

B2B Procedures

- Customer and Site Details
- Service Orders (version change)
- Meter Data (version change)
- One Way Notification (version change)
- Technical Delivery Specification (version change)

CONSULTATION – First Stage

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

Participant: SA Power Networks

Completion Date: 13 April 2018

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0. Example Submission (Please delete this section)

General Instructions

- 1. Please keep information in the clause numbers simple - eg no titles, comments etc. – put titles and text in the comment section*
- 2. Please use a individual row for each comment on any each clauses*
- 3. Old clauses only needed if there is no equivalent clause within the revised draft procedures.*
- 4. If an obligation exists in another instrument please identify the instrument and clause to assist in including guidance notes.*
- 5. Please only include comments either with suggested changes, issues or support. Please do not include 'No Comment'.*
- 6. See example below:*

| Participant Name | Old Clause No | New Clause No | Comments |
|------------------|---------------|---------------|--|
| | 1.42(a) | 2.15(a) | Service Order response Change response list from varchar(250) to an enumerated list |
| | 1.42(a) | 2.15(a) | Suggest add 'Other' as part of enumerated list and add free text to support other |
| | | 2.25(a)(ii) | Table 5 "Description of use" should be reworded to "Description of typical use" |
| | | 3.6(a) | The MDP SLP (c 3.5.2) requires the meter serial ID to be provided. Suggest the MeterSerialID be added to the transaction. |
| | | 3.6(a) | Ensure MeterserialID is the same field used in other procedures |
| | | 2.15 | Ensure character length for MeterSerialID matches MSATS field length |

1. Customer and Site Details

| Participant Name | Old Clause No | New Clause No | Comments |
|-------------------|---------------|---------------|---|
| SA Power Networks | | 4.3.1 (e) | <p>This clause indicates that the DNSP “must” update their records accordingly. SAPN suggested that the “must” be replaced with “may”.</p> <p>There are 2 relevant NERR clauses that need to be considered to determine what drives this obligation –</p> <p>125 (2) (c) – includes “must” within the obligation to update registrations</p> <p>125 (7) – includes “may” within the obligation to deregister a customer’s premise</p> <p>The 2nd clause provides for a scenario where the DNSP “may” decide not to update our records.</p> |

| Participant Name | Old Clause No | New Clause No | Comments |
|-------------------|---------------|---------------|--|
| SA Power Networks | | 4.3.2 | <p>Sensitive Load Field</p> <p>SAPN recommend that “Life Support” be completely removed from the CDN transactions and the new “Life Support Notification” and related processes/transactions be the only transaction used to communicate relevant “Life Support” information between Retailers and DNSP’s.</p> <p>This would result in changes also being required to the “CDR” and “CDN Reconciliation” process/transactions.</p> <p>The current solution creates duplication of the critical “Life Support” status and will cause manual effort for DNSP’s and Retailers when there is a mismatch of information e.g. “Life Support Notification” indicates that “Life Support” is required and then the CDN does not confirm this status.</p> <p>SAPN only use the “Life Support” status within the “Sensitive Load Field” and do not use “Sensitive Load” advice from Retailers. We would therefore recommend that the entire field be removed from the “CDN”.</p> <p>SAPN believe that a single transaction is critical to reduce/remove the risk of communication errors and therefore recommend the email based “Life Support” transaction be solely used until such time the Industry determines the best long term solution i.e. Central Register or New B2B Transaction.</p> |

| Participant Name | Old Clause No | New Clause No | Comments |
|-------------------|---------------|---------------|---|
| SA Power Networks | | 4.4.1 (a) | SAPN suggest that additional words be included to make it clear that table 5 is a formal template and must be used and data must be provide as presented within the table – data should not be provided in a different order etc.. Emails received that do not conform to the template would be grounds for rejection of the email and require the initiator to resolve the errors and resend. |
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| | | | |

2. Option and commentary for long term solution

Option 2 - Central Repository

SA Power Networks endorse the progress of a Central Repository as the long term solution. This solution provides industry with the best option to create a single source of truth for this critical information regarding “Life Support” customers.