

Meeting Notes

Power of Choice – Readiness Working Group

MEETING: POC–RWG Meeting 1
DATE: Friday 5 August 2016
TIME: 10:00 AM – 12:30 PM
LOCATION: AEMO's Melbourne Office and Teleconference

Attendees:

| Attendees | Company | Location |
|--------------------|--|-----------|
| Aakash Sembey | Momentum Energy | Melbourne |
| Aarti Hariharan | Agility | Phone |
| Alex Badham | Dept. of Environment, Land, Water and Planning – VIC | Melbourne |
| Andrew Mair | Vocus | Melbourne |
| Andrew Peart | AGL | Melbourne |
| Andrew Varley | Ergon Energy Corporation Limited | Phone |
| Anna Russo | Endeavour Energy | Phone |
| Charles Coulson | Metropolis | Phone |
| Chris Amos | Ausgrid | Phone |
| Darren Bailey | Origin | Melbourne |
| David Tealby | EDMI | Melbourne |
| David Woods | SA Power Networks | Phone |
| Dean Van Gerrevink | Vector Advanced Metering Services | Melbourne |
| Debbie Voltz | Essential Energy | Phone |
| Doug Miles | Energex | Phone |
| Felicity Stening | Pooled Energy | Phone |
| Gareth Morrah | Ergon Energy Corporation Limited | Phone |
| Helen Stimpson | Active Stream | Melbourne |
| Hilary Priest | Mojo Power | Phone |
| Ian Wolhuter | Power Metric | Phone |
| Jeff Roberts | ActewAGL | Phone |
| Joanne Rankine | GMDR | Melbourne |
| Jonathan Khor | Metering Dynamics | Phone |
| Justin Betlehem | AusNet Services | Melbourne |
| Justin Poole | Aurora Energy | Melbourne |
| Kambiz Vessali | Power & Water Corporation | Melbourne |
| Kate Reid | Australian Energy Market Commission (AEMC) | Phone |

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| Kerry Galloway | Australian Energy Market Operator (AEMO) | Melbourne |
| Lance McMinn | Secure Meters (Australia) Pty Ltd | Phone |
| Lara Pasinati | SGP Consulting | Melbourne |
| Louizanne Diaz | Serviceworks Management | Melbourne |
| Malcolm Hempel | Pacific Hydro | Melbourne |
| Mark Riley | AGL | Melbourne |
| Michael Whitfield | Dept. of the Environment & Energy – Commonwealth | Phone |
| Michelle Norris | Ergon Energy Queensland Pty Ltd | Phone |
| Mohan Kuppusamy | Jemena | Melbourne |
| Nirav Rajguru | Jemena | Melbourne |
| Patrick Mulrooney | EDMI | Melbourne |
| Paul Willacy | Aurora Energy | Melbourne |
| Phil Gardiner | CitiPower and Powercor | Melbourne |
| Richard McNulty | United Energy and Multinet Gas | Melbourne |
| Rob McDougall | EnergyAustralia | Melbourne |
| Roger Barnes | Lumo Energy / Red Energy | Melbourne |
| Roy Thompson | AusNet Services | Melbourne |
| Shadina De Jong | People Energy | Melbourne |
| Slavko Jovanoski (Chair) | Australian Energy Market Operator (AEMO) | Melbourne |
| Tom Cole | Metering Dynamics | Phone |
| Tony Darby | Brave Energy | Melbourne |
| Ty Crowhurst | Acumen Metering | Melbourne |
| Warren Brooks | TasNetworks | Phone |

Notes (red text highlights action items)

1. Market Readiness Strategy

- AEMO presented v0.2 of the draft Market Readiness Strategy. The POC-RWG was invited to provide feedback on the Strategy at, and following, the meeting. **AEMO will update the Strategy for the following comments received at the meeting, and for any comments emailed by 19 August:**
 - Clarify section 2.1 and/or earlier in the document to note the Strategy relates to implementation of four POC related rule changes only (i.e. metering competition; meter replacement processes; embedded networks; electricity B2B), and does not relate to other rule changes/reviews considered under the broader AEMC POC reforms.
 - Clarify section 4.3 regarding the distinction between certification and accreditation.
- Other questions and comments made by the POC-RWG at the meeting included:

- The POC-RWG should note matters and external dependencies that are outside the scope of the Market Readiness Strategy (e.g. safety) but may be relevant to some participants' readiness activities, particularly where there are differences between jurisdictional and national approaches. While the POC-RWG is not the appropriate forum in which these matters could be resolved, the POC-RWG may facilitate discussions on such matters from time to time – **AEMO will update the Strategy will be updated to reflect this approach.** Matters that are outside the scope of the Strategy but relate to a specific jurisdiction, may be raised with the appropriate government working group. **AEMO will update the monthly reporting template to enable participants to include, for noting only, readiness related matters that are outside the scope of the Market Readiness Strategy but relevant to individual participants.**
- It was suggested Australian Energy Regulator (AER) participation in the POC-RWG may provide the AER with a better appreciation of the market readiness issues being managed by participants. **AEMO will invite the AER to attend POC-RWG meetings.**

2. Industry Readiness Reporting Plan

- AEMO presented v0.1 of the Industry Readiness Reporting Plan. The POC-RWG was invited to provide feedback on the Plan at, and following, the meeting. **AEMO will update the Plan for the following comments received at the meeting, and for any comments emailed by 19 August:**
 - To assist in highlighting potential readiness issues for individual or a class of participants, consideration should be given to including, for example, an additional reporting criterion in the monthly reporting template asking the respondent if they have contingency measures in place to address readiness issues that pose a risk to their readiness for “go-live”.
 - To assist in highlighting potential readiness issues for individual participants operating in multiple jurisdictions, as well as to highlight potential differences in regulatory approach, consideration should be given to restructuring the monthly reporting template such that it accommodates participant reporting by jurisdiction.
 - To reflect the multiple functional roles of some participants, consideration to be given to restructuring the monthly reporting template such that it accommodates monthly reporting by functional role, as well as by participant.
 - AEMO to review the timing of monthly reporting around the December/January period.
- Other questions and comments made by the POC-RWG at the meeting included:
 - It was noted that centrally coordinated and prepared POC specific communication materials for participants to utilise in their engagement with end-use customers is not planned to be conducted by AEMO or jurisdictional governments.
 - It was suggested that AEMO's Consumer Forum may wish to share and develop key messages with industry regarding issues relating to the start of the new regulatory arrangements on 1 December 2017. **AEMO will inform its Consumer Forum of the POC-RWG's offer to share and develop key messages (n.b. the next scheduled quarterly meeting of AEMO's Consumer Forum is 8 November 2016).**

- It was noted that if AEMO were to request Executive level sign-off on a participant's readiness for "go-live" on 1 December 2017, this matter would likely be discussed at the POC Executive Forum in the first instance. The POC-RWG will be kept informed.

3. Training Workshops Scoping

- AEMO overviewed the proposed approach to participant readiness training, as summarised in the Market Readiness Strategy. Six (6) half-day training workshops are envisaged for 2016-17, with a focus on highlighting participants' key obligations under the revised procedural arrangements and explaining AEMO's approach to readiness related processes:
 - Overview of POC key obligations (October 2016) – targeting general expertise staff.
 - Detailed walk-throughs of POC key obligations – metering competition/meter replacement processes (November 2016), embedded networks (April 2017) and B2B/SMP (April 2017).
 - Overview of AEMO accreditation and registration processes (April 2017).
 - Overview of AEMO industry testing processes (July 2017).
- The POC-RWG was asked to consider the training requirements of their respective organisations (e.g. specific needs, workshop format, training materials) and email comments by 19 August.
- AEMO will prepare a draft scoping document on the training workshops, incorporating POC-RWG comments, for consideration at the next POC-RWG meeting.

4. Next Meeting

- Thursday, 8 September 2016 (to be confirmed).

5. Actions Summary

- Post meeting actions for the POC-RWG are summarised below.

| Item | Topic | Action required | Responsible | By |
|------|-----------------------------------|--|-----------------|-----------|
| 1 | Market Readiness Strategy | Email feedback on v0.2 of the Strategy to POC@aemo.com.au | POC-RWG members | 19-Aug-16 |
| 2 | Market Readiness Strategy | Update v0.2 of the Strategy for the next POC-RWG meeting | AEMO | 01-Sep-16 |
| 3 | Industry Readiness Reporting Plan | Email feedback on v0.1 of the Plan to POC@aemo.com.au | POC-RWG members | 19-Aug-16 |
| 4 | Industry Readiness Reporting Plan | Update v0.1 of the Plan for the next POC-RWG meeting | AEMO | 01-Sep-16 |
| 5 | Training Workshops Scoping | Email POC training requirements to POC@aemo.com.au | POC-RWG members | 19-Aug-16 |

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| 6 | Training Workshops Scoping | Prepare draft scoping document on the training workshops for the next POC-RWG meeting | AEMO | 01-Sep-16 |
| 7 | General – AER | AEMO to invite AER to attend POC-RWG meetings | AEMO | 01-Sep-16 |
| 8 | General – AEMO's Consumer Forum | AEMO to inform its Consumer Forum of the POC-RWG's offer to share and develop end-user key messages on the start of the new regulatory arrangements | AEMO | 08-Nov-16 |