

B2B Procedures

- Customer and Site Details
- Service Orders (version change)
- Meter Data (version change)
- One Way Notification (version change)
- Technical Delivery Specification (version change)

CONSULTATION – First Stage

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

Participant: Red and Lumo Energy

Completion Date: 25 April 2018

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1. Customer and Site Details

Participant Name	Old Clause No	New Clause No	Comments
Red and Lumo Energy	<i>B2B Technical Specification - Delivering NEM B2B Transactions via e-mail</i> 2.4, 2.4.2, 2.4.3	Update existing if still deemed required: <i>B2B Technical Specification - Delivering NEM B2B Transactions via e-mail</i> and/or; <i>B2B Procedure Customer Detail and Site Notification</i> (Suggest new subsection under 4.4.6)	<p>Currently on AEMO's website is NSW B2B Procedure documents published at the request of the NSW Government. Since the introduction of Power of Choice related procedure changes we understand this may no longer be relevant however, the currently published document (refer to Old Clause Column) details process related business rules and technical delivery formats relating to issuing of B2B transactions through email (such as CDN) that we believe may also be useful in application for this process in particular;</p> <ul style="list-style-type: none"> 2.4.2 and 2.4.3 (old Clause) this could be considered a new clause relating to Contingency event where email is unavailable, suggested wording is: <u>4.4.6 Use of Telephone or Fax in Contingency Situation</u> <u>Life Support transactions can be faxed where:</u> <ol style="list-style-type: none"> <u>Email is unavailable (i.e. as a backup to the email process); or</u> <u>There are issues with the timeliness of delivery</u> <u>A participant may also elect to phone the recipient to ensure and confirm:</u> <ol style="list-style-type: none"> <u>confirmation of life support required date is deemed urgent (i.e. same day); or</u> <u>the delivery of notification in contingency situation</u>

Red and Lumo Energy	<p>B2B Technical Specification - Delivering NEM B2B Transactions via e-mail</p> <p>3.1,3.2.1 and 3.2.2</p>	<p>Update existing if still deemed required: <i>B2B Technical Specification - Delivering NEM B2B Transactions via e-mail and/or;</i> <i>B2B Procedure Customer Detail and Site Notification</i> <i>(Suggest new subsection under 4.4.5 Technical Delivery Details Life Support Transactions)</i></p>	<p>Red and Lumo believe the format of the email including a template example should be provided to ensure consistency in the market, this will also enable participants to manage their systems to process these transactions, setup validation and ensure security of the information contained in the email. We believe this should be included as a procedure item or a Guidance Note 1 to support consistency and reduce erroneous transactions, the risk of not defining this or providing a B2B template will result in multiple variances between participants.</p> <p><u>4.4.5 Technical Delivery Details Life Support Transactions</u> <u>The following relates to the transmission of Life Support Transaction files via email between market participants as a guide.</u></p> <p><u>(a) Format of transactions via CSV or Email Body</u></p> <p><u>Where a transaction is sent in the body of the email message they should:</u></p> <ul style="list-style-type: none"> (i) <u>The message is to be structured as a list of the relevant fields, as described in Table 5</u> (ii) <u>Field names and field sizes are to be consistent with the relevant Transaction data requirements.</u> (iii) <u>Fields are to be in the same order as listed in the Table 5.</u> (iv) <u>All relevant fields are to be included (i.e. the field names for optional or required even if no information is provided)</u> <p><u>Where a transaction is sent as an attachment to an email:</u></p> <ul style="list-style-type: none"> (i) <u>Each email must have no more than one attachment.</u> (ii) <u>Where a B2B transaction is included in an email as body content, there should be no attachment unless bilaterally agreed between participants.</u> (iii) <u>Adhere to CSV detail in accordance with 4.1</u>
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Participant Name	Old Clause No	New Clause No	Comments
			<i>Figure 6 Example of Life Support Notification Template</i>
Red and Lumo Energy	B2B Procedures: Technical Delivery Specification 5.1(a)(I)		Reference to B2B Procedure Customer and Site Details needs to be updated to new clause number; <i>(I) The delivery method for the use of the CustomerDetailsReconciliation Transaction, must be in accordance with clause 4.4(e) 4.5 of the B2B Procedure Customer and Site Details Notification Process.</i>
Red and Lumo Energy	Table 5		Suggest we include clarification around the Date required field use and definition,
Red and Lumo Energy		4.4.4(c)	<i>(c) [Guidance Note 1] The Recipient of the Life Support Request must provide a Life Support Notification and sent within 5 business days.</i>
Red and Lumo Energy		4.4.4(d)	<i>(d) If a Life Support Notification is not received after 5 business days the Initiator may contact the Recipient</i>

Participant Name	Old Clause No	New Clause No	Comments
Red and Lumo Energy			<p>Red and Lumo Energy would also like to suggest the inclusion of Data requirements for the other Life Support transactions also be considered (similar to Table 5) that includes the minimum data required fields for the following transactions;</p> <ul style="list-style-type: none"> (i) Life Support Confirmation (ii) Life Support Rejection (iii) Life Support Request <p>It is especially important for the rejection transaction at a minimum to include a mandatory Event Code field (referencing Table 11).</p> <p><u>4.4.3</u></p> <p><i><u>(d) Life support Rejection must include an Event Code as listed in Table 11 and where applicable a Details field where further explanatory information can be provided.</u></i></p>

2. Option and commentary for long term solution

Option 2

Red and Lumo Energy consider Option 2 as our preferred option, we strongly support this as customer and industry best outcome in terms of a long term solution. We would suggest in considering the scope and extent of this solution that AEMO and the IEC consider this may require extensive time and industry participation to complete (we anticipate this may take works further into 2020 to develop and implement), as this solution would also be likely to require ;

1. B2B and/or CATS changes to facilitate the mechanisms to update/remove or modify information as a registration owner and,
2. Industry wide reconciliation and transition/cutover plan would also require Industry resources and time to plan and implement.