B2B Procedures

- Service Orders
- Customer and Site Details
- Meter Data
- One Way Notification
- RoLR Part B
- Retail Electricity Market Procedures – Glossary and Framework.

CONSULTATION

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

***Participant**: Metering Dynamics*

***Completion Date**: 30/11/2016*

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1. Service Orders - B2B Procedure Service Order Process v3.0 (initial) (clean).pdf

Old Clause No	New Clause No	Comments
	General	**Clarification**: What is the mechanism that permits the MP to charge for different types of Service Order requests, e.g. Exchange Meter?
	General	**Action**: There are a number of fields with a format of VARCHAR (240) and includes: • Metering Required • OffPeak Requirements • SpecialNotes Request that the above fields are allowable values and NOT free text. A separate free text field could be provided when "Other"
	General – NMI Checksum	**Action:** The NMI Checksum should be mandatory. This will be used to provide consistent application of Service Order processes.
	Section 4.1 – ServiceOrderRequest Transaction Data Meter Service Works, Meter Install	**Clarification**: When a NMI churns to a different MP, assume this is performed through a CR request to churn and then a B2B is received to install the meter? Does this mean that the MRF process will be replaced as currently each retailer provides MRF information in different formats.
	Section 4.1 – ServiceOrderRequest Transaction Data Confirmed De-energisation	**Clarification**: When will the value of "Y" be received? The current definition is not clear.

Old Clause No	New Clause No	Comments
	Section 4.1 – ServiceOrderRequest Transaction Data SwitchingServiceRequired	**Action**: The recipient should be the DNSP, not MP as the Network Device responsibility belongs to the DNSP.
	Section 4.2 - ServiceOrderResponse Transaction Data Product Codes	**Clarification**: Why does the Service Order Response limit the number of Product Codes to 3? What is the mechanism for specifying more than 3?
	Section 4.3 - ServiceOrderAppointmentNotification Transaction Data	**Clarification**: Who initiates this type of notification? Retailer? **Clarification**: Can more than 1 recipient receive this type of notification?

2. CSDN - B2B Procedure Customer and Site Details Notification Process v3.0 (initial) (clean).pdf

Old Clause No	New Clause No	Comments
	Section 4 – Business Rules	**Clarification**: What mechanism/protocols will be in place to prohibit relevant parties sending a single notification type per NMI per day?
	Section 4 – Business Rules	**Clarification**: Will the initiator and ALL relevant parties receive a **Business Acceptance or Rejection?** What will the initiator and ALL relevant parties do on receipt of a **Business Rejection**?
	Section 4.3.2 – Life Support	**Clarification**: When a Customer/Site is deemed as Life Support, how does the MP become aware that the Customer has Life Support? Assume this is via a **Customer Details Notification** and a phone call/email is not required? Assume the same mechanism applies for a Customer/Site coming off Life Support?
	Section 4.5 – Site Access Request	**Clarification**: Can a **Site Access Request** only be requested by the DNSP, current MP or current MC or current Retailer?
	Section 4.6 – Site Access Notification	**Clarification**: When a **Site Access Request** is received by the, e.g. MP from the DNSP, should the MP send the **Site Access Notification** to ALL relevant parties including the Retailer and MC?
	Section 4.6 – Site Access Notification	**Clarification**: What mechanisms/protocols are in place to prevent any of the relevant parties (DNSP or MP) 'spamming' the other recipients every time there is a slight change to a site's access/hazards or is automatically sent when receipt of a **Site Access Notification** from another recipient?
	Section 4.7 - Pre-Installation Data Request	**Clarification**: Can a **Pre-Installation Data Request** be initiated for multiple NMIs or is the request for a single NMI? The same question applies for the CSDN Requests/Notifications.

Old Clause No	New Clause No	Comments
	Section 2 – Business Communication Process Figure 2 – Appointment Required Figure 3 - Service Paperwork Timing Points	**Documentation Issue** – Both process flows are illegible.

3. Meter Data - B2B Procedure Meter Data Process v3.0 (initial) (clean).pdf

Old Clause No	New Clause No	Comments
	Section 2.3.3 - Provide Meter Data Process	**Clarification**: Can an initiator request MDFF data for multiple NMIs in a single transaction?
	Section 2.3.3 - Provide Meter Data Process	**Clarification**: Are there any time restrictions on an initiator requesting MDFF data? For example, a significant period in the past?
	Section 3.4 – MeterInstallationInquiryRequest	**Action**: We are not expecting to receive this transaction as the Type 6 MP. A specific Event Code rejection transaction is required.
	Section 3.4 – MeterInstallationInquiryRequest	**Clarification**: The **MeterSerialNumber** is specified as "*..is a repeatable field.to allow for the provision of multiple meters…".* The InquiryCode may have permitted content of "All of the above". Is there an assumption that for each of the listed Meter Serial Numbers, the permitted content value will apply to ALL the meters at the NMI?
	Section 3.4 - MeterInstallationInquiryRequest Data and associated data response	**Action**: Please explain why this is considered essential in Market operations when it is not stipulated under the NER. As a non-operational market transaction Metering Dynamics reserve the right to reject these requests. If the future expectation is that Metering Dynamics is to provide such a service to a valid initiator, an appropriate fee will be charged as this is considered an extension to a standard market service.

Old Clause No	New Clause No	Comments

	Section 3.6 - RemoteOnDemandMeterRead Requestand associated data response	**Action**: Metering Dynamics reserve the right to reject these requests. There are a number of concerns and they include:
		
		• Only one RemoteOnDemandMeterReadRequest must be sent per NMI per day
		  o How will the Market ensure that this is used for standard market purposes and not abused for the provision of value added services?
		  o Where are the guidelines on the MP's requirements to provide on-demand data services from a valid initiator?
		
		If the future expectation is that Metering Dynamics is to provide such a service to a valid initiator over and above Metering Dynamics expectation, an appropriate fee will be charged as considered an extension to a standard market service.

	Section 3.6 - RemoteOnDemandMeterRead Requestand associated data response	**Clarification**: What are the means available to respond to the on-demand request and in what timeframes?

4. OWN - B2B Procedure One Way Notification Process v3.0 (initial) (clean).pdf

Old Clause No	New Clause No	Comments
General		**Action**: There are a number of fields with a format of VARCHAR (50) and includes: • REASONFORCHANGE • REASONFORINTER Request that the above fields are allowable values and NOT free text.
	Section 2.2 – Common Business Rules	**Clarification**: Are there any timing issues to contend with? For example, can the OWN process be used for both retro and prospective notifications? Can the prospective notifications be for a significant period in the future?

5. RoLR Part B

Old Clause No	New Clause No	Comments

6. Glossary and Framework - Retail Electricity Market Procedures - Glossary and Framework (Initial) (clean).pdf

Clause	Heading	Comments
Section 4.1	Use of RP	**Clarification**: There needs to be more detail added as to why the Role of RP has simply been replaced with MC. Why isn't there a new MSATS code of MC to align with the procedures? This will cause confusion with new staff.