Registering to Use the Self Service Password Management Facility

The Self Service Password Management facility is now available for the Gas Bulletin Board (as of 27 July 2015). The password reset facility can be accessed by clicking on the 'Reset Password' link on the Login page after clicking on the My Account button on the website (https://gbb.aemo.com.au/).

To use this facility, first you must register, instructions are provided below. Please note, to register, you will need to know your current password. If you do not have your password, you will need to contact AEMO support hub: supporthub@aemo.com.au or call 1300 236 600.

1. Clicking the Reset Password link will take you to the page shown in the following figure. Sign in with your user name and current password.

2. Under the Enrolment tab, complete the Security Question and Answer tab as shown below, and then select the Verification Code tab.

3. Enter the E-mail address(es) you want the verification code to be sent to when you are resetting a password or unlocking the account.

4. Click the Enrol button. Enrolment is complete.