Using the Self Service Password Management Facility

The Self Service Password Management facility is now available for the Gas Bulletin Board (as of 27 July 2015). The password reset facility can be accessed by clicking on the 'Reset Password' link on the Login page after clicking on the My Account button on the website (https://gbb.aemo.com.au/).

To use this facility, instructions are provided below.

1. Clicking the Reset Password link from the My Account page will take you to the page shown in the following figure.
2. Enter your GBB user name (either prod or pre-prod) and the “CAPTCHA” code shown in the graphic into the field below the graphic.

3. Select the email address you want the verification code to be sent to:

4. When the email with the verification code is received, copy or type the code in the Verification Code field. Click Continue.

5. Enter your new password, taking care that it adheres to AEMO’s password complexity rules. Ie. minimum 8 characters which includes at least one number, one upper and one lower case alpha character and one special character. Click on reset password

6. Finally, you will receive confirmation of the success of the operation. Click [Back to Home].