

Notice to all Participants,

9 March 2017

**Notice to Participants on AEMO decision to approve amendments to the FRC Hub Operational Terms and Conditions.**

This notice advises Gas Market Registered Participants that consultation under the expedited Procedure change consultative process prescribed under Rule 135EF of the National Gas Rules (NGR) concluded on 17 February 2017 for:

- **IN040/16 (Add further clarity to the FRC Hub Operational Terms and Conditions)**

As required under Rule 135EF of the NGR, Gas Market Registered Participants and other interested parties were invited to submit comments to AEMO on the Impact and Implementation Report (IIR) for this proposal. No submissions were received and AEMO has approved the proposed amendments attached in this notice and set the effective date for this change to be **31 March 2017**.

Updated versions pertaining to the changes described in Attachments A will be published on the AEMO website prior to the effective date.

Should you require any further information please contact Danny McGowan on (03) 9609 8447.

**ATTACHMENT A**

**Proposed changes: FRC Hub Operational Terms and Conditions**

~~Red~~ **strikeout** means delete and

blue underline means insert

4.1.3 Where a *Subscriber* becomes aware of any service interruption associated with their gateway, the *Subscriber* must deliver a notice identifying the issue via the FRC relay notification facility at the earliest opportunity but at least within the timeframes set out in Table 4.

**TABLE 4**

<b>PERIOD</b>	<b>RESPONSE TIME (HOURS)</b>
Business Hours Mon -Fri (excluding Public Holidays)	1
Non-Business Hours Mon – Fri <u>(excluding Public Holidays)</u>	Within 1 hour of the commencement of the next Business Day.  <u>Exception: 4 hours if after 7pm and the next day is Saturday or a Public Holiday.</u>
Sat, Sun, (starting 0:00 Sat and finishing 7:00 am Mon) Public Holidays	4

Business Hours are defined as 7am to 7pm Monday to Friday.

Non-Business Hours are defined as 7pm to 7am Monday to Thursday, 7pm to 11:59pm Friday.