

B2B Procedures

- Customer and Site Details
- Service Orders (version change)
- Meter Data (version change)
- One Way Notification (version change)
- Technical Delivery Specification (version change)

CONSULTATION – First Stage

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

Participant: Evoenergy

Completion Date: 26 April 2018

Table of Contents

1.	Customer and Site Details	3
2.	Option and commentary for long term solution	5

1. Customer and Site Details

Participant Name	Old Clause No	New Clause No	Comments
Evoenergy	NA	4.1 new clause (i)	<p>Is it assumed that the Initiator of a CDN with “None” to a Recipient that has Life Support flagged , that all Deregistration processes were completed? Evoenergy believes there should be clear responsibility around “Life Support Deregistration” before sending a CDN.</p> <p>Proposed update to clarify new clause wording:</p> <p>(i) [Guidance Note 2] The Initiator must complete all De-registration processes before sending a CustomerDetailsNotification with “None” on a site previously flagged with “Life Support”.</p>
Evoenergy	NA	4.1 new clause (j)	<p>Need to make it clearer that the date field is mandatory for life support.</p> <p>Proposed update to clarify new clause wording:</p> <p>(j) For the DateRequired field, the date should be specified or default to the same day as the request when LifeSupportStatus is not None.</p>
Evoenergy	NA	4.3.1	Missing full stops at end of point (d)
Evoenergy	NA	4.3.2	Missing full stops at end of point (a) and (c)

Participant Name	Old Clause No	New Clause No	Comments
Evoenergy	NA	4.3.3 Vacant Sites	<p>Evoenergy suggests 'Vacant sites' should have any flagged 'Life Support' De-registered prior to being made vacant. A vacant site can also have a De-energisation SORD sent through at the same time or shortly thereafter.</p> <p>Proposed addition:</p> <p>Before sending a CustomerDetailsNotification for vacant sites, the Initiator must;</p> <ul style="list-style-type: none">(a) Complete all De-registration processes, and(b) [Guidance Note 2] Send a Notification containing NMI, LastModifiedDateTime, a MovementType value of 'Site Vacant' and SensitiveLoad of 'None' to the relevant Recipient.
Evoenergy	NA	Table 5	DateRequired: Date should be specified or default to the same day as the request.
Evoenergy	NA	4.5	Additional clarity required to identify the party responsible for reconciliation. Intent suggests it is the party that holds the registration, in the event of a discrepancy between parties e.g.: retailer and DNSP, please clarify which party is deemed the source of truth.

2. Option and commentary for long term solution

Evoenergy supports Option two (2), and making the information available in the C7 and C4 reports, but excluded from NMI Discovery to remove the possibility of discrimination.

Benefits of Option two (2) include:

- All market updates can be managed via one mechanism
- Central location is updated to be one source of truth and allow for better jurisdictional and national reporting
- All relevant parties can be notified from one action ensuring correct information
- Reduced volume of market transactions as reconciliations can be done with the central repository leading to less B2B reconciliations
- B2B CDN can be refined to include all relevant customer contact information
- B2B CDN reliance on one key field no longer applicable
- Provision of a clear source of truth for life support information
- Reconciliation can be done by each participant based on system availability (not requiring the other participant)

Challenges of Option two (2) include:

- Clarity needed for what extra Life Support customer contact information can be included; i.e., multiple contacts
- Clarity needed as to what point a participant can update the central system; i.e., must be listed MDP or DNSP
- Prioritisation of the life support transactions and the need for almost real time processing
- Clarity required to ensure all participants action life support updates consistently. For example deregistration completed prior to market update submissions