



# MSATS PROCEDURES: CATS and WIGS PROCEDURE PRINCIPLES AND OBLIGATIONS

Minor Amendments Determination for  
the National Electricity Market

**Published: 11 September 2023**

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New South Wales | Queensland | South Australia | Victoria | Australian Capital Territory | Tasmania | Western Australia

Australian Energy Market Operator Ltd ABN 94 072 010 327

## Notice of determination on minor rules consultation procedure

AEMO has made its final determination in respect of the consultation ("**Consultation**") on the proposal ("**Proposal**") in response to Issue Change Form 074 ("**ICF 074**") and Issue Change Form 075 ("**ICF 075**") to make the minor or administrative changes ("**Changes**") to:

- Section 2.2 and Table 12-H of the MSATS Procedures: CATS Procedure Principles and Obligations ("**CATS Procedure**").
- Table 7--F of the MSATS Procedures: Procedure for the Management of Wholesale, Interconnector, Generator and SAMPLE (WIGS) NMIs ("**WIGS Procedure**").

AEMO received five submissions in response to the Proposal. These submissions supported the Proposal.

AEMO's final determination on the Proposal is to amend the Procedures in the form published with this Final Report, with the effective date of 1 November 2023.

## Contents

<b>1. Stakeholder consultation process</b>	<b>4</b>
<b>2. Background</b>	<b>5</b>
2.1. Context for this consultation	5
2.2. The national electricity objective	6
<b>3. Other matters</b>	<b>7</b>
<b>4. Final determination on proposal</b>	<b>7</b>
<b>Appendix A. List of Submissions and AEMO Responses</b>	<b>8</b>

## 1. Stakeholder consultation process

As required by NER 7.16.7, AEMO has undertaken the Consultation in accordance with the minor rules consultation procedure under NER 8.9.4.

This Final Report uses terms defined in the NER, which are intended to have the same meanings.

AEMO's process and timeline for this Consultation have been as follows.

**Table 1 Consultation process and timeline**

Consultation steps	Dates
Minor Amendment Proposal published	11/08/2023
Submissions due on Minor Amendment Proposal	28/08/2023
Final Report Published	11/09/2023

AEMO's consultation webpage for the Proposal is at [AEMO's website](#), containing all published papers and reports, written submissions, and other consultation documents or reference material (other than material identified as confidential).

A detailed summary of the issues raised by Participants in their submissions, together with AEMO's responses, is contained in **Appendix A**.

## 2. Background

### 2.1. Context for this consultation

This Consultation considered the following two Issue Change Forms, initiated by AEMO and Industry.

#### 2.1.1. ICF 074

On 30 May 2023, system validation was introduced to CR5050/51, to ensure the Shared Isolation Point Flag (“**SIPF**”) was a mandatory field either in MSATS or in the Change Request (“**CR**”). The validation process authenticates whether the SIPF is in the CR, or, if not, then in the database. If the SIPF is in neither, then the validation process will reject the CR.

During the industry testing cycle, a defect was raised by a participant, who identified that the Metering Data Provider (“**MDP**”) was not receiving the Rejected notification. Consequently, the MDP would have an open CR in its database, even though the CR had been rejected.

AEMO presented ICF 074 to the June 2023 Electricity Retail Forum (“**ERCF**”). ICF 074 proposed to make the Changes in respect of the Rejected notification.

Intellihub proposed that the MDP should receive a Cancelled notification, as well as a Rejected notification, to ensure that the life cycle of the CR is completed and that participants do not have open CRs in their systems.

#### 2.1.2. ICF 075

The Last Consumer Change Date Field (“**LCCD**”) field:

- Signifies when a consumer starts or ends as an account holder for a premise.
- Will be introduced into the CATS Procedure on 1 November 2023.
- Was proposed by Treasury as part of the Consumer Data Right (“**CDR**”) reform.

AEMO published its final determination on the MSATS-related changes to support the CDR on 8 November 2022. AEMO’s consultation on the CDR concluded that:

- The LCCD is defined as the date a consumer starts or ends as the account holder for a premise.
- The LCCD field will be supplied by the Current Financially Responsible Market Participant (“**FRMP**”). When a Prospective FRMP captures this information as part of a customer onboarding process, the update to the LCCD is to be provided only when the Prospective FRMP becomes the Current FRMP.
- AEMO will apply logic to the ‘Move-In’ CR1030/1040 transactions to automatically populate the LCCD field, once the LCCD field goes to a completed status.

Telstra Energy (“**Telstra**”) presented ICF 075 to the ERCF on 26 June 2023. Telstra proposed the Changes, as follows.

### **Section 2.2(i) - delete**

The New FRMP must:

- ~~(i) Populate or update the Last Consumer Change Date (LCCD) when the date the account holder changes for a premises within 5 business days of:~~
- ~~(i) the current FRMP becoming aware that the value in MSATS is not populated or is incorrect; or~~
- ~~(ii) an End User Transfer Change Request being Completed and the LCCD has changed.~~

### **Section 2.2(t) - insert**

The Current FRMP must:

- (t) Populate or update the Last Consumer Change Date (LCCD) for a premises within 5 business days of becoming aware that:
  - (i) an account holder has started or ended at a premises; or
  - (ii) the value in MSATS is populated and is incorrect; or
  - (iii) the LCCD field has been incorrectly updated following processing of a CR1030/1040 resulting in generation of a 'Completed' CATS Notification.

Telstra advises that the Changes:

- Clarify that the Current FRMP is responsible for accuracy of the LCCD field.
- Clarify when the LCCD field should be updated.
- Identify that the FRMP is responsible to change the LCCD if AEMO's processing of the CR1030/1040 is incorrect.
- Clarifies that the Current FRMP has no obligation to update an unpopulated LCCD field, unless there has been a change to the account holder.

#### 2.1.3. Proposal acceptance

AEMO has accepted the Proposal in respect of ICF 074 and ICF 075.

## 2.2. The national electricity objective

Within the specific requirements of the NER applicable to this proposal, AEMO has sought to make a determination that is consistent with the national electricity objective (NEO) and, where relevant, to select the option best aligned with the NEO.

The NEO is expressed in section 7 of the National Electricity Law as:

to promote efficient investment in, and efficient operation and use of, electricity services for the long term interests of consumers of electricity with respect to:

- (a) price, quality, safety, reliability and security of supply of electricity; and
- (b) the reliability, safety and security of the national electricity system.

### 3. Other matters

Citipower, Powercor and United Energy requested that Table 12-H be amended to include 'Yes' for the rejection by the Local Network Service Provider ("**LNSP**"), since the LNSP receives this notification today.

AEMO has reviewed Table 12-H. Table 12-H is incorrect.

Table 12-H should reflect the LNSP receiving Rejection notifications for CR5050/5051. In this regard, the WIGS Procedure correctly describes the notification of change for the LNSP for CR5050 and CR5051.

### 4. Final determination on proposal

Effective from 1 November 2023, the determination is to amend:

- Table 7-F of the WIGS Procedure to allow the MDP to receive Cancelled and Rejected notifications for CR5050/5051
- Table 12-H of the CATS Procedure to allow the MDP to receive Cancelled and Rejected notifications for CR5050/5051
- Table 12-H of the CATS Procedure to allow the LNSP to receive Rejected notifications for CR5050/5051
- CATS Procedure to:
  - Delete section 2.2(i).
  - Insert section 2.2(t), which clarifies the responsibilities of the current FRMP to ensure the accuracy of the LCCD field.

#### Effective date

The effective date of this determination is **1 November 2023**.

## Appendix A. List of Submissions and AEMO Responses

### ICF 074

No.	Question	Stakeholder	Issue	AEMO response
1	Does your organisation agree with the proposed change to table 12-H of the CATS Procedure and 7-F of the WIGS Procedure?	AGL	AGL Supports the changes.	AEMO notes the respondent's support for the change.
2	Does your organisation agree with the proposed change to table 12-H of the CATS Procedure and 7-F of the WIGS Procedure?	Telstra Energy	Telstra has no comment on this proposal	-
3	Does your organisation agree with the proposed change to table 12-H of the CATS Procedure and 7-F of the WIGS Procedure?	Red Energy and Lumo Energy	Red & Lumo support this proposed change	AEMO notes the respondent's support for the change.
4	Does your organisation agree with the proposed change to table 12-H of the CATS Procedure and 7-F of the WIGS Procedure?	CitiPower Powercor	CitiPower Powercor agrees with the proposed changes to Table 12-H of the CATS Procedure in relation to MDP notifications.  CitiPower Powercor requests the table be updated to add 'Yes' for LNSP REJECTED as highlighted in yellow below given we are currently receiving this in Production today:	AEMO notes the respondent's support for the change and refers to section 3 'Other Matters'.



No.	Question	Stakeholder	Issue	AEMO response																																																																																																																																							
			<p>Table 12-H – Change Request Status Notification Rules</p> <p>CR 5050 – Change NMI Details</p> <p>CR 5051 – Change NMI Details – Retrospective</p> <p>PARTICIPANT ROLE – Receives Notification of Change</p> <table border="1"> <thead> <tr> <th rowspan="2">Status Change</th> <th colspan="2">FRMP</th> <th colspan="2">LR</th> <th colspan="2">LNSP</th> <th colspan="2">MDP</th> <th colspan="2">MPB</th> <th colspan="2">RoLR</th> <th colspan="2">RP</th> <th colspan="2">DRSP</th> </tr> <tr> <th>N</th><th>C</th><th>N</th><th>C</th><th>N</th><th>C</th><th>N</th><th>C</th><th>N</th><th>C</th><th>N</th><th>C</th><th>N</th><th>C</th><th>N</th><th>C</th> </tr> </thead> <tbody> <tr> <td>CANCELLED</td> <td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>Yes</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td> </tr> <tr> <td>COMPLETED</td> <td>-</td><td>Yes</td><td>-</td><td>-</td><td>-</td><td>Yes</td><td>-</td><td>Yes</td><td>-</td><td>Yes</td><td>-</td><td>-</td><td>-</td><td>Yes</td><td>-</td><td>Yes</td> </tr> <tr> <td>OBJECTED</td> <td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>Yes</td><td>-</td><td>Yes</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td> </tr> <tr> <td>PENDING</td> <td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td> </tr> <tr> <td>REJECTED</td> <td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>Yes</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td> </tr> <tr> <td>REQUESTED</td> <td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>Yes</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td> </tr> </tbody> </table> <p>** N = New Role, C = Current Role.</p>	Status Change	FRMP		LR		LNSP		MDP		MPB		RoLR		RP		DRSP		N	C	N	C	N	C	N	C	N	C	N	C	N	C	N	C	CANCELLED	-	-	-	-	-	Yes	-	-	-	-	-	-	-	-	-	-	COMPLETED	-	Yes	-	-	-	Yes	-	Yes	-	Yes	-	-	-	Yes	-	Yes	OBJECTED	-	-	-	-	-	Yes	-	Yes	-	-	-	-	-	-	-	-	PENDING	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	REJECTED	-	-	-	-	-	-	Yes	-	-	-	-	-	-	-	-	-	REQUESTED	-	-	-	-	-	-	-	Yes	-	-	-	-	-	-	-	-	
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No.	Question	Stakeholder	Issue	AEMO response
8	Does your organisation have an alternative proposal for implementation?	CitiPower Powercor	<p>United Energy is supportive of the 1 November 2023 effective date.</p> <p>However, United Energy notes this change is more than updating a table for the MDP notification. It requires system changes and therefore is not considered a minor amendment.</p>	AEMO notes the respondent's support for the change. ICF 074 was discussed at the June 2023 ERCF where industry was asked to respond to the proposal. Feedback from impacted participants did not raise concerns regarding the approach to move to a minor amendment and AEMO considered this a non-material change.
9	Does your organisation have an alternative proposal for implementation?	United Energy	<p>United Energy is supportive of the 1 November 2023 effective date.</p> <p>However, United Energy notes this change is more than updating a table for the MDP notification. It requires system changes and therefore is not considered a minor amendment.</p>	AEMO notes the response. ICF 074 was discussed at the June 2023 Electricity Retail Forum where industry was asked to respond to the proposal. Feedback from impacted participants did not raise concerns regarding the approach to move to a minor amendment and AEMO considered this a non-material change.

## ICF 075

No.	Question	Stakeholder	Issue	AEMO response
1	Does your organisation agree with the proposed change to section 2.2 of the MSATS Procedures: CATS Procedure Principles and Obligations (“CATS Procedure”) to ensure that the Current FRMP updates the Last Consumer Change Date (“LCCD”) field.	AGL	AGL supports the proposed re-drafting for improved clarity.	AEMO notes the respondent’s support for the change.
2	Does your organisation agree with the proposed change to section 2.2 of the MSATS Procedures: CATS Procedure Principles and Obligations (“CATS Procedure”) to ensure that the Current FRMP updates the Last Consumer Change Date (“LCCD”) field.	Telstra Energy	<p>As the proponent Telstra Energy supports this proposal.</p> <p>Telstra Energy considers that the proposed changes reflect the agreement across the industry that AEMO will populate the LCCD field for change of retailer related to a move-in. The proposal does not remove the obligation of the Retailer (and not AEMO) to ensure the field is populated, but allows them to rely on the AEMO process unless and until they become aware that the process has not worked correctly.</p> <p>This minor change will avoid the need for Retailers to develop parallel processes which are very unlikely to be required if at all.</p>	AEMO notes the respondent’s support for the change.
3	Does your organisation agree with the proposed change to section 2.2 of the MSATS Procedures: CATS Procedure Principles and Obligations (“CATS Procedure”) to ensure that the Current FRMP updates the Last Consumer Change Date (“LCCD”) field.	Red Energy and Lumo Energy	Red & Lumo support this proposed change	AEMO notes the respondent’s support for the change.

No.	Question	Stakeholder	Issue	AEMO response
4	Does your organisation agree with the proposed change to section 2.2 of the MSATS Procedures: CATS Procedure Principles and Obligations (“CATS Procedure”) to ensure that the Current FRMP updates the Last Consumer Change Date (“LCCD”) field.	CitiPower Powercor	No comment.  However CitiPower Powercor notes Section 2.2 ICF 075 (page 3) of the ICF Minor Amendments Package August 2023 PDF document available at <a href="https://aemo.com.au/-/media/files/stakeholder_consultation/consultations/nem-consultations/2023/issue-change-form-icf-minor-amendments-package-august-2023/icf-minor-amendments-package-august-2023.pdf?la=en">https://aemo.com.au/-/media/files/stakeholder_consultation/consultations/nem-consultations/2023/issue-change-form-icf-minor-amendments-package-august-2023/icf-minor-amendments-package-august-2023.pdf?la=en</a> , the statement “AEMO will apply logic to the ‘Move-In’ CR 1030/CR1040 transactions to automatically populate the LCCD field, once the LCCD field goes to a completed status” appears to be an error – it should be the CR moves to the Completed status, not the LCCD field.	AEMO notes the response and agrees with CitiPower Powercor’s comment that the CR moves to the Completed status not the LCCD field.
5	Does your organisation agree with the proposed change to section 2.2 of the MSATS Procedures: CATS Procedure Principles and Obligations (“CATS Procedure”) to ensure that the Current FRMP updates the Last Consumer Change Date (“LCCD”) field.	United Energy	No comment.  However United Energy notes Section 2.2 ICF 075 (page 3) of the ICF Minor Amendments Package August 2023 PDF document available at <a href="https://aemo.com.au/-/media/files/stakeholder_consultation/consultations/nem-consultations/2023/issue-change-form-icf-minor-amendments-package-august-2023/icf-minor-amendments-package-august-2023.pdf?la=en">https://aemo.com.au/-/media/files/stakeholder_consultation/consultations/nem-consultations/2023/issue-change-form-icf-minor-amendments-package-august-2023/icf-minor-amendments-package-august-2023.pdf?la=en</a> , the statement “AEMO will apply logic to the ‘Move-In’ CR 1030/CR1040 transactions to automatically populate the LCCD field, once the LCCD field goes to a completed status” appears to be an error – it should be the CR moves to the Completed status, not the LCCD field.	AEMO notes the response and agrees with CitiPower Powercor’s comment that the CR moves to the Completed status not the LCCD field.
6	Does your organisation have an alternative proposal for implementation?	AGL	AGL has no further proposals.	AEMO notes the response.
8	Does your organisation have an alternative proposal for implementation?	Red Energy and Lumo Energy	No	AEMO notes the response.

No.	Question	Stakeholder	Issue	AEMO response
9	Does your organisation have an alternative proposal for implementation?	CitiPower Powercor	No comment.	-
10	Does your organisation have an alternative proposal for implementation?	United Energy	No comment.	-