type: none"> <li>ITWG is planning testing approach to support March and May implementations. ITWG will support regular Q&amp;A sessions during Industry Test periods.</li> </ul>	23 February 2023
<b>Electricity Retail Consultative Forum (ERCF)</b>	<ul style="list-style-type: none"> <li>Currently undertaking pre-consultation on the Integrating Energy Storage Systems (IESS) changes prior to formal consultation commencing in March. This Forum maintains a watching brief on NEM2025 Program initiatives associated with metering and retail procedural impacts.</li> </ul>	23 February 2023
<b>NEM2025 Implementation Forum</b>	<ul style="list-style-type: none"> <li>Timeline and implementation focus on In-flight for 2023 and 2024, with co-ordination of readiness activities and technical deliverables highlighted.</li> <li>Implementation Forum is open to Vendors representing participants.</li> </ul>	28 February 2023
<b>NEM2025 Executive Forum</b>	<ul style="list-style-type: none"> <li>Participant nominations</li> </ul>	To be established in Q2 2023

For description and meeting papers for each of the forums, please refer to the [NEM2025 program](#) website.

# Upcoming Engagements

February						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28				

March						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

April						
S	M	T	W	T	F	S
1	2	3	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

May						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Legend	
<b>Program forums</b>	
	NEM2025 Program Consultative Forum
	Reform Delivery Committee
	Reform Delivery Committee - Collab W.
	Implementation Forum
	Electricity Wholesale Consultative Forum
	Electricity Retail Consultative Forum
	Industry Testing Working Group
	AEMO Consumer Forum
	All Stakeholder NEM Reform briefing
<b>Initiative specific meetings</b>	
	IESS Settlements stakeholder information session (TBC)
	IESS BDU stakeholder information session (TBC)
	SAPS & May Release Technical Specification Q&A
	Reliability Forecasting consultation workshop
<b>Other</b>	
	National Public Holiday
	State/Territory Public Holiday

To learn more about these events, please visit AEMO's [Industry meeting calendar](#) or contact the program at [NEM2025@aemo.com.au](mailto:NEM2025@aemo.com.au).

# Update on compensation for wholesale market suspension

Chris Muffet



# Update on compensation for wholesale market suspension

- Background: The NEM was impacted by a series of conditions between 12 and 23 June 2022 triggering administered pricing, market suspension, and multiple market interventions.
- AEMO has now finalised compensation processes for Reliability and Emergency Reserve Trader (RERT), directions and suspension pricing.
- AEMC is continuing to assess compensation claims from participants who incurred losses (direct and opportunity) during administered pricing.

# Summary of compensation recovery amounts (as at Feb 2023)

Recovery region	Qld	NSW	Vic	SA	Tas
Directions (finalised)	\$9.1m	\$5.0m	\$3.3m	\$0.9m	-
Administered Pricing (claims awarded so far)	\$6.3m	\$10.7m	-	\$27k	-
Market Suspension (finalised)	\$25.6m	\$37.9m	\$24.7m	\$6.7m	-
RERT (finalised)	\$3.8m	\$78.4m	-	-	-
Intervention Pricing (finalised)	No costs recovered				

- Notes:

- The majority of these costs are recovered from Market Customers (retailers and wholesale customers), with approx. \$9.6m of direction compensation costs being shared between Market Customers and Market Generators
- Retailers would typically seek to recover the costs from customers, either through direct pass through (mainly with larger customers) or through subsequent tariff changes

# Further information

- Information on the June 2022 event, including compensation updates:
  - <https://aemo.com.au/en/energy-systems/electricity/national-electricity-market-nem/nem-events-and-reports>
- [Power system operating incident reports](#)
- [RERT](#)
- [Frequency reports](#)
- [Lack of Reserve Framework reports](#)
- [Administered pricing compensation claims](#)

# NEM 2025 Fee recovery consultation



Kevin Ly



# NEM 2025 Fee recovery consultation

- The NEM 2025 Reform Program was determined a declared NEM project on 29 September 2022, after a consultation process.
- AEMO is now consulting on the structure of Participant Fees to recover costs for the NEM 2025 Reform Program.
- [Consultation Paper](#) and [Engagement Plan](#) published on 3 February 2023.
- Consultation applies to:
  - The structure of fees
  - The Registered Participants to be charged
  - The start date for recovery and the period/s over which recovery will occur
- Any structure determined must, to the extent practicable, be consistent with the fee principles in clause 2.11.1 of the National Electricity Rules (NER).
- Stakeholder input sought on two options presented.

# NEM 2025 Fee recovery consultation

- Two options for fee recovery presented in the Consultation Paper

Example	Description	Indicative assessment against Fee Principles and the NEO
<p>1. Use existing Participant fees structures such as the core NEM fee and/or DER program fee and/or Electricity Retail Markets fee</p>	<ul style="list-style-type: none"> <li>Allocates each of the NEM 2025 Reform Program pathways to one or more of AEMO's existing Participant fees based on each of the pathways' objectives, or using a percentage allocation of the whole NEM 2025 Reform Program applied to one or more existing fee</li> <li>Attributions of allocated costs to Registered Participants would be as per the existing Participant fee that is applied to the Reform pathway</li> <li>Existing fee metrics for Registered Participant categories would apply</li> <li>Existing Participant fees to apply to the NEM 2025 Reform Program for the remainder of the current Participant fee period, <u>i.e.</u> until 30 June 2026</li> </ul>	Simplicity
		Reflective of involvement
		Not unreasonably discriminate
		Recovery of AEMO's budgeted requirements on a specified basis
		NEO
<p>2. A separate NEM 2025 Reform Program fee</p>	<ul style="list-style-type: none"> <li>A new Participant fee structure to apply to the whole NEM 2025 Reform Program</li> <li>Requires determining the relevant Registered Participant/s to recover costs from as well as the attribution to be allocated to each Registered Participant</li> <li>Requires determining the relevant fee metric to apply to each of the Registered Participants</li> <li>The new Participant fee structure to apply until the end of the current Participant fee period (and which could then be determined to continue the separate fee)</li> </ul>	Simplicity
		Reflective of involvement
		Not unreasonably discriminate
		Recovery of AEMO's budgeted requirements on a specified basis
		NEO

# NEM 2025 Fee recovery consultation

- Consultation timeline

Milestone	Date
Submission closing date for this Consultation Paper	Friday 3 March 2023
Publication of Draft Report	Wednesday 17 May 2023
Submission closing date for Draft Report	Wednesday 14 June 2023
Publication of Final Report	Wednesday 23 August 2023
Fee structure commencement	To be determined from this consultation

- AEMO's engagement plan outlines the communication methods proposed throughout the consultation process. **We welcome input on the engagement plan as well as the consultation paper.**
- As part of our engagement, we will establish a NEM2025 Participant Fee Consultative Committee (PFCC) - an Expression of Interest (EOI) and Terms of Reference (ToR) will be released in February calling for nominations from stakeholders to be a part of the PFCC.

# Consumer Risk Preferences in the Integrated System Plan

Rodney Jose & Deloitte



**Deloitte.**



# Agenda

- Setting the scene
- Project overview
- Literature review: Key themes and findings
- Methodology overview & key considerations
- Next steps

# Section 1

## Setting the scene

# Setting the scene


Deloitte are conducting a project on consumer risk preferences, willingness to pay and affordability in the electricity market along with AEMO and the ISP Consumer Panel, which will form part of the 2024 Integrated System Plan (ISP)

- AEMO publish the ISP at least every two years. The ISP is a whole-of-system plan that provides an integrated roadmap for the development of the National Electricity Market (NEM) over the next two decades and beyond.


**Energy Market**

- Rising energy costs
- Grid augmentation
- Decommissioning of coal plants
- Pathway to net zero
- Increasing volatility


**Energy Trilemma**



Reliability



Sustainability



Affordability

- Key attributes within the energy market
- Whilst, previous ISPs have looked at reliability and sustainability and affordability, the impact on consumers of this prioritisation is not yet fully understood
- AEMO have commissioned this project to extend the 2024 ISP's scope to cover consumer risk preferences

**Consumer Risk**

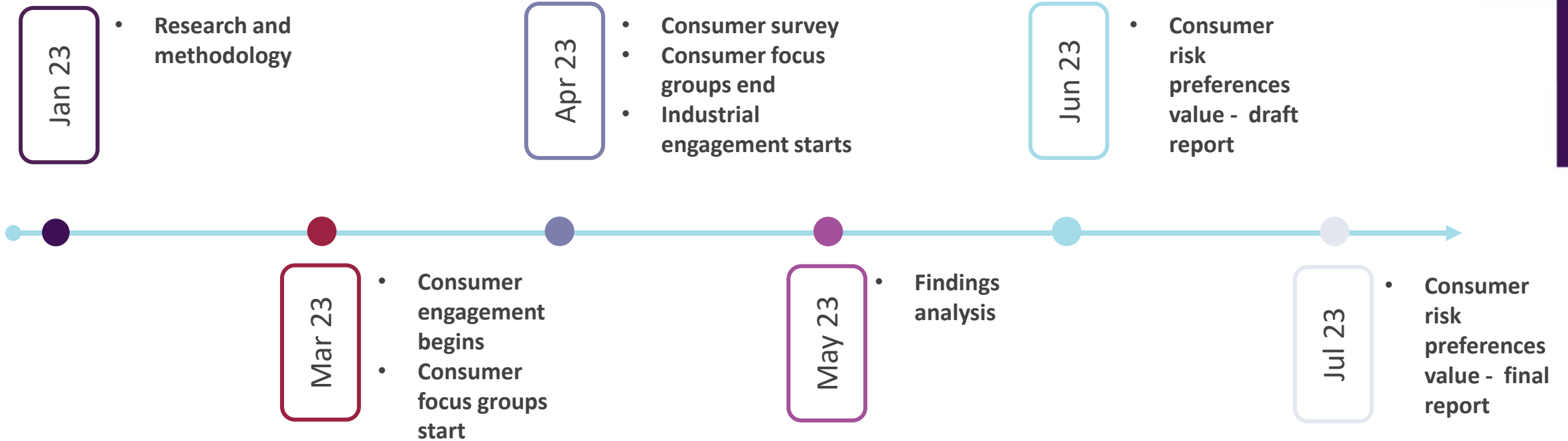
- Consumer risk in the energy market is unknown, unmeasured and unquantified to date
- This project seeks to contribute to quantifying consumer risk preferences through deliberative consumer engagement

# Section 2

## Project Overview



# Projected timeline



\* Indicative dates, to be confirmed in consultation with relevant stakeholders.

# Section 3

## Literature review: Key themes and findings

# Defining consumer risk preferences

- In the wake of a volatile and uncertain energy future, electricity bill uncertainty is an important aspect of this project, which seeks to understand consumer risk preferences in the context of electricity bills

Risk is the “effect of uncertainty on objectives” (Australian Standard AS/NZS ISO 31000). As mentioned earlier, AEMO are extending their scope in the 2024 ISP to expand considerations of consumer risk (the Energy Trilemma). Particularly, this project seeks to understand consumer risk preferences in the context of the uncertainty around energy affordability (e.g. as it relates to contributing to costs today that relate to future network expansion).



Consumer Behaviour



Passive or active risk management



Cognitive bias



Willingness-to-pay



Knowledge of sector (e.g. energy)



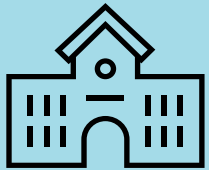
Time/capacity to evaluate

# Applying consumer risk preference

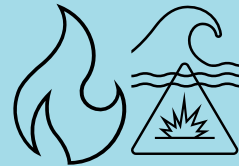
- A number of economic and energy market attributes shape consumer risk preference. This work seeks better understand and quantify how consumer risk is considered in energy market planning.

We have set out key risks to consumers both within the electricity market and the wider economy below.

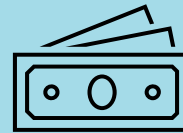
## The wider economy



Political e.g. policy



Wars and natural disasters



Inflation



Interest rates



State of the economy

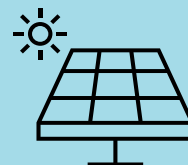
## Electricity market



Energy bills



Electricity fuel prices



Renewables



Increasing electrification



Decommissioning of coal plants

# Key themes from initial literature review

- From our initial literature review, we have identified the following key topics, which will feed into the methodology.

As mentioned earlier consumer risk in the energy market is unknown, unmeasured and unquantified to date. This is echoed in findings from the literature review, highlighting the importance of this project and what it seeks to do. Energy market reports and submissions will be foundational.

## Key Topics under exploration

### Energy Volatility



- Price volatility
- Electricity fuel prices
- Renewables
- Risk
- Cost
- Service volatility
- Frequency volatility
- Service outages
- Network vulnerabilities

### Energy Network



- Costs
- Increasing electrification
- Speed of development
- Technologies
- Network vulnerabilities

### Wider Economy



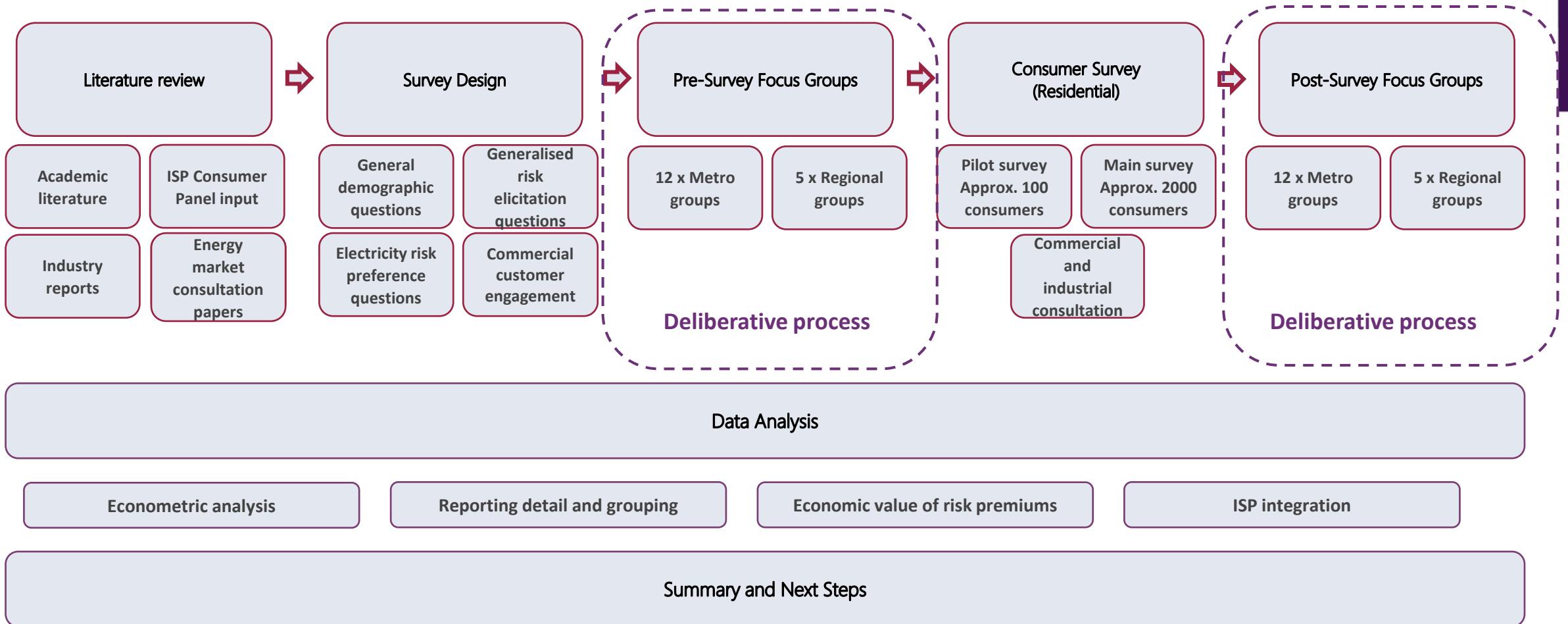
- Increasing cost of living
- State of the economy
- Interest rates
- Government policy
- Revealed consumer risk preferences in other markets

# Section 4

## Methodology overview & key considerations

# Overview of proposed methodology

- In line with emerging energy market precedent, we are undertaking a **deliberative process** to unpack the genuine experiences of consumers and inform the framework for evaluating consumer risk



# Section 5

## Next steps



# What happens next

- This project seeks to obtain a quantitative value that will contribute to defining consumer risk preferences in 2024 ISP and we invite consumers to be part of this process.



- We are inviting **consumers part of the NEM** to be part of the consumer engagement process.
- We are also seeking Expression of Interest from any **commercial & industrial consumers** who may be interested in participating in our industrial engagement.
- If interested or for any other further questions or comments on this project, please contact our Stakeholder Team at **stakeholderrelations@aemo.com.au**

# Revenue Methodology for Victoria's Electricity Transmission System

Judd Johnston

# Revenue Methodology Consultation

- The consultation to update the Revenue Methodology for Victoria's Electricity Transmission System is currently seeking submissions.
- The matter for consultation is the revision to the Revenue Methodology, in addition to the 21 October 2021 rules change amendment with regards to System Strength.
- AEMO published the initial consultation notice on 16 February 2023. Please visit AEMO's website to access consultation information.
- Submissions are welcome until 2 March 2023, via email to [Judd.Johnston@aemo.com.au](mailto:Judd.Johnston@aemo.com.au).

# Other business & close

Kirstan Wilding



For more information visit

[aemo.com.au](http://aemo.com.au)